NOVEMBER MONTHLY CO-OP LIVE MEMBER DRAW

TERMS & CONDITIONS

1. PROMOTER: This promotion is operated by Co-operative Group Limited, a registered society under the Co-operative and Community Benefit Societies Act 2014, Registered no 525R with registered office at 1 Angel Square, Manchester, M60 0AG. References to "we", "us" or "our" in these terms and conditions are references to the Promoter.

2. OPENING AND CLOS]ING DATE: This promotion opens at 00:01 on 01.11.26 and closes at 23:59 on 25.11.26 (the 'Promotional Period'). Any purchases made before the opening date or after the closing date will not be valid and will not be entered into the prize draws.

3. ELIGIBILITY: This promotion is open to residents of the United Kingdom who are colleague members of the Co-operative Group only. Entrants must be over 16 at the date at which they enter the promotion. If you are under 18 years old, you represent and warrant to us by entering this prize draw that your parents/guardians have consented to your entry and to these Terms and Conditions, which they have read. Employees from Co-op group undertakings and employees of its agencies directly connected with the creation and administration of this promotion are not eligible to enter. We may ask the winners to provide proof of age and/or identity

4. HOW TO ENTER: To enter, an entrant must be a valid Co-op Colleague Member and enter by clicking the link and then completing the entry form via the Join in opportunity https://joinin.coop.co.uk/opportunities/1013 Maximum of one entry per person. Internet access required

5. WINNER SELECTION: The prize draw that will take place within 5 working days of the close of the draw. Winners will be selected at random from all eligible entries using a secure, entirely automated, independently verified computer system. For the number of winners for each draw see clause 6.

6. PRIZES: There are 6 prizes to be won. Maximum 1 pair per winner. Each prize consists of 2 tickets. Tickets will include access to the Dreamseats Lounge, Dreamseats Terrace and Hideaway. There is a limited number of tickets per show. We may substitute or change the prizes for a prize of an equivalent or greater value if circumstances beyond our control make it necessary to do so but there will be no cash alternative. The tickets are non-refundable, cannot be exchanged and are not for resale. If a winner tries to resell a ticket, the ticket will be void. The prize does not include travel to and from the event, food and drink, accommodation, travel insurance or any other associated cost. ID may be required before you are allowed entry to the event, and you may be refused entry if you do not

provide suitable photographic ID (such as a passport or driving licence). You will need to download the Co-op Live app to access your tickets. Use of tickets may be subject to additional terms and conditions of the ticket issuer, event organiser or other third party. Tickets are subject to the venue's access and ticketing terms and conditions – available on https://www.cooplive.com/terms-and-conditions-1s1r. When attending Co-op Live you are still a representative of Co-op Group and must adhere to the College Code of Conduct and follow Co-op Live's terms and conditions.

7. NOTIFICATION: The Winners will be notified by Co-op via email within 7 working days of the prize draw ('Initial Email'). A follow-up email will be sent 48 hours after first notification if no response is received. Co-op will use the email address registered on the winner's Coop membership account to notify them. It is the Winners' sole responsibility to ensure that their membership account details are up-to-date, and Co-op will not be liable for non-receipt of the notice due to an inactive/incorrect email address. The Winner of the Prize must respond within 3 days of receiving the Initial Email. If the Winner does not respond within such timeframe, then the Winner's Prize will be forfeited, and Co-op shall be entitled to select another Winner in accordance with the process described above in section 5. Once the Winner has accepted the Prize, the Winners will be sent a form where they will need to select their preferred Co-op Live events they would like to attend, from the selection available. Only tickets to one event will be provided and preferred choice of event is not guaranteed. Tickets are subject to availability and provided to the Winners on a first come first served basis. If a Winner does not wish to accept their assigned tickets, their prize will be forfeited and a replacement Winner will not be selected.

8. DECISION OF THE PROMOTER: If there is any dispute about the receipt of validity of any entry or any other aspect of the promotion, this will be decided by us. Our decision regarding any aspect of the promotion is final and binding and no correspondence will be entered into about it. The Promoter reserves the right to cancel or amend this promotion due to events or circumstances arising beyond its control. The Promoter is not responsible for any third-party acts or omissions.

