Manufacturing

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Remote equipment inspection, repair and maintenance
- Network equipment installation and recalibration
- Safe, remote training

THE CHALLENGE

- Costly downtime
- Delays create customer dissatisfaction
- Skills shortage
- Safety and compliance issues
- Cost of dispatches

THE SOLUTION

- CareAR Assist enables remote diagnosis and resolution by technicians and equipment vendors
- CareAR Instruct enables walk through of common maintenance issues
- Proactive issue identification with CareAR Insight

THE BENEFITS

- Improved first-time fix rates for better uptime
- Decrease incorrect parts delivery
- Optimise technician effectiveness
- Maximise productivity and minimise travel
- Enhance safety and compliance

CareAR™

A Xerox Company

Learn more about how CareAR solutions can make support easy at concept-group.co.uk

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