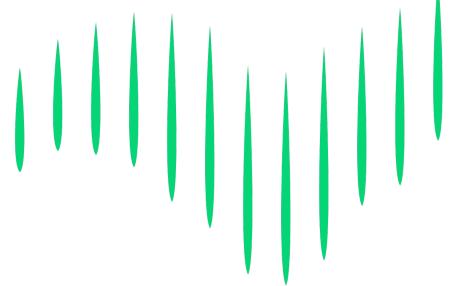


**Rep-Xpress** 



# The RepTrak Company

### Davos World Economic Forum 2022

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# Economy, Inflation, and Recession

### Economic Concerns Are Front and Center

Global leaders at the 2022 World Economic Forum say global economic performance and avoiding the risk of recession are priorities.



### Davos

We've never had a Davos like this one. The challenges of the world feel pretty immense. There is a lot of uncertainty and anxiety about the tightrope governments need to walk to contain inflation without pushing economies into recession.

### RepTrak

### RepTrak data confirms that for the global IGP, "it's the economy."

Among the top three global issues the public believes companies should act on, "inflation and the rising cost of living" was the clear consensus across the Americas, EMEA, and APAC regions.

In the news here.

May 2022
Rich Lessler, Global Chair, BCG

April 2022

To read more, see April 2022 Current Issues Analysis



### **Inflation**

While inflationary concerns permeate the economic conversation, there is uncertainty on the solution.

### Davos

When inflation gets into the system, it takes a while to get in but it takes a lot longer to get out. It's taken a couple of years to get it in; it's going to take a while to get it out.

### RepTrak

To date, there is no indication that rising inflation affects consumer perception of product value – despite global inflation and price increases, there are no adverse public perception changes for companies in our reputation data, yet.

In the news here.

May 2022

David M. Rubenstein, Co-Founder, Carlyle Group

March 2022

To read more, see <u>Inflation</u>: How an External Threat Affects Reputation



# **Energy, Oil, and Going Green**



### **Going Green**

In the face of supply uncertainty, green energy champions urge countries to stay the course.

### Davos

Despite the Russia-Ukraine conflict,
Davos participants pledged to
continue the shift to renewable
energies. European Commission
president Ursula von der Leyen argued
that the Russian invasion of Ukraine
increases the urgency to avoid
becoming dependent on fossil fuels
from "untrustworthy [state] actors."

However, Saudi Aramco head Amin Nasser says the energy shock caused by the conflict showed a need to overhaul transition plans and "maintain investment in oil and gas production."

### RepTrak

Competing stakeholder interests pose a unique threat to important European energy goals, including reducing environmental impact and shifting to renewable energy. From a reputation perspective, the Energy industry's weak perceptions across Governance (57.6) and Citizenship (57.1) harm its ability to demonstrate concern for stakeholders and manage its credibility in the near term.

In the news <u>here</u> and <u>here</u>.

May 2022 Associated Press, Financial Times November 2021

To read more, see Green Progress Faces Likely Setbacks in Winter



### Limiting Fossil Fuels

Despite green transition commitments, there is a reluctance to divest fully from fossil fuels.

### Davos

My worry is that some people may well use Russia's invasion of Ukraine as an excuse for a large-scale new wave of fossil fuel investments. I worry about that for two reasons. It will forever close the door to reach our climate targets. [And] it may not be, as it seems now, a lucrative business.

### RepTrak

### The top three global issues the public believes companies should act on are:

- 1. Inflation and rising cost of living
- 2. Employee well-being
- 3. Climate change

In the news here.

May 2022

Fatih Birol, Executive Director of the International Energy Agency

April 2022

To read more, see April 2022 Current Issues Analysis



# **Davos in Wartime**



### Top Global Concerns

Corporations are searching for insights into current issues. Today, inflation and the Russia-Ukraine war are top of mind.

#### Davos

Jane Fraser, CEO of Citigroup is on the [Global Economic Outlook] panel, and she warns that Russia, Recession, and (interest) Rates are the key factors to watch.

### RepTrak

The top three global issues the public believes companies should act on are:

- 1. Inflation and rising cost of living
- 2. Employee well-being
- 3. Climate change

Following Russia's invasion of Ukraine, the global public believes companies should:

- 1. Suspend operations in Russia
- 2. End investment and partnerships with Russian companies
- 3. Donate money to support the people of Ukraine

In the news here.

