

Push Button Lock Components Price List

GBP | 2025

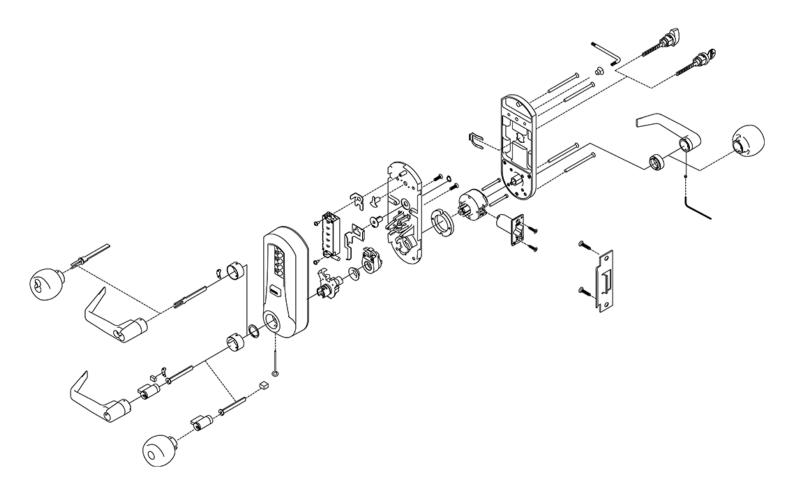


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	Description	Part Number	Price (GBP)
Simplex 10	00 Series Accessories		
	1000 Accessory Kit - BB	204211-03-11	51.16
	1000 Anti-Spy Shield	2016000-83-01	59.91
	1000 ASA Roller Strike - SC	201821-26D-01	55.54
	1000 ASA Strike 105mm - AB	204119-05-01	16.11
	1000 ASA Strike 105mm - BB	204119-03-01	16.11
	1000 ASA Strike 105mm - SC	204119-26D-01	16.11
	1000 Backplate Assembly - SC	204203-26D-01	160.70
	1000 Backplate Sub Assembly	201439-000-01	30.69
	1000 Balance Spring	201016-000-01	14.64
	1000 Brass Latch 19mm - AB	201144-05-01	
	1000 Brass Latch 19mm - BB	201144-03-01	87.65
	1000 Brass Latch 19mm - SC	201144-26D-01	87.65
	1000 Clutch Backplate	201304-000-01	11.72
	1000 Clutch Cover Assembly	201009-000-01	16.11
	1000 Clutch Link Assembly	201435-000-01	10.97
	1000 Clutch Sub Assembly	201430-000-01	49.69
	1000 Combination Chamber Link	201006-000-05	11.90
	1000 Combination Change Sleeve	201336-000-01	16.11
	1000 Cylinder Drive Unit Assembly - AB	204202-05-01	137.35
	1000 Cylinder Drive Unit Assembly - BB	204202-03-01	137.35
	1000 Cylinder Drive Unit Assembly - SC	204202-26D-01	137.35
	1000 Double Wave Spring	201018-000-01	3.34
	1000 Drive Insert	204015-000-01	30.69
	1000 Drive Sleeve Assembly – NK	201499-000-01	32.16
	1000 Drive Sleeve Assembly	201530-000-01	46.78
	1000 Drive Sleeve Key Over Ride Assembly	201609-000-01	71.58
	1000 Filler Plate 267mm – SC	201826-26D-41	52.61
	1000 Filler Plate 381mm - SC	204232-26D-41	131.47
	1000 Flat Front Latch 19mm - AB	201605-05-01	
	1000 Flat Front Latch	201605-03-01	



Description	Part Number	Price (GBP)
1000 Float Front Throw Latch - AB	204168-05-01	
1000 Float Front Throw Latch - BB	204168-03-01	51.16
1000 Float Front Throw Latch - SC	204168-26D-01	51.16
1000 Front Housing - AB	201049-05-01	109.57
1000 Front Housing - BB	201049-03-01	109.57
1000 Front Housing - SC	201049-26D-01	109.57
1000 Inside Sleeve Assembly	201782-000-01	21.96
1000 Knob Assembly - BB	201284-03-01	54.03
1000 Knob Assembly - SC	34264-26D-01	80.34
1000 Knob Conv Assembly B -Sc	201490-26D-01	191.37
1000 Knob Key Override Assembly - SC	201382-26D-01	89.53
1000 Plug Assembly - AB	201787-05-01	24.85
1000 Plug Assembly - AB	201807-05-01	24.85
1000 Plug Assembly - BB	201807-03-01	24.85
1000 Plug Assembly - BB	201787-03-01	24.85
1000 Plug Assembly - SC	201787-26D-01	24.85
1000 Plug Assembly - SC	201807-26D-01	24.85
1000 Plug Assembly - SC	201818-26D-01	24.85
1000 Reinforce Plate	201738-000-01	16.11
1000 Ret Clip In Knob-5	204120-000-05	14.64
1000 Ret Clip Out Knob -5	201343-000-05	14.64
1000 Rubber Bumper	201568-000-01	2.38
1000 Screw Pack & Spacer - SC	204210-26D-01	14.64
1000 Sems Screw 6-32x6-10	201446-000-10	10.27
1000 Service Kit	203035-000-01	182.61
1000 Shaft Assembly Key Override	201547-000-01	21.96
1000 Shaft Self Align Bushing	201425-000-01	13.19
1000 Shoe Ret & Bridge Assembly	204199-000-01	49.69
1000 Shoe Ret Cap Assembly - AB	204200-05-01	39.47
1000 Shoe Ret Cap Assembly - BB	204200-03-01	42.38
1000 Shoe Ret Cap Assembly - SC	204200-26D-01	42.38



Description		Part Number	Price (GBP)
1000 Shoe Sprin	g-10	201366-000-10	13.19
1000 Sleeve Driv Assembly	е	201391-000-01	46.78
1000 Spring-Clip Passage - Pk10	-	201740-000-10	14.64
1000 Std "T" Stril Plate - BB	ke	204227-03-01	14.64
1000 Std "T" Stril Plate - SC	ke	204227-26D-01	14.64
1000 Std Shaft Assembly		201050-000-01	19.00
1000 Stop Plate		20104-000-01	14.66
1000 Stop Plate Assembly		201040-000-01	14.64
1000 Strike Box		201287-000-01	11.72
1000 Thread Ring	g - AB	204169-05-01	16.11
1000 Thread Ring	g - BB	204169-03-01	16.11
100 Othread Ring	g - SC	204169-26D-01	16.11
1000 Trim Plate	- BB	201736-03-01	46.78
1000 Trim Plate	- SC	201736-26D-01	46.78
1000 Unified Trin	n Plate	201745-03-01	46.78
1000 Unified Trin	n Plate	201745-26D-01	46.78
Best Compatible Assembly 1000 S - BB		34263-03-01	109.57
Best Compatible Assembly 1000 S		34263-26D-01	109.57
Drive Shaft Asser	mbly	74529-000-01	30.69
EE1000 2x10 Ins Bit-2	ert	201911-000-02	52.61
EE1000 Accesso	ry Kit -	204212-26D-11	70.15
EE1000 Angle Bro	acket	201905-000-01	26.32
EE1000 Combine Change Bracket	ation	201882-000-01	16.11
EE1000 Cylinder Unit Assembly	Drive	204208-000-01	141.70
EE1000 Inside Co	over	201912-000-01	71.58
EE1000 Is Lock C	Clutch	201956-000-01	52.61
EE1000 Os Lk Co Plate Assembly	over	201916-000-01	64.29
EE1000 Ret Clip		201918-000-02	14.64
EE1000 Retracto	r Shoe	204165-000-01	19.00
EE1000 Screw		201906-000-02	21.96
EE1000 Service k	íit	203036-000-01	182.61
EE1000 Shoe Ret	: Cap	204209-000-01	42.38



