

Traffic Review 2009

airport
information

Foreword

The 2009 Traffic Review provides an extensive overview of Amsterdam Airport Schiphol's key traffic and transport figures. For more information about previous years, please visit our website www.schipholgroup.com

The data and figures in this publication are based on current knowledge of the Amsterdam/European aviation market over 2009 and might be subject to changes in the near future. Therefore the shared data and figures are for limited use within the scope of this review. This cannot be relied upon for recipient's business models and/or calculations. The shared data and figures may be published only if reference is made to Amsterdam Airport Schiphol, while quoting: "These data and figures have been published by Amsterdam Airport Schiphol in Traffic Review 2009".

February 2010

Contents

Summary	4
● Traffic and transport summary	6
● Traffic and transport summary per continent	7
Air transport movements	8
● Air transport movements, monthly and annual totals	10
● Air transport movements, per hour of the day	11
● Punctuality of passenger services	11
● Air transport movements, main countries	12
● Origins and destinations Europe	14
● Origins and destinations intercontinental	16
● Air transport movements per type	18
● Air transport movements, main airlines	20
● New airlines	21
Passengers	22
● Passengers, monthly and annual totals	24
● Passengers, main countries	25
● Passengers, main origins and destinations	26
● Passenger profile	27
Cargo	28
● Cargo, monthly and annual totals	30
● Cargo, main origins and destinations	31
Other airports	32
● Other airports, annual totals	33
Infrastructure	34
Definitions	36



Summary

In 2009, the number of passengers travelling from/to and via Amsterdam Airport Schiphol totalled 43.6 million; -8.1% less than the year before. The number of air transport movements dropped by - 8.7% to 391,264 and cargo traffic dropped by - 17.9% to a little less than 1.3 million tonnes.



Traffic and transport summary

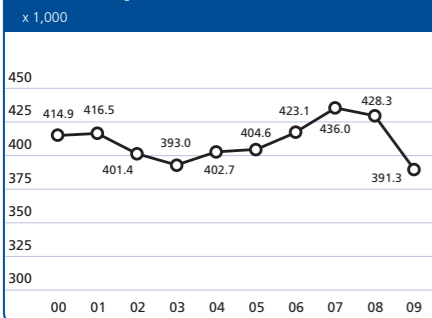
	2009	Compared to 2008 in %
Air transport movements (excl. general aviation)	391,264	- 8.7%
- scheduled services	363,641	- 8.1%
- non-scheduled services	27,623	- 15.0%
- passenger services	377,682	- 8.0%
- full-freighter services	13,582	- 23.7%
General aviation	15,710	- 14.4%
Total air transport movements (incl. general aviation)	406,974	- 8.9%
Passenger transport (incl. transit-direct 1x)	43,570,370	- 8.1%
- scheduled services	40,295,375	- 7.5%
- non-scheduled services	3,274,995	- 15.3%
- domestic	2,900	- 93.4%
- europe	29,013,992	- 8.5%
- intercontinental	14,553,478	- 7.2%
Transit-direct passengers	47,260	+ 23.4%
Passenger transport (excl. transit-direct)	43,523,110	- 8.2%
Cargo transport (tonnes)	1,286,372	- 17.9%
- inbound	690,257	- 17.3%
- outbound	596,115	- 18.6%
- Passenger services	590,044	- 7.9%
- full-freighter services	696,328	- 24.9%
Mail transport (tonnes)	30,748	- 11.8%

Traffic and transport summary per continent

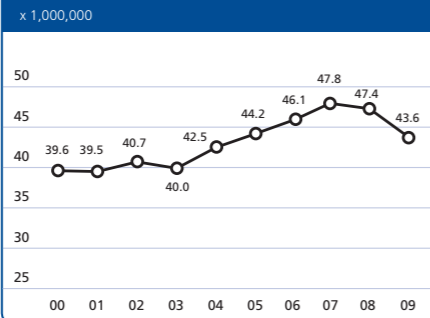
	Air transport movements	Compared to 2008 in %	Passengers (incl. transit-direct)	Compared to 2008 in %	Cargo (tonnes)	Compared to 2008 in %
E.U. *)	264,958	- 9.6%	24,022,537	- 9.2%	35,187	- 26.2%
Rest of Europe	48,320	- 1.8%	4,994,355	- 5.7%	21,655	- 20.9%
Total Europe	313,278	- 8.5%	29,016,892	- 8.6%	56,843	- 24.3%
North America	24,774	-13.6%	5,206,563	-11.5%	209,697	- 21.5%
Latin America	9,196	- 2.1%	1,928,647	- 5.5%	141,700	0.0%
Africa	15,044	- 0.5%	2,539,600	- 0.6%	178,575	- 5.7%
Middle East	7,390	- 6.6%	1,092,034	- 5.2%	118,736	- 32.7%
Asia	21,582	-13.1%	3,786,634	- 6.4%	580,822	- 19.1%
Total intercontinental	77,986	- 9.3%	14,553,478	- 7.2%	1,229,529	- 17.6%
Grand total	391,264	- 8.7%	43,570,370	- 8.1%	1,286,372	- 17.9%

* The 27 official member states of the European Union

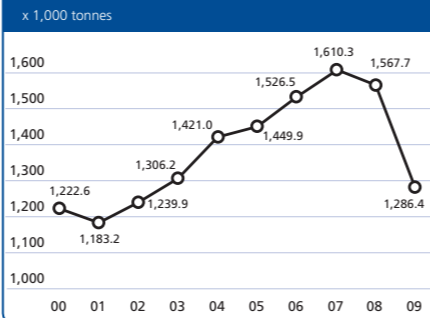
Air transport movements



Passenger transport



Cargo transport



Air transport movements

The number of air transport movements decreased by –8.7% to 391,264, which was caused by a –8.0% decrease in passenger aircraft and a –23.7% decrease in full-freighters. The average Maximum Take-Off Weight (MTOW) decreased by –0.1 tonnes to 99.8 tonnes due to a +1.7% increase in the average MTOW of passenger or mixed aircraft and a decrease of –0.2% of the average MTOW of full-freighters.



