All plans offered and underwritten by Kaiser Foundation Health Plan of the Northwest

Coverage for: Individual / Family | Plan Type: EPO

Coverage Period: 01/01/2022-12/31/2022

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see www.kp.org/plandocuments or call

1-800-813-2000 (TTY: 711). For definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-800-813-2000 (TTY: 711) to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|--|--|
| What is the overall deductible? | \$100 Individual / \$300 Family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible?</u> | Yes. Preventive care and services indicated in chart starting on page 2. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket limit</u> for this <u>plan</u> ? | \$600 Individual / \$1,200 Family | The <u>out-of-pocket</u> limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket</u> limit has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a network provider? | Yes. See www.kp.org or call 1-800-813-2000 (TTY: 711) for a list of participating providers . | This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services. |

| Do you need a | referral | to | see | a |
|---------------|----------|----|-----|---|
| specialist? | | | | |

Yes, but you may self-refer to certain specialists.

This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common | | What You Will Pay | | Limitations, Exceptions, & Other | |
|---|--|---|---|---|--|
| Medical Event | Services You May Need | Select Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information | |
| | Primary care visit to treat an injury or illness | \$5 / visit, deductible does not apply. | Not covered | None | |
| If you visit a health care provider's | Specialist visit | \$5 / visit, deductible does not apply. | Not covered | None | |
| office or clinic | Preventive care/screening/ immunization | No charge, <u>deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | X-ray: No charge, deductible does not apply. Lab tests: No charge, deductible does not apply. | Not covered | None | |
| | Imaging (CT/PET scans, MRIs) | \$100 / visit, deductible does not apply. | Not covered | Some services may require prior authorization. | |
| If you need drugs | Generic drugs | \$1 (retail); \$1 (mail order) / prescription, deductible does not apply. | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. | |
| to treat your illness or condition More information about prescription drug coverage is available at www.kp.org/formulary | Preferred brand drugs | \$15 (retail); \$15 (mail order) / prescription, deductible does not apply. | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines. | |
| | Non-preferred brand drugs | \$15 (retail); \$15 (mail order) / prescription, deductible does not apply. | Not covered | Up to a 30-day supply (retail); up to a 90-day supply (mail order). Subject to formulary guidelines, when approved through exception process. | |
| | Specialty drugs | \$50 (retail) , <u>deductible</u> does not apply | Not covered | Up to a 30-day supply (retail). Subject to formulary guidelines, when approved | |

| Common | What You Will Pay | | Limitations, Exceptions, & Other | |
|---------------------------------------|--|---|--|---|
| Medical Event | Services You May Need | Select Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Important Information |
| | | | | through exception process. |
| If you have | Facility fee (e.g., ambulatory surgery center) | \$5 / visit | Not covered | Prior authorization required. |
| outpatient surgery | Physician/surgeon fees | Included in facility fee | Not covered | Prior authorization required. |
| If you need | Emergency room care | \$75 / visit | \$75 / visit | Copayment waived if admitted directly to the hospital as an inpatient. |
| immediate medical | Emergency medical transportation | \$75 / trip, <u>deductible</u> does not apply. | \$75 / trip, deductible does not apply. | None |
| attention | Urgent care | \$5 / visit, <u>deductible</u> does not apply. | \$5 / visit, deductible does not apply. | Non-participating <u>providers</u> covered when temporarily outside the service area. |
| If you have a | Facility fee (e.g., hospital room) | \$50 / day up to \$250 / admission | Not covered | Prior authorization required. |
| hospital stay | Physician/surgeon fees | Included in facility fee | Not covered | Prior authorization required. |
| If you need mental health, behavioral | Outpatient services | \$0 / visit, deductible does not apply. | Not covered | None |
| health, or substance abuse services | Inpatient services | \$50 / day up to \$250 / admission, deductible does not apply | Not covered | Does not apply to the <u>out-of-pocket</u> limit. Prior authorization required. |
| If you are pregnant | Office visits | No charge, <u>deductible</u> does not apply. | Not covered | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery professional services | Included in facility fee | Not covered | None |
| | Childbirth/delivery facility services | \$50 / day up to \$250 / admission | Not covered | None |
| If you need help recovering or have | Home health care | No charge | Not covered | 130 visit limit / year. Prior authorization required. |
| other special needs | Rehabilitation services | Outpatient: \$5 / visit, deductible | Not covered | Outpatient: 20 visit limit / therapy / year. |

| Common | | What You Will Pay | | Limitationa Evacutiona 9 Other | |
|--|----------------------------|---|--|--|--|
| Medical Event | Services You May Need | Select Provider (You will pay the least) | Non-Participating Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | | does not apply. Inpatient: \$50 / day up to \$250 / admission | | Prior authorization required. Inpatient: Prior authorization required. | |
| | Habilitation services | \$5 / visit, deductible does not apply. | Not covered | 20 visit limit / therapy / year. Prior authorization required. | |
| | Skilled nursing care | No charge | Not covered | 100 day limit / year. Prior authorization required. | |
| | Durable medical equipment | No charge, <u>deductible</u> does not apply. | Not covered | Subject to <u>formulary</u> guidelines. Prior authorization required. | |
| | Hospice services | No charge, <u>deductible</u> does not apply. | Not covered | Prior authorization required. | |
| lf very shild weeds | Children's eye exam | \$5 / visit for refractive exam, deductible does not apply. | Not covered | None | |
| If your child needs dental or eye care | Children's glasses | No charge, <u>deductible</u> does not apply | Not covered | Limited to one pair of select frames and lenses or contact lenses / 12 months. | |
| | Children's dental checkups | Not covered | Not covered | None | |

