

REECE & RHEEM 2026 PREZZY CARD PROMOTION TERMS & CONDITIONS

Date: 23 March 2026

Rheem New Zealand Limited of 475 Rosebank Road, Avondale, Auckland, New Zealand and PO Box 19011, Avondale, Auckland, NZ (www.rheem.co.nz) ("**Rheem**") and **Reece New Zealand Limited** of 66 Cook Street, Auckland 1010, New Zealand (www.reece.co.nz) ("**Reece**") like to reward their loyal customers. (Rheem and Reece collectively be referred as "**we**", "**us**" or "**our**").

1. **The Promotion:** Subject to these terms and conditions, this Promotion offers Eligible Entrants who purchase an Eligible Product from Reece in-store or online during the Promotional Period, eligibility to receive a Gift from Rheem ("**Promotion**").
2. **Acceptance of terms and conditions:** Purchase of an Eligible Product from Reece during the Promotional Period will be deemed acceptance of these terms and conditions.
3. **Eligibility:** Participation in the Promotion is open to New Zealand residents who:
 - a. Are qualified plumbers and gasfitters who are in good standing and hold a current valid plumber's licence issued by a New Zealand authorised regulatory body;
 - b. Are aged 18 years or over;
 - c. Have an active trading account with Reece; and
 - d. Comply with Reece terms of trade in respect of the Eligible Products.
(together "**Eligible Entrant**").
4. **Promotional Period:** The "**Promotional Period**" is from 12.01am (NZST) on 1 May 2026 to 11.59pm (NZST) on 31 July 2026. Purchases made after the end of the Promotional Period will not be eligible for this Promotion.
5. **Eligible Products:** An "**Eligible Product**" is any Rheem branded Electric Boosted Heat Pump product (SKU's: A551E280R5, A551180C5, and A55127005) purchased during the Promotional Period from Reece in-store or online. Eligible Products do **not** include Rheem branded Electric Storage Low Pressure Copper/Vitreous Enamel water heater, Electric Storage Mains Pressure Vitreous Enamel/Stainless Steel water, Electric Boosted Solar or Gas products, Peter Cocks branded products, Rheem spare parts and accessories and/or products purchased in conjunction with any other offer (including products supplied as part of a contract or building quotation).
6. **Promotion Criteria:**
 - a. Eligible Entrant must purchase a minimum of ONE Eligible Product from Reece in-store or online during the Promotional Period.
 - b. The Eligible Products can be of any value and purchased in a single or in multiple transactions.
 - c. Multiple purchases/entries are permitted into the Promotion. However, only one Gift is permitted per ONE Eligible Product purchased. The Eligible Participants are eligible to receive more than one Gift depending on the number of Eligible Products purchased during the Promotional Period.
 - d. Eligible Entrants are responsible for ensuring that each purchase of Eligible Product during the Promotional Period is accurately recorded in their trading account with Reece.
 - e. We reserve the right to verify the validity of purchases and will not be responsible for purchases made outside the Promotional Period.



- f. If an Eligible Product that is purchased during the Promotional Period is returned to Reece for a refund, that product will not be counted as an Eligible Product. However, if an Eligible Product is exchanged for another Eligible Product during the Promotional Period, the replacement Eligible Product will be counted as an Eligible Product.
 - g. Fraudulent entries will be disqualified from this Promotion.
 - h. Our decision on all matters in connection with the Promotion is final and conclusive and no correspondence or communication will be entered into in relation to any aspect of this Promotion.
 - i. We reserve the right, at any time, to verify: (a) the validity of entries, (b) tax invoice(s) relating to purchase of Eligible Products, and (c) the details of any Eligible Entrant (including identity, age, place of residence, and status of plumbing licence).
 - j. We reserve the right, at any time to disqualify: (a) any entrant who is ineligible to enter this Promotion or fails to fulfil the criteria to be an Eligible Entrant, (b) invalid or non-compliant entries (including the purchase of any Eligible Product that cannot supported by a proof of purchase), and (c) Eligible Entrants who fails comply with these terms and conditions.
 - k. Eligible Entrants must retain the original tax invoice, or a legible photocopy of the tax invoice, for the duration of the Promotional Period plus a period of three (3) months after the end of the Promotional Period, as proof of purchase of each Eligible Product by Eligible Entrant in connection with this Promotion. We may require Eligible Entrants to submit a tax invoice (or copy) for verification purposes as a condition of the Eligible Entrant receiving a Gift. Each tax invoice relating to purchase of an Eligible Product must clearly indicate that the Eligible Product was purchased within the Promotional Period. Failure by an Eligible Entrant to provide proof of purchase of an Eligible Product when requested by us may, in their absolute discretion, result in invalidation of the relevant entry and ineligibility to receive a Gift.
 - l. Adherence to these terms and conditions will be conditional to receive a Gift by the Gift recipient.
7. **Gift:** Prezzy Card worth NZ\$150 per Eligible Product
8. **Issuance of Gifts:** Rheem will issue Gifts to the eligible Gift recipients on or before the 14 August 2026, via tracked courier post using the physical address recorded in the trading account with Reece. If the Gift is returned to Rheem, the Gift will be deemed forfeited. By accepting or using the Gift, the Gift recipients agree to his/her name being published on our websites and social media channels, and to be available for reasonable publicity purposes by us for 12 months following receipt of the Gift, without remuneration or compensation. The Gift recipients will be deemed to be the owner/director of the entity/company to whom the Eligible Goods are invoiced and paid by. Any dispute as to the identity of Gift recipients will be determined by us at our sole discretion.
9. **Transfer and Redemption of Gifts:** If the Gift recipients are unable to use the Gifts, the Gifts will be deemed forfeited. The Gift or any unused portion of a Gift cannot be exchanged, transferred, or redeemed for cash.
10. **Modification, suspension or cancellation of the Promotion or Gifts:** If for any reason this Promotion or the Gifts (or any part of either) is not capable of being run as planned due to any reason beyond the reasonable control of us, including but not limited to technical difficulties, unauthorised intervention or fraud, we reserve the right, in our sole discretion, to the fullest extent permitted by law (a) to disqualify any Eligible Entrant; or (b) subject to any written directions from any applicable regulatory authority, to modify, suspend, terminate or cancel the Promotion or Gifts (or any part thereof) as appropriate.



11. **Disclaimer:** To the maximum extent permitted by law, neither us nor any person or entity associated in any way with us, or the Gifts shall be liable for any loss, damage, or personal injury of whatsoever nature in connection with the Promotion or Gifts (including, without limitation, indirect or consequential loss) and howsoever sustained, whether due to negligence or otherwise.

12. **General:**

- a. All costs related to participating in this Promotion, and any tax liability arising out of participating in this Promotion, are the responsibility of the Eligible Entrant.
- b. All personal details provided by Reece account holders will be held by Reece and will be shared with Rheem for issuing Gifts. The details will be used for verification of the Gift recipient's identity and, unless otherwise requested, may be used for future promotional activities conducted by us. Under the Privacy Act 1993, Eligible Entrants may access and correct their personal details by contacting Reece.
- c. This Promotion and these terms and conditions are governed by New Zealand law.
- d. These terms and conditions will be published at <https://www.reece.co.nz/terms-and-conditions>. We may change these terms and conditions at any time without notice. Any changes will be effective immediately on publication of the revised terms and conditions.
- e. Any part of these terms and conditions that is unenforceable, ambiguous, or illegal will be severed, and such severance will not affect the enforceability of the remaining provisions of these terms and conditions.
- f. Our decision not to enforce a specific section of these terms and conditions does not constitute a waiver of that restriction or of these terms and conditions generally.