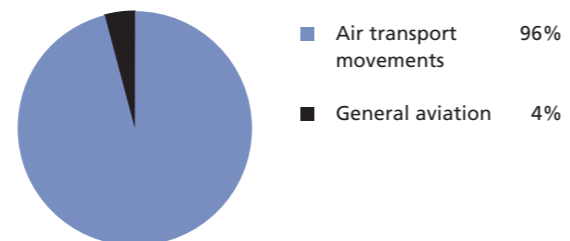
Air transport movements, monthly totals 2009

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
I. Air transport												
Scheduled												
Passenger services	27,988	25,728	29,425	30,732	31,691	31,006	31,669	31,356	30,562	30,720	27,650	26,063
Full-freighter services	646	639	772	695	695	693	749	715	762	876	953	856
Subtotal	28,634	26,367	30,197	31,427	32,386	31,699	32,418	32,071	31,324	31,596	28,603	26,919
Non-scheduled												
Passenger services	791	776	871	1,476	2,521	2,279	3,918	3,927	2,499	2,310	843	881
Full-freighter services	418	411	435	353	357	330	330	374	361	409	374	379
Subtotal	1,209	1,187	1,306	1,829	2,878	2,609	4,248	4,301	2,860	2,719	1,217	1,260
Total air transport	29,843	27,554	31,503	33,256	35,264	34,308	36,666	36,372	34,184	34,315	29,820	28,179
II. General aviation												
Taxi / Business / Private	634	660	674	732	910	916	832	636	869	892	912	908
Other flights	530	545	586	625	559	653	554	636	487	406	362	192
Total general aviation	1,164	1,205	1,260	1,357	1,469	1,569	1,386	1,272	1,356	1,298	1,274	1,100
Grand total	31,007	28,759	32,763	34,613	36,733	35,877	38,052	37,644	35,540	35,613	31,094	29,279

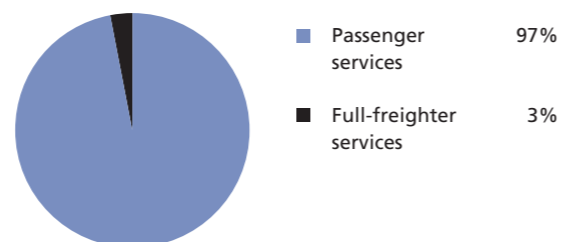
Air transport movements, annual totals 2009

	2009	Compared to 2008 in %
I. Air transport		
Scheduled		
Passenger services	354,590	- 7.6
Full-freighter services	9,051	- 23.9
Subtotal	363,641	- 8.1
Non-scheduled		
Passenger services	23,092	- 13.2
Full-freighter services	4,531	- 23.2
Subtotal	27,623	- 15.0
Total air transport	391,264	- 8.7
II. General aviation		
Taxi / Business / Private	9,575	- 26.7
Other flights	6,135	+ 15.6
Total general aviation	15,710	- 14.4
Grand total	406,974	- 8.9

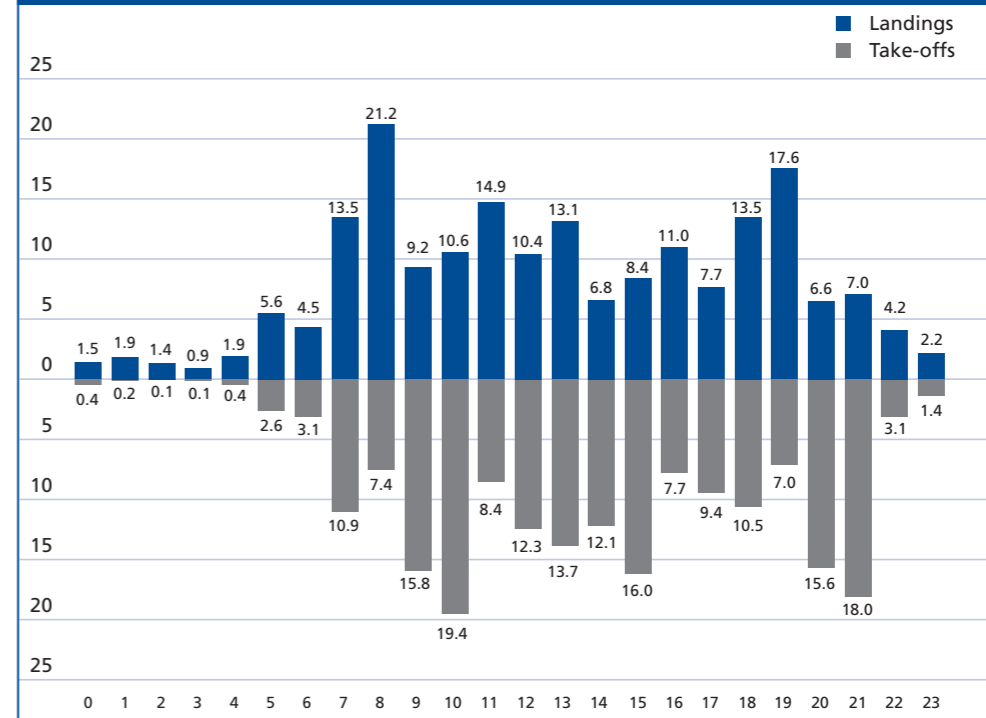
Total air transport



Air transport movements



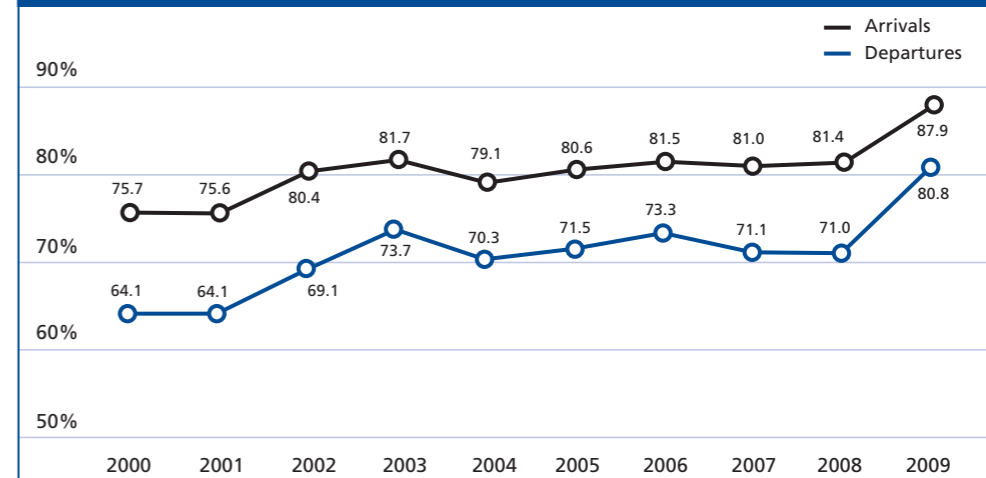
Air transport movements per hour of the day x 1,000



