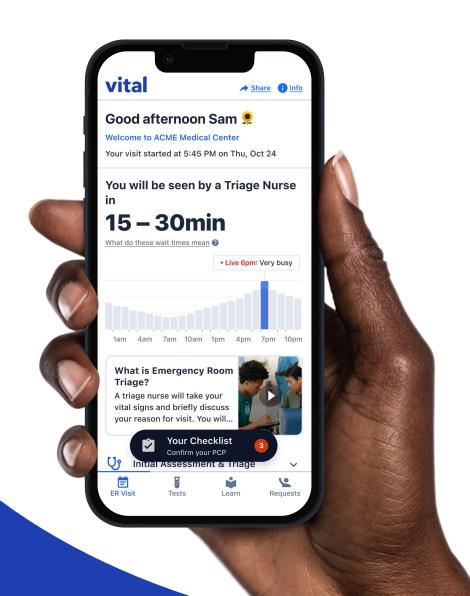
## Vital Emergency Powered by vital

## Transform Your Emergency Department Care Experience

Real-time, personalized updates for patients



Vital Emergency uniquely combines EHR data with artificial intelligence to give patients a personalized ED experience.

With no download required and no added work for staff, patients can:

- View estimated wait times
- Access hospital resources
- Find answers to common questions
- Receive updates on labs and tests
- Request service and comfort items
- Share visit timeline with family

**Improve Patient Satisfaction** 

+246%

YoY increase in "Information about Delays" performance

**Increase Revenue** 

+41%

Incremental Post ED Follow-up Appointments

**Reduce Staff Questions** 

**57**%

Average Patient Usage Rate