

# Push Button Locks Price List

GBP | 11/2024



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# Simplex 1000 Series

Finish	Part Number	Price Title (GBP)	
<b>Simplex 1000 Series - Combination Entry Only</b>			
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset.		
	Satin Chrome	1011-26D-4 1	620.77
	Bright Chrome	1011-026-4 1	620.77
	Bright Brass	1011-03-4 1	657.27
	Antique Brass	1011-05-4 1	620.77
<b>Simplex 1000 Series - Combination Entry &amp; Key Override</b>			
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override. Cylinder not included.		
	Satin Chrome	1021B-26D-4 1	722.98
	Bright Chrome	1021B-026-4 1	759.50
	Bright Brass	1021B-03-4 1	759.50
	Antique Brass	1021B-05-4 1	722.98
<b>Simplex 1000 Series - Combination Entry &amp; Passage</b>			
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset.		
	Satin Chrome	1031-26D-4 1	693.79
	Bright Brass	1031-03-4 1	730.30
	Antique Brass	1031-05-4 1	693.79
<b>Simplex 1000 Series - Combination Entry, Key Override &amp; Passage</b>			
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override. Cylinder not included.		
	Satin Chrome	1041B-26D-4 1	796.02
	Bright Brass	1041B-03-4 1	832.53
	Antique Brass	1041B-05-4 1	796.02



# Simplex EE1000 Series

Simplex Mechanical Locks

Finish	Part Number	Price Title (GBP)
<b>Simplex EE1000 Series - Combination Entry &amp; Exit</b>		
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset	
Satin Chrome	EE11/EE11-26D	13 14.63
Bright Brass	EE11/EE11-03-41	1360.99
<b>Simplex EE1000 Series - Combination &amp; Key Override Entry, Combination Exit</b>		
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override cylinder not included.	
Satin Chrome	EE21B/EE11-26D	14 16.90
<b>Simplex EE1000 Series - Combination &amp; Key Override Entry &amp; Exit</b>		
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override cylinder not included.	
Satin Chrome	EE21B/EE21B-26D	15 19.12
Bright Brass	EE21B/EE21B-03	15 19.12



# Simplex L1000 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex L1000 Series - Combination Entry Only</b>				
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset.			
	Satin Chrome	Left Hand	LL1011-26D-41	744.87
	Bright Chrome	Left Hand	LL1011-026-41	781.43
	Bright Brass	Left Hand	LL1011-03-41	781.43
	Antique Brass	Left Hand	LL1011-05-41	744.87
	Satin Chrome	Right Hand	LR1011-26D-41	744.87
	Bright Brass	Right Hand	LR1011-03-41	781.43
	Antique Brass	Right Hand	LR1011-05-41	744.87
<b>Simplex L1000 Series - Combination Entry &amp; Key Override (70mm Backset)</b>				
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override cylinder not included.			
	Satin Chrome	Left Hand	LL1021B-26D-41	847.16
	Bright Chrome	Left Hand	LL1021B-026-41	928.17
	Bright Brass	Left Hand	LL1021B-03-41	883.63
	Antique Brass	Left Hand	LL1021B-05-41	847.16
	Satin Chrome	Right Hand	LR1021B-26D-41	847.16
	Bright Brass	Right Hand	LR1021B-03-41	883.63
	<b>Simplex L1000 Series - Combination Entry &amp; Key Override (60mm Backset)</b>			
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 " (60mm) backset. Key Override cylinder not included			
	Satin Chrome	Left Hand	LL1022B-26D-41	847.16
	Satin Chrome	Right Hand	LR1022B-26D-41	847.16
<b>Simplex L1000 Series - Combination Entry &amp; Passage</b>				
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset.			
	Satin Chrome	Left Hand	LL1031-26D-41	817.91
	Bright Brass	Left Hand	LL1031-03-41	854.45
	Antique Brass	Left Hand	LL1031-05-41	817.91
	Satin Chrome	Right Hand	LR1031-26D-41	817.91
	Bright Brass	Right Hand	LR1031-03-41	854.45
	Antique Brass	Right Hand	LR1031-05-41	817.91



# Simplex L1000 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex L1000 Series - Combination Entry, Key Override &amp; Passage - Floating Face Plate</b>				
	Cylindrical 1/2" (13mm) throw latch, floating face plate 2 3/4" (70mm) backset. Key Override cylinder not included.			
	Satin Chrome	Left Hand	LL1041B-26D-41	920.17
	Bright Brass	Left Hand	LL1041B-03-41	956.67
	Antique Brass	Left Hand	LL1041B-05-41	920.17
	Satin Chrome	Right Hand	LR1041B-26D-41	920.17
	Bright Brass	Right Hand	LR1041B-03-41	956.67

<b>Simplex L1000 Series - Combination Entry, Key Override &amp; Passage - Bevelled Face Plate</b>				
	Cylindrical 3/4" (19mm) throw latch, bevelled face plate. 2 3/4" (70mm) backset, 1 3/4" (44mm) door thickness only. Key Override cylinder not included.			
	Satin Chrome	Left Hand	LL1076B-26D-41	920.17
	Bright Brass	Left Hand	LL1076B-03-41	912.85
	Antique Brass	Left Hand	LL1076B-05-41	876.36
	Satin Chrome	Right Hand	LR1076B-26D-41	920.17
	Bright Brass	Right Hand	LR1076B-03-41	912.85
	Antique Brass	Right Hand	LR1076B-05-41	876.36



# Simplex LP1000 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex LP1000 Series - Combination Entry Only</b>				
	Suitable for panic hardware.			
	Satin Chrome	Left Hand	LLP1010-26D-41	839.83
	Satin Chrome	Right Hand	LRP1010-26D-41	839.83
<b>Simplex LP1000 Series - Combination Entry &amp; Key Override</b>				
	Suitable for panic hardware. Key Override cylinder not included.			
	Satin Chrome	Left Hand	LLP1020B-26D-41	942.09
	Satin Chrome	Right Hand	LRP1020B-26D-41	942.09
	Bright Brass	Right Hand	LRP1020B-03-41	978.57



# Simplex 2015 Series

	Finish	Function	Part Number	Price Title (GBP)	
<b>Simplex 2015 Series</b>					
	Combination Entry with Thumbturn Style Knob			2015-26D-41	547.74
	Satin Chrome	Non handed			

Simplex Mechanical Locks



# Simplex 3000 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 3000 Series - Combination Entry, Key Override, Passage &amp; Lockout</b>				
	Key Override cylinder not included.			
	Satin Chrome	W/O Cylinder Guard	3001-26D-41	372.45
	Satin Chrome	With Cylinder Guard	3002-26D-41	395.84
<b>Simplex 3000 Series Drive Assembly</b>				
	25mm Backset	Left Hand	3020-19-41	99.33
	25mm Backset	Right Hand	3010-19-41	99.33
	29mm Backset	Left Hand	3040-19-41	99.33
	29mm Backset	Right Hand	3030-19-41	99.33



