

Fraud chases change.

Get ahead of it.



Change can create opportunities for fraudsters to exploit uncertainty and gain trust.

Recognizing these common scams can help you stay one step ahead of fraudsters. When in doubt, speak with a banking representative before taking action.

SCAM
1

The Request to Confirm Information Scam

Don't click links asking you to verify credentials or upload ID. Instead, speak with a banking representative to confirm the request is legitimate.

SCAM
2

The Asset Scam

Don't give cash, valuables, or banking information to a courier sent to your home. Instead, contact your bank directly to confirm whether the request is legitimate.

SCAM
3

The Fund Transfer Scam

Never transfer money based on claims that your funds are at risk. Before sending an e-Transfer, review the recipient details and verify the purpose of the transaction—even if you use Autodeposit.

SCAM
4

The Security Upgrade or MFA Reset Scam

Never share one-time security codes with anyone.

Pause. Verify. Protect your accounts.

If you believe you or your business have been a victim of fraud or identity theft, contact our Fraud Prevention team at **1-800-522-1846 (toll-free)**.



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