Description	Part Number	Price (GBP)
EE1000 Spanner Screw- 10	201907-000-10	35.08
EE1000 Torx Tool Bit	54299-000-01	10.39
L1000 Backplate Assembly Left - SC	204204-26D-01	160.70
L 1000 Backplate Assembly Right - SC	204205-26D-01	160.70
L1000 Balance Spring	201768-000-01	14.64
L 1000 Chamber Release	201825-000-01	29.24
L1000 Clutch Assembly Left	201789-000-01	73.04
L1000 Clutch Assembly Right	201788-000-01	73.04
L 1000 Clutch Backing Plate	201708-000-01	13.19
L1000 Clutch Cover Assembly Left	201781-000-01	16.11
L1000 Clutch Cover Assembly Right	201780-000-01	16.11
L1000 Drive Shaft Assembly Key Over Ride	201813-000-01	26.32
L1000 Drive Shaft Assembly Std	201812-000-01	21.96
L1000 Guide Bracket	201721-000-01	11.72
L 1000 Inlvr Coil Ret Spring Left	201732-000-01	14.64
L 1000 Inlvr Coil Ret Spring Right	201730-000-01	14.64
L1000 Inlvr Fxds Leever Left	201733-000-01	52.61
L 1000 Inlvr Fxd Sleeve Right	201727-000-01	52.61
L 1000 Inlvr Fxds Lever Et Clip	201734-000-01	10.27
L1000 Is Lever Assembly Left - SC	201786-26D-01	182.61
L1000 Is Lever Assembly Right - AB	201786-05-01	182.61
L1000 Is Lever Assembly Right - AB	201785-05-01	182.61
L1000 Is Lever Assembly Right - BB	201785-03-01	182.61
L1000 Is Lever Assembly Right - BB	201786-03-01	182.61
L1000 Is Lever Assembly Right - SC	201785-26D-01	182.61
L1000 Knob Conv Assembly (R)-Lh - SC	201932-26D-01	257.09
L1000 Knob Conv Assembly Left B - SC	201936-26D-01	233.71
L1000 Knob Conv	201935-26D-01	233.71
Assembly Right B - SC L1000 Latch Extension	204022-000-01	46.78
Assembly - 10cm L1000 Latch Extension	204023-000-01	40.93



 Description	Part Number	Price (GBP
L1000 Os Drive Sleeve Assembly	201772-000-01	35.08
L1000 Os Drive Sleeve Assembly M	201842-000-01	61.38
L1000 Os Lever Assembly Left - SC	201791-26D-01	222.05
L1000 Os Lever Assembly Right - AB	201790-05-01	222.05
L1000 Os Lever Assembly Right - BB	201790-03-01	222.05
L1000 Os Lever Assembly Right - SC	201790-26D-01	222.05
L 1000 Os Lever Handle Left - BB	201771-03-01	144.61
L1000 Os Lever Handle Left - SC	201771-26D-01	144.61
L 1000 Os Lever Handle Right - BB	201770-03-01	144.61
L1000 Os Lever Handle Right-SC	201770-26D-01	144.61
L1000 Outside Drive Assembly	201792-000-01	48.24
L1000retractorshoe	201723-000-01	14.64
L1000 Service Kit - Left	203038-000-01	241.00
L 1000 Service Kit - Right	203037-000-01	241.00
LH 1000 Lever Ext Sprpla Kit	201774-000-01	20.49
LP1000 Series Service Kit - LH	203040-000-01	241.00
LP1000 Series Service Kit - RH	203039-000-01	241.00
LP1000 Tail Piece Assembly	74303-000-01	19.00
LP1000 Through Bolt Screw Kit - SC	74544-26D-01	21.96
Pushbutton - Silver	200024-109-10	16.11
Retainer Ring 3/8"	201440-000-10	14.64
RH 1000 Lever Ext Sprpla Kit	201773-000-01	20.49
Sems Screw 6-32x11- 10	201953-000-10	11.72
Spanner Wrench Kit	201278-000-01	13.19
Tail Piece Extension	74773-000-01	17.52
1000, L1000, 8100, 3000 Combination Chamber	74366-000-01	119.79
2015 Key Override Cylinder - SC	74166-26D-01-DIF	86.64



	Description	Part Number	Price (GBP)
Simplex 20	00 Series Accessories		
	2015 Kit M-57 Chamber W/Hub	742412-000-01	126.03
	2015 Turn Knob Kit	200013-26D-01	15.78
	2015 Backplate Assembly	74304-000-01	42.26
	2015 N07 Pan Head Screws	54077-000-10	12.93
	2015 Control Lock	74166-26D-01	78.77
	28mm LH Slide Assembly for 3000 Series	74333-000-01	19.00



	Description	Part Number	Price (GBP)
Simplex 300	0 Series Accessories		
	28mm RH Slide Assembly for 3000 Series	74334-000-01	19.00
	3000 Code Change Assembly	74348-000-01	29.24
	3000 Cam Plug 4580 Adamsrite	54258-000-01	19.00
	3000 Clutch Assembly	64755-000-01	65.75
	3000 Ext Spring-10	54237-000-10	14.64
	3000 Inter Poser Drive Ball Assembly	74354-000-01	29.24
	3000 Knob Assembly	74349-19-01	16.11
	3000 O Shaped Bushing - 10	44229-19-10	23.40
	3000 Retaining Ring-10	54114-000-10	13.19
	3000 Ret Clip-10	54251-000-10	14.64
	3000 Screw 10- 2454mm-10	54247-000-10	14.64
	3000 Screw Driver 64mm Blade	54285-000-01	13.19
	3000 Self-Tap Screw 4-248mm-10	44214-000-10	16.11
	3000 Special Head Screw 6-323mm-10	44191-000-10	17.56
	3000 Threaded Bushing - 10	44226-12-10	33.64
	3000 Trim plate Assembly	74377-19-01	23.40
	3100 Combination Chamber	74774-000-01	125.62
	3100 Inside Paddle - DN	34165-26D-01	42.38
	3100 Mort Housing Assembly 25mm Left	74777-000-01	160.70
	3100 Mort Housing Assembly 25mm Right	74791-000-01	160.70
	3100 Os Paddle Assembly - SC	74796-26D-01	51.16
	1000, L1000, 8100, 3000 Combination Chamber	74366-000-01	119.79
	Square Shaft Kit - For 3000 Series	64767-000-01	26.32
	Wave Spring-10	54246-000-10	14.64
	5000 Enter Button Service Kit - BB	648580301	113.95



