

Local Causes Festival 2026 Prize Draw Terms and Conditions

Entry instructions are deemed to form part of the Terms and Conditions. By entering this promotion all participants will be deemed to have accepted and be bound by the Terms and Conditions and to their details being communicated to the Promoter's representatives so that the Promoter or its representatives can contact the participant in connection with the promotion (as necessary). Please retain a copy for your information.

- 1. PROMOTER:** This promotion is operated by Co-operative Group Food Limited a registered society under the Co-operative and Community Benefit Societies Act 2014 with registration number 26715R whose registered office is at 1 Angel Square, Manchester, M60 0AG. Any reference to 'we', 'us', 'our' in these Terms and Conditions should mean the Co-operative Group Food Limited.
- 2. OPENING AND CLOSING DATE:** This promotion runs from 00:01am 24th April 2026 through to 23:59pm 10th May 2026 (**Promotion Period**). Any entries made before the opening date or after the closing date will not be valid and will not be entered into this promotion.
- 3. ELIGIBILITY:** This promotion is only open to Round 11 Co-op Local Community Fund Causes Only. UK entries only, 18+, we may ask the winner to provide proof of age, internet access required. Employees of the Promoter (or any of its group undertakings and its agencies) who are directly connected with the creation and administration of this promotion are excluded from entering this promotion.
- 4. HOW TO ENTER:** To enter the prize draw, eligible Round 11 Co-op Local Community Fund Causes must submit an entry via the survey link during the Promotional Period. Entries must include:
 - Cause Name
 - Cause ID
 - Contact Name
 - Contact Email Address
 - Contact Phone Number
 - Preferred Festival Choice
- 5. PRIZES:** There are two (2x) weekend camping tickets available for each of the following festivals: Sky Presents Isle of Wight Festival, Pepsi MAX presents Creamfields, Pepsi MAX Presents Reading Festival and Klarna presents Latitude Festival (each a "Prize"). Each Prize consists of festival tickets only and does not include food or drink, travel, accommodation, or any other associated costs. Prizes are non-exchangeable, non-transferable and no cash alternative is available. Prizes must not be resold. The Promoter reserves the right, at its sole discretion, to substitute or amend any Prize with one of equal or greater value where circumstances beyond the Promoter's control make this necessary.

- 6. WINNER SELECTION:** The winners will be drawn at random within five (5) working days of the end of the promotion period by the Promoter using a randomised computer process.
- 7. NOTIFICATION:** Winners will be notified by the Promoter via email to the details associated to your Local Causes account within five (5) working days of the winners being chosen. If the winner does not respond to the Promoter within 14 days of being notified and provide the requested information for delivery of the prize, then the winner's prize will be forfeited, and another winner will be picked at random from the remaining eligible entries in accordance with the process described above in clause 6. Winners should allow 28 days from claiming the prize for delivery. The Promoter accepts no responsibility for prizes that are lost, delayed in the post, stolen or unused by their expiry date. The Promoter accepts no responsibility where a Local Cause enters incomplete or incorrect information to be held on the Local Cause's record.
- 8. DECISIONS OF THE PROMOTER:** If there is any dispute about the receipt of validity of any entry or any other aspect of the promotion, this will be decided by the Promoter. The Promoter's decision regarding any aspect of the promotion is final and binding and no correspondence will be entered into about it. The Promoter reserves the right to cancel or amend this promotion due to events or circumstances arising beyond its control. The Promoter is not responsible for any third-party acts or omissions.
- 9. WINNER LIST:** Winners' names and respective counties of residence can be requested by sending an email to the following email: communityteam@coop.co.uk, no earlier than 4 weeks and no later than 6 weeks of the winners being drawn. By entering, winners consent to such information being disclosed upon request. You have the right to ask that we stop any consent-based processing of your personal data after you withdraw that consent.
- 10. AGREEMENT TO THESE TERMS AND CONDITIONS:** Entry to this promotion shall constitute your acceptance of these terms and conditions and your agreement to be bound by them. These terms and conditions take effect immediately upon entry to the promotion. These terms and conditions prevail in the event of a conflict or inconsistency with any other communications, including advertising or promotional materials.
- 11. DISQUALIFICATION:** We reserve the right to reject any entry, withhold any prize and disqualify you from the promotion if we reasonably suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty, without limitation, through the manipulation of codes, multiple computer-generated entries, or otherwise fraudulently falsifying data or acting fraudulently or dishonestly in the

Promoter's opinion. Entries must be made personally. Entries made through agents/third-parties, bulk entries or automated entries are invalid.

- 12. QUALITY AND OWNERSHIP OF PHOTOS:** Photos must not be, or contain anything that is illegal, offensive, abusive, defamatory or explicit. By entering this promotion, you confirm that the photo is your own, original, photograph and you confirm that your submission of the photo (and our use of the photo for the purposes described in clause 15 **Error! Reference source not found.**) does not and will not infringe any third party's intellectual property rights. We do not claim any rights of ownership in your photo, but we may use, display, publish, transmit, copy, edit, alter, store, re-format your photo for the purposes described in clause 15.
- 13. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED:** The Promoter accepts no responsibility for lost, damaged, incomplete, illegible, or delayed entries and such entries will be void. The Promoter cannot guarantee uninterrupted or secure access to the entry route. We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network, or server failure of any kind whether or not such failure is within the control of the Promoter or its agents. Proof of submission of entry is not proof of receipt of entry.
- 14. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION:** We, other members of the Co-operative Group and any third-party agencies acting on our behalf, may collect personal information from you in accordance with the Data Protection Act 2018 and any other applicable data privacy laws. Except as set out in clause 14 below, we, other members of the Co-operative Group Limited will only use your information for the purposes of administering this promotion.
- 15. USE OF PERSONAL AND OTHER INFORMATION FOR PROMOTIONAL PURPOSES:** By entering this promotion, you agree that if you win, we, other members of the Co-operative Group Limited and third party agencies acting on our behalf, may use your entry, name, photo or image, county of residence and any testimonial you have provided to us, for promotional purposes (including on our websites, social media, within our magazines or within promotional emails). To find out more about your rights please see our Privacy Notice at www.coop.co.uk/terms/privacy-notice.
- 16. CANCELLATION OR WITHDRAWAL OF PROMOTION:** We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.
- 17. CHANGES TO THESE TERMS AND CONDITIONS:** We reserve the right to amend these terms and conditions at any time. Revised terms and conditions will be available at [[Co-op Live Ticket Giveaways - Co-op](#)].

18. It is your responsibility to keep up to date with any such changes.

19. LIMITATION OF LIABILITY: All conditions, warranties and representations expressed or implied by law or otherwise in connection with the Prizes or this promotion are excluded to the fullest extent permitted by law and the Promoter shall be under no liability whatsoever or howsoever arising in connection with any loss, damage or injury suffered as a direct result of the provision or use of the Prizes or entry to the promotion. The Promoter makes no attempt to exclude or limit its liability for death or personal injury arising as a result of its negligence.

20. RELEVANT LAW: This promotion and these terms and conditions are governed by the laws of England, and you agree to submit to the jurisdiction of the English courts if any dispute arises.

21. GENERAL: The Promoter is not responsible for any third-party acts or omissions. We cannot guarantee that the event will be free from disruptions, failings, or cancellations. We are not liable for such disruptions, failings, or cancellations unless they are caused by our negligence.