Twist to detach this cable

Logistics

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Remote assistance for drivers on the road
- Inspection of goods and vehicles
- Maintenance of vehicles
- Inspection / repair of distribution facilities
- Instruction on loading and training for drivers

THE CHALLENGE

- Costly downtime
- Delays create customer dissatisfaction
- Safety and compliance issues
- Limited availability of technicians
- Distance and inconvenience of roadside and site visits

THE SOLUTION

- CareAR Assist enables remote assistance and guidance by mechanics, owners and equipment vendors
- Guidance for loading vehicles and training
- Capture and verification of daily vehicle checks

THE BENEFITS

- Faster resolution times
- Avoid delays and downtime for better margin
- Enables knowledge transfer
- Reduce service costs and less support truck rolls
- Improved customer satisfaction

CareAR™

A Xerox Company

Learn more about how CareAR solutions can make support easy at concept-group.co.uk

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