	Description	Part Number	Price (GBP
Simplex 5000	Series Accessories		
	5000 Enter Button Service Kit - SB	648580401	113.95
	5000 Enter Button Service Kit - SC	6485826D01	113.95
	5000 Accessory Kit	74859-000-01	34.49
	5000 Accessory Kit	74859-03-01	40.93
	5000 Accessory Kit	74859-26D-01	40.93
	5000 Active BUT Spring	54514-000-10	20.49
	5000 Bearing Driver	34189-000-01	16.11
	5000 Bearing House	34191-000-01	12.64
	5000 CDU	74841-000-01	70.15
	5000 Combination Chamber	74832-000-01	119.79
	5000 Ext Drive Assembly	74954-000-01	52.61
	5000 I Lever - BB	34186-03-01	80.34
	5000 I Lever - DN	34186-55-01	73.04
	5000 I Lever - SB	34186-04-01	80.34
	5000 I Lever - SC	34186-26D-01	88.39
	5000 IS Housing - BB	74844-03-01	124.20
	5000 IS Housing - DN	74844-55-01	109.57
	5000 IS Housing ICC - BB	74876-03-01	146.09
	5000 IS Housing ICC- DN	74876-55-01	109.57
	5000 IS Housing ICC - SB	74876-04-01	146.09
	5000 IS Housing ICC - SC	74876-26D-01	146.09
	5000 IS Housing - SB	74844-04-01	124.20
	5000 IS Housing - SC	74844-26D-01	124.20
	5000 KIL CYLKEYSTODIFFSC	54489-26D-01	43.86
	5000-KIL-KIT	34229-26D-41	109.58
	5000 Lever Return Spring	54482-000-10	29.24
	5000 OS Lever Best - BB	34203-03-01	146.09
	5000 OS Lever Best - DN	34203-55-01	146.09
	5000 OS Lever Best - SB	34203-04-01	146.09
	5000 OS Lever Best - SC	34233-26D-01	160.68
	5000 OS Lever KIL - BB	34197-03-01	109.57
	5000 OS Lever KIL - DN	34197-55-01	109.57
	5000 OS Lever KIL - SB	34197-04-01	109.57



Description	Part Number	Price (GBP)
5000 OS Lever Set Screw	54544-000-10	17.56
5000 Screw	54463-000-10	14.64
5000 Screw OS Base	54461-000-10	14.64
5000 Tail PC Accessory Kit	74892-000-01	23.40
5000 Tail PC Best Kit	64724-000-01	17.56
Accessories Tool Kit 5000 Series	64717-000-01	14.64
Ext Housing Inc Code/ Enter Button	74956-26D-01	204.50
Extension Sleeve Assembly 5000	74900-000-01	45.30
External Retaining Ring PK 10	54517-000-10	14.64
Int. code change torx screw & key PBL 5000	6475200001	13.43
Interior Code Change Actuator Kit For 5000 PBL	64748-000-01	17.56
KIL-Cylinder - W/Keys - KD	54562-26D-01	55.54
Lever Accessories Kit 5000	64706-000-01	22.65
Outside Base Assembly Without Chamber	75207-000-01	102.26
Passage Actuator Plate/Cam Kit	64747-000-01	23.40
6200 Combination Chamber	74870-000-01	122.73



Simplex 6200 Series

Description	Part Number	Price (GBP)
Simplex 6200 Series Accessories		
6200 Latch 60mm Backset - BB	55115-03-01	
7000 Backplate	202091-000-01	14.64



Description		Part Number	Price (GBP
Simplex 7100 Series Acce	essories		
7000 Cam He Assembly Dup	ad	202079-000-01	13.19
7000 Combine Chamber	ation	74660-000-01	119.79
7000 Conn Bo Flathead - BB	lt	202072-03-04	3.97
7000 Conn Bo Flathead - SC	lt	202072-26D-04	3.97
7000 Front Lo Housing 3012		202002-03-01	65.54
7000 Front Lo Housing - BK	ck	202002-19-01	78.92
7000 Force-Pr Clutch Assem		202081-000-01	35.08
7000 Is Comb Change Asser		202026-03-01	35.08
7000 Is Comb Change Asser		202026-26D-01	35.08
7000 Is Turn K Rose Assembl		202025-03-01	35.08
7000 Is Turn K Rose Assembl		202025-26D-01	35.08
7000 Outside Assembly	Turn Knob	202014-26D-01	32.16
7000 Outside Assembly - Bro		202014-03-01	32.16
7002 Deadbol Assembly - BB		202052-03-01	45.30
7002 Deadbol Assembly - SC		202052-26D-01	45.30
7004 Cam He Assembly Cup		202078-000-01	3.97
7006 Cam He Assembly Cup		202077-000-01	13.19
7006 Combine Change Asser		202028-19-01	35.08
7006 Rim Dea	d Latch	4027-509-19-41	64.29
7006 Rim Dea Isde Backplate		202012-000-01	
7008 Deadbol Assembly - BB	t	202064-03-01	45.30
7008 Deadbol Assembly - SC	t	202064-26D-01	45.30
7014 Cam He Assembly Dov	ad	202080-000-01	13.19
7014 Latch Bo Assembly - BB		54444-03-01	45.30
7014 Latch Bo Assembly - SC		54444-26D-01	45.30
7100 Strike Ki		204230-26D-01	14.64
7100 Exit Deta	iil Pcs	64786-000-01	36.55
7000 Tail Piec	e Kit	64769-000-01	14.64
Screw Pack 70 #26 +#27	000 For	64774-26D-01	17.56
8100 Inside Le	ver	801265-26D-01	83.30



Description	Part Number	Price (GBP)
Simplex 8100 Series Accessories		
8100 Clutch Assembly Left	801253-000-01	80.34
8100 Clutch Assembly Right	801252-000-01	80.34
1000, L1000, 8100, 3000 Combination Chamber	74366-000-01	119.79
900 Allen Key Button Screw 10x32-01 - SB	54082-04-01	11.72



De	scription	Part Number	Price (GBP
Simplex 900 Serie	s Accessories		
	Allen Key Button w 10x32-01 - SC	54082-26D-01	11.72
	Ball Bearing Clutch embly	74103-000-01	13.19
900	Ball Bearings-10	54075-000-10	8.80
900	Blank Keys	54266	5.88
	Centre Plate & el Assembly - SB	74124-04-01	35.08
	Centre Plate & el Assembly - SB	74125-04-01	35.08
	Centre Plate & el Assembly - SC	74125-26D-01	35.08
	Centre Plate & el Assembly - SC	74124-26D-01	35.08
	Clip & Flange mbly - SB	74414-04-01	8.80
	Clip & Flange embly - SC	74414-26D-01	8.80
900	Clutch Retr Sp-10	54070-000-10	13.19
	Combination mber	74080-000-01	87.65
	Cut & Service Keys Override	54266-2-11	10.27
900	Deadbolt - SB	34012-04-01	13.19
900	Deadbolt - SC	34012-26D-01	13.19
900	Face Plate Shield	805-26D-41	43.86
	Face Plate with o - SB	74118-04-01	19.00
	Face Plate with o - SC	74118-26D-01	19.00
900	Flange Washer-SB	54097-04-01	8.80
900	Flange Washer-SC	54097-26D-01	8.80
900	Flat Strike - SB	54053-04-01	8.80
900	Flat Strike - SC	54053-26D-01	8.80
	Gear Plate embly	74071-000-01	19.00
	Gear Plate embly	74162-1-000-01	29.24
	Gear Plate embly	74163-1-000-01	29.24
	Gear Plate embly	74164-1-000-01	26.32
	Gear Plate embly	74167-1-000-01	26.32
900	Holding Bracket	24063-000-01	10.27
900 - SC	Is Knob Assembly	74471-26D-01	13.19
	Key Override nder - Sc Differs	741611-26D-01	88.39
	Key Override nder - Sc Keyed	74161-26D-01	80.34



