



# HEAR WELL AND LIVE WELL WITH YOUR HEARING AID BENEFIT

Good hearing means you can participate in life more fully – confident, secure, and more connected to your world. Millions of Americans experience some degree of hearing loss. But now, more than ever, hearing loss doesn't mean that your quality of life must change. Today's hearing products are smaller, more effective, and more comfortable.

Some of our medical plans include a hearing aid benefit. Your hearing aid benefit can help make sure you're not missing the sounds and conversations that make life more fulfilling.

Note: For Oregon groups, all plans include hearing aid benefits for dependent children. Some plans may include additional coverage. Please refer to your *Evidence of Coverage* or other coverage documents for details.

## What's covered?

Hearing aid evaluations, fittings, adjustments, and devices. If your plan includes a hearing aid benefit, your allowance and any applicable cost share, benefit eligibility, and exclusions and limitations are available in your *Evidence of Coverage*.

## How do I get hearing aids?

You must be diagnosed with hearing loss to get a hearing aid. If you believe you have hearing loss and are interested in purchasing hearing aids, make an appointment with your audiologist.

## How do I schedule a routine hearing test with a Kaiser Permanente audiologist?

To schedule an appointment, visit the [kp.org](https://kp.org) appointment center and select "Hearing Testing/Audiology" from the appointment types, or call **503-331-3060** (TTY **711**) in Oregon or **1-855-512-5983** (TTY **711**) in Washington. No referral is required to make an appointment.

## What if a medical problem is identified during the hearing examination?

The audiologist may refer you to an ear, nose, and throat doctor or your primary care doctor to help you get the appropriate medical follow-up.

## Are there any limitations to the style of hearing aid that is covered?

A range of technologies and styles are available. Your audiologist will help you choose the hearing aids that best meet your needs. Coverage is limited to certain types and models of hearing aids furnished by your plan.

