TERMS AND CONDITIONS FOR BETR PRODUCTS AND PROMOTIONS

8 October 2024

Bonus Bets

1. Bonus Bets (otherwise known as free bets) may be awarded to selected Customers pursuant to various promotions offered by betr or as otherwise directed, at betr's sole discretion.

2. Unless stated otherwise in a specific offer, Bonus Bets will expire 14 days after issue date.

3. For winning Bonus Bets, winnings will be paid excluding the initial Bonus Bet stake. This means that if a Bonus Bet to the value of $100 is placed on a selection paying $2.50, the net winnings paid will be $150, (i.e. $250 less the $100 Bonus Bet).

4. Unless otherwise specified, Bonus Bets may be used as a single bet only on any sports or Australian racing market available at the time of placement, excluding Entertainment or Politics markets and any other markets specified in specific promotion terms and conditions. Only one Bonus Bet (from any promotion) can be used per event or match on 2-way and 3-way betting markets (including Head-to-Head, Line and Margin markets).

5. Unless otherwise approved in advance by betr, the maximum Bonus Bet wager on any one event is $500.

6. Unless otherwise specified in the terms and conditions for a promotion, any qualifying deposit made to obtain a Bonus Bet must be turned over at least once at odds of at least $1.50 before you can make a withdrawal from your betr account. There are no turnover requirements on Bonus Bet winnings

7. betr reserves the right, in its absolute discretion, to refuse to allow a Customer to participate in Bonus Promotions. betr will provide written notification to any such Customer whom betr determines will not be eligible to participate in Bonus Promotions.

8. Customers considered to be abusing Bonus Bet promotions by any means (or breaching these terms and conditions) may have their eligibility for Bonus Bets, and any winnings from such Bonus Bets cancelled or revoked.

9. The maximum winnings payable on any Bonus Bet is $10,000.

10. Any promotion offered by betr that may result in the awarding of Bonus Bets can only be entered once per Customer/residence/IP address/computer/smartphone/tablet. betr may determine, in its sole discretion, whether it reasonably believes different entries or accounts are associated with the same person.

11. betr reserves the right to cancel, change or suspend any promotion or Bonus Bet at any time without notification if there are reasonable grounds to do so (including suspicions of fraud or promotional abuse, changes to the circumstances of the betting

market or other factors which reasonably require it to protect betr's commercial interests).

12. betr Promotions which offer the possibility of Bonus Bets may include specific terms and conditions related to when Bonus Bets can be used, i.e. restricted to use on specific events, or with a specific expiry date and Customers should read the restrictions, if any, disclosed in any additional terms and conditions. Bonus Bets cannot be used to earn additional Bonus Bets.

13. Any term or condition in these Promotional Terms found to be void, unenforceable or illegal may be severed and the remaining terms and conditions will continue in full force and effect.

Boost

1. The standard rules contained in betr's Racing Rules and Sport Rules, including deductions, also apply to Boost bets.

2. betr may in its discretion, offer the Boost feature to selected Customers for selected products, markets, pricing or bet types. betr reserves the right to change, suspend or remove the availability of the Boost feature at any time.

3. The Boost feature is currently not available for single bets placed on sports markets but may be used on all other products including Same Game Multis.

4. The Boost feature is not available:

   a. for telephone or live bets; or

   b. on bets where a Bonus Bet has been used.

5. The maximum winnings using Boost enhanced odds will be limited to $5,000 for thoroughbred races and $2,000 for any other event. Where a wager is accepted above these limits in error, betr reserves the right to result any winnings above these limits at SP dividend or the fixed odds at the time of the bet (if known).

6. The number of Boost bets, if any, which may be made available to you in a particular day will be at betr's discretion. All Boost bets made available to you will expire each day at midnight (Sydney time). No Boost bets will roll-over to the following day.