# Simplex 5000 Series

Simplex Mechanical Locks

Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 5000 Series - Exit Trim</b>			
	Exit Trim - available with lever only		
	Satin Chrome	13mm Latch - 60mm Backset	5010XKWL-26D-41 873.44
<b>Simplex 5000 Series - Cylindrical Lock</b>			
	Satin Chrome	13mm Latch - 60mm Backset	5022XKWL-26D-41 727.44
	Satin Chrome	13mm Latch - 70mm Backset	5021XKWL-26D-41 727.44
	Bright Brass	13mm Latch - 70mm Backset	5021XKWL-03-41 763.88
	Satin Brass	13mm Latch - 70mm Backset	5021XKWL-04-41 763.88
	Black & Satin Chrome	13mm Latch - 70mm Backset	5021XKWL-676-41 763.88
	Dark Bronze	13mm Latch - 70mm Backset	5021XKWL-744-41 763.88
	Satin Chrome	19mm Latch - 70mm Backset	5025XKWL-26D-41 727.38
	<b>Simplex 5000 Series - Cylindrical Lock &amp; Interior Combination Change</b>		
	Satin Chrome	13mm Latch - 70mm Backset	5031XKWL-26D-41 800.39
	Bright Brass	13mm Latch - 70mm Backset	5031XKWL-03-41 836.94
	Satin Brass	13mm Latch - 70mm Backset	5031XKWL-04-41 836.94
	Dark Bronze	13mm Latch - 70mm Backset	5031XKWL-744-41 946.53
	Black & Satin Chrome	19mm Latch - 70mm Backset	5035XKWL-676-41 836.94
<b>Simplex 5000 Series - Cylindrical Lock &amp; Passage</b>			
	Satin Chrome	13mm Latch - 60mm Backset	5042XKWL-26D-41 782.97



# Simplex 5000 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
	Satin Chrome	13mm Latch - 70mm Backset	504 1XKWL-26D-4 1	800.39
	Bright Brass	13mm Latch - 70mm Backset	504 1XKWL-03-4 1	836.94
	Satin Brass	13mm Latch - 70mm Backset	504 1XKWL-04-4 1	836.94
	Satin Chrome	19mm Latch - 70mm Backset	5045XKWL-26D-4 1	800.39

## Simplex 5000 Series - Cylindrical Lock, Passage & Interior Combination Change

	Satin Chrome	13mm Latch - 70mm Backset	505 1XKWL-26D-4 1	873.44
	Bright Brass		505 1XKWL-03-4 1	909.94
	Black & Satin Chrome		505 1XKWL-04-4 1	909.94



# Simplex 6200 Series

Simplex Mechanical Locks

Finish	Function	Part Number	Price Title (GBP)	
<b>Simplex 6200 Series - Cylindrical Lock with External Thumbturn &amp; Internal Knob - Floating Face</b>				
	Grey	60mm Backset	6202-86-41	306.74
	Grey	70mm Backset	6204-86-41	306.74
	Gold Tone	70mm Backset	6204-60-41	306.74
	Black	70mm Backset	6204-85-41	306.74
<b>Simplex 6200 Series - Cylindrical Lock with External Thumbturn &amp; Internal Knob - Flat Face</b>				
	Grey	60mm Backset	6218-86-41	306.74
	Gold Tone	60mm Backset	6218-60-41	306.74
	Black	60mm Backset	6218-85-41	306.74



# Simplex 7100 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 7100 Series - Tubular Deadbolt</b>				
	Satin Chrome	70mm Backset	7102-26D-41	207.42
	Bright Brass	70mm Backset	7102-03-41	243.97
	Satin Chrome	60mm Backset	7108-26D-41	207.42
	Bright Brass	60mm Backset	7108-03-41	243.97
<b>Simplex 7100 Series - Deadlocking Latch</b>				
	Satin Chrome	70mm Backset	7104-26D-41	180.49
	Bright Brass	70mm Backset	7104-03-41	243.97
	Antique Brass	70mm Backset	7104-05-41	327.49
<b>Simplex 7100 Series - Rim Deadlocking Latch</b>				
	Satin Chrome	60mm Backset	7106-26D-41	180.49
	Black	60mm Backset	7106-19-41	207.42



# Simplex 8100 Series

Finish	Function	Part Number	Price Title (GBP)	
<b>Simplex 8100 Series - Combination Entry, Key Override, Passage &amp; Lockout</b>				
Key Override cylinder not included.				
	Satin Chrome	Left Hand	L8 146B-26D-4 1	956.67
	Satin Chrome	Left Hand Reverse	LR8 146B-26D-4 1	956.67
	Bright Brass	Left Hand Reverse	LR8 146B-03-4 1	1050.89
	Satin Chrome	Right Hand	R8 146B-26D-4 1	956.67
	Satin Chrome	Right Hand Reverse	RR8 146B-26D-4 1	956.67
	<b>Simplex 8100 Series - Combination Entry, Key Override, Passage, Lockout &amp; Deadbolt</b>			
Key Override cylinder not included.				
	Satin Chrome	Left Hand	L8 148B-26D-4 1	1000.48
	Satin Chrome	Right Hand	R8 148B-26D-4 1	1000.48
	Antique Brass	Right Hand	R8 148B-05-4 1	1000.48
	Satin Chrome	Right Hand Reverse	RR8 148B-26D-4 1	1000.48



# Simplex 900 Series

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 900 Series - Deadbolt Latch</b>				
	Satin Chrome	35mm-38mm doors	9020000-26D-4 1	210.35
	Satin Brass	35mm-38mm doors	9020000-04-4 1	210.35
	Satin Chrome	44mm-54mm doors	9040000-26D-4 1	210.35
	Satin Brass	44mm-54mm doors	9040000-04-4 1	210.35
<b>Simplex 900 Series - Deadbolt Latch - Key Override &amp; Master Keyed</b>				
	Satin Brass	44mm-54mm doors	9104000-26D-4 1	325.03
<b>Simplex 900 Series - Deadlocking Spring Latch</b>				
	Satin Chrome	35mm-38mm doors	9170000-26D-4 1	246.86
	Satin Brass	35mm-38mm doors	9170000-04-4 1	246.86
<b>Simplex 900 Series - Deadlocking Spring Latch - Surface Mounted Strike</b>				
	Satin Chrome	35mm-38mm doors	9171000-26D-4 1	254.18
	Satin Brass	35mm-38mm doors	9171000-04-4 1	254.18
<b>Simplex 900 Series - Deadlocking Spring Latch, Latch Holdback</b>				
	Satin Chrome	44mm-54mm doors	9190000-26D-4 1	246.86
	Satin Brass	44mm-54mm doors	9190000-04-4 1	246.86
<b>Simplex 900 Series - Deadlocking Spring Latch, Latch Holdback, Lever Handle</b>				
	Satin Brass	44mm-54mm doors	9193000-04-4 1	305.83



