



# Hospitality

**CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.**

## APPLICATIONS INCLUDE:

- Incorporate into applications, inspections, certifications and third party contractor follow-up
- Remote support for systems, IT, equipment and more
- Virtual inspection, repair, and maintenance
- Guest support with equipment walk throughs and reports
- Manage and evidence cleaning, branding and maintenance regimes



A Xerox Company

**Learn more about how CareAR solutions can make support easy at [arenagroup.net](http://arenagroup.net)**

## THE CHALLENGE

- Disparate, aging facilities equipment, vehicles and structures
- Limited time to service and maintain assets
- Third party and contractor management issues

## THE SOLUTION

- CareAR Assist enables technicians to cover more territory
- Support for on-site staff to accurately diagnose and repair
- Know before you go cuts travel requirement

## THE BENEFITS

- Faster resolution and higher first-time fix rates to reduce downtime
- Reduces skill gap through knowledge transfer
- Reduces travel costs with robust remote support options
- Improved customer satisfaction and repeat business

[arenagroup.net](http://arenagroup.net) • 0344 863 8000

©2022 Arena Group. All rights reserved. Xerox®, CareAR™, and CareAR® Assist are trademarks of Xerox Corporation in the United States and/or other countries. XBS0722

 **Arena Group** | A **XEROX™** Business Solutions Company