Somfy's warranty
our commitment to quality

At Somfy, one of the key priorities in our strategy is satisfaction for our B2B and B2C clients. At the heart of this strategy, our product and service quality means we can continuously enhance the experience we offer.

Warranty conditions - Valid from 01/01/2024 **

5 YEARS WARRANTY

STANDARD 5-year warranty

Standard 5-year warranty for Somfy Brand solutions (motors, accessories, order points, automation, control and connected solutions) for rolling and swinging shutters*, exterior/interior blinds, pergola, curtains, security (alarm systems and cameras), garage doors* and gates*.

** out of batteries*

7 YEARS WARRANTY

EXTENDED 7-year warranty

- Somfy Brand products for rolling shutters for the S&SO RS 100 ranges.
- RS100 Solar io, Oximo WireFree RTS, Oximo Solar io solutions for rolling shutter motor, panel and battery installed exclusively together.
- Sunea 40 Solar io, Sunea 40 DC RTS solutions for screens and valance motor, panel and battery installed exclusively together.

3 YEARS WARRANTY

SPECIFIC LIMITATION

- Batteries for swinging shutter, gates and garage doors motors.

*** manufacturing date not backdated*

These warranties are agreed as part of our general warranty terms and conditions.
They do not affect third-party brand accessories and products.
Find these conditions at www.somfypro.com or using our Actipro service.

somfy