TERMS AND CONDITIONS: QUIZ TO WIN TICKETS TO A GIG AT COOP LIVE

Entry instructions are deemed to form part of the Terms and Conditions. By entering this promotion all participants will be deemed to have accepted and be bound by the Terms and Conditions and to their details being communicated to the Promoter's representatives so that the Promoter or its representatives can contact the participant in connection with the promotion (as necessary). Please retain a copy for your information.

PROMOTER: This promotion is operated by Co-operative Group Limited, a registered society under the Co-operative and Community Benefit Societies Act 2014, Registered No 525R with registered office at 1 Angel Square, Manchester, M60 0AG. References to "we", "us" or "our" in these terms and conditions are references to the promoter.

2. OPENING AND CLOSING DATE: Start date is the first day of each month and the end date is the last day of each month. Any entries made before the opening date or after the closing date will not be valid and will not be entered into this promotion.

3. ELIGIBILITY: Co-op Group members selected for this prize draw must complete the quiz titled "Ready to test yourself?" to qualify. The quiz is featured in the email titled "How's it been a month already?". This promotion is open to residents of England, Scotland and Wales who are members of the Co-operative Group only. Entrants must be over 18. Co-op Group employees can enter, however, any employees from its group undertakings and employees of its agencies directly connected with the creation and administration of this promotion are excluded. We may ask the winners to provide proof of age and/or identity.

4. HOW TO ENTER: To enter, an entrant must be a valid Co-op Member and enter through the quiz link on the email titled "How's it been a month already?". Entrant must complete the quiz to complete their entry. Maximum of one entry per person. Internet access required.

5. PRIZES: There are 5 prizes to be won. Maximum 1 pair per winner. Each prize consists of 2 tickets. Tickets will include access to the Dreamseats Lounge, Dreamseats Terrace and Hideaway. There is a limited number of tickets per show. We may substitute or change the prizes for a prize of an equivalent or greater value if circumstances beyond our control make it necessary to do so but there will be no cash alternative. The tickets are non refundable, cannot be exchanged and are not for resale. If a winner tries to resell a ticket, the ticket will be void. The prize does not include travel to and from the event, food and drink, accommodation, travel insurance or any other associated cost. ID may be required before you are allowed entry to the event, and you may be refused entry if you do not BUSINESS USE provide suitable photographic ID (such as a passport or driving licence). You will need to download the Co-op Live app to access your tickets. Use of tickets may be subject to additional terms and conditions of the ticket issuer, event organiser or other third party. Tickets are subject to the venue's access and ticketing terms and conditions – available on https://www.cooplive.com/terms-and-conditions-1s1r. When attending Co-op Live you are still a representative of Co-op Group and must adhere to the College Code of Conduct and follow Co-op Live's terms and conditions.

7. NOTIFICATION: The Winners will be notified by Co-op via email within 14 working days of the prize draw end date. A follow-up email will be sent 48 hours after first notification if no response is received. Co-op will use the email address registered on the winner's Coop membership account to notify them. It is the Winners' sole responsibility to ensure that their membership account details are up-to-date, and Co-op will not be liable for non-receipt of the notice due to an inactive/incorrect email address. The Winner of the Prize must respond within 3 days of

receiving the Initial Email. If the Winner does not respond within such timeframe, then the Winner's Prize will be forfeited, and Co-op shall be entitled to select another Winner in accordance with the process described above in section 5. Once the Winner has accepted the Prize, the Winners will be sent a form where they will need to select their preferred Co-op Live events they would like to attend, from the selection available. Only tickets to one event will be provided and preferred choice of event is not guaranteed. Tickets are subject to availability and provided to the Winners on a first come first served basis. If a Winner does not wish to accept their assigned tickets, their prize will be forfeited and a replacement Winner will not be selected.

6. DECISION OF THE PROMOTER: If there is any dispute about the receipt of validity of any entry or any other aspect of the promotion, this will be decided by us. Our decision regarding any aspect of the promotion is final and binding and no correspondence will be entered into about it. The Promoter reserves the right to cancel or amend this promotion due to events or circumstances arising beyond its control. The Promoter is not responsible for any third-party acts or omissions.

7. WINNER LIST: Winners' names and respective counties of residence can be obtained by sending an email to competitionsupport@coop.co.uk within 90 days of each prize draw. By entering, Winners consent to such information being disclosed upon request. You have the right to ask that we stop any consent-based processing of your personal data after you.

8. AGREEMENT TO THESE TERMS AND CONDITIONS: Entry to this promotion shall constitute your acceptance of these terms and conditions and your agreement to be bound by them. These terms and conditions take effect immediately upon entry to the promotion. These terms and conditions prevail in the event of a conflict or inconsistency with any other communications, including advertising or promotional materials.

9. DISQUALIFICATION: We reserve the right to reject any entry, withhold the prize and disqualify you from the promotion if we suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty, without limitation, through the manipulation of codes, multiple computer-generated entries, or otherwise fraudulently falsifying data or acting fraudulently or dishonestly in the Promoter's opinion. Entries must be made personally. Entries made through agents/third-parties, bulk entries or automated entries are invalid. BUSINESS USE

10. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED: The Promoter accepts no responsibility for lost, damaged, incomplete, illegible, or delayed entries and such entries will be void. The Promoter cannot guarantee uninterrupted or secure access to the entry route. We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind. Proof of submission of entry is not proof of receipt of entry.

13. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION: We, other members of the Co-operative Group, Co-op Live, and 3rd party agencies acting on our behalf, may collect personal information from you in accordance with the Data Protection Act 2018 and other applicable data privacy laws. Except as set out in clause 14 below, we and other members of the Co-operative Group will only use your information for the purposes of administering this promotion.

14. USE OF PERSONAL AND OTHER INFORMATION FOR PROMOTIONAL PURPOSES: By entering this promotion, you agree that if you win we, other members of the Co-operative Group, Co-op Live and 3rd party agencies acting on our behalf may use your entry, name, photo or image, county of residence and any testimonial you have provided to us, for promotional purposes (including on our websites, social media, within our magazines or within promotional emails). To find out more about your rights please see our Privacy Notice at www.coop.co.uk/terms/privacy-notice.

15. CANCELLATION OR WITHDRAWAL OF PROMOTION: We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.

16. CHANGES TO THESE TERMS AND CONDITIONS: We reserve the right to amend these terms and conditions at any time. It is your responsibility to keep up to date with any such changes.

17. LIMITATION OF LIABILITY: All conditions, warranties and representations expressed or implied by law or otherwise in connection with the Prizes or this promotion are excluded to the fullest extent permitted by law and the Promoter shall be under no liability whatsoever or howsoever arising in connection with any loss, damage or injury suffered as a direct result of the provision or use of the Prizes or entry to the promotion. The Promoter makes no attempt to exclude or limit its liability for death or personal injury arising as a result of its negligence.

18. RELEVANT LAW: This promotion and these terms and conditions are governed by the laws of England, and you agree to submit to the jurisdiction of the English courts if any dispute arises.

19. GENERAL: The Promoter is not responsible for any third-party acts or omissions. We cannot guarantee that the event will be free from disruptions, failings, or cancellations. We are not liable for such disruptions, failings, or cancellations unless they are caused by our negligence