



Insurance

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Utilising customer smartphone for claims processing
- Virtual claims adjuster annotating on live video
- Capture content for review during claim process
- Analytics from sessions for service improvement and compliance purposes

THE CHALLENGE

- Costly dispatches of claims adjusters to access damage
- Potential safety concerns
- Customer dissatisfaction with lengthy claims process
- Integrity of customer's own still images or notes

THE SOLUTION

- CareAR Assist enables filing and processing of a damage claim remotely

THE BENEFITS

- Improved customer experience boosts customer retention
- Remote access enables claims adjusters to handle more claims in less time improving margins



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Learn more about how CareAR solutions can make support easy at altodigital.com

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