# Simplex 900 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 900 Series - Deadlocking Spring Latch, Latch Holdback, Key Override</b>				
	Satin Brass	44mm-54mm doors	9380000-26D-41	330.12
<b>Simplex 900 Series - Deadlocking Spring Latch, Latch Holdback - Surface Mounted Strike</b>				
	Substitutes a surface-mounted strike box for metal door frames in place of the standard strike box.			
	Satin Chrome	44mm-54mm doors.	9191000-26D-41	254.18
<b>Simplex 900 Series - Deadlocking Spring Latch, Latch Holdback - Panic Bar</b>				
	Satin Chrome	44mm-54mm doors	9195000-26D-41	290.69
<b>Simplex 900 Series - Deadlocking Spring Latch, No Latch Holdback</b>				
	Satin Chrome	44mm-54mm doors	9220000-26D-41	239.70
<b>Simplex 900 Series - Deadlocking Spring Latch, No Latch Holdback - Panic Bar</b>				
	Satin Chrome	44mm-54mm doors	9225000-26D-41	296.52
	Satin Chrome	44mm-54mm doors	9220000-26D-41	239.70
	Satin Chrome	44mm-54mm doors	9225000-26D-41	296.52



# Simplex 900 Series

Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 900 Series - Deadlocking Spring Latch, with Spy Shield</b>			
	Satin Chrome 44mm-54mm doors	9290000-26D-41	376.83

Simplex Mechanical Locks



# Simplex 9600 Series

Simplex Mechanical Locks

	Finish	Function	Part Number	Price Title (GBP)
<b>Simplex 9600 Series Cabinet Lock - Deadbolt</b>				
	Wood, " (16 mm) to " (27 mm), door thickness, end throw, trim plate included, ball bearing clutch knob.			
	Satin Chrome		C9601-26D-41	131.47
	Bright Brass		C9601-03-41	131.47
	Satin Bass		C9601-04-41	131.47
<b>Simplex 9600 Series Cabinet Lock - Spring Latch</b>				
	Wood, " (16 mm) to " (27 mm), door thickness, end throw, trim plate included, ball bearing clutch knob.			
	Satin Chrome		C9602-26D-41	131.47
	Bright Brass		C9602-03-41	131.47
	Satin Brass		C9602-04-41	131.47
<b>Simplex 9600 Series - Cross Throw - For Wood Application</b>				
	Wood Application, " (16 mm) to " (27 mm) door thickness. Cross Throw. Clutch Ball Bearing Knob. Standard Deadbolt			
	Satin Chrome	W/O Trimplate	9621C10-26D-41	124.20
	Bright Brass	W/O Trimplate	9621C10-03-41	124.20
	Satin Chrome	With Trimplate	9621C20-26D-41	124.20
<b>Simplex 9600 Series - End Throw - For Wood Application</b>				
	Wood Application, " (16 mm) to " (27 mm) door thickness. Spring Loaded Latch			
	Bright Brass	With Trimplate	962221-03-41	93.41
<b>Simplex 9600 Series - End Throw with Clutch Ball Bearing Knob &amp; Deadbolt - For Wood Application</b>				
	Wood Application, " (16 mm) to " (27 mm) door thickness.			
	Satin Chrome	With Trimplate	9622C20-26D-41	124.20
<b>Simplex 9600 Series - End Throw with Clutch Ball Bearing Knob &amp; Spring Latch - For Wood Application</b>				
	Wood Application, " (16 mm) to " (27 mm) door thickness.			
	Satin Chrome	With Trimplate	9622C21-26D-41	132.95



# Simplex 9600 Series

Simplex Mechanical Locks

Finish	Function	Part Number	Price Title (GBP)	
<b>Simplex 9600 Series - End Throw - For Sheet Metal Application</b>				
	Sheet Metal, 14 to 20 gauge door thickness. Spring Loaded Latch with Key Override.		99.51	
	Satin Brass	W/O Trimplate		966212-04-41
<b>Simplex 9600 Series - End Throw with Clutch Ball Bearing - For Sheet Metal Application</b>				
	Sheet Metal, 14 to 20 gauge door thickness. Spring Loaded Latch with Key Override.		130.03	
	Satin Chrome	W/O Trimplate		9662C11-26D-41
	Satin Brass	W/O Trimplate		9662C12-04-41
	Satin Chrome	With Trimplate		9662C21-26D-41
<b>Simplex 9600 Series - Cross Throw with Clutch Ball Bearing - For Sheet Metal Application</b>				
	Sheet Metal, 5 mm door thickness. Standard Deadbolt.		121.24	
	Satin Chrome	With Trimplate		9671C20-26D-41



# Simplex File Guard Series

Simplex Mechanical Locks

Finish	Function	Part Number	Price Title (GBP)	
<b>Single Access Code. Fits Standard 2, 4, and 5 Drawer Cabinets</b>				
	Almond	2 Drawer	FG12A	190.48
	Black	2 Drawer	FG12-B	204.79
	Black	4 Drawer	FG14-B	213.37
	Almond	5 Drawer	FG15-A	203.33
	Black	5 Drawer	FG15-B	217.67



# E-plex 2000 Series

	Finish	Function	Part Number	Price Title (GBP)
<b>E-Plex 2000 Series - Solid Lever without Key Override</b>				
	Cylindrical 1/2" (13 mm) throw latch, floating face plate 2 3/4" (70 mm) backset.			
	Satin Chrome		E2031LL-626-41	597.50
	Satin Brass		E2031LL-606-41	630.72
<b>E-Plex 2000 Series - Key In Lever, Cylinder Lock</b>				
	Cylindrical 1/2" (13 mm) throw latch, floating face plate 2 3/4" (70 mm) backset.			
	Satin Chrome		E2031XSSL-62641	697.11
	Satin Brass		E2031XSSL-60641	697.11
<b>E-Plex 2000 Series - Key In Lever</b>				
	Cylindrical with Privacy – Cylindrical 1/2" (13 mm) throw latch, floating face plate 2 " (60 mm) backset			
	Satin Chrome		E2052XSSL-606-41	863.66
<b>E-Plex 2000 Series - Key In Lever, American Steel Mortise</b>				
	Standard Mortise 1 1/4" (32 mm) face plate.			
	Satin Chrome	W/O Deadbolt	E2066XSSL-626-41	859.09
	Satin Chrome	With Deadbolt	E2067XSSL-626-41	898.92

Eplex Electronic Locks



# Powerplex Series

Finish	Function	Part Number	Price Title (GBP)	
<b>Powerplex Series</b>				
	PowerStar Self Powering, 100 Access Codes, 1,000 Audit Events.			
	Satin Chrome	No Key Override	P206ALL62641	938.57
	Satin Chrome	Key Override - No Cylinder	P206ABLL62641	979.00
	Satin Chrome	Key Override - Kaba Cylinder	P2031XSLL62641	774.14

Eplex Electronic Locks



# E-plex Accessories

	Part Number	Price Title (GBP)
<b>Weather Shield</b>		
 Plastic weather cover for E-Plex 2000 & PowerPlex 2000 series locks.	54644-000-41	77.45



# General Terms for the supply of Goods and Services

These Terms set out the relationship between you and either Kaba Ltd or dormakaba UK Ltd – the appropriate company being identified on the Quotation.