May 2022 The Guardian April 2022

To read more, see April 2022 Current Issues Analysis



### Sanction of Russia

The Russia-Ukraine
War takes center
stage at Davos this
year. Ukrainian
officials gathered to
urge organizations
to support Ukraine
and place maximum
sanctions on Russia.

### Davos

This is what sanctions should be:
They should be maximum, so that
Russia and every other potential
aggressor that wants to wage a brutal
war against its neighbor would clearly
know the immediate consequences of
their actions...

It is necessary to set a precedent so that your brands will not be associated with war crimes.

### RepTrak

### RepTrak clients, with distinct business ties to Russia, have responded with:

- Divestments in Russia
- New regional procurement decisions
- Suspended or limited operations in Russia and Belarus
- Suspended sales in Russia
- Considerations for long-term supply chain adjustments
- Increased 1:1 customer support in wartorn areas

In the news <u>here</u>.

May 2022 Volodymyr Zelensky, Ukraine President April 2022

To read more, see **Bold Decisions Responding to the Russia-Ukraine War** 



### **No Neutrality**

Governments and corporations alike move past neutrality and take a stance in the Russia-Ukraine war.

### Davos

There can be no neutral attitude to the brutal violation of fundamental values which are also our values...

Neutrality does not mean standing on the sidelines. The political twin of our neutrality was, and is, solidarity.

### RepTrak

### RepTrak clients' views around how to approach external comms:

#### Publicly

 "We were quick to suspend our operations in Russia. I made sure our name was on that Yale list."

Limited public messaging

"We have shared messaging on our website but are otherwise muted externally."

In the news <u>here</u>.

May 2022 Ignazio Cassis. Swiss Confederation President April 2022

To read more, see Bold Decisions Responding to the Russia-Ukraine War



# **The Climate Crisis**



## Climate and Geopolitics

The climate crisis intersects economic concerns; both must be equally prioritized.

### Davos

We have at least four crises, which are interwoven. We have high inflation ... we have an energy crisis... we have food poverty, and we have a climate crisis. And we can't solve the problems if we concentrate on only one of the crises.

### RepTrak

Western companies must balance domestic values with those of their foreign consumers and governments or face potential economic retaliation.

This controversy comes as consumers, investors, and other **stakeholders increasingly prioritize corporate governance and global citizenship** as a critical part of reputation.

In the news here.

May 2022
Robert Habeck . German Vice Chancellor

March 2021

To read more, see Global Companies Navigate Geopolitics



### Stronger Climate Policies

Pledges for change are not enough.
Organizations must show tangible action against the climate crisis.

### Davos

During the COP26 climate conference, 130 countries, representing over 80 percent of global emissions, committed to achieve net-zero carbon by around mid-century. **But we urgently need to close the gap between ambition and policy.** 

### RepTrak

Companies must adjust their ESG reporting to contend with regulators' oversight. Strong ESG Scores show a positive correlation with stakeholder intent, including "Benefit of the doubt" and "Trust it to do the right thing." A lack of clarity on sustainably driven earnings from financial services firms may decrease ESG credibility and quickly tarnish stakeholder advocacy.

In the news here.

May 2022
Kristalina Georgieva . IMF Managing Director

February 2022

To read more, see More Stringent Guidelines Force ESG Transparency



# **Health Equity**



Pfizer announces its intent to supply current and future patented medicines to lower-income countries, announcing an accord for a "healthier world."



### Davos

I'm certain that the other pharmaceutical companies will follow. I've spoken to several of the CEOs and they want to be part of it. So medicines will be available I hope but it's not going to be enough. We need to also work on the ground for diagnosis, treatments, and for that we need the help of WHO, Doctors without Borders and many other organisations.

### RepTrak

Companies with an excellent
Reputation Score are three times more
likely to be trusted in a crisis, according
to RepTrak data. At the height of the
COVID-19 pandemic, health companies
stepped up to help their patients,
employees, and the public.

As we move past the pandemic, sustaining these new levels of trust is top of mind among seven health organization clients who took part in a conversation RepTrak convened recently.

In the news here.

May 2022 Albert Bourla, CEO, Pfizer April 2022

To read more, see Health Companies Show How to Build Trust



### For more –

- Insights
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