



# Healthcare

**CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.**

## APPLICATIONS INCLUDE:

- Specialist medical devices support
- Facilities and IT support and troubleshooting
- Vendor management on fixes
- Training and expertise for front-line workers
- Reduce operator error on pharma factory floors

## THE CHALLENGE

- Complex medical equipment is expensive to maintain and time sensitive
- Limited number of expert technicians
- IT and equipment support resources are spread thinly across multiple sites

## THE SOLUTION

- CareAR Assist provides a lifeline for technicians and site staff with real-time annotated support
- CareAR Instruct for self-service complex processes
- CareAR Insight for real-time information on facilities and equipments

## THE BENEFITS

- Reduce service costs including preventative maintenance and repairs
- Reduce skillgap through knowledge transfer
- Safety and compliance on equipment maintenance and more
- Increase uptime for medical equipment



A Xerox Company

**Learn more about how CareAR solutions can make support easy at [itecgroup.co.uk](http://itecgroup.co.uk)**

[itecgroup.co.uk](http://itecgroup.co.uk) · 0117 951 1500

©2022 ITEC Group. All rights reserved. Xerox®, CareAR™, and CareAR® Assist are trademarks of Xerox Corporation in the United States and/or other countries. XBS0722

**ITEC** | A **XEROX**™ Business Solutions Company