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Transparency reporting of active recipients under the Digital Services Act

Trustpilot is required to report on the number of active recipients within the European Union, in accordance with transparency reporting obligations under section 24(2) of the Digital Services Act (Regulation (EU) 2022/2065).

Trustpilot's **average monthly active recipients*** in the European Union, as at 29 February 2024, is 29.95 Million.

*We have calculated this as an average over the period of the past six months, from 1 September 2023 to 29 February 2024, across Trustpilot's services, including our consumer site and mobile app, business website and business-to-business app. Our figure counts EU-based users that have loaded a page on Trustpilot's website or mobile app, and to the extent possible (also with respect to privacy laws), excludes duplicates, bots and crawlers, in accordance with recital 77 of the Digital Services Act ("DSA").

Our figure is based on the data available to Trustpilot at the time of publication, and is calculated in accordance with the guidance provided under the DSA. We have published it to comply with requirements specific to the DSA and therefore this number should not be used for any other purpose.

For Trustpilot business results and key metrics, please see our [Investor Relations Centre](#).