

# Speak

The importance of outbound communication from company leaders

## Communication during COVID-19

During COVID-19, CEOs communicated frequently and effectively with stakeholders across 3 key areas:

- Employee Well-Being
- Product & Service Continuity
- Community Support

Corporate reputation peaked in Q2 2020 due to strong CEO messaging.

### Post-pandemic silence

In the wake of the pandemic, fewer CEOs are publicly leading conversations.

70% of CEOs lack media confidence — leading to hesitation in press, panels, and social media engagement.

### Is it that important?

Companies question if CEOs have to lead communication, but data proves their presence builds trust and credibility.

A study of FTSE 250, S&P 500, and Euro Stoxx companies found that over 80% of the fastest-growing companies since 2015 are led by vocal CEOs.



While CEO communication is crucial, other leaders can strengthen the message.



#### Let's summarize...

- CEOs who engage with stakeholders through media, social platforms, or direct outreach enhance corporate reputation and trust.
- Balance CEO visibility with other leadership voices to strengthen credibility and local impact.

(YOU SHOULD PROBABLY GET STARTED)



Learn **exactly** what your leadership team needs to do to enhance your corporate reputation