Such documents can be long and complex but we have tried to keep this to a minimum in two ways:

- We have attempted to use plain English but if there are areas you do not understand; please ask.
- The Terms are divided into Sections: the first applies to all contracts with us (these General Terms) and there are further terms for specific services (Specific Terms). This means that you will only be given those additional terms that apply to your particular contract with us.

## 1. Definitions

1.1. So as to be clear, the following words shall have the following meanings:

**Charges:** the charges arising under this Contract;

**Data Protection Legislation:** the Data Protection Act 2018 and the UK GDPR;

**Door:** a fire door owned and maintained by you to which the Goods are affixed;

**Contract:** these Terms, any Specific Terms applying to your order, our Quotation and your purchase order;

**Good Industry Practice:** that degree of skill, care, prudence, foresight, operating systems and practice which would ordinarily be expected of a skilled and experienced supplier engaged in the same or similar type of undertaking as that of the Supplier under similar circumstances;

**Goods:** all physical items listed in the Quotation or ordered by you;

**Group:** your company together with your subsidiaries and holding companies from time to time. 'Holding company' and 'subsidiary' have the meanings given in section 1159 of the Companies Act 2006 and 'holding companies' and 'subsidiaries' shall be construed accordingly;

**IP Rights:** patents, rights to inventions, copyright and related rights, trade marks, trade names and domain names, rights in get-up, rights in goodwill or to sue for passing off, rights in designs, rights in computer software, database rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications (or rights to apply) for, and renewals or extensions of, such rights and all similar or equivalent rights or forms of protection which may now or in the future subsist in any part of the world;

**Location:** the premises where the Goods are to be installed or Services carried out either as specified in the Quotation, or (in the case of Product Sales) as stated on your order, or, if neither, your principal place of business;

**Product Sales:** supply only of Goods with no design or installation Project Services: services that include design, supply and installation of Goods;

**Quotation:** the quotation provided to you by either dormakaba UK Ltd or Kaba Limited;

**Service Recall Period:** Where appropriate be free from defects in workmanship for up to 90 days after completion.

**Services:** all services to be supplied to you listed in the Quotation;

**Special Terms:** any terms set out in writing in the Quotation that vary these Terms or the Specific Terms;

**Specific Terms:** those for Installation, Maintenance, Main Contractors and Software;

**Terms:** these General Terms; and

**Warranty Period:** a period of at least 12 months from the date of issue of an invoice in respect of the Goods or Services. Extended Warranty periods are specified in the relevant quotation or price list.

### In this Contract:

1.2. Personal data, controller, processor, data subject and processing have the meanings respectively set out in the UK GDPR

1.2.1. the singular includes the plural and vice versa;

1.2.2. references to gender include references to all genders;

1.2.3. unless otherwise stated, references to clauses are to clauses of these Terms; and

1.2.4. the clause headings are for reference only and shall not affect the construction or interpretation of this Contract.

### The terms that apply to the Contract

2. These Terms and the Specific Terms, subject to any Special Terms, shall apply to all dealings between us and you and take precedence over anything inconsistent in or referred to in your purchase order, confirmation of order, or specification, or implied by law, trade custom, practice or course of dealing. In the event of conflict, the order of precedence shall be Special Terms, Specific Terms and then finally these Terms.

2.1. All Quotations are based on these Terms and the relevant Specific Terms being accepted without variation.

2.2. Only additions to, variations of, exclusions or attempted exclusions of any term of the Contract will be binding on us if they are in writing and signed by a Director or Senior Manager or they constitute Special Terms.

2.3. In the event that the Services include installation Specific Terms: Installation shall apply. In respect of Project Services or Maintenance Services the Specific Terms: Maintenance and the Specific Terms: Installation shall apply. If this Contract is with a contractor on behalf of



# General Terms for the supply of Goods and Services

- a client, then the Specific Terms: Main Contractor shall apply. The provision of software is subject to Specific Terms: Software.
- 2.5. Either of us can institute a request to alter the Contract in accordance with paragraph 13. Neither of us can cancel a Contract without the other's agreement.
3. **Quotations and Orders**
- 3.1. A binding contract shall not come into existence between us and you unless and until we receive a purchase order from you, or, if earlier, when we begin to deliver the Goods. Cancellation of this Contract is not permitted.
- 3.2. We will supply the Goods and the Services as set out in our Quotation or (if there is no Quotation), your purchase order.
- 3.3. We may deliver the Goods and Services in instalments and invoice accordingly.
- 3.4. All drawings, descriptive matter, specifications and advertising issued by us are provided for illustrative purposes only and do not form part of the Contract.
- 3.5. We reserve the right to make any changes in the specification of the Goods which do not materially affect their quality or performance.
- 3.6. Our employees are not authorised to make any contractually binding promises or representations concerning the Goods or the Services. In entering into the Contract, you acknowledge that you do not rely on, and waive any claim for breach of, any such representations which have not been confirmed in writing by a Director or Senior Manager.
- 3.7. Any advice or recommendation given by us or our employees to you or your employees about the storage, application or use of the Goods or the Services, which is not confirmed in writing, is followed or acted on entirely at your own risk
4. **Your Responsibilities**
- 4.1. You agree to:
- 4.1.1. check all Quotations for accuracy and omissions;
- 4.1.2. provide the Quotation number on any order;
- 4.1.3. at our request, appoint an authorised individual with authority to bind you and through whom all communication will be passed;
- 4.1.4. ensure that your employees or other independent contractors cooperate reasonably us, our agents and independent contractors; and
- 4.1.5. promptly furnish us with such information as we may request
- 4.2. If our performance of our obligations under the Contract is prevented or delayed by your act or omission (other than by reason of a Force Majeure Event), you shall pay us all reasonable costs, charges or direct losses sustained by it as a result, subject to us notifying you in writing of any such claim we might have against you in this respect.
5. **Payment and Price**
- 5.1. All prices shall be those current when we dispatch Goods unless included in a valid Quotation. All prices are exclusive of VAT.
- 5.2. We may, by notice to you before delivery, increase the price of any undelivered Goods to reflect any change in delivery dates, quantities or specifications requested by you, or any delay caused by you.
- 5.3. Credit Account Existing Customers
- 5.3.1. Orders to be received on account, as per existing payment terms
- 5.3.2. Order value must be within credit limit unless prior written approval
- 5.4. Credit Account New User Customers
- 5.4.1. Customer account and credit account is required to be set up prior to orders being submitted.
- 5.4.2. Order value must be within credit limit unless prior written approval.
- 5.5. Where goods and site labour are supplied, the following payment terms will apply.
- 5.5.1. 50% of equipment value invoiced upon receipt of agreement/order. This will be a Proforma invoice or 1st Application for payment
- 5.5.2. Remaining 50% of equipment value invoiced when delivered to site, prior to installation or before commissioning. This will be a standard Invoice or application for payment.
- 5.5.3. Balance invoiced as per schedule of works. This will be a standard Invoice or application for payment.
- 5.5.4. The above does not include additional works and agreed variations
- 5.5.5. Abortive or additional visits and lost time due to failure of others will be charge at £750 per visit.
- 5.6. We reserve the right to cease or suspend to procure, or supply products if the order is on hold till the order block is restored, or the customer has provided written evidence to the company's reasonable satisfaction that the order block can be restored.
- 5.7. We reserve the right to revoke or amend payment terms and or credit limit any time, upon giving customers written notice.
- 5.8. Invoices shall be paid in invoice currency within 30 days of their date, or 30 days after the end of the month of the invoice in respect of Product Sales. Unless you have a credit account, they will be rendered in advance and will be payable, whether or not Services have been started, delivery of the Goods has taken place or title in the Goods has passed to you.
- 5.9. Time for payment of our invoices shall be of the essence of the Contract.
- 5.10. If you do not pay on time, without prejudice to any other right or remedy available to us, we may set-off any payment made by you to any outstanding sum (whether on this or another contract with you or a member of your Group). We may also charge interest and late payment compensation fees on the outstanding debt under the Late Payment of Commercial Debts (Interest) Act 1998 (amended) and suspend all further deliveries of goods and the provision of any services (whether under this or another contract with you or a member of your Group).
6. **Delivery of Goods**



