

Home for world travellers



Schiphol

Restore Schiphol to the top 3 European hub airports: connectivity, quality, and capacity, ensuring resilience and safety

- Maintain Schiphol as a vital part of the Netherlands' economic infrastructure
- Deliver an exceptional and reliable experience for travellers
- Restore infrastructure quality and capacity
- Prepare Schiphol for an increase in traveller numbers by actively managing peak demand and capacity
- Support the development of the cargo sector

Environment and society

Ensure broad societal trust and support for aviation, provide legal certainty for all parties, and be publicly accountable and transparent in our actions

- Secure a permitted status (LVB, nature permit)
- Reduce noise impact by at least 20% by 2030
- Reduce RSG's scope 1 and 2 and part of scope 3 CO₂ emissions by at least 90% by 2030
- Focus on increasing SAF and accelerate scope 3 CO₂ reduction in line with Paris Agreement
- Develop expertise and conduct research into the effects of other emissions (e.g. UFP)

Employees

Further improve the sector's quality of labour and anticipate a tight labour market

- Keep improving safety and health for employees
- Increase attractiveness to work at our airports
- Reduce labour dependency by focussing on new technologies and data
- Create strong leadership that enables performance culture and execution
- Simplify Schiphol's way of working with focus on productivity, standardisation and improve collaboration with sector partners

Regional airports

Develop Dutch airport system to keep aviation accessible for all Dutch citizens

- Maintain public support for regional airports in the Netherlands and their respective regions
- Complete planned investments in Eindhoven and Rotterdam The Hague, open Lelystad for civil aviation, secure capacity of Maastricht
- Explore opportunities to invest in other airports near the Dutch border
- Optimise the Dutch airport system by improving cooperation and synergies between our airports
- Develop a group-wide innovation roadmap with clear goals and focus areas per airport

International airports

Selectively grow Royal Schiphol Group's international holdings and maintain its robustness

- Strengthen cooperation, knowledge sharing, and personnel exchange
- Focus new Royal Schiphol Group's investments on areas where the Netherlands has strong social, historical, or economic ties
- Allocate 10% of investment capacity internationally to maintain diversification of income

Financial

Ensure financial robustness through prudent financial policies

- Manage financial robustness based on financial ratios
- Limit total average yearly investments to €1.3 billion while maintaining current diversification
- Improve cost competitiveness by increasing efficiency and absorbing growth with limited extra costs
- Provide shareholders with a reasonable return of maximum 30% dividend payout
- Explore expanding our existing shareholder base with a strategic shareholder (8% treasury share)