

Year in review

January

- In collaboration with various partners, Schiphol Airport hosts its fifth job fair. A unique opportunity for job seekers to connect directly with more than fifty employers at the airport.
- Royal Schiphol Group increases its stake in Brisbane Airport Corporation Holdings by 0.52% to 20.13% at the beginning of 2025. Royal Schiphol Group has been a shareholder of the Australian airport since 1997.

April

- As of 1 April, the new airport charges are in effect. With these charges, we encourage airlines to deploy their quietest aircraft: quieter aircraft benefit from favourable fees, while noisier aircraft incur higher costs. Night flights are also subject to additional charges.

February

- Passengers can now access real-time insight into their exit time on [schiphol.nl](#) and in the Schiphol app. This allows them to know how long they will need to walk, which arrival hall they will use and when they will leave the airport. Travellers can also see which train connects best with the next part of their journey.
- Schiphol and KLM begin a test trial of a self-driving electric baggage vehicle through end-2025. The vehicle separates baggage based on whether passengers have connecting flights or direct flights, making the process more efficient and reducing workload.

March

- Esmé Valk assumes the role of Chief People and Transformation Officer. Alongside CEO Pieter van Oord and CFO Robert Carsouw, she becomes the third statutory executive of Royal Schiphol Group.
- Eindhoven Airport opens its first Privium ExpressLounge. Here, PriviumPlus members and other travellers can work, relax and enjoy themselves in a comfortable environment before their journey begins.

May

- Starting 1 May, Schiphol strengthens its collaboration with Lagardère Travel Retail through a joint venture for the operation of more than twenty duty-free shops beyond security. This marks an important step in renewing the retail offering and improving the passenger experience.
- The Buitenveldertbaan runway undergoes major maintenance. For four months, we carry out large-scale upgrades to the asphalt, lighting, stormwater drainage and cabling.
- After a successful first season, the second season of the popular TV programme Schiphol Airport airs on RTL5. It has now been confirmed that there will be at least a third season.

June

- During the NATO summit in The Hague, Schiphol serves as the arrival and departure location for heads of government and their delegations. At the same time, regular airport operations continue as usual.
- The Airport Chaplaincy at Schiphol celebrates its 50th anniversary. Since 1975, the chaplains and volunteers have been a source of calm and humanity in a place where everything is always in motion.
- Research conducted by Schiphol, employers and the CNV and FNV trade unions among employees about their experiences shows that improvements are needed in workload, interpersonal conduct and the culture surrounding safety to make Schiphol a safe and attractive workplace.

July

- Together with Lagardère Travel Retail, Schiphol opens the flagship store of the new retail concept, Today Duty Free, in the fully renovated Lounge 1. The store offers a complete renewal of the duty-free shopping range.
- Lounge 1 now offers expanded food & beverage and retail options. Passengers can now visit the new Starbucks, enjoy Italian cuisine at Eataly, or shop at Donsje Amsterdam or My Jewellery.
- Employees in the baggage halls at Schiphol now have access to lifting aids at all 385 workstations. This reduces physical strain and contributes to creating a healthy working environment.
- Schiphol commences work on the construction of the soil cleaning facility next to the Zwanenburgbaan runway. This will eventually allow us to clean PFAS-contaminated soil, which is currently stored at various locations on airport grounds.
- Rotterdam The Hague Airport begins work on the upper floor of the terminal. This marks the start of a series of improvements that the airport will be implementing step by step over the coming years.

August

- As of 1 August, the Netherlands' first self-driving bus on public roads is operating at Rotterdam The Hague Airport. The new shuttle bus transports passengers between Meijersplein metro station and the airport.
- Schiphol, De Groene Energie Corridor, the municipality of Haarlemmermeer and the Ministry of Infrastructure and Water Management plan for a solution to the glare caused by solar panels located under the approach paths of the Polderbaan and Zwanenburgbaan runways.



October

- Schiphol presents a new brand identity, offering passengers greater calm, clarity and recognisability, both in the terminal and online. The new look is part of a large-scale improvement and investment programme.
- The first of four electric TaxiBots arrives — a special vehicle that allows us to taxi aircraft to the runway without starting their engines. This marks another step towards cleaner air for our airside employees.
- Schiphol and KLM have signed a letter of intent regarding the relocation of the airline's cargo and catering buildings, creating space for further infrastructure development in the southern part of Schiphol.
- After consulting with the airlines, Schiphol sets the new airport charges for 2026, which will remain flat on average. We are making a voluntary contribution to help keep fees manageable for airlines.

November

- Schiphol announces its new strategic plans for the period 2025–2035. These plans place a strong focus on quality and balance with the surrounding environment. To achieve this, we will invest 10 billion euros in the airport over the next ten years.
- The Schiphol Centre Master Plan, published alongside our strategic plan, proposes long-term renovation and rebuilding projects to improve our accessibility, create more space and better facilities for future travellers, and make Schiphol more sustainable and resilient.
- Schiphol begins the implementation of the Entry/Exit System (EES). The European Union is introducing this new digital registration system for non-EU travellers entering the Schengen area for short stays.
- The 10-year security contracts are definitively awarded to I-SEC, Securitas and Trigion, following a ruling by the Amsterdam District Court which determined that Schiphol conducted the tender procedure for security services lawfully.

September

- Schiphol becomes the very first major airport in the world to launch a pilot in which hydrogen-powered vehicles are deployed on the airport grounds. The pilot, which runs until early October, is an important step toward achieving an emission-free ground operation by 2030.
- Rotterdam The Hague Airport submits the application for a new airport decree. This advances the airport toward a cleaner and quieter operation, with reduced nuisance as the guiding principle, while preserving its role as a regional airport.



December

- Schiphol launches a tender for the selection of three permanent ground handlers. In doing so, we aim to improve the quality of service and ensure better working conditions for thousands of employees.
- The government decides that Schiphol may continue operating for the next two years without a definitive nature permit. This decision provides short-term clarity and represents an important interim step toward obtaining the permit.
- Airlines are increasingly operating quieter aircraft at Schiphol. Since the introduction of the new airport charges in April, the share of aircraft in the quietest categories has risen from 23.6% in 2024 to 31.6% in the period from April to December 2025.
- Due to a malfunction in Schiphol's baggage system in December, luggage had to be processed manually for a short period. It took several days to forward the 20,000 pieces of baggage that had remained behind at the airport.