Air transport movements, per period of the day

	Landings	Take-offs	Total
Night 23:00-05:59	15,469	5,178	20,647
Early morning 06:00-06:59	4,486	3,072	7,558
Day 07:00-18:59	140,247	143,752	283,999
Evening 19:00-22:59	35,422	43,638	79,060
Total	195,624	195,640	391,264

Punctuality of passenger services, annual totals



Main European countries

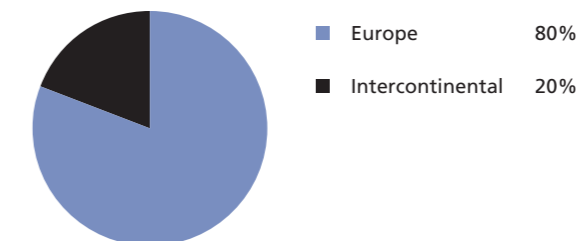
(2008 ranking)		Total Movements	Compared to 2008 in %
1	(1) Great Britain	76,364	- 10.4%
2	(2) Germany	42,931	- 3.3%
3	(4) France	26,202	- 3.4%
4	(3) Spain	25,340	- 12.5%
5	(5) Italy	20,523	- 9.2%
6	(6) Norway	15,439	- 0.9%
7	(7) Switzerland	13,606	- 1.8%
8	(8) Turkey	11,484	+ 0.6%
9	(10) Denmark	9,423	- 5.1%
10	(9) Sweden	8,786	- 12.4%
11	(11) Greece	7,626	- 14.2%
12	(12) Portugal	6,445	- 11.7%
13	(13) Austria	6,064	- 12.8%
14	(14) Ireland	4,747	- 11.1%
15	(17) Finland	4,293	- 0.8%
16	(16) Belgium	4,287	- 5.6%
17	(15) Czech Republic	4,285	- 17.1%
18	(18) Poland	3,801	- 8.3%
19	(20) Russia	3,508	+ 7.0%
20	(19) Hungary	3,379	- 9.2%
Rest of Europe			- 24.9%
Total Europe			- 8.5%

Main intercontinental countries

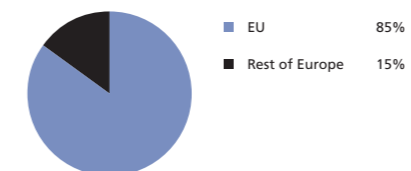
(2008 ranking)		Total Movements	Compared to 2008 in %
1	(1) USA	21,712	- 15.0%
2	(2) China	7,498	- 16.5%
3	(4) Egypt	3,128	- 8.4%
4	(3) Japan	3,103	- 14.0%
5	(5) Canada	3,062	- 2.5%
6	(7) Singapore	2,332	- 5.8%
7	(9) Morocco	2,241	+ 6.4%
8	(10) Kenya	2,197	+ 10.9%
9	(13) South Africa	1,910	+ 1.2%
10	(12) Taiwan	1,901	+ 0.5%
11	(6) United Arab Emirates	1,817	- 30.4%
12	(8) Israel	1,780	- 16.6%
13	(11) India	1,512	- 23.6%
14	(15) Netherlands Antilles	1,471	- 7.8%
15	(14) Mexico	1,239	- 22.9%
16	(17) Malaysia	1,193	- 22.7%
17	(16) South Korea	1,186	- 23.4%
18	(19) Nigeria	1,044	- 0.9%
19	(18) Tunisia	1,042	- 7.9%
20	(20) Kazakhstan	1,028	+ 2.7%
Rest of Intercontinental			+ 5.9%
Total Intercontinental			- 9.3%



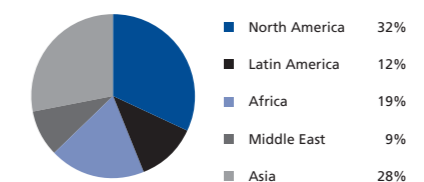
Air transport movements



Europe



Intercontinental



Origins and destinations Europe

Main European origins and destinations

	(2008 ranking)		Air transport movements	Compared to 2008 in %
1	(1)	London Heathrow	14,196	- 15.3%
2	(2)	Paris Charles de Gaulle	10,204	- 5.4%
3	(5)	Munich	8,236	- 1.7%
4	(6)	Frankfurt	8,047	- 0.5%
5	(4)	Barcelona	8,001	- 12.9%
6	(7)	Madrid	7,036	- 7.0%
7	(8)	Copenhagen	6,778	- 6.3%
8	(10)	Zuerich	6,653	- 1.4%
9	(3)	London City	6,342	- 38.8%
10	(9)	Vienna	5,876	- 13.6%
11	(11)	Oslo	5,588	- 8.6%
12	(17)	Rome Fiumicino	5,439	+ 0.9%
13	(13)	London Gatwick	5,308	- 10.4%
14	(16)	Geneva	5,281	- 3.2%
15	(15)	Hamburg	5,126	- 8.7%
16	(12)	Milan Malpensa	4,959	- 18.3%
17	(21)	Manchester	4,911	+ 15.0%
18	(18)	Birmingham	4,893	- 7.4%
19	(14)	Stockholm	4,333	- 24.4%
20	(19)	Prague	4,281	- 17.1%