Description	Part Number	Price (GBP)
900 Latch Bolt - SB	34011-04-01	
900 Latch Bolt - SC	34011-26D-01	
900 Latch Hold Bk Assembly - SC	74469-26D-01	
900 Latch Return Sp-10	54050-000-10	
900 Lock Housing - SB	34021-04-01	40.93
900 Lock Housing - SB	34022-04-01	40.93
900 Lock Housing - SC	34022-26D-01	40.93
900 Lock Housing - SC	34021-26D-01	40.93
900 Master Keys For Key Over Ride	54266-1-11	19.00
900 Mortise Strike Box - SB	34023-04-01	14.64
900 Mortise Strike Box - SC	34023-26D-01	14.64
900 Os Knob Assembly - SC	74470-26D-01	11.72
900 Outside Knob - SC	74068-26D-01	1.95
900 Riser Plate & Surface Strike	800-26D-41	49.69
900 Riser Plate - SB	74468-04-01	32.16
900 Riser Plate - SC	74468-26D-01	32.16
900 Screw-10	54099-000-10	8.80
900 Sector Cam	24046-000-01	8.80
900 Sf Mount Cast Strike - SB	74464-04-01	17.56
900 Sf Mount Cast Strike - SC	74464-26D-01	17.56
900 Shake Proof SP Washer-10	54084-000-10	11.72
900 Space Collar - SB	44112-04-01	8.80
900 Space Collar - SC	44112-26D-01	8.80
900 Spring-10	54074-000-10	8.80
900 Tamper Proof Allen Key	54134-000-01	3.99
900 Trigger Assembly - SB	74290-04-01	11.72
900 Trigger Assembly - SC	74290-26D-01	11.72
900 Washer-10	54120-000-10	7.34
900 Washer Shim-10	54109-000-10	7.34
9600 Clutch Knob Kit	7490608301	17.56



Simplex 9600 Series

	Description	Part Number	Price (GBP)
Simplex 9600 Series Accessories			
•	9600 Front Knob Assembly Diamond - BB	74024-03-01	2.52
	9600 Front Knob Assembly Diamond - SB	74024-04-01	2.52
	9600 Front Knob Assembly Frceprf – SC	74799-26D-01	8.73
	9600 Trim Plate	340050-83-01	11.72
	FG 2500 Accessory Pack	F9470	21.52



Simplex File Guard

	Description	Part Number	Price (GBP)
Simplex File Guard Accessories			
	FG Bolt Retainer	24436-000-01	7.19
	FG Fol Lower Plate	24437-000-01	10.04
	FG Locking Bolt	44289-000-01	8.61
	Best Core - Differs - SC	28026-26D-KD	78.87



Simplex General Components

	Description	Part Number	Price (GBP)
Simplex G	General Accessories		
	C Clip-5	54011-000-05	8.61
	Combination Change Kit - SC	74543-26D-01	17.20
	Comb Change Screw - SC	201871-26D-01	128.72
	Cover Shoe Housing	201277-000-01	14.36
	Grease Lubricate – Aero 1.75oz 49g Tube	64754-000-01	20.08
	Inside T/Turn To Lever Handle	74437-26D-01	48.71
	Keyed F5 For Passage Model Only	201422-000-02	10.04
	Lock-Housing-W/O- Cylinder Guard - SC	34047-26D-01	71.62
	Lock Washer-10	54029-000-10	8.61
	Pan Head Screw For 3000 Series PBL	54260-000-10	10.04
	Panic Bar Release Kit - SC	74438-26D-41	44.67
	Pushbutton - Black	200024-106-10	15.78
	Retainer Ring For Turn Knob-10	55080-000-10	14.36
	Screw 6-32x10-10	64776-000-01	14.36
	Shaft Bushing-5	200026-000-05	14.36
	Eplex 5200 Software	EP-EPRISE-02-001	929.45



Eplex Components

	Description	Part Number	Price (GBP)
Eplex Acc	Eplex Accessories		
	Eplex 5700 Software Hid	EP-EPRISE-03-001	929.45
	Eplex-3000/5000- Software	EP-0300-01-001	463.65
	PC M-Unit Comm Kit	EP-MU-COM-001	232.40
	Replacement Cylinder for Eplex 2000	118-509610-626	50.47
	60mm Latch For E2000 PBL	751852601	



These Terms set out the relationship between you and either Kaba Ltd or dormakaba UK Ltd – the appropriate company being identified on the Quotation.

Such documents can be long and complex but we have tried to keep this to a minimum in two ways:

- We have attempted to use plain English but if there are areas you do not understand; please ask.
- The Terms are divided into Sections: the first applies to all contracts with us (these General Terms) and there are further terms for specific services (Specific Terms). This means that you will only be given those additional terms that apply to your particular contract with us

Definitions

1.1. So as to be clear, the following words shall have the following meanings:

Charges: the charges arising under this Contract; **Data Protection Legislation:** the Data Protection Act 2018 and the UK GDPR;

Door: a fire door owned and maintained by you to which the Goods are affixed;

Contract: these Terms, any Specific Terms applying to your order, our Quotation and your purchase order;

Good Industry Practice: that degree of skill, care, prudence, foresight, operating systems and practice which would ordinarily be expected of a skilled and experienced supplier engaged in the same or similar type of undertaking as that of the Supplier under similar circumstances:

Goods: all physical items listed in the Quotation or ordered by you;

Group: your company together with your subsidiaries and holding companies from time to time. 'Holding company' and 'subsidiary' have the meanings given in section 1159 of the Companies Act 2006 and 'holding companies' and 'subsidiaries' shall be construed accordinaly:

IP Rights: patents, rights to inventions, copyright and related rights, trade marks, trade names and domain names, rights in get-up, rights in goodwill or to sue for passing off, rights in designs, rights in computer software, database rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications (or rights to apply) for, and renewals or extensions of, such rights and all similar or equivalent rights or forms of protection which may now or in the future subsist in any part of the world;

Location: the premises where the Goods are to be installed or Services carried out either as specified in the Quotation, or (in the case of Product Sales) as stated on your order, or, if neither, your principal place of business; **Product Sales:** supply only of Goods with no design or installation Project Services: services that include design, supply and installation of Goods;

Quotation: the quotation provided to you by either dormakaba UK Ltd or Kaba Limited;

Service Recall Period: Where appropriate be free from defects in workmanship for up to 90 days after completion.

Services: all services to be supplied to you listed in the Quotation;

Special Terms: any terms set out in writing in the Quotation that vary these Terms or the Specific Terms; **Specific Terms:** those for Installation, Maintenance, Main Contractors and Software;

Terms: these General Terms; and

Warranty Period: a period of at least 12 months from the date of issue of an invoice in respect of the Goods or Services. Extended Warranty periods are specified in the relevant quotation or price list.

1.2. In this Contract:

- 1.2.1. Personal data, controller, processor, data subject and processing have the meanings respectively set out in the UK GDPR
- 1.2.2. the singular includes the plural and vice versa;
- 1.2.3. references to gender include references to all genders;
- 1.2.4. unless otherwise stated, references to clauses are to clauses of these Terms; and
- 1.2.5. the clause headings are for reference only and shall not affect the construction or interpretation of this Contract.

2. The terms that apply to the Contract

- 2.1. These Terms and the Specific Terms, subject to any Special Terms, shall apply to all dealings between us and you and take precedence over anything inconsistent in or referred to in your purchase order, confirmation of order, or specification, or implied by law, trade custom, practice or course of dealing. In the event of conflict, the order of precedence shall be Special Terms, Specific Terms and then finally these Terms.
- All Quotations are based on these Terms and the relevant Specific Terms being accepted without variation.
- 2.3. Only additions to, variations of, exclusions or attempted exclusions of any term of the Contract will be binding on us if they are in writing and signed by a Director or Senior Manager or they constitute Special Terms.
- 2.4. In the event that the Services include installation Specific Terms: Installation shall apply. In respect of Project Services or Maintenance Services the Specific Terms: Maintenance and the Specific Terms: Installation shall apply. If this Contract is with a contractor on behalf of

- a client, then the Specific Terms: Main Contractor shall apply. The provision of software is subject to Specific Terms: Software.
- 2.5. Either of us can institute a request to alter the Contract in accordance with paragraph 13. Neither of us can cancel a Contract without the other's agreement.

