Room freshly painted

Property

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Tenant support with equipment walk throughs and reports

- Virtual inspection, repair, and maintenance

- Remote support for security systems, IT, equipment and more

- Incorporate into applications, inspections, permits and third party contractor follow-up

THE CHALLENGE

- Complex, high risk field work
- Knowledge gap with retiring workforce
- Impact of downtime on customer satisfaction
- Safety and compliance concerns
- Staff shortages

THE SOLUTION

- CareAR Assist enables remote diagnosis and repair
- CareAR Instruct enables walk through of common maintenance issues
- CareAR insight combined with IoT (Internet of Things) to AR-enable predictive maintenance

THE BENEFITS

- Faster resolution and higher first-time fix rates to reduce downtime

- Reduces skill gap through knowledge transfer

- Reduces travel and service costs with robust remote support options

- Improved customer satisfaction and repeat business

CareAR™

A Xerox Company

Learn more about how CareAR solutions can make support easy at concept-group.co.uk

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