

Oil, Gas, Energy & Utilities

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Remote assessment and guidance with in-the-moment diagnosis and direction
- Hands-free glasses and drone AR for better visibility and access
- Safe, remote training and staff upskilling
- Field service and construction inspections



A Xerox Company

Learn more about how CareAR solutions can make support easy at concept-group.co.uk

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THE CHALLENGE

- · Complex, high risk field work
- · Knowledge gap with retiring workforce
- · Impact of downtime on customer satisfaction
- · Safety and compliance concerns
- · Staff shortages

THE SOLUTION

- CareAR Assist enables remote diagnosis and resolution by technicians and equipment vendors
- CareAR Instruct enables walk through of common maintenance issues
- · CareAR Insight to identify the need for proactive maintenance

THE BENEFITS

- · Remote expert evaluation and guidance accelerates resolution
- Frequent assisted remote compliance audits and expert analysis supports proactive failure prevention
- Evidence completion of safety procedures and prevent hazardous activities