7. The price available to you when you apply your Boost will be at betr's discretion.

8. If the Boost feature is available for your bet selection, you will see the Boost button on the market on iPhone or Android app and next to the fixed price on Desktop. You will need to select the Boost price to proceed with the bet. You will only be able to see the Boost price if you have a Boost available.

9. Your Boost will be considered to have been used and will not be available for any other bets that day if:

   a. your Boost bet (or any part of your Boost bet) is declined for any reason;

   b. an alternative stake and price is offered on your Boost bet and you do not accept that offer;

c. your Boost bet is voided or your bet selection is scratched; or

d. you have a screen time out while your Boost bet is being processed and before your Boost bet is accepted.

10. Only one Boost may be used per event, including single bets and multi bets.

11. Boost is intended for recreational punters. Professional gamblers and Customers deemed by betr to be abusing the spirit of Boost will not be eligible for the enhancement. betr reserves the right to make Boost unavailable to Customers considered to be abusing Boost or other promotions.

Bet Tokens

1. Bet Tokens are promotions which may be offered to selected Customers. These promotions may include but are not limited to:

   a. Same-Game Multi-Bonus

   b. Same-Game Multi-Extra Bonus

   c. Multi Bonus

   d. Exotics Bonus

   e. Early Payouts

   f. Bet Backs / Money backs / Bonus return specials.

2. Eligibility for Bet Tokens is at betr's sole discretion. betr reserves the right to exclude any Customer from receiving Bet Tokens or participating in Bet Token promotions for any reason at any time.

3. To use a Bet Token:

   a. Select your nominated bet and add it to your bet slip.

   b. If your bet is eligible for a promotion, the Bet Token icon will appear in your bet slip.

   c. Select the desired Bet Token you wish to use from the Bet Token list. More than one Bet Token may appear here (for example a 'BetBack' token) if your bet is eligible for more than one type of Bet Token, however only one Bet Token can be used per event.

   d. Enter your stake and confirm your bet.

   e. The details of the Bet Token will be displayed in the My Bets section.

4. Bet Tokens will not be applied automatically. A Customer is required to select and confirm a Bet Token. If a Customer has not selected and confirmed the Bet Token in the bet slip, the promotion will not be applied to that bet.

5. A Bet Token may apply to a promotion which may have additional specific terms and conditions. These additional specific terms and conditions will be outlined on the promotions banner, promotions page, and in the terms and conditions section for the specific promotion.

6. Bet Tokens are non-transferable, non-refundable, and cannot be exchanged for cash.

7. betr reserves the right to modify, suspend, or terminate the Bet Token system or

any promotion at any time without prior notice.

8. betr is not responsible for any technical issues that may prevent a Customer from using a Bet Token or participating in a promotion.

9. Only one Bet Token can be used per event, including single bets and multi-bets.

10. In the event of any dispute involving the use of a Bet Token, betr's decision will be final and binding.

Cashout

When is Cash Out available?

1. Cash Out is available on selected sport and racing singles and fixed odds multi bets.

2. Cash Out is available to selected Customers via the betr website and app. In limited circumstances, Cash Out is also available by telephone (see paragraph 3 below).

3. Cash Out is not available on Exotics, Handicaps or Bonus Bets.

How do I cash out?

4. Login to your betr account and click My Account.

5. Click Pending to view bets eligible for Cash Out & the relevant Cash Out offer amount.

6. Select the Cash Out button.

7. Select Confirm to finalise your Cash Out.

8. As soon as you click Confirm, your account will be credited the Cash Out offer amount.

Can I cash out a bet which was placed live?

9. betr will offer Cash Out in some, but not all live markets.

10. The decision to offer a Cash Out feature on a live market is solely at the discretion of betr.

11. Any requests to Cash Out a bet placed in a live market must be made over the telephone.

12. Should betr offer a Cash Out amount on your live bet and it is accepted, your bet will be finalised immediately and the Cash Out amount will be credited to your account.