# General Terms for the supply of Goods and Services

- 6.1. We will use our reasonable endeavours to deliver (and if included in the Order Confirmation) install the Goods and provide the Services on the date or dates specified in our Quotation at the Location, but any such date is approximate only. If no dates are so specified, delivery shall be within a reasonable time. Time is not of the essence as to the delivery of the Goods or the provision of the Services.
- 6.2. Delivery and installation shall be made during normal business hours and we may levy additional charges for any deliveries made outside such hours at your request.
- 6.3. You are responsible for all delivery charges and for preparing the Location for the delivery of the Goods. In the case of Product Sales delivery charges will be as the current published price list.
- 6.4. Where we are not installing the Goods:
  - 6.4.1. we will be responsible for any damage, shortage or loss in transit, provided that you notify us (or its carrier, if applicable) within 3 working days of delivery or the proposed delivery date of the Goods. Any remedy under this paragraph shall be limited, at our option, to the replacement or repair of such Goods which is proven to our satisfaction to have been lost or damaged in transit; and
  - 6.4.2. you will be deemed to have accepted the Goods when you have had 3 working days to inspect them after delivery or, if earlier, when you use the Goods.
- 6.5. Provided the Goods have not been purchased by us from a third party, or manufactured particularly for you, then we may agree to accept the return of the Goods, subject to you bearing all costs of delivery and re-delivery together with a payment of 25% of the price of the Goods. Any credit arising will be retained as a credit against future Charges. No returns will be accepted unless we have agreed and have issued a return note.
- 6.6. We will not be liable for any non-delivery of Goods (even if caused by our negligence) unless you notify us in writing of the failure to deliver within 7 days after the scheduled delivery date.
- 6.7. Our liability for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time or issuing a credit note at the pro rata contract rate against any invoice raised for such Goods.
7. **Risk and ownership**
  - 7.1. Where we are installing the Goods:
    - 7.1.1. The Goods shall be at our risk until delivery of the Goods to the Location.
    - 7.1.2. On completion of the installation, we will demonstrate the Goods to you and the Goods will then be deemed accepted by you. You agree to sign the form of acceptance or the delivery note. If at any time you make use of the Goods other than for training or test purposes then the Goods will be deemed to be accepted.
    - 7.1.3. You will not own the Goods until you have paid everything due to us (or if later, on installation). Until you own the Goods you must look after them on our behalf, keep them fully insured on our behalf. Any insurance proceeds from a claim must be kept separate from your money and not paid into an overdrawn account.
    - 7.1.4. Your right to possession of the Goods, before ownership has passed to you, shall terminate immediately if any of the circumstances set out in paragraph 14.1 arise or if you mortgage or in any way charge the Goods, or if you fail to make any payment to us on the due date.
    - 7.1.5. If you use banking facilities that involve a charge over your assets then you shall inform the bank or finance house of our ownership and rights in the Goods.
    - 7.2. You grant us and our employees an irrevocable licence at any time to enter any premises where the Goods are or may be stored in order to inspect them, or where your right to possession has terminated, to remove them. All costs incurred by us in repossessing the Goods shall be borne by you.
    - 7.3. On termination of the Contract for any reason, our rights under this paragraph 7 shall remain in effect.
  8. **Software licence**

If Software is included in the Quotation, your right to use the Software is set out in our Specific Terms: Software Licence.
  9. **Warranties**
    - 9.1. We warrant that:
      - 9.1.1. we will carry out our duties in accordance with Good Industry Practice;
      - 9.1.2. the Goods shall be free of material defects upon delivery;
      - 9.1.3. the Goods will be free of material defects in design, materials and workmanship for the Warranty period from the date of invoice.
    - 9.2. If any Goods is agreed by us to be faulty before acceptance then we will exchange the faulty part or Goods free of charge as quickly as possible.
    - 9.3. Our liability for a breach of the warranties contained above is conditional on:
      - 9.3.1. you give written notice of the defect to us within fourteen days of when you discover or ought to have discovered the defect;
      - 9.3.2. we are given a reasonable opportunity of examining such Goods and you (if asked to do so) return such Goods to our place of business at our cost for the examination to take place there; and
      - 9.3.3. if there is a defect or breach, then we will at our sole option either repair or replace the Goods or repeat the Services or refund the Charges or an equitable proportion of the Charges (as applicable) provided that (in our reasonable opinion) the defect or breach is not due to any act or omission by you or any third party.
    - 9.4. The person or persons signing the form of acceptance or delivery note warrant that they have authority to sign the same on your behalf.
    - 9.5. The following are excluded from the warranty above:
      - Flawed or defective Goods operation(s) caused by unusual or an unforeseeable use or condition,
      - Goods where repairs or alterations performed by anyone



