



Healthcare

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Specialist medical devices support
- Facilities and IT support and troubleshooting
- Vendor management on fixes
- Training and expertise for front-line workers
- Reduce operator error on pharma factory floors

THE CHALLENGE

- Complex medical equipment is expensive to maintain and time sensitive
- Limited number of expert technicians
- IT and equipment support resources are spread thinly across multiple sites

THE SOLUTION

- CareAR Assist provides a lifeline for technicians and site staff with real-time annotated support
- CareAR Instruct for self-service complex processes
- CareAR Insight for real-time information on facilities and equipments

THE BENEFITS

- Reduce service costs including preventative maintenance and repairs
- Reduce skillgap through knowledge transfer
- Safety and compliance on equipment maintenance and more
- Increase uptime for medical equipment



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Learn more about how CareAR solutions can make support easy at concept-group.co.uk

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