13. In the event a telephone conversation between a betr representative and you in which a request for Cash Out is being made is interrupted for any reason (including a mobile phone dropping out) prior to the conclusion of the conversation, any unconfirmed request will be deemed not to have been accepted. In such circumstances, it is your responsibility to contact betr promptly to confirm the request you wish to make.

Are there any limits to Cash Out?

14. The online Cash Out feature can be used by a Customer to collect a maximum of $5,000 per event, regardless of how much may has been wagered by a Customer on that event. Where a Customer wishes to Cash Out for more than $5,000, such a request can be made by telephone. betr has sole discretion as to the terms of any subsequent Cash Out offer, including the discretion to offer no further Cash Out for that event.

General

15. betr provide no guarantee as to the availability of the Cash Out product and shall not be liable for any losses incurred due to the unavailability of the product. A Customer is liable for any bet placed and should not place any initial wager above what they are willing to lose.

16. Once submitted, a request for Cash Out may not be withdrawn or cancelled by the Customer.

17. betr can choose to accept or reject a Cash Out request.

18. Once a Customer has Cashed Out their bet it is final and the Customer may not reverse it.

19. The acceptance of Cash Out request is an agreement to end the original bet early and does not represent a new bet.

20. betr reserves the right to suspend or remove the Cash Out function from any Sport or Racing event, and to remove the Cash Out function from any Customer account, at any time.

21. Any amount paid to a Customer via the Cash Out function is subject to the betr maximum payout rules and turnover requirements as per our Terms and Conditions.

22. All Cash Out transactions are subject to betr normal bet acceptance and settlement rules as per our Terms and Conditions.

23. betr is not liable for any loss incurred as a result of Cash Out being accepted/rejected (including any loss incurred due to a delay in betr accepting or denying your request or due to the Cash Out feature being unavailable).

24. Any bet which is Cashed Out will not count towards any turnover requirements.

25. betr reserves the right to void your original bet and/or the Cash Out portion of the bet if permitted to do so under the betr Terms and Conditions regarding the voiding of bets.

26. betr may demand repayment of any amount paid by betr in respect of the original bet if:

    a. The original bet or your Cash Out request was made after the relevant event's completion.

    b. betr suspects fraud or other improprieties in respect of the original bet or your Cash Out request.

    c. betr otherwise has the rights to void the original bet or require payment.

27. Any decision of betr in respect of a result, settlement, a market or the Cash Out feature is final and binding on the parties.

Protest Payout

1. In the event a result is amended after a Stewards' enquiry, betr will pay out on both the interim winner and the winner as declared by official dividends on all Win and Win proportions of Each Way bets. Available on Australian thoroughbred races only.
2. For the betr Protest Payout, in the event of a runner being relegated on protest (not disqualified) betr will pay out on the original past the post result and the final official result on Fixed Odds Win and Win portion of each way bets.
3. Single bets only, multi bets are not eligible for the Protest Payout.
4. Applies to Win Only and Win portion of Each Way bets.
5. Applies to bets placed on the final field market, pre-post or futures bets are not eligible. It does not apply to multi-Leg Exotics, including the following bet types: Daily Doubles, Trebles, Quadrellas.
6. For the Protest Payout, the Win dividends will be calculated using the final declared dividend displayed on each TABs website or Fixed price as confirmed by customer in their bet slip.
7. The Protest Payout offer only applies for official protests and not disqualifications (including weighing in incorrectly).
8. Only applies to races where the horse that is first past the post is relegated. Where a horse finishes in 2nd or 3rd and falls out of a placing as a result of the protest, there will not be a Protest Payout payment.
9. Protest Payout does not apply to bets placed via telephone operator.
10. Maximum payout for Protest Payout is $2,000 per customer per race.
11. Bonus or Free Bets are not eligible for Protest Payout
12. No betr account holder can rely upon this rule to be paid out on two runners in the same race.
13. The payout value will equal the full return the Customer would have received had the horse been declared the official winner, subject to betr Terms and Conditions, betting rules and maximum payout limits.