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- other than personnel authorised by us,
- Goods using unauthorised components or sub-assemblies in place of components supplied with the Goods,
  - Any products or systems in which our Goods are incorporated,
  - Damage or failure caused by a Force Majeure Event,
  - Damage or faults arising from improper operation or maintenance of the Goods, or
  - Damage or failure caused by the installation of the Goods when installed by someone other than us.
- 9.6. THE WARRANTIES IN THESE TERMS ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF QUALITY, CONDITION, DESCRIPTION, COMPLIANCE WITH SAMPLE, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE (WHETHER STATUTORY OR OTHERWISE), SAID WARRANTIES BEING EXPRESSLY DISCLAIMED AND EXCLUDED FROM THESE TERMS AND THE CONTRACT TO THE FULLEST EXTENT PERMITTED BY LAW. We reserve the right to refuse all service and/or warranty claims if the account is deemed "past due" in accordance with the agreed upon terms.
10. **Limitation of liability**
- 10.1. The following provisions set out our entire liability (including any liability for the acts or omissions of our employees) to you in respect of any breach of the Contract and any representation, statement or tortious act or omission (including negligence) arising out of or in connection with the Contract.
- 10.2. All warranties, conditions and other terms implied by statute or common law are excluded from the Contract to the fullest extent permitted by law.
- 10.3. Nothing in these conditions excludes or limits our liability for death or personal injury caused by our negligence or fraud or fraudulent misrepresentation.
- 10.4. Subject to paragraph 10.3:
- 10.4.1. Because we cannot work out the potential harm to your organisation, we will not be liable for any loss of profits, loss of business, depletion of goodwill or similar losses or for any special, indirect or consequential loss, costs, damages, charges or expenses howsoever arising; and
- 10.4.2. In the case of Product Sales then our liability, whether in contract or tort or otherwise arising out of or in connection with this Contract shall in any event be limited to an obligation on us to repair, replace or refund the cost of the defective Goods; and otherwise,
- 10.4.3. our total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the Contract shall be limited to one time the price payable for the Goods and Services under paragraph 5.
- 10.5. Under no circumstances shall we be responsible or liable for the condition and/or functionality of the Doors. In particular (but without limit to the foregoing) you acknowledge and agree that it is your responsibility to ensure that the Doors are of satisfactory quality and fit for purpose.
11. **Intellectual Property Rights**
- 11.1. If we manufacture or modify the Goods or incorporate data or other information at your request, you shall indemnify and keep us indemnified against all losses, damages, costs, claims and expenses incurred by us in connection with any claim for infringement of any third-party IP Rights which results from that request.
- 11.2. We hereby assign to you all existing and future IP Rights in any documentation written specifically by us for you and included in the Goods or the Installation Services subject to a prior written agreement.
12. **Non-Solicitation**
- Neither party shall, during the continuance of the Contract, or within 6 months of its termination, whether on behalf of itself or a third party, solicit or seek to entice away any employee of the other. In the event of breach of this term the party in default shall pay the other a sum equal to six months gross pay of the employee concerned being a pre-estimate of the cost of recruitment and training a replacement.
13. **Change Requests**
- 13.1. If either party identifies a requirement for a change (including a change to Goods and/ or Services and/ or Charges) it shall provide its requirements to the other party.
- 13.2. If a Change Request is initiated by us, then this will include the effect such a change would have upon the Goods and/ or Services and/ or Charges.
- 13.3. If you instigate a Change Request we will use reasonable endeavours to confirm the effect such a change would have upon the Goods and/ or Services and/ or Charges within 30 days from instigation.
- 13.4. Together we will then decide whether or not to implement the change. If the change is implemented, the amended goods and/ or services and/ or charges shall then become the Goods and/ or Services and/ or Charges and be deemed incorporated into this Contract. No change shall have effect without the agreement of each of us.
14. **Termination for Cause**
- 14.1. Either party may terminate this Contract forthwith on giving notice in writing to the other if one party ceases (or threatens to cease) to carry on business or commits any serious breach of any term of this Contract and (in the case of a breach capable of being remedied) shall have failed, within 7 days after the receipt of the request in writing from the other to do so, to remedy the breach.
- 14.2. Termination of the Contract, however arising, shall not affect or prejudice the accrued rights of the parties as at termination or the continuation of any provision expressly stated to survive or implicitly surviving termination.
15. **Dispute Resolution Procedure**
- 15.1. If any dispute arises in connection with this Contract, directors or other senior representatives of the parties with authority to settle the dispute will, within 7 days of a written request from one party to the other, meet



# General Terms for the supply of Goods and Services

- promptly in good faith to resolve the dispute.
- 15.2. If the dispute is not resolved in accordance with paragraph 15.1, we both agree to enter into mediation in good faith to settle such a dispute and will do so in accordance with the Centre for Effective Dispute Resolution (**CEDR**) Model Mediation Procedure. Unless otherwise agreed between us within 14 days of notice of the dispute, the mediator will be nominated by CEDR.
16. **Force Majeure**
- 16.1. We will not be liable to you for any breach of our obligations under this the Contract if such breach is due to an act, event, omission or accident beyond our reasonable control (Force Majeure Event).
- 16.2. If a Force Majeure Event occurs, we will inform you as soon as possible and take all reasonable steps to mitigate the effects of the Force Majeure event and resume performance of its obligations as soon as possible.
17. **Anti-Bribery**
- 17.1. You must:
- 17.1.1. comply with all applicable laws, statutes and regulations relating to anti-bribery and anti-corruption including but not limited to the Bribery Act 2010 (Relevant Requirements);
- 17.1.2. not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK;
- 17.1.3. comply with our Ethics, Anti-bribery and Anti-Corruption Policies available at [www.dormakaba.co.uk/codeofconduct](http://www.dormakaba.co.uk/codeofconduct) (Relevant Policies);
- 17.1.4. have and shall maintain in place throughout the term of this Contract its own policies and procedures, including adequate procedures under the Bribery Act 2010, to ensure compliance with the Relevant Requirements, the Relevant Policies, and will enforce them where appropriate;
- 17.1.5. promptly report to us any request or demand for any undue financial or other advantage of any kind received by you in connection with the performance of this Contract; and
- 17.1.6. immediately notify us (in writing) if a foreign public official becomes an officer or employee of yours or acquires a direct or indirect interest in you and you warrant that warrants that you have no foreign public officials as direct or indirect owners, officers or employees of any member of your Group at the date of this Contract.
18. **GDPR & Data Protection**
- 18.1. Both of us will comply with all applicable requirements of the Data Protection Legislation. We agree that, for the purposes of the Data Protection Legislation, we are the processor, and you are the controller.
- 18.2. You will ensure that you have all necessary consents (or have complied with another processing condition and have the appropriate notices in place) to enable the lawful transfer of personal data to us for the duration and for the purposes of this Contract.
- 18.3. We warrant that to the extent we process any personal data on your behalf we will:
- 18.3.1. act only on your instructions;
- 18.3.2. have in place appropriate technical and organisational security measures against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data. Such measures will be appropriate to the harm that might result from the unauthorised or unlawful processing;
- 18.3.3. ensure all personnel who have access to the personal data are obliged to keep it confidential;
- 18.3.4. assist you to respond to a data subject's request to enforce their rights of subject access, rectification, erasure and any other rights conferred by the Data Protection Legislation;
- 18.3.5. assist you if requested with respect to security, breach notifications, impact assessments and any investigations by a regulator;
- 18.3.6. notify you without undue delay in the event of a data security breach and assist you with any investigations;
- 18.3.7. at your direction delete or return to you all personal data and copies on termination unless required by law to retain the same; and
- 18.3.8. maintain complete and accurate records to demonstrate our compliance with this clause and allow for audits by you.
- 18.4. We may appoint third-parties (subcontractors) to process the personal data under this Contract only where:
- 18.4.1. you are provided with an opportunity to object to the appointment of each subcontractor within 14 days of us providing you with the details of such subcontractor, including name, location and contact information;
- 18.4.2. we ensure that all subcontractors enter into an agreement with the same or substantially similar terms as this Contract in relation to the Data Protection Legislation;
- 18.4.3. we ensure the subcontractor does not process personal data except in accordance with our instructions from you; and
- 18.4.4. the subcontractor's contract terminates automatically on termination of this Contract for any reason.
- 18.5. Where any subcontractor appointed under clause 18.4 fails to fulfil its obligations, we remain liable to you for the subcontractor's performance of its obligations under our agreement with them in relation to the Data Protection Legislation.
- 18.6. We will not transfer any personal data outside the UK or the EEA unless your prior consent has been obtained and, if required by applicable law, we and you will enter into an appropriate data transfer agreement. If you consent to the appointment of a subcontractor located outside UK and the EEA under clause 18.4 above, then you authorise us to enter into an appropriate data transfer agreement in your name and on your behalf. We will make any such data transfer agreement available to you on your request.
- 18.7. We will comply with our Data Protection and IT Security



