

Hearing Aid Benefit^{1, 2}



Live life to the fullest. Don't let hearing loss hold you back.

For members 18 and older, a credit per ear is available every 36 months toward the purchase of a hearing aid (including ear molds and associated dispensing fees). Members under 18 have automatic coverage for hearing exams and hearing aids when there is verified hearing loss. Please refer to your Summary of Benefits and Coverage for details.

To find a Kaiser Permanente Hearing Aid Center, or a list of network community providers, visit kp.org/locations.

Questions? Call Member Services at **303-338-3800** or toll-free **1-800-632-9700**. Representatives are available weekdays, from 8 a.m. to 6 p.m.

TTY users may call **711** for assistance with any phone number above.

Your Hearing Aid Benefit

The credit must be used at the initial point of sale. Any remaining credit balance after the point of the initial sale will be forfeited.

Hearing aids for both ears are covered only if both are required to provide significant improvement that is not obtainable with only one hearing aid as determined by your provider or audiologist.

You do not have to obtain hearing aids for both ears at the same time. The 36-month period and the credit amount apply separately for each ear.

Members can obtain hearing aids from any **Kaiser Permanente Hearing Center in Colorado**, or from a network community provider or audiologist.

"Hearing aid" means an electronic device programed by an audiologist worn on the person for the purpose of amplifying sound.

Hearing aid excludes:

- Replacement parts for the repair of a hearing aid
- Replacement of lost or broken hearing aids
- Accessory parts and routine maintenance
- Batteries

Hearing exams and tests to determine the type, degree of hearing loss, and the need for hearing correction/candidacy for amplification are usually covered under the medical benefit portion of your plan. If so, you will be responsible for the applicable cost share or copay amount for an office visit. Some plans may not cover hearing exams/tests as a base benefit. Please refer to your Summary of Benefits and Coverage for details.

1. The information provided here is a summary only. For benefit information, see your Certificate of Insurance and/or Evidence of Coverage.

2. Colorado state law requires that an Access Plan be available that describes Kaiser Foundation Health Plan of Colorado's network provider services. To obtain a copy, please call Member Services or visit kp.org.