



Agriculture

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Repair of heavy equipment and machinery
- Inspection of irrigation facilities and other infrastructure
- Crop inspecting
- Working with suppliers to ship the right tools and parts



A Xerox Company

Learn more about how CareAR solutions can make support easy at arenagroup.net

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THE CHALLENGE

- Farm equipment downtime and costly repairs
- Limited number of experienced technicians with large knowledge gap
- High drive times to field and site-based equipment

THE SOLUTION

- CareAR Assist empowers technicians and engineers to remotely address issues with live visual assistance and guidance
- Supports remote access to specialist equipment and facility operators
- Provides effective visual collaboration in real time with AR annotation

THE BENEFITS

- Increases time to resolution and higher first-time fix rates that reduce downtime
- Closes skills gap through knowledge transfer
- Reduces service costs with fewer truck rolls
- Elevates the customer experience and satisfaction rates