**Amsterdam
Airport Schiphol**

ICELAND 1

NORWAY 6

FINLAND 1

SWEDEN 3

IRELAND 2

ESTONIA 1

GREAT BRITAIN 22

DENMARK 2

LATVIA 1

BELARUS 1

RUSSIA 2

BELGIUM 1

GERMANY 11

POLAND 1

LUXEMBOURG 1

CZECH REPUBLIC 1

UKRAINE 1

FRANCE 13

AUSTRIA 2

ARMENIA 1

SWITZERLAND 3

SLOVENIA 1

HUNGARY 1

GEORGIA 1

SPAIN 16

CROATIA 4

ROMANIA 1

PORTUGAL 6

SERBIA 1

BULGARIA 3

ITALY 17

TURKEY 8

GREECE 16

MALTA 1

CYPRUS 2

TOTAL SCHEDULED DESTINATIONS
EUROPE

155

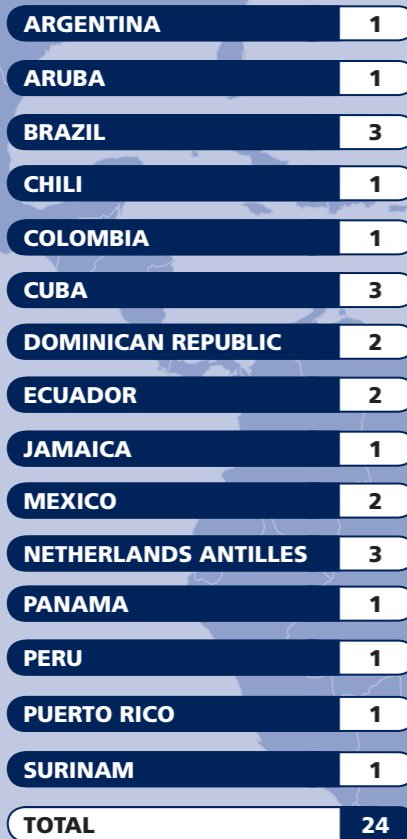
Origins and destinations

Intercontinental

North America

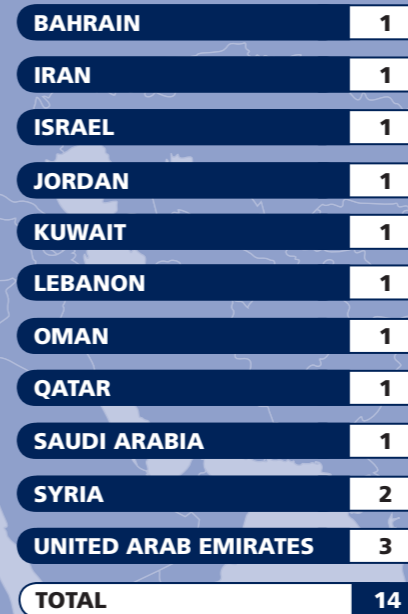


Latin America



Amsterdam
Airport Schiphol

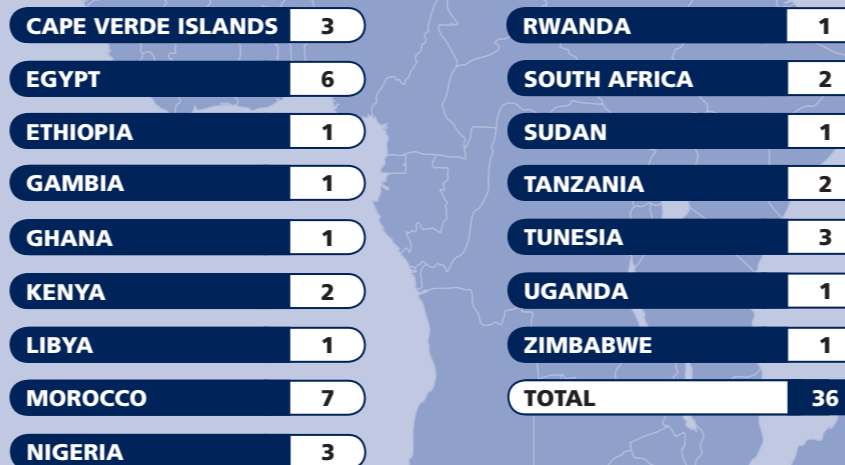
Middle East



Asia



Africa



TOTAL SCHEDULED DESTINATIONS
INTERCONTINENTAL

129

Main intercontinental origins and destinations

(2008 ranking)		Air transport movements	Compared to 2008 in %	(2008 ranking)		Air transport movements	Compared to 2008 in %
1	(3)	Hong Kong	2,787 - 8.1%	11	(11)	Minneapolis	1,884 - 1.9%
2	(1)	Shanghai	2,723 - 20.7%	12	(9)	Tel Aviv	1,780 - 16.6%
3	(2)	Detroit	2,606 - 21.3%	13	(13)	Dubai	1,560 - 15.9%
4	(4)	New York JFK	2,529 - 3.0%	14	(15)	Washington	1,434 - 9.1%
5	(5)	Tokyo	2,399 - 7.9%	15	(17)	Chicago	1,379 - 11.9%
6	(6)	Singapore	2,332 - 5.8%	16	(21)	Curacao	1,329 - 0.8%
7	(10)	Nairobi	2,161 + 9.3%	17	(16)	Toronto	1,304 - 17.0%
8	(8)	Houston	2,117 - 12.4%	18	(14)	Atlanta	1,287 - 29.1%
9	(7)	Newark (EWR)	1,949 - 20.5%	19	(22)	Johannesburg	1,285 + 1.6%
10	(12)	Taipei	1,901 + 0.5%	20	(24)	Cairo	1,207 + 8.5%

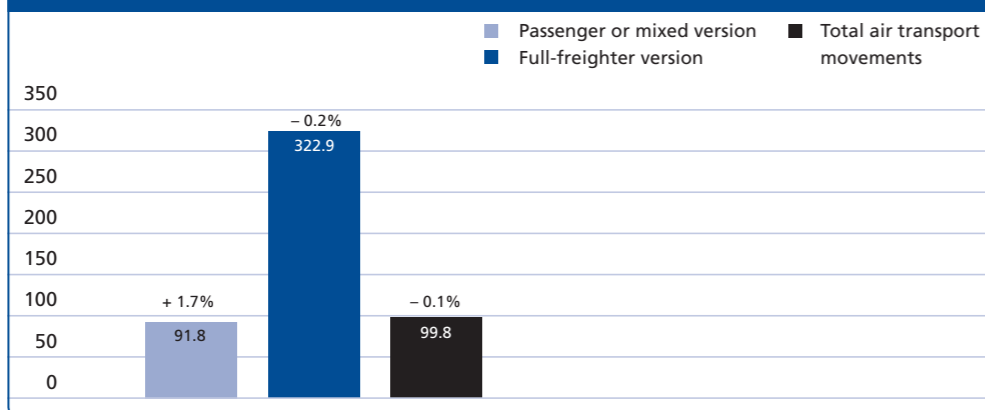
Air transport movements per type, passenger or mixed version