3. Quotations and Orders

- 3.1. A binding contract shall not come into existence between us and you unless and until we receive a purchase order from you, or, if earlier, when we begin to deliver the Goods. Cancellation of this Contract is not permitted.
- 3.2. We will supply the Goods and the Services as set out in our Quotation or (if there is no Quotation), your purchase order.
- 3.3. We may deliver the Goods and Services in instalments and invoice accordingly.
- 3.4. All drawings, descriptive matter, specifications and advertising issued by us are provided for illustrative purposes only and do not form part of the Contract.
- 3.5. We reserve the right to make any changes in the specification of the Goods which do not materially affect their quality or performance.
- 3.6. Our employees are not authorised to make any contractually binding promises or representations concerning the Goods or the Services. In entering into the Contract, you acknowledge that you do not rely on, and waive any claim for breach of, any such representations which have not been confirmed in writing by a Director or Senior Manager.
- 3.7. Any advice or recommendation given by us or our employees to you or your employees about the storage, application or use of the Goods or the Services, which is not confirmed in writing, is followed or acted on entirely at your own risk

4. Your Responsibilities

- 4.1. You agree to:
- 4.1.1. check all Quotations for accuracy and omissions;
- 4.1.2. provide the Quotation number on any order;
- 4.1.3. at our request, appoint an authorised individual with authority to bind you and through whom all communication will be passed;
- 4.1.4. ensure that your employees or other independent contractors cooperate reasonably us, our agents and independent contractors; and
- 4.1.5. promptly furnish us with such information as we may request
- 4.2. If our performance of our obligations under the Contract is prevented or delayed by your act or omission (other than by reason of a Force Majeure Event), you shall pay us all reasonable costs, charges or direct losses sustained by it as a result, subject to us notifying you in writing of any such claim we might have against you in this respect.

5. **Payment and Price**

5.1. All prices shall be those current when we dispatch Goods unless included in a valid Quotation. All prices are exclusive of VAT.

- 5.2. We may, by notice to you before delivery, increase the price of any undelivered Goods to reflect any change in delivery dates, quantities or specifications requested by you, or any delay caused by you.
- 5.3. Credit Account Existing Customers
- 5.3.1. Orders to be received on account, as per existing payment terms
- 5.3.2. Order value must be within credit limit unless prior written approval
- 5.4. Credit Account New User Customers
- 5.4.1. Customer account and credit account is required to be set up prior to orders being submitted.
- Order value must be within credit limit unless prior written approval.
- 5.5. Where goods and site labour are supplied, the following payment terms will apply.
- 5.5.1. 50% of equipment value invoiced upon receipt of agreement/order. This will be a Proforma invoice or 1st Application for payment
- 5.5.2. Remaining 50% of equipment value invoiced when delivered to site, prior to installation or before commissioning. This will be a standard Invoice or application for payment.
- 5.5.3. Balance invoiced as per schedule of works. This will be a standard Invoice or application for payment.
- 5.5.4. The above does not include additional works and agreed variations
- 5.5.5. Abortive or additional visits and lost time due to failure of others will be charge at £750 per visit.
- 5.6. We reserve the right to cease or suspend to procure, or supply products if the order is on hold till the order block is restored, or the customer has provided written evidence to the company's reasonable satisfaction that the order block can be restored.
- 5.7. We reserve the right to revoke or amend payment terms and or credit limit any time, upon giving customers written notice.
- 5.8. Invoices shall be paid in invoice currency within 30 days of their date, or 30 days after the end of the month of the invoice in respect of Product Sales. Unless you have a credit account, they will be rendered in advance and will be payable, whether or not Services have been started, delivery of the Goods has taken place or title in the Goods has passed to you.
- 5.9. Time for payment of our invoices shall be of the essence of the Contract.
- 5.10. If you do not pay on time, without prejudice to any other right or remedy available to us, we may set-off any payment made by you to any outstanding sum (whether on this or another contract with you or a member of your Group). We may also charge interest and late payment compensation fees on the outstanding debt under the Late Payment of Commercial Debts (Interest) Act 1998 (amended) and suspend all further deliveries of goods and the provision of any services (whether under this or another contract with you or a member of your Group).
- 6. Delivery of Goods



- 6.1. We will use our reasonable endeavours to deliver (and if included in the Order Confirmation) install the Goods and provide the Services on the date or dates specified in our Quotation at the Location, but any such date is approximate only. If no dates are so specified, delivery shall be within a reasonable time. Time is not of the essence as to the delivery of the Goods or the provision of the Services.
- 6.2. Delivery and installation shall be made during normal business hours and we may levy additional charges for any deliveries made outside such hours at your request.
- 6.3. You are responsible for all delivery charges and for preparing the Location for the delivery of the Goods. In the case of Product Sales delivery charges will be as the current published price list.
- 6.4. Where we are not installing the Goods:
- 6.4.1. we will be responsible for any damage, shortage or loss in transit, provided that you notify us (or its carrier, if applicable) within 3 working days of delivery or the proposed delivery date of the Goods. Any remedy under this paragraph shall be limited, at our option, to the replacement or repair of such Goods which is proven to our satisfaction to have been lost or damaged in transit; and
- 6.4.2. you will be deemed to have accepted the Goods when you have had 3 working days to inspect them after delivery or, if earlier, when you use the Goods.
- 6.5. Provided the Goods have not been purchased by us from a third party, or manufactured particularly for you, then we may agree to accept the return of the Goods, subject to you bearing all costs of delivery and redelivery together with a payment of 25% of the price of the Goods. Any credit arising will be retained as a credit against future Charges. No returns will be accepted unless we have agreed and have issued a return note.
- 6.6. We will not be liable for any non-delivery of Goods (even if caused by our negligence) unless you notify us in writing of the failure to deliver within 7 days after the scheduled delivery date.
- 6.7. Our liability for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time or issuing a credit note at the pro rata contract rate against any invoice raised for such Goods.

7. Risk and ownership

- 7.1. Where we are installing the Goods:
- 7.1.1. The Goods shall be at our risk until delivery of the Goods to the Location.
- 7.1.2. On completion of the installation, we will demonstrate the Goods to you and the Goods will then be deemed accepted by you. You agree to sign the form of acceptance or the delivery note. If at any time you make use of the Goods other than for training or test purposes then the Goods will be deemed to be accepted.
- 7.1.3. You will not own the Goods until you have paid everything due to us (or if later, on installation). Until you own the Goods you must look after them on our behalf, keep them fully insured on our behalf. Any

- insurance proceeds from a claim must be kept separate from your money and not paid into an overdrawn account.
- 7.1.4. Your right to possession of the Goods, before ownership has passed to you, shall terminate immediately if any of the circumstances set out in paragraph 14.1 arise or if you mortgage or in any way charge the Goods, or if you fail to make any payment to us on the due date.
- 7.1.5. If you use banking facilities that involve a charge over your assets then you shall inform the bank or finance house of our ownership and rights in the Goods.
- 7.2. You grant us and our employees an irrevocable licence at any time to enter any premises where the Goods are or may be stored in order to inspect them, or where your right to possession has terminated, to remove them. All costs incurred by us in repossessing the Goods shall be borne by you.
- 7.3. On termination of the Contract for any reason, our rights under this paragraph 7 shall remain in effect.

