



# Hospitality

**CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.**

## APPLICATIONS INCLUDE:

- Incorporate into applications, inspections, certifications and third party contractor follow-up
- Remote support for systems, IT, equipment and more
- Virtual inspection, repair, and maintenance
- Guest support with equipment walk throughs and reports
- Manage and evidence cleaning, branding and maintenance regimes



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**Learn more about how CareAR solutions can make support easy at [concept-group.co.uk](https://concept-group.co.uk)**

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## THE CHALLENGE

- Disparate, aging facilities equipment, vehicles and structures
- Limited time to service and maintain assets
- Third party and contractor management issues

## THE SOLUTION

- CareAR Assist enables technicians to cover more territory
- Support for on-site staff to accurately diagnose and repair
- Know before you go cuts travel requirement

## THE BENEFITS

- Faster resolution and higher first-time fix rates to reduce downtime
- Reduces skill gap through knowledge transfer
- Reduces travel costs with robust remote support options
- Improved customer satisfaction and repeat business



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