

Gender-Affirming Health Care and Coverage

Compassionate, high-quality care for transgender and gender diverse members



We are proud to partner with our gender diverse patients to address their health care needs.

Kaiser Permanente strives to create an accepting, sensitive, and caring environment for our gender diverse community.

Personal support throughout the care journey

Here's a look at the benefits and services that are covered for transgender and gender diverse members and an overview of how our care delivery teams support you through your care journey.

It starts with primary care

If you are considering hormone therapy or gender-affirming surgery, the first thing you should do is visit your primary care provider, someone who understands your medical history.

When you're ready to pick a primary care provider, ask to make sure you are connected with a gender health champion. This way you'll be connected with the appropriate specialists, services, and treatment.

Connecting with a care team

From there, the primary care provider may introduce you to specialists and other caregivers familiar with the unique challenges of transitioning. Care teams collaborate to provide medical, psychological, and emotional support throughout the process.

What's covered¹

Based on medical necessity for the treatment of gender dysphoria, coverage for fully insured plan members includes mental health therapy, hormone therapy, hair removal and gender-affirming surgeries. You can find a detailed list of covered services on the next page.

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Learn more

To learn more about your health plan benefits, contact Member Services at **303-338-3800** or **1-800-632-9700** (TTY **711**), or visit kp.org/eoc.

For medical financial counseling assistance for gender-affirming care, call **303-743-5378** (TTY **711**), 8 a.m. to 5 p.m., Monday through Friday.

Covered care and services¹

Fertility preservation	Outpatient care
Hair removal	Pre-and post-operative exams
Hormone therapy visits and administration	Pharmacy services
Inpatient hospital care	Treatment for medical complications
Medical and mental health office visits	Travel and lodging (when referred by Kaiser Permanente to a facility outside the service area)

Coverage for specific surgical services¹

Gender-affirming surgeries

Body contouring	Metoidioplasty
Breast augmentation	Orchiectomy
Facial surgery	Phalloplasty
Gonadal surgery	Tracheal shave
Hysterectomy	Vaginoplasty
Mastectomy	

1. Coverage may vary depending upon plan type. Members should refer to their Evidence of Coverage or Membership Agreement for details. Covered services are based on medical necessity and may be subject to change. All services for the treatment of gender dysphoria are subject to the benefit rules, limitations, and exclusions stated in the Evidence of Coverage or Membership Agreement. Applicable copay/coinsurance and/or deductible apply.