8. Software licence

If Software is included in the Quotation, your right to use the Software is set out in our Specific Terms: Software Licence.

Warranties

- 9.1. We warrant that:
- 9.1.1. we will carry out our duties in accordance with Good Industry Practice;
- 9.1.2. the Goods shall be free of material defects upon delivery;
- 9.1.3. the Goods will be free of material defects in design, materials and workmanship for the Warranty period from the date of invoice.
- 9.2. If any Goods is agreed by us to be faulty before acceptance then we will exchange the faulty part or Goods free of charge as quickly as possible.
- 9.3. Our liability for a breach of the warranties contained above is conditional on:
- 9.3.1. you give written notice of the defect to us within fourteen days of when you discover or ought to have discovered the defect;
- 9.3.2. we are given a reasonable opportunity of examining such Goods and you (if asked to do so) return such Goods to our place of business at our cost for the examination to take place there; and
- 9.3.3. if there is a defect or breach, then we will at our sole option either repair or replace the Goods or repeat the Services or refund the Charges or an equitable proportion of the Charges (as applicable) provided that (in our reasonable opinion) the defect or breach is not due to any act or omission by you or any third party.
- 9.4. The person or persons signing the form of acceptance or delivery note warrant that they have authority to sign the same on your behalf.
- 9.5. The following are excluded from the warranty above:
 - Flawed or defective Goods operation(s) caused by unusual or an unforeseeable use or condition,
 - Goods where repairs or alterations performed by anyone

- other than personnel authorised by us,
- Goods using unauthorised components or sub-assemblies in place of components supplied with the Goods,
- Any products or systems in which our Goods are incorporated,
- Damage or failure caused by a Force Majeure Event,
- Damage or faults arising from improper operation or maintenance of the Goods, or
- Damage or failure caused by the installation of the Goods when installed by someone other than us.

 THE WARPANTIES IN THESE TERMS ARE IN LIFT OF
- 9.6. THE WARRANTIES IN THESE TERMS ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF QUALITY, CONDITION, DESCRIPTION, COMPLIANCE WITH SAMPLE, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHETHER STATUTORY OR OTHERWISE), SAID WARRANTIES BEING EXPRESSLY DISCLAIMED AND EXCLUDED FROM THESE TERMS AND THE CONTRACT TO THE FULLEST EXTENT PERMITTED BY LAW. We reserve the right to refuse all service and/or warranty claims if the account is deemed "past due" in accordance with the agreed upon terms.

10. Limitation of liability

- 10.1. The following provisions set out our entire liability (including any liability for the acts or omissions of our employees) to you in respect of any breach of the Contract and any representation, statement or tortious act or omission (including negligence) arising out of or in connection with the Contract.
- 10.2. All warranties, conditions and other terms implied by statute or common law are excluded from the Contract to the fullest extent permitted by law.
- 10.3. Nothing in these conditions excludes or limits our liability for death or personal injury caused by our negligence or fraud or fraudulent misrepresentation.
- 10.4. Subject to paragraph 10.3:
- 10.4.1. Because we cannot work out the potential harm to your organisation, we will not be liable for any loss of profits, loss of business, depletion of goodwill or similar losses or for any special, indirect or consequential loss, costs, damages, charges or expenses howsoever arising; and
- 10.4.2. In the case of Product Sales then our liability, whether in contract or tort or otherwise arising out of or in connection with this Contract shall in any event be limited to an obligation on us to repair, replace or refund the cost of the defective Goods; and otherwise,
- 10.4.3. our total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the Contract shall be limited to one time the price payable for the Goods and Services under paragraph 5.
- 10.5. Under no circumstances shall we be responsible or liable for the condition and/or functionality of the Doors. In particular (but without limit to the foregoing) you acknowledge and agree that it is your responsibility to ensure that the Doors are of satisfactory quality and fit

for purpose.

Intellectual Property Rights

- 11.1. If we manufacture or modify the Goods or incorporate data or other information at your request, you shall indemnify and keep us indemnified against all losses, damages, costs, claims and expenses incurred by us in connection with any claim for infringement of any third-party IP Rights which results from that request.
- 11.2. We hereby assign to you all existing and future IP Rights in any documentation written specifically by us for you and included in the Goods or the Installation Services subject to a prior written agreement.

12. Non-Solicitation

Neither party shall, during the continuance of the Contract, or within 6 months of its termination, whether on behalf of itself or a third party, solicit or seek to entice away any employee of the other. In the event of breach of this term the party in default shall pay the other a sum equal to six months gross pay of the employee concerned being a pre-estimate of the cost of recruitment and training a replacement.

13. Change Requests

- 13.1. If either party identifies a requirement for a change (including a change to Goods and/ or Services and/ or Charges) it shall provide its requirements to the other party.
- 13.2. If a Change Request is initiated by us, then this will include the effect such a change would have upon the Goods and/ or Services and/ or Charges.
- 13.3. If you instigate a Change Request we will use reasonable endeavours to confirm the effect such a change would have upon the Goods and/ or Services and/ or Charges within 30 days from instigation.
- 13.4. Together we will then decide whether or not to implement the change. If the change is implemented, the amended goods and/ or services and/ or charges shall then become the Goods and/ or Services and/ or Charges and be deemed incorporated into this Contract. No change shall have effect without the agreement of each of us.

14. Termination for Cause

- 14.1. Either party may terminate this Contract forthwith on giving notice in writing to the other if one party ceases (or threatens to cease) to carry on business or commits any serious breach of any term of this Contract and (in the case of a breach capable of being remedied) shall have failed, within 7 days after the receipt of the request in writing from the other to do so, to remedy the breach.
- 14.2. Termination of the Contract, however arising, shall not affect or prejudice the accrued rights of the parties as at termination or the continuation of any provision expressly stated to survive or implicitly surviving termination.

15. Dispute Resolution Procedure

15.1. If any dispute arises in connection with this Contract, directors or other senior representatives of the parties with authority to settle the dispute will, within 7 days of a written request from one party to the other, meet

- promptly in good faith to resolve the dispute.

 15.2. If the dispute is not resolved in accordance with paragraph 15.1, we both agree to enter into mediation in good faith to settle such a dispute and will do so in accordance with the Centre for Effective Dispute Resolution (CEDR) Model Mediation Procedure. Unless otherwise agreed between us within 14 days of notice of the dispute, the mediator will be nominated by CEDR.
- Force Majeure
- 16.1. We will not be liable to you for any breach of our obligations under this the Contract if such breach is due to an act, event, omission or accident beyond our reasonable control (Force Majeure Event).
- 16.2. If a Force Majeure Event occurs, we will inform you as soon as possible and take all reasonable steps to mitigate the effects of the Force Majeure event and resume performance of its obligations as soon as possible.
- 17. Anti-Bribery
- 17.1. You must:
- 17.1.1. comply with all applicable laws, statutes and regulations relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010 (Relevant Requirements):
- 17.1.2. not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK;
- 17.1.3. comply with our Ethics, Anti-bribery and Anti-Corruption Policies available at www.dormakaba.co.uk/codeofconduct (Relevant Policies);
- 17.1.4. have and shall maintain in place throughout the term of this Contract its own policies and procedures, including adequate procedures under the Bribery Act 2010, to ensure compliance with the Relevant Requirements, the Relevant Policies, and will enforce them where appropriate:
- 17.1.5. promptly report to us any request or demand for any undue financial or other advantage of any kind received by you in connection with the performance of this Contract: and
- 17.1.6. immediately notify us (in writing) if a foreign public official becomes an officer or employee of yours or acquires a direct or indirect interest in you and you warrant that warrants that you have no foreign public officials as direct or indirect owners, officers or employees of any member of your Group at the date of this Contract.
- 18. GDPR & Data Protection
- 18.1. Both of us will comply with all applicable requirements of the Data Protection Legislation. We agree that, for the purposes of the Data Protection Legislation, we are the processor, and you are the controller.
- 18.2. You will ensure that you have all necessary consents (or have complied with another processing condition and have the appropriate notices in place) to enable the lawful transfer of personal data to us for the duration and for the purposes of this Contract.