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- Policies. The obligations in relation to data protection set out in this clause shall not be affected by the expiry or termination of this agreement.
- 18.8. Our website provides our Privacy Notice, Data Protection Officer contact details and information on how to make a complaint to the Information Commissioners Office (ICO).
19. **Waiver**  
A waiver of any right under the Contract is only effective if it is in writing and signed by or on behalf of the waiving party, and it applies only to the party to whom the waiver is addressed and the circumstances for which it is given.
20. **Third Party**  
None of the provisions of this Contract are intended to or will operate to confer any benefit pursuant to the Contracts (Rights of Third Parties) Act 1999 on a person who is not named as a party to this Contract.
21. **Entire Agreement**  
21.1. The Contract constitutes the whole agreement between the parties and supersedes all previous agreements between the parties relating to its subject matter.  
21.2. Each party acknowledges that, in entering into this Contract, it has not relied on, and shall have no right or remedy (other than for breach of contract) in respect of, any statement, representation, assurance or warranty (whether made negligently or innocently) other than as expressly set out in this Contract.
22. **Assignment**  
22.1. If you are acting as a main contractor or a distributor of our Goods and Services then you may assign your rights, but not your duties, under this Contract, to the ultimate end user of the Goods or Services.  
22.2. Unless the clause above applies, you shall not, without our prior written consent (such consent not to be unreasonably withheld), assign, transfer, charge, sub-contract or deal in any other manner with all or any of your rights or obligations under the Contract.
23. **Notices**  
Any notice required to be given pursuant to this Contract shall be in writing and shall be delivered by hand or sent by pre-paid first-class post or recorded delivery post to your address of the party as set out in your purchase order (or if none, your last known address), or, if to us, by email to [notices@dormakaba.com](mailto:notices@dormakaba.com) or such other address as may be notified by one party to the other.
24. **Governing law and jurisdiction**  
The Contract is governed by the law of England and Wales and the courts of England and Wales shall have exclusive jurisdiction.



# Specific Terms: Installation including all other 'on-site' Services.

These Terms apply to the provision of all on-site Services

## 1. **Inspection**

- 1.1. We may inspect your Location in accordance with the terms of this Contract. and may then report to you in writing whether the Location is suitable for the provision of the Goods and/ or Services and if they are not, the remedial steps necessary.
- 1.2. You shall use reasonable endeavours to complete any remedial work in accordance with times and dates indicated by us. We may perform repeat inspections (and the procedure outlined above) until we are satisfied that the Location is suitable.

## 2. **Your Obligations**

- 2.1. You will (in each case insofar as is reasonably necessary to enable us to effectively carry out our Services):
  - 2.1.1. make available to us free of charge such areas of the Location as we request;
  - 2.1.2. ensure that the premises where the Goods is to be or is installed are and remain suitable and that at the time of installation comprise a safe place of work for our employees;
  - 2.1.3. take all reasonable steps to ensure the health and safety of our employees, agents or independent contractors subject to such employees, agents or independent contractors complying with your health and safety policy, provided this has been supplied to us;
  - 2.1.4. provide all necessary facilities, such as light, electricity, proper ventilation and sufficient installation space that we request;
  - 2.1.5. comply with our Site Conditions attached;
  - 2.1.6. carry out any making good or decorating that is required after installation; and

- 2.1.7. ensure that any IP Rights which we are required to use or modify in order to supply the Services are either owned by you or properly licensed to you and that we are properly authorised to use or modify the IP Rights. You agree to indemnify and hold us harmless in respect of any costs, expenses, damages, third party actions or claims arising out of any actual or alleged infringement of third party IP Rights by us or you.
- 2.2. You are responsible (at your cost) for preparing the Location for the delivery and installation of the Goods. In the event that any making good or decorating is required after installation, then that is your responsibility.
- 2.3. You are responsible for ensuring that our employees have safe access to and from your and you must comply with all health and safety regulations in respect of our employees whilst they are on your premises.
- 2.4. You warrant that the Door complies with all applicable laws and standards, including those in respect of fire safety relevant to a fire safety door in the UK. You are responsible for the maintenance of the Door and maintaining its structural integrity.
- 2.5. You will at all times indemnify and keep us fully indemnified on demand from and against all and any liabilities losses, damages, charges, costs (including but not limited to legal and other professional expenses) and expenses of any nature incurred by us directly or indirectly as a result of or in connection with a breach by you of clause 2.4 above. You will not be liable if and to the extent that this indemnity would be contrary to public policy.