Same Game Multis

1. A same game multi-bet is where all selections are part of the same event.
2. The dividend for a same game multi-bet is calculated differently to account for the contingency between markets. The price will be clearly displayed and updated as you select/remove legs from your same game multi-bet.
3. If any selection within a Same Game Multi Bet does not start or is voided, then the entire SGM Bet will be voided and your stake will be returned. For multi bets made up of same game multis ('SGM Extra'), if there are any voided legs then that specific SGM will be voided and the remaining SGM's will stand. The new combined SGM price will be reflected in the client's online statement.

4. In the event that a Same Game Multi bet is placed where all selections are completely related contingencies, the bet will be paid out at the highest odds of any single selection.

   For example:

   a. Man United to win $1.30 into Man United to win 3-0 $21, will be paid at $21

   b. Nat Fyfe to get 30 or more disposals $1.50 into Nat Fyfe to get 35 or more disposals $5 will be paid out at $5.

5. Same Game Multi Bets cannot be Cashed Out.

6. In the event of a dead heat in one or more Same Game Multi legs, standard Dead Heat Rules apply.

Same Race Multis

1. Same Race Multi Bets are Multi Bets where the selections relate to a runner winning, finishing top 2, 3 or 4 in the same event. betr's Multi Bet Rules apply in respect of Same Race Multi Bets.

2. In the event that a Same Race Multi bet is placed where all selections are completely related contingencies, the bet will be paid out at the highest odds of any single selection.

3. Same Race Multi odds are calculated based on the inter-relation of the selections in the bet and not a simple multiplication of odds for each selection

4. In the event one or more selections are scratched in a single Same Race Multi bet, that Same Race Multi bet will be voided and stake refunded to the Customer. If that bet has been placed into a Multi containing other Single/s or Same Race Multi's, the Same Race Multi leg in the multi will be voided but the remainder of the multi will stand and odds will be revised to take into account the voided leg.

5. Same Game Multi Bets cannot be Cashed Out.

6. In the event of a dead heat in one or more Same Game Multi legs, standard Dead Heat Rules apply.

Multi Bets

1. A Multi Bet is a bet that selects two or more legs in a single bet. With the exception of same-game multis, the final dividend for a Multi Bet is the product of all winning legs in the bet. For example, a winning bet for Selection 1 at $4.00 and Selection 2 at $5 results in a final dividend of $20 ($4 X $5).

2. If a Selection is scratched, abandoned, or does not start for any reason, we will recalculate the final dividend excluding that leg if the leg is not for an "All In" betting event.

3. The maximum dividend for a Multi Bet is $1,001. Multi Bets (excluding Same game Multis and Same Race Multis) cannot be placed on "dependent events".

4. Customers who reside in South Australia may only place a multi bet with 11 or less legs. Where a multi bet of more than 11 legs is inadvertently allowed to be placed, betr may at its discretion let the bet stand with the first 11 legs or void the bet in its entirety.

5. If a meeting is abandoned or postponed to another date, affected Multi Bets will be recalculated excluding that leg.

6. The maximum payout for a Multi Bet for a racing/sports or a combination of both is $100,000. It is your responsibility to ensure you stake accordingly to the limits.

7. Maximum Multi Bet payout limits apply to any one customer or a group of customers who are in betr's reasonable opinion acting together, who have placed bets containing the same selections, including where placed in a series of bets, at a range of prices, over a number of days using different betting accounts and/or across different betting channels. In such cases, the total payout across all bets/channels/accounts will not exceed the maximum payout limit of $100,000.

8. Should a Customer place a subsequent Multi Bet (including a SGM) that reflects the initial Multi Bet and will result in the Customer exceeding the $100,000 payout maximum, the additional Multi Bets may be void and wagers refunded.