Type	Average MTOW*	Movements	Compared to 2008 in %
1 Boeing 737-800	76	61,117	+ 5%
2 Fokker 70	38	45,713	+ 14%
3 Airbus A319	67	27,087	- 1%
4 Airbus A320	74	24,395	0%
5 Boeing 737-300	58	21,915	- 19%
6 Boeing 737-700	67	21,124	- 5%
7 Boeing 737-400	64	20,943	- 23%
8 Fokker 100	45	20,437	- 42%
9 Fokker 50	21	15,687	- 43%
10 Boeing 747-400	396	13,140	- 3%
11 Boeing 777-200	295	12,533	+ 4%
12 Embraer 190/195	46	10,141	+ 707%
13 BAe 146/AVRO RJ	43	9,279	+ 134%
14 Airbus A330-200	232	8,213	- 10%
15 Boeing 737-900	77	7,813	- 12%
16 Boeing 767-300	185	6,725	- 12%
17 Airbus A321	86	6,496	- 34%
18 Airbus A330-300	233	5,998	+ 8%
19 Boeing 737-500	55	5,029	- 33%
20 MD11	281	4,503	- 14%
21 Boeing 757-200	112	4,252	- 24%
22 Bombardier CRJ 700/900	37	3,382	- 14%
23 Embraer ERJ 145	20	3,120	+ 12%
24 MD80	67	3,073	- 43%
25 Boeing 737-600	59	2,882	- 5%
26 Bombardier CRJ 100/200	24	2,591	+ 2%
27 Dash 8-400	30	2,212	+ 45%
28 Embraer 170/175	38	1,868	- 23%
29 Airbus A318	63	1,530	+ 5%
30 Boeing 777-300	351	1,410	+ 38%

* Maximum take off weight

Average Maximum Take Off Weight

in tonnes and compared to 2008 in %



Air transport movements per type, full-freighter version

Type	Average MTOW*	Movements	Compared to 2008 in %
1 Boeing 747-400	402	7,306	- 22%
2 MD11	285	2,728	- 3%
3 Boeing 747-200	376	786	- 62%
4 Airbus A300	168	732	- 26%
5 Boeing 757-200	96	566	- 36%
6 ATR72	22	481	-
7 BAe ATP	24	353	- 66%
8 Boeing 777-200	348	224	-
9 Boeing 747-300	378	126	+ 5%
10 Boeing 767-300	187	118	- 53%
11 Boeing 747-100	333	48	- 71%
12 Antonov 124	397	30	+ 25%
13 Metro III	8	28	+ 250%
14 Antonov 12	64	16	- 64%
15 Airbus A310	142	8	-

* Maximum take off weight

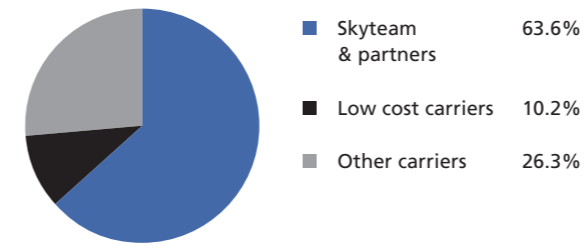


Air transport movements, main airlines

(2008 ranking)	Airline	Total	Compared to 2008 in %
1 (1)	KLM	199,490	- 5.7%
2 (2)	transavia.com	26,960	- 15.1%
3 (3)	easyJet	14,487	- 3.1%
4 (5)	Air France	11,535	+ 6.2%
5 (4)	Lufthansa German Airlines	10,810	- 4.7%
6 (6)	Northwest Airlines	9,318	- 13.1%
7 (7)	British Airways	9,210	- 3.0%
8 (8)	Martinair Holland	5,460	- 20.9%
9 (10)	Aer Lingus	4,768	- 18.1%
10 (11)	SAS Scandinavian Airlines	4,728	- 17.1%
11 (13)	Arke Fly	4,706	+ 12.6%
12 (9)	VLM Airlines	4,387	- 24.8%
13 (15)	Swiss Int. Airlines	3,584	- 2.0%
14 (19)	bmi baby	3,526	+ 14.6%
15 (16)	Malev Hungarian Airlines	3,314	- 8.0%
16 (14)	Alitalia	3,278	- 16.0%
17 (12)	bmi	3,161	- 39.3%
18 (17)	Iberia	2,944	- 14.6%
19 (18)	TAP Portugal	2,916	- 15.3%
20 (20)	Austrian	2,593	- 6.7%
21 (26)	Turkish Airlines	2,502	+ 10.6%
22 (23)	Flybe	2,458	- 1.2%
23 (21)	Vueling	2,266	- 17.5%
24 (24)	CSA Czech Airlines	2,168	- 12.7%
25 (28)	LOT Polish Airlines	1,850	- 8.1%
26 (25)	Continental Airlines	1,836	- 19.0%
27 (30)	Singapore Airlines	1,668	- 4.7%
28 (27)	Finnair	1,460	- 29.8%
29 (32)	United Airlines	1,449	- 0.3%
30 (48)	Corendon	1,343	+ 36.5%
	Other airlines	41,089	- 17.1%
	Total	391,264	- 8.7%

easyJet incl. easyJet Switzerland

Air transport movements per airline segment



New scheduled airlines

	Air Arabia Maroc	passenger
	Air Contractors	cargo
	Belavia	passenger
	Estonian Air	passenger
	Lufthansa Cargo	cargo
	Norwegian Air	passenger
	Sundt Atlanta Skybridge	cargo
	Tarom	passenger
	Wind Jet	passenger





Passengers

The number of passengers travelling from/to and via Amsterdam Airport Schiphol dropped by –8.1% to 43.6 million passengers.

The passenger decrease is composed by a decrease in Origin & Destination (O&D) passengers (–8.9%) and a decrease in transfer passengers (–7.2%).

The busiest day of the year was recorded on 30 July, with 158 thousand passengers (excl. transit direct), –6.5% less than the busiest day the year before.