Excluded Services & Other Covered Services

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult and Child)
- Long-term care

- Non-emergency care when traveling outside the U.S
- Private-duty nursing

- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (12 visit limit / year)
- Bariatric surgery

- Hearing aids (Adult \$4,000 limit / 48 months) (dependents under age 26 - 1 aid / ear, every 36 months)
- Infertility treatment (\$25,000 limit / annual)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

| Kaiser Permanente Member Services | 1-800-813-2000 (TTY: 711) or <u>www.kp.org/memberservices</u> |
|--|---|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u> |
| Oregon Division of Financial Regulation | 1-888-877-4894 or <u>www.dfr.oregon.gov</u> |
| Washington Department of Insurance | 1-800 - 562 - 6900 or <u>www.insurance.wa.gov</u> |

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-800-813-2000 (TTY: 711).

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-813-2000 (TTY: 711).

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-813-2000 (TTY: 711).

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-813-2000 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$100 |
|---|-------|
| ■ Specialist copayment | \$5 |
| ■ Hospital (facility) copayment | \$50 |
| Other (blood work) copayment | \$0 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost

| Total Example Cost | ¥,- • • | |
|---------------------------------|---------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$100 | |
| Copayments | \$50 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$210 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

| ■ The plan's overall deductible | \$100 |
|---------------------------------------|-------|
| ■ Specialist copayment | \$5 |
| ■ Hospital (facility) copayment | \$50 |
| ■ Other (blood work) <u>copayment</u> | \$0 |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Total Example Cost

\$12 700

Durable medical equipment (glucose meter)

| In this example, Joe would pay: | | |
|---------------------------------|-------|--|
| Cost Sharing | | |
| Deductibles | \$0 | |
| Copayments | \$300 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Joe would pay is | \$300 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$100 |
|---------------------------------|-------|
| ■ Specialist copayment | \$5 |
| ■ Hospital (facility) copayment | \$50 |
| Other (x-ray) copayment | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Total Example Cost

The total Mia would pay is

\$5,600

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| In this example, Mia would pay: | | |
|---------------------------------|-------|--|
| Cost Sharing | | |
| <u>Deductibles</u> | \$100 | |
| Copayments | \$200 | |
| Coinsurance | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |

\$2.800

\$300

NONDISCRIMINATION NOTICE

Kaiser Foundation Health Plan of the Northwest (Kaiser Health Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Kaiser Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - · Information written in other languages

If you need these services, call 1-800-813-2000 (TTY: 711)

If you believe that Kaiser Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: Member Relations, Attention: Kaiser Civil Rights Coordinator, 500 NE Multnomah St. Ste 100, Portland, OR 97232, telephone number: 1-800-813-2000.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

HELP IN YOUR LANGUAGE

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-813-2000 (TTY: 711).

አማርኛ (Amharic) ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያባዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-800-813-2000 (TTY: 711). العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 2000-813-800-1. (711:TTY).

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-813-2000 (TTY:711)。 فارسى (Farsi) توجه: اگر به زیان فارسی گفتگو می کنید، تسهیلات زیانی بصورت رایگان برای شما فراهم می باشد. با 2000-813-2000 (TTT: 711) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-813-2000 (TTY: 711).

Deutsch (German) ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-813-2000 (TTY: 711).

日本語 (Japanese) 注意事項:日本語を話される場合、 無料の言語支援をご利用いただけます。1-800-813-2000 (TTY: 711) まで、お電話にてご連絡ください。

ខ្មែរ (Khmer) ប្រយ័ត្ន៖ បើសិន៧អ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគឺកណ្ដល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-800-813-2000 (TTY: 711)។

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-813-2000 (TTY: 711) 번으로 전화해 주십시오.

ລາວ (Laotian) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-813-2000 (TTY: 711).

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yánílti 'go Diné Bizaad, saad bee áká 'ánída 'áwo 'déé', t'áá jiik eh, éí ná hóló, koji hódíílnih 1-800-813-2000 (TTY: 711).

Afaan Oromoo (Oromo) XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.
Bilbilaa 1-800-813-2000 (TTY: 711).

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-800-813-2000 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

Română (Romanian) ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-813-2000 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-813-2000 (ТТҮ: 711).

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-813-2000 (TTY: 711).

Tagalog (Tagalog) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-813-2000 (TTY: 711).

ไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-813-2000 (TTY: 711).

Українська (Ukrainian) УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-813-2000 (TTY: 711).

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-813-2000 (TTY: 711).