

# Provide Personalized, Accurate Wait Times **vital**

## Vital's Proprietary Wait Time Algorithm is **97% Accurate**

### KEY CONSIDERATIONS

- Age
- Sex
- ESI
- Time of Day
- Time of Week
- Wait Time to Bed, Last 30 Minutes
- Wait Time to Bed, Last 1-5 Hours
- Current Demand for Beds
- Number of Patients Waiting
- Discharges and Admits
- Patients Already Waiting



### INFORMED PATIENTS, IMPROVED METRICS



Improve wait-time  
patient satisfaction



Increase in-network  
follow up rates



Save time with fewer  
patient questions

# 97%

Patients Fall into the Range  
Vital Emergency Provides

“

The website with information about wait times and test results was amazing!!!! It was nice to be able to share it with family to help keep them informed. It was the primary way that I was updated on my treatment throughout the day. Knowing what to expect from the website meant that I didn't need to bother the nurses for updates.”