9. WINNER LIST: Winners' names and respective counties of residence can be obtained by sending an email to competitionsupport@coop.co.uk within 90 days of each prize draw. By entering, Winners consent to such information being disclosed upon request. You have the right to ask that we stop any consent-based processing of your personal data after you withdraw that consent.

10. AGREEMENT TO THESE TERMS AND CONDITIONS: Entry to this promotion shall constitute your acceptance of these terms and conditions your agreement to be bound by them. These terms and conditions take effect immediately upon entry to the promotion. These terms and conditions prevail in the event of a conflict or inconsistency with any other communications, including advertising or promotional materials. If you do not accept these terms and conditions in full, you should contact competitionsupport@coop.co.uk to be excluded from the promotion.

11. DISQUALIFICATION: We reserve the right to reject any entry, withhold the prize and disqualify you from the promotion if we suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty without limitation, through the manipulation of codes, multiple computer-generated entries, or otherwise fraudulently falsifying data or acting fraudulently or dishonestly in the Promoter's opinion. Entries must be made personally. Entries made through agents/third-parties, bulk entries or automated entries are invalid.

12. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED: The Promoter accepts no responsibility for lost, damaged, incomplete, illegible, or delayed entries and such entries will be void. The Promoter cannot guarantee uninterrupted or secure access to the entry route. We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network, or server failure of any kind whether or not such failure is within the control of the Promoter or its agents. Proof of submission of entry is not proof of receipt of entry.

13. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION: We, other members of the Co-op Group, Co-op Live, and 3rd party agencies acting on our behalf, may collect personal information from you in accordance with the Data Protection Act 2018 and other applicable data privacy laws. Except as set out in clause 14 below, we and other members of the Co-operative Group and Co-op Live will only use your information for the purposes of administering and managing this promotion, verifying the eligibility of the winner, and as otherwise set out in these terms and conditions.

14. USE OF PERSONAL AND OTHER INFORMATION FOR PROMOTIONAL PURPOSES: By entering this promotion, you agree that if you win we, other members of the Co-op Group, Co-op Live and 3rd party agencies acting on our behalf may use your entry, name, photo or image, county of residence and any testimonial you have provided to us, for promotional purposes (including on our websites, social media, within our magazines or within promotional emails) in any media worldwide without notice or without any fees being paid and you will co-operate with any other reasonable requests relating to any post-winning publicity. To find out more about your rights please see our Privacy Notice at www.coop.co.uk/terms/privacynotice. Winners have the right to ask that we stop any consent-based processing of your personal data after you withdraw that consent.

15. CANCELLATION OR WITHDRAWAL OF PROMOTION: We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.

16. CHANGES TO THESE TERMS AND CONDITIONS: We reserve the right to amend these terms and conditions at any time. Revised terms and conditions will be available here www.coop.co.uk/prize-terms It is your responsibility to keep up to date with any such changes.

17. LIMITATION OF LIABILITY: All conditions, warranties and representations expressed or implied by law or otherwise in connection with the prizes are excluded to the fullest extent permitted by law and the Promoter shall be under no liability whatsoever or howsoever arising in connection with any loss, damage or injury suffered as a direct result of the provision or use of the Prizes. The Promoter makes no attempt to exclude or limit its liability for death or personal injury arising as a result of its negligence. This Promotion is not operated by Eastlands Arena Limited (trading as Co-op Live) and to the fullest extent permitted by law, Co-op Live excludes all liability in connection with this promotion.

18. RELEVANT LAW: This promotion and these terms and conditions are governed by the laws of England, and you agree to submit to the exclusive jurisdiction of the English courts if any dispute arises.

19. GENERAL: The Promoter is not responsible for any third-party acts or omissions. We cannot guarantee that the event will be free from disruptions, failings, or cancellations. We are not liable for such disruptions, failings, or cancellations unless they are caused by our negligence