# Specific Terms: Maintenance Services

These Terms apply to the provision of all Maintenance Services

1. **Definitions**  
So as to be clear, the following words shall have the following meanings:  
**Ad-Hoc Maintenance Services:** maintenance services provided on request when no Contracted Maintenance Services are in place;  
**Contracted Maintenance Services:** the services described in a Service Schedule;  
**End of Life:** the Goods concerned have exceeded the life expectancy we would have reasonably expected given the conditions of their installation, maintenance and use;  
**Equipment:** the goods that are the subject of the Maintenance Services;  
**Maintenance Level:** the type of maintenance to be provided as set out in the Quotation; and  
**Maintenance Services:** Ad-Hoc and Contracted Maintenance Services.
2. **Inspection**  
Prior to agreeing to provide Contracted Maintenance Services we may inspect your Equipment to ensure that the Equipment is suitable for Contracted Maintenance Services. If remedial work is required, then we will provide an estimate for the same.
3. **Our Obligations**  
We will, from the start date set out in the Quotation, provide the Contracted Maintenance Services as described in the attached Service Schedule until this Contract is terminated in accordance with the Terms or withdrawn under paragraph 6.2 of these Specific Terms.
4. **Your Obligations**
  - 4.1. You will shall (in each case insofar as is reasonably necessary to enable us to effectively carry out Maintenance Services):
    - 4.1.1. ensure that adequate electrical power is supplied to all Equipment;
    - 4.1.2. store, operate and maintain Equipment in accordance with any instructions in writing from us;
    - 4.1.3. keep the external surfaces of Equipment clean and in good condition;
    - 4.1.4. ensure that only competent and trained persons operate Equipment;
    - 4.1.5. not make any addition, modification or adjustment to Equipment without our prior written consent;
    - 4.1.6. use only accessories and consumables approved by us (our approval not to be unreasonably withheld); and
    - 4.1.7. ensure that only our personnel are permitted to maintain, service or carry out adjustments to Equipment.
  - 4.2. You warrant that the Equipment is in good condition and fully operational at the date of this Contract.
  - 4.3. You warrant that the Door complies with all applicable laws and standards, including those in respect of fire safety relevant to a fire safety door in the UK. You are responsible for the maintenance of the Door and maintaining its structural integrity.
- 4.4. You will at all times indemnify and keep us fully indemnified on demand from and against all and any liabilities losses, damages, charges, costs (including but not limited to legal and other professional expenses) and expenses of any nature incurred by us directly or indirectly as a result of or in connection with a breach by you of clause 2.4 above. You will not be liable if and to the extent that this indemnity would be contrary to public policy.
5. **Replaced Equipment**
  - 5.1. All replacement Equipment installed by us during the supply of Maintenance Services ("Replaced Equipment") shall be chargeable unless otherwise confirmed by us or included in the relevant Maintenance Level. The cost of Replaced Equipment provided other than during the supply of Maintenance Services will be charged to you.
  - 5.2. Equipment removed shall become our property and the Replaced Equipment shall become your property upon installation, subject to payment of any due Charges.
  - 5.3. We do not supply as part of the Maintenance Services, any item we, acting reasonably, consider to be a consumable..
6. **Exclusions**
  - 6.1. Contracted Maintenance Services do not include any maintenance made necessary by:
    - 6.1.1. fault or defect occurring in any equipment other than the Equipment;
    - 6.1.2. use of Equipment contrary to our written instructions or documentation;
    - 6.1.3. accident, fault, act or your omission and/ or any third party;
    - 6.1.4. use of Equipment in excess of any maximum usage specified by us or the manufacturer;
    - 6.1.5. failure of electrical power, air conditioning, humidity or other environmental controls;
    - 6.1.6. electrical work external to any Equipment;
    - 6.1.7. damage by vandalism, fire, water or adverse weather conditions;
    - 6.1.8. movement or relocation of Equipment not performed by us or on our behalf;
    - 6.1.9. breach of your obligations in this Contract;
    - 6.1.10. removal of the whole or any part of Equipment;
    - 6.1.11. goods, accessories, attachments, machines, systems or other devices not referred to in our documentation or approved in writing by us;
    - 6.1.12. maintenance rendered more difficult because of any changes, alterations, additions, modifications or variations to your Location; or diagnosis and/ or rectification of problems not associated with Equipment.
  - 6.2. We reserve the right to withdraw Maintenance Services in respect of Equipment (or any part of the Equipment) if that Equipment is:
    - 6.2.1. moved, repaired or modified other than by us or with



# Specific Terms: Maintenance Services

- our prior written consent. Maintenance Services on such Equipment can resume as soon it has passed our Maintenance Services acceptability tests, carried out at your expense; or
- 6.2.2. in our opinion (acting reasonably), has reached its End of life.

## 7. Charges

- 7.1. Ad-Hoc Maintenance Services:
  - 7.1.1. We will accept written (including email) order if no formal purchase order can be raised. Such an order is not cancellable.
  - 7.1.2. The Charge will be based on the call out fee together with the cost of any further time necessary and the cost of Goods. We accept orders with a budgetary limit but, if there is none, our engineer will complete the repair.
  - 7.1.3. If there is no access or there is no-one on site when we attend, this will give rise to a call out charge.
  - 7.1.4. We agree that the signature of your employee or agent on the relevant worksheet will be accepted as

confirmation of satisfactory completion of the work.

- 7.2. Contracted Maintenance Services:

- 7.2.1. If we attend your Location to carry out Contracted Maintenance Services a charge will be made in the following circumstances:
  - 7.2.1.1. access is refused or there is no-one at the Location;
  - 7.2.1.2. the fault arises from one or more of the exclusions in paragraph 6 above; and
  - 7.2.1.3. there is no fault and it was not reasonable to request Maintenance Services.
- 7.2.2. Invoices will be rendered in advance of the period to which they relate.

## 8. Termination

Either party may terminate the provision of Contracted Maintenance Services by giving not less than three months' notice in writing, expiring on any anniversary of the start of the Contracted Maintenance Services.



# Specific Terms: Main Contractor

These Terms apply to any Contract with a main contractor or subcontractor who is entering into a Contract with us on behalf of a client.

## 1. Definitions

So as to be clear, the following words shall have the following meanings:

**Contractor:** the entity entering into the Contract with us.

**Client:** the Contractor's ultimate client, usually referred to as the 'Employer'.

## 2. Payments

2.1. Notwithstanding any clauses in the sub-contract relating to set-off etc, the maximum amount that may be deducted from us in respect of uninsured liabilities for proven set-off costs is 50% of the sub-contract sum.

2.2. We will not accept 'pay when paid' clauses. Unless otherwise agreed, our normal payment terms will apply.

2.3. In the event of the Client's insolvency, you, the Contractor, will be liable to pay us for the value of works executed including materials manufactured but not delivered and/or installed.

2.4. Unless otherwise agreed in writing, all Quotations are based on the General Terms and the relevant Specific Terms being accepted in full and that there is no retention.

## 3. Liquidated & ascertained damages.

3.1. Unless otherwise agreed we will only accept levels of liquidated damages of 1% of our order value per week up to a combined weekly total of 10% of the total order value applicable to those works.

3.2. We will only agree to the deduction of liquidated damages where the Client has deducted them from the Contractor and we have caused a delay.



## Our Sustainability Commitment

We are committed to foster a sustainable development along our entire value chain in line with our economic, environmental and social responsibilities toward current and future generations. Sustainability at product level is an important, future-oriented approach in the field of construction. In order to give quantified disclosures of a product's environmental impact through its entire life cycle, dormakaba provides Environmental Product Declarations (EPD), based on holistic life cycle assessments.

[www.dormakaba.com/sustainability](http://www.dormakaba.com/sustainability)



## Our offering

### Access Automation Solutions

Entrance Automation  
Entrance Security



### Access Control Solutions

Electronic Access & Data  
Escape and Rescue Systems  
Lodging Systems



### Access Hardware Solutions

Door Closers  
Architectural Hardware  
Mechanical Key Systems



### Services

Technical Support  
Installation and commissioning  
Maintenance and Repair



[dormakaba.com/gb-en](http://dormakaba.com/gb-en)

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