Passenger transport, monthly totals 2009

x 1,000

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
I. Scheduled												
Arrival	1,435	1,298	1,566	1,715	1,796	1,773	1,870	2,049	1,828	1,836	1,534	1,477
Departure	1,384	1,316	1,522	1,775	1,733	1,754	2,070	1,846	1,821	1,827	1,516	1,519
Subtotal	2,819	2,614	3,088	3,490	3,529	3,527	3,940	3,895	3,649	3,663	3,050	2,996
II. Non-scheduled												
Arrival	49	51	57	74	186	161	260	333	190	176	60	51
Departure	43	56	55	109	177	163	332	258	176	145	49	53
Subtotal	93	107	112	182	363	324	592	590	366	320	108	104
III. Total air transport												
Arrival	1,484	1,349	1,624	1,788	1,982	1,935	2,130	2,382	2,018	2,012	1,594	1,528
Departure	1,427	1,372	1,576	1,884	1,910	1,916	2,402	2,103	1,997	1,972	1,565	1,572
Total	2,912	2,721	3,200	3,673	3,892	3,851	4,532	4,485	4,015	3,984	3,158	3,101
Transit-direct	4	3	3	3	3	5	7	2	3	3	5	6
Grand total	2,916	2,724	3,203	3,676	3,895	3,856	4,540	4,487	4,018	3,987	3,163	3,106

Main European countries

(2008 ranking)	Passengers 2009	Compared to 2008 in %
1 (1) Great Britain	6,568,965	- 9.4%
2 (2) Spain	3,518,393	- 10.5%
3 (3) Germany	2,598,473	- 1.8%
4 (4) Italy	2,122,024	- 8.1%
5 (5) France	2,069,299	- 5.1%
6 (6) Turkey	1,624,846	- 3.9%
7 (7) Norway	1,339,953	- 5.3%
8 (8) Switzerland	1,281,215	- 4.1%
9 (9) Greece	1,122,380	- 15.7%
10 (10) Denmark	927,444	- 6.5%
11 (11) Sweden	832,133	- 11.3%
12 (12) Portugal	769,909	- 10.8%
13 (13) Ireland	614,847	- 7.5%
14 (14) Austria	477,760	- 15.4%
15 (16) Finland	419,920	- 1.7%
16 (15) Czech Republic	374,784	- 16.1%
17 (17) Russia	345,288	+ 1.2%
18 (20) Hungary	275,825	- 6.0%
19 (18) Poland	275,069	- 16.7%
20 (19) Romania	270,049	- 10.5%

Main intercontinental countries

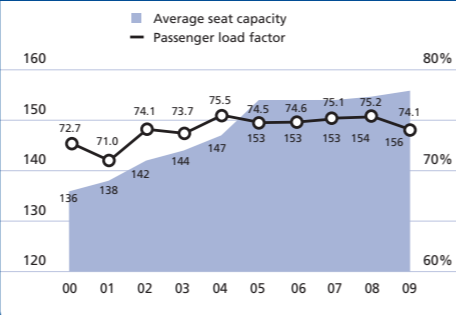
(2008 ranking)	Passengers 2009	Compared to 2008 in %
1 (1) USA	4,400,100	- 12.4%
2 (2) China	1,061,518	+ 5.0%
3 (3) Canada	802,961	- 6.4%
4 (4) Egypt	514,417	- 13.8%
5 (5) Japan	501,539	- 7.9%
6 (7) Netherlands Antilles	470,862	+ 8.9%
7 (9) Thailand	387,589	- 3.7%
8 (11) South Africa	386,768	- 1.7%
9 (14) Kenya	383,885	+ 28.7%
10 (6) India	380,785	- 25.8%
11 (8) Singapore	370,897	- 8.0%
12 (12) Malaysia	355,839	- 7.3%
13 (10) United Arab Emirates	349,560	- 11.5%
14 (13) Mexico	259,458	- 15.0%
15 (17) Morocco	256,902	+ 5.8%
16 (16) Surinam	256,755	- 5.0%
17 (15) Israel	255,634	- 7.7%
18 (18) Philippines	249,689	+ 3.0%
19 (20) Nigeria	228,984	- 4.6%
20 (19) Brazil	212,672	- 11.5%

Passenger transport, annual totals 2009

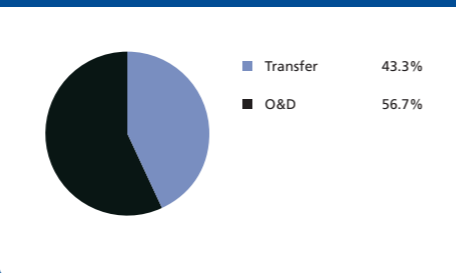
x 1,000

	2009	Compared to 2008 in %
I. Scheduled		
Arrival	20,178	- 7.4
Departure	20,083	- 7.7
Subtotal	40,261	- 7.5
II. Non-scheduled		
Arrival	1,648	- 13.8
Departure	1,614	- 16.7
Subtotal	3,263	- 15.3
III. Total air transport		
Arrival	21,826	- 7.9
Departure	21,697	- 8.4
Total	43,523	- 8.2
Transit-direct	47	+ 23.4
Grand total	43,570	- 8.1

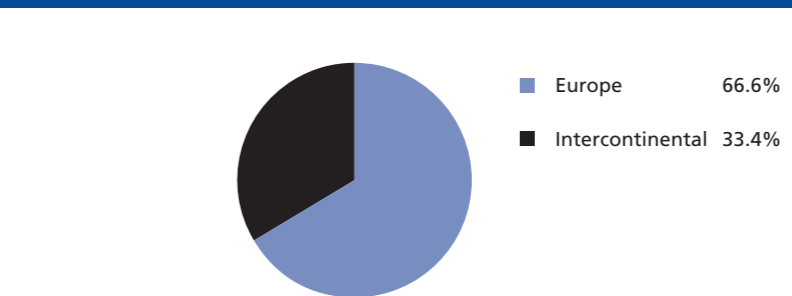
Average seat capacity and passenger load factor