- 18.3. We warrant that to the extent we process any personal data on your behalf we will:
- 18.3.1. act only on your instructions;
- 18.3.2. have in place appropriate technical and organisational security measures against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data. Such measures will be appropriate to the harm that might result from the unauthorised or unlawful processing;
- 18.3.3. ensure all personnel who have access to the personal data are obliged to keep it confidential;
- 18.3.4. assist you to respond to a data subject's request to enforce their rights of subject access, rectification, erasure and any other rights conferred by the Data Protection Legislation;
- 18.3.5. assist you if requested with respect to security, breach notifications, impact assessments and any investigations by a regulator;
- 18.3.6. notify you without undue delay in the event of a data security breach and assist you with any investigations;
- 18.3.7. at your direction delete or return to you all personal data and copies on termination unless required by law to retain the same; and
- 18.3.8. maintain complete and accurate records to demonstrate our compliance with this clause and allow for audits by you.
- 18.4. We may appoint third-parties (subcontractors) to process the personal data under this Contract only where:
- 18.4.1. you are provided with an opportunity to object to the appointment of each subcontractor within 14 days of us providing you with the details of such subcontractor, including name, location and contact information;
- 18.4.2. we ensure that all subcontractors enter into an agreement with the same or substantially similar terms as this Contract in relation to the Data Protection Legislation;
- 18.4.3. we ensure the subcontractor does not process personal data except in accordance with our instructions from your and
- 18.4.4. the subcontractor's contract terminates automatically on termination of this Contract for any reason.
- 18.5. Where any subcontractor appointed under clause 18.4 fails to fulfil its obligations, we remain liable to you for the subcontractor's performance of its obligations under our agreement with them in relation to the Data Protection Legislation.
- 8.6. We will not transfer any personal data outside the UK or the EEA unless your prior consent has been obtained and, if required by applicable law, we and you will enter into an appropriate data transfer agreement. If you consent to the appointment of a subcontractor located outside UK and the EEA under clause 18.4 above, then you authorise us to enter into an appropriate data transfer agreement in your name and on your behalf. We will make any such data transfer agreement available to you on your request.
- 18.7. We will comply with our Data Protection and IT Security

- Policies. The obligations in relation to data protection set out in this clause shall not be affected by the expiry or termination of this agreement.
- 18.8. Our website provides our Privacy Notice, Data Protection Officer contact details and information on how to make a complaint to the Information Commissioners Office (ICO).

19. Waiver

A waiver of any right under the Contract is only effective if it is in writing and signed by or on behalf of the waiving party, and it applies only to the party to whom the waiver is addressed and the circumstances for which it is given.

20. Third Party

None of the provisions of this Contract are intended to or will operate to confer any benefit pursuant to the Contracts (Rights of Third Parties) Act 1999 on a person who is not named as a party to this Contract.

21. Entire Agreement

- 21.1. The Contract constitutes the whole agreement between the parties and supersedes all previous agreements between the parties relating to its subject matter.
- 21.2. Each party acknowledges that, in entering into this Contract, it has not relied on, and shall have no right or remedy (other than for breach of contract) in respect of, any statement, representation, assurance or warranty (whether made negligently or innocently) other than as expressly set out in this Contract.

22. Assignment

- 22.1. If you are acting as a main contractor or a distributor of our Goods and Services then you may assign your rights, but not your duties, under this Contract, to the ultimate end user of the Goods or Services.
- 22.2. Unless the clause above applies, you shall not, without our prior written consent (such consent not to be unreasonably withheld), assign, transfer, charge, subcontract or deal in any other manner with all or any of your rights or obligations under the Contract.

23. Notices

Any notice required to be given pursuant to this Contract shall be in writing and shall be delivered by hand or sent by pre-paid first-class post or recorded delivery post to your address of the party as set out in your purchase order (or if none, your last known address), or, if to us, by email to notices@dormakaba.com or such other address as may be notified by one party to the other.

24. Governing law and jurisdiction

The Contract is governed by the law of England and Wales and the courts of England and Wales shall have exclusive jurisdiction.



Specific Terms: Installation including all other 'on-site' Services.

These Terms apply to the provision of all on-site Services

Inspection

- 1.1. We may inspect your Location in accordance with the terms of this Contract. and may then report to you in writing whether the Location is suitable for the provision of the Goods and/ or Services and if they are not, the remedial steps necessary.
- 1.2. You shall use reasonable endeavours to complete any remedial work in accordance with times and dates indicated by us. We may perform repeat inspections (and the procedure outlined above) until we are satisfied that the Location is suitable.

Your Obligations

- 2.1. You will (in each case insofar as is reasonably necessary to enable us to effectively carry out our Services):
- 2.1.1. make available to us free of charge such areas of the Location as we request;
- 2.1.2. ensure that the premises where the Goods is to be or is installed are and remain suitable and that at the time of installation comprise a safe place of work for our employees;
- 2.1.3. take all reasonable steps to ensure the health and safety of our employees, agents or independent contractors subject to such employees, agents or independent contractors complying with your health and safety policy, provided this has been supplied to us;
- 2.1.4. provide all necessary facilities, such as light, electricity, proper ventilation and sufficient installation space that we request;
- 2.1.5. comply with our Site Conditions attached;
- 2.1.6. carry out any making good or decorating that is required after installation; and

- 2.1.7. ensure that any IP Rights which we are required to use or modify in order to supply the Services are either owned by you or properly licensed to you and that we are properly authorised to use or modify the IP Rights. You agree to indemnify and hold us harmless in respect of any costs, expenses, damages, third party actions or claims arising out of any actual or alleged infringement of third party IP Rights by us or you.
- 2.2. You are responsible (at your cost) for preparing the Location for the delivery and installation of the Goods. In the event that any making good or decorating is required after installation, then that is your responsibility.
- 2.3. You are responsible for ensuring that our employees have safe access to and from your and you must comply with all health and safety regulations in respect of our employees whilst they are on your premises.
- 2.4. You warrant that the Door complies with all applicable laws and standards, including those in respect of fire safety relevant to a fire safety door in the UK. You are responsible for the maintenance of the Door and maintaining its structural integrity.
- 2.5. You will at all times indemnify and keep us fully indemnified on demand from and against all and any liabilities losses, damages, charges, costs (including but not limited to legal and other professional expenses) and expenses of any nature incurred by us directly or indirectly as a result of or in connection with a breach by you of clause 2.4 above. You will not be liable if and to the extent that this indemnity would be contrary to public policy.



