

Scan and Win Co-op Bucket Hat TERMS & CONDITIONS (festival instore only)

1. **Promoter:** Co-operative Group Limited (525R), registered address: 1 Angel Square, Manchester, M60 0AG. Reference to 'Co-op', 'we', 'us', or 'our' means the Promoter.
2. **Opening and closing dates :** The Promotion operates only during the opening hours of the Promoter's festival stores on the dates listed below (the "Promotional Period").

Store opening dates:

Download Festival – 10th - 15th June 2026

Klarna presents Latitude Festival - 23rd - 27th July 2026

Kendal Calling 30th July – 3rd August 2026

Belladrum Tartan Hearts festival – 30th July – 2nd August 2026

Pepsi Max presents Leeds Festival – 26th – 31st August 2026

Pepsi Max presents Reading Festival – 26th – 31st August 2026

Creamfields - 27th – 31st August 2026

Winning times will be pre-determined for each day of the Promotional Period. On each participating day, prizes will be available to be won at 10:00, 14:00, 18:00 and 00:00 (midnight), or at such other times as determined by the Promoter.

3. **Who can enter:** This promotion is open to residents of the United Kingdom who are members of Co-op Group only. Entrants must be aged 18 or over at the date on which they enter the promotion. We may ask the Winners to provide proof of age and/or identity. Temporary membership card holders are automatically excluded from this promotion. Co-op Group employees can enter, however any employees from its group undertakings and employees of its agencies directly connected with the creation and administration of this promotion are excluded.
4. **How to enter:** To enter, Co-op Members must
 - i) Make a purchase in the Co-op festival shop, and;
 - ii) Scan their Co-op membership card/App at the checkout.

There is no limit to the number of entries a Co-op Member may make during the Promotional Period. However, only one entry is permitted per transaction, and a maximum of one (1) prize may be won per person during the Promotional Period. Only purchases made in-store at participating festival locations qualify for entry into the Promotion. Purchases made online or via third-party delivery platforms (including but not limited to Deliveroo and Uber Eats) are excluded and will not be eligible.

5. **How winners will be chosen and contacted:** Winning times will be randomly pre-selected for each day of the Promotional Period. At each winning time, the first twenty (20) eligible Co-op Members to swipe their membership card and make a qualifying purchase at a participating festival store at or after that time will each win a prize.

Winners will be notified immediately at the point of purchase and must collect their prize at the time of notification from a Co-op colleague at the till.

6. **Prize:** Each winner will receive one (1) Co-op bucket hat.

There are eighty (80) prizes available to be won per day at each participating festival store during the Promotional Period. These prizes are split across four (4) winning time periods per day, with twenty (20) prizes available in each time period.

7. **Winner(s) list:** Winner(s) names and counties of residence can be requested by sending an email to the following email address: competitionsupport@coop.co.uk. Requests must be made within 6 weeks after the winners are selected.

8. **How we use your information:** We, our other Co-op businesses and trusted third-party agencies may collect and use your personal information. We do this in line with the Data Protection Act 2018 and other privacy laws. We will only use your information to run this prize draw or, if you win, for promotional purposes. To find out more about how we use your data and your rights, please see our Privacy Notice at www.coop.co.uk/terms/privacy-notice.

9. **General**

- a) You must enter the competition yourself. Entries made by someone else are not allowed.
- b) We're not responsible if we don't receive your entry, or if it arrives late, because of any technical problems. This could be issues with computers, software, the internet, servers, or networks. Sending your entry doesn't guarantee that we have received it.
- c) We can refuse your entry or decide not to give you a prize if we believe you've broken these rules or acted dishonestly.
- d) You can't swap the prize, give it to someone else, or exchange it for cash. If the prize is no longer available for reasons we can't control, we'll replace it with a similar prize of the same or higher value
- e) We may change, pause or cancel this competition at any time if we need to.
- f) We're not responsible if you experience any loss or damage connected to the prize or the competition, unless the law says we must be — for example, if something happens because of our negligence or if we act dishonestly.
- g) This prize draw and these rules follow English law. If there's any disagreement, it will be dealt with by the English courts.