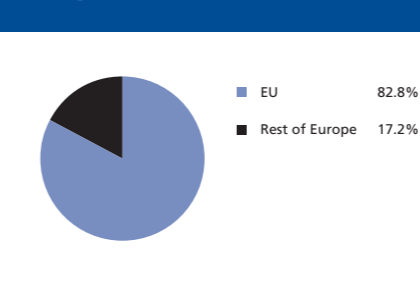
Passenger transport, transfer & O&D



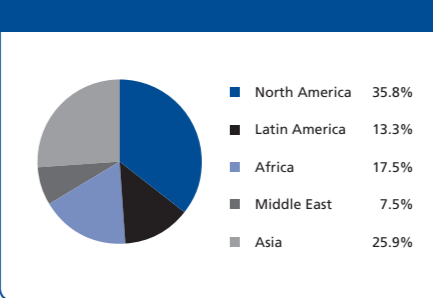
Passengers



Europe



Intercontinental



Main European origins and destinations

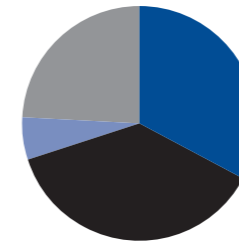
(2008 ranking)	Airport	IATA code	Passengers 2009	Compared to 2008 in %
1 (1)	London	LHR	1,511,941	- 11.5%
2 (2)	Barcelona	BCN	1,085,161	- 11.8%
3 (3)	Paris	CDG	1,054,814	- 4.4%
4 (4)	Madrid	MAD	943,152	- 2.9%
5 (5)	Copenhagen	CPH	694,486	- 7.3%
6 (7)	Rome	FCO	659,586	+ 1.1%
7 (13)	Munich	MUC	597,425	+ 1.4%
8 (8)	Zuerich	ZRH	595,342	- 6.8%
9 (12)	Frankfurt	FRA	570,094	- 4.0%
10 (6)	Milan	MXP	563,073	- 14.2%
11 (14)	Antalya	AYT	549,899	- 4.6%
12 (11)	London	LGW	546,017	- 8.1%
13 (9)	Oslo	OSL	535,154	- 10.8%
14 (15)	Istanbul	IST	515,711	- 7.5%
15 (17)	Geneva	GVA	507,992	- 6.7%
16 (10)	Stockholm	ARN	506,541	- 14.8%
17 (21)	Manchester	MAN	472,862	+ 1.4%
18 (19)	Dublin	DUB	459,840	- 6.1%
19 (16)	Vienna	VIE	455,767	- 16.5%
20 (22)	Edinburgh	EDI	450,598	- 3.0%

Main intercontinental origins and destinations

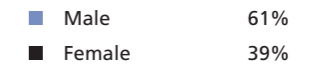
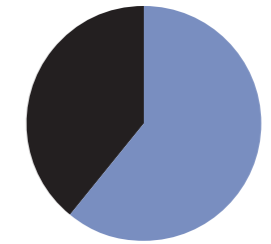
(2008 ranking)	Airport	IATA code	Passengers 2009	Compared to 2008 in %
1 (1)	Detroit	DTW	667,131	- 15.8%
2 (2)	New York	JFK	501,249	- 10.4%
3 (3)	Minneapolis	MSP	482,418	- 6.5%
4 (8)	Hong Kong	HKG	423,696	+ 12.5%
5 (6)	Bangkok	BKK	387,589	- 1.1%
6 (12)	Curacao	CUR	387,141	+ 14.8%
7 (14)	Nairobi	NBO	380,168	+ 27.7%
8 (5)	Singapore	SIN	370,897	- 8.0%
9 (4)	Toronto	YYZ	368,628	- 17.6%
10 (7)	Kuala Lumpur	KUL	355,839	- 7.3%
11 (11)	Tokyo	NRT	338,043	- 3.0%
12 (10)	Houston	IAH	331,698	- 8.1%
13 (9)	New York	EWR	298,787	- 20.4%
14 (13)	Dubai	DXB	287,719	- 13.0%
15 (17)	Washington	IAD	286,365	- 3.3%
16 (16)	Shanghai	PVG	283,463	- 4.4%
17 (22)	Beijing	PEK	257,514	+ 2.3%
18 (20)	Paramaribo	PBM	256,755	- 5.0%
19 (19)	Tel Aviv	TLV	255,634	- 7.7%
20 (24)	Manila	MNL	249,689	+ 3.0%

Passenger profile

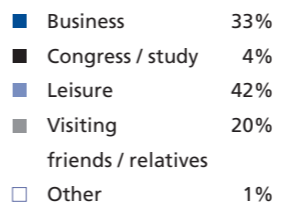
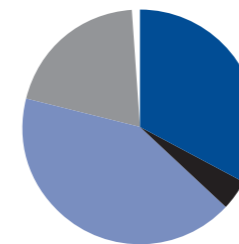
Residence



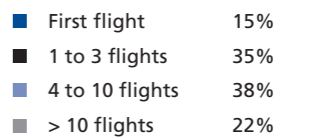
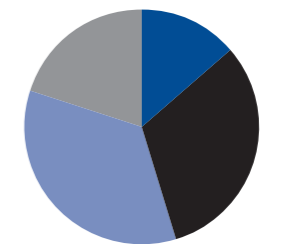
Gender



Reason for travelling



Flight experience last 12 months





Cargo

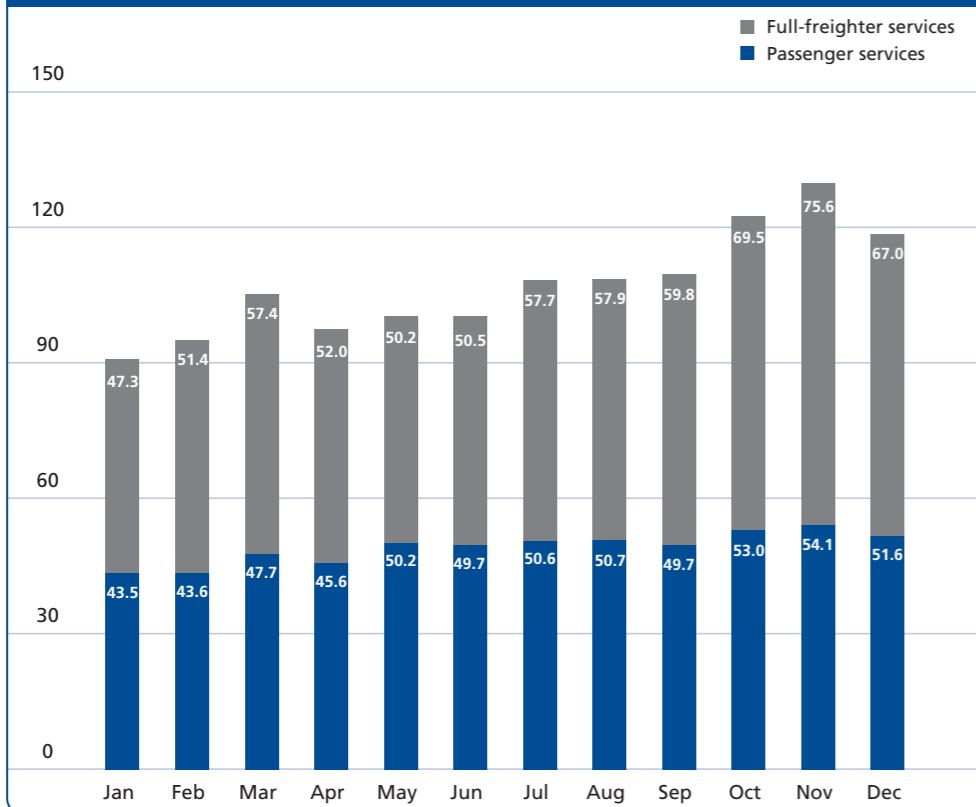
Cargo transport has declined at Amsterdam Airport Schiphol. A decrease was recorded in 2009 of -17.9% with cargo totalling 1.29 million tonnes. Cargo transported on full-freighter services showed the largest decrease of -24.9% , while cargo transported on passenger service flights dropped by -7.9% . An overall decrease of cargo was observed in almost all regions except for Latin-America; to and from this region nearly the same amount of cargo was transported as in the year before.