Specific Terms: Maintenance Services

These Terms apply to the provision of all Maintenance Services

Definitions

So as to be clear, the following words shall have the following meanings:

Ad-Hoc Maintenance Services; maintenance services provided on request when no Contracted Maintenance Services are in place;

Contracted Maintenance Services: the services described in a Service Schedule;

End of Life: the Goods concerned have exceeded the life expectancy we would have reasonably expected given the conditions of their installation, maintenance and use;

Equipment: the goods that are the subject of the Maintenance Services;

Maintenance Level: the type of maintenance to be provided as set out in the Quotation; and

Maintenance Services: Ad-Hoc and Contracted Maintenance Services.

2. Inspection

Prior to agreeing to provide Contracted Maintenance Services we may inspect your Equipment to ensure that the Equipment is suitable for Contracted Maintenance Services. If remedial work is required, then we will provide an estimate for the same.

3. Our Obligations

We will, from the start date set out in the Quotation, provide the Contracted Maintenance Services as described in the attached Service Schedule until this Contract is terminated in accordance with the Terms or withdrawn under paragraph 6.2 of these Specific Terms.

4. Your Obligations

- 4.1. You will shall (in each case insofar as is reasonably necessary to enable us to effectively carry out Maintenance Services):
- 4.1.1. ensure that adequate electrical power is supplied to all Equipment;
- 4.1.2. store, operate and maintain Equipment in accordance with any instructions in writing from us;
- 4.1.3. keep the external surfaces of Equipment clean and in good condition;
- 4.1.4. ensure that only competent and trained persons operate Equipment:
- 4.1.5. not make any addition, modification or adjustment to Equipment without our prior written consent;
- 4.1.6. use only accessories and consumables approved by us (our approval not to be unreasonably withheld); and
- 4.1.7. ensure that only our personnel are permitted to maintain, service or carry out adjustments to Equipment.
- 4.2. You warrant that the Equipment is in good condition and fully operational at the date of this Contract.
- 4.3. You warrant that the Door complies with all applicable laws and standards, including those in respect of fire safety relevant to a fire safety door in the UK. You

- are responsible for the maintenance of the Door and maintaining its structural integrity.
- 4.4. You will at all times indemnify and keep us fully indemnified on demand from and against all and any liabilities losses, damages, charges, costs (including but not limited to legal and other professional expenses) and expenses of any nature incurred by us directly or indirectly as a result of or in connection with a breach by you of clause 2.4 above. You will not be liable if and to the extent that this indemnity would be contrary to public policy.

5. **Replaced Equipment**

- 5.1. All replacement Equipment installed by us during the supply of Maintenance Services ("Replaced Equipment") shall be chargeable unless otherwise confirmed by us or included in the relevant Maintenance Level. The cost of Replaced Equipment provided other than during the supply of Maintenance Services will be charged to you.
- 5.2. Equipment removed shall become our property and the Replaced Equipment shall become your property upon installation, subject to payment of any due Charges.
- 5.3. We do not supply as part of the Maintenance Services, any item we, acting reasonably, consider to be a consumable...

Exclusions

- 6.1. Contracted Maintenance Services do not include any maintenance made necessary by:
- 6.1.1. fault or defect occurring in any equipment other than the Equipment;
- 6.1.2. use of Equipment contrary to our written instructions or documentation;
- 6.1.3. accident, fault, act or your omission and/ or any third party;
- 6.1.4. use of Equipment in excess of any maximum usage specified by us or the manufacturer;
- 6.1.5. failure of electrical power, air conditioning, humidity or other environmental controls;
- 6.1.6. electrical work external to any Equipment;
- 6.1.7. damage by vandalism, fire, water or adverse weather conditions;
- 6.1.8. movement or relocation of Equipment not performed by us or on our behalf;
- 6.1.9. breach of your obligations in this Contract;
- 6.1.10. removal of the whole or any part of Equipment;
- 6.1.11. goods, accessories, attachments, machines, systems or other devices not referred to in our documentation or approved in writing by us;
- 6.1.12. maintenance rendered more difficult because of any changes, alterations, additions, modifications or variations to your Location; or diagnosis and/or rectification of problems not associated with Equipment.
- 6.2. We reserve the right to withdraw Maintenance Services in respect of Equipment (or any part of the Equipment) if that Equipment is:
- 6.2.1. moved, repaired or modified other than by us or with



Specific Terms: Maintenance Services

- our prior written consent. Maintenance Services on such Equipment can resume as soon it has passed our Maintenance Services acceptability tests, carried out at your expense; or
- 6.2.2. in our opinion (acting reasonably), has reached its End of life.
- 7. Charges
- 7.1. Ad-Hoc Maintenance Services:
- 7.1.1. We will accept written (including email) order if no formal purchase order can be raised. Such an order is not cancellable.
- 7.1.2. The Charge will be based on the call out fee together with the cost of any further time necessary and the cost of Goods. We accept orders with a budgetary limit but, if there is none, our engineer will complete the repair.
- 7.1.3. If there is no access or there is no-one on site when we attend, this will give rise to a call out charge.
- 7.1.4. We agree that the signature of your employee or agent on the relevant worksheet will be accepted as

- confirmation of satisfactory completion of the work.
- 7.2. Contracted Maintenance Services:
- 7.2.1. If we attend your Location to carry out Contracted Maintenance Services a charge will be made in the following circumstances:
- 7.2.1.1. access is refused or there is no-one at the Location;
- 7.2.1.2. the fault arises from one or more of the exclusions in paragraph 6 above; and
- 7.2.1.3. there is no fault and it was not reasonable to request Maintenance Services.
- 7.2.2. Invoices will be rendered in advance of the period to which they relate.

Termination

Either party may terminate the provision of Contracted Maintenance Services by giving not less than three months' notice in writing, expiring on any anniversary of the start of the Contracted Maintenance Services.



Specific Terms: Main Contractor

These Terms apply to any Contract with a main contractor or subcontractor who is entering into a Contract with us on behalf of a client.

Definitions

So as to be clear, the following words shall have the following meanings:

Contractor: the entity entering into the Contract with us. **Client:** the Contractor's ultimate client, usually referred to as the 'Employer'.

Payments

- 2.1. Notwithstanding any clauses in the sub-contract relating to set-off etc, the maximum amount that may be deducted from us in respect of uninsured liabilities for proven set-off costs is 50% of the sub-contract sum.
- 2.2. We will not accept ,pay when paid' clauses. Unless otherwise agreed, our normal payment terms will apply.

- 2.3. In the event of the Client's insolvency, you, the Contractor, will be liable to pay us for the value of works executed including materials manufactured but not delivered and/or installed.
- 2.4. Unless otherwise agreed in writing, all Quotations are based on the General Terms and the relevant Specific Terms being accepted in full and that there is no retention

3. Liquidated & ascertained damages.

- 3.1. Unless otherwise agreed we will only accept levels of liquidated damages of 1% of our order value per week up to a combined weekly total of 10% of the total order value applicable to those works.
- 3.2. We will only agree to the deduction of liquidated damages where the Client has deducted them from the Contractor and we have caused a delay.



Our Sustainability Commitment

We are committed to foster a sustainable development along our entire value chain in line with our economic, environmental and social responsibilities toward current and future generations. Sustainability at product level is an important, future-oriented approach in the field of construction. In order to give quantified disclosures of a product's environmental impact through its entire life cycle, dormakaba provides Environmental Product Declarations (EPD), based on holistic life cycle assessments.

www.dormakaba.com/sustainability



Our offering

Access Automation Solutions

Entrance Automation Entrance Security



Access Control Solutions

Electronic Access & Data Escape and Rescue Systems Lodging Systems



Access Hardware Solutions

Door Closers Architectural Hardware Mechanical Key Systems



Services

Technical Support Installation and commissioning Maintenance and Repair



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