



Education

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- AR guidance for facilities inspection and maintenance support
- Remote support for IT infrastructure and learning systems
- Virtual learning including fieldwork, labs, theatre and art studios

THE CHALLENGE

- Drive down back-office costs to free up budget for learning
- Management of multiple sites
- Centralisation of key support teams in IT, facilities and operations
- Access to skills and talent to avoid downtime of systems

THE SOLUTION

- CareAR Assist to enable technicians to cover more territory
- Support for on-site staff to accurately diagnose and repair
- Empower users to remotely address issues directly with equipment and facilities operators
- CareAR Instruct to AR-enable common maintenance functions

THE BENEFITS

- Reduce service costs and elevate remote first-time fixes
- Improve systems uptime and free up burden from site staff
- Upskill students and staff with visual support from remote professionals
- Maintain safety and compliance, preventing issues before they occur



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Learn more about how CareAR solutions can make support easy at itecgroup.co.uk

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