



Aviation

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Troubleshooting repairs, assembly and maintenance
- Training technical workforce
- Pre-flight virtual checklist
- Taking off / landing path guidance
- Visual navigation, repairs/ maintenance, data collection purposes, air craft assembly -3D objects



A Xerox Company

Learn more about how CareAR solutions can make support easy at itecgroup.co.uk

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THE CHALLENGE

- Technicians and expertise spread across the globe
- Service dispatches are very costly
- Exposure to scrutiny and penalties

THE SOLUTION

- CareAR Assist for technicians with real-time annotated support
- CareAR Instruct for complex process documentation
- CareAR Insight for tracking potential issues with machinery and production

THE BENEFITS

- Faster resolution and higher first-time fix rates to reduce downtime
- Expertise at the point of need avoiding security delays and shortening time to resolution
- Reduces skillgap through knowledge transfer
- Reduces global travel costs with robust remote support options
- Elevates the user experience and customer satisfaction rates