The Far-East, which is the region with the most dense cargo traffic flow to and from Schiphol, showed a decrease of -19.1% and the second largest region North America (-21.5%) showed a significant drop as well. The busiest month in 2009 was November, with 130 thousand tonnes.



Cargo, monthly totals per service

x 1,000 tonnes



Cargo, main origins and destinations*

x 1,000 tonnes

(2008 ranking)	IATA code	2009	Compared to 2008 in %
1 (1) Shanghai	PVG	150.9	- 20.0%
2 (2) Hong Kong	HKG	90.5	- 15.4%
3 (4) Nairobi	NBO	80.4	+ 11.2%
4 (3) Dubai	DXB	59.0	- 21.6%
5 (5) Tokyo	NRT	57.9	- 16.4%
6 (6) Singapore	SIN	50.8	- 9.1%
7 (7) Seoul	ICN	36.7	- 24.6%
8 (8) Kuala Lumpur	KUL	31.9	- 19.6%
9 (9) Johannesburg	JNB	30.2	- 18.4%
10 (16) Quito	UIO	28.9	+ 10.3%
11 (10) Chicago	ORD	27.5	- 19.2%
12 (23) Bogota	BOG	26.0	+ 27.8%
13 (18) Taipei	TPE	25.6	+ 4.5%
14 (13) Houston	IAH	25.6	- 12.9%
15 (19) Beijing	PEK	24.8	+ 2.8%
16 (20) Bangkok	BKK	20.4	- 10.6%
17 (22) Los Angeles	LAX	19.5	- 8.5%
18 (15) New York	JFK	18.6	- 29.2%
19 (25) Doha	DOH	18.4	- 3.8%
20 (21) Miami	MIA	18.1	- 18.6%

* These are not necessarily first origins or final destinations

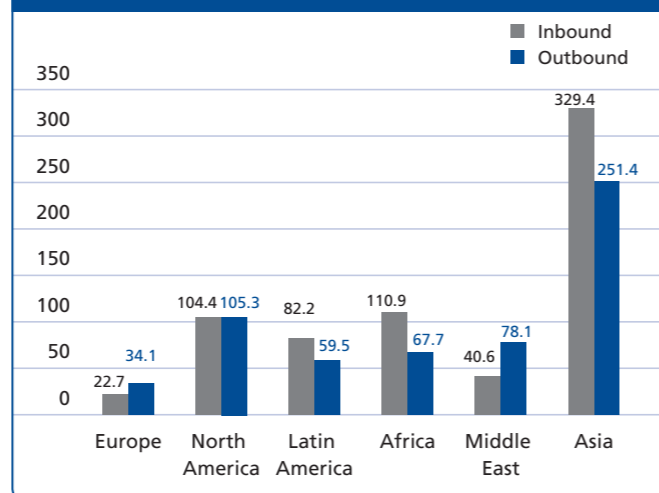
Cargo, annual totals

x 1,000 tonnes

	2009	Compared to 2008 in %
Total	1,286.4	- 17.9%
Passenger services	590.0	- 7.9%
Full-freighter services	696.3	- 24.9%
Inbound	690.3	- 17.3%
Outbound	596.1	- 18.6%

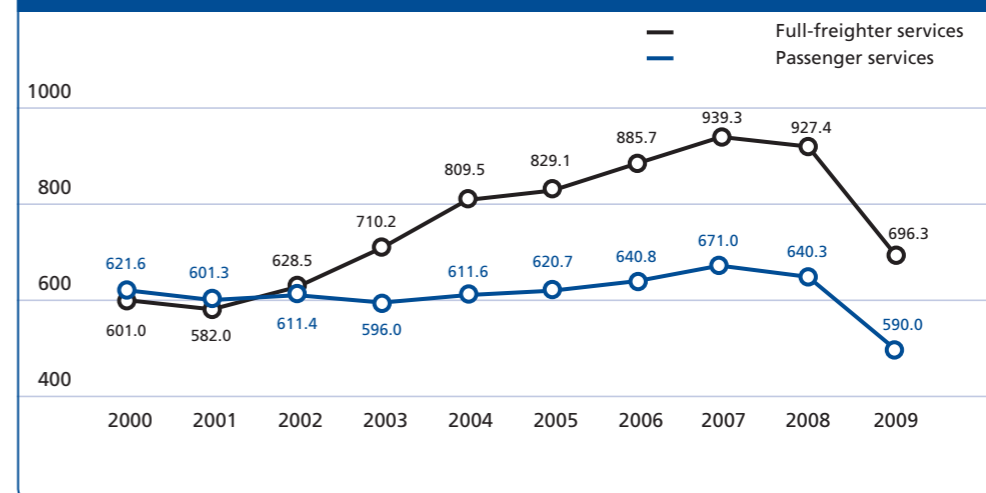
Cargo, annual totals per continent

x 1,000 tonnes



Cargo, annual totals per service

x 1,000 tonnes



Other Airports

Despite a decrease of –8.1% in passenger numbers, Amsterdam Airport Schiphol retained its fifth place in the ranking of the top ten European airports.

In the ranking of cargo airports Amsterdam Airport Schiphol managed to maintain the third position in Europe, despite its decrease in cargo transport of –17.9%.



Air transport movements*

x 1,000

			2009	Compared to 2008 in %
1	Paris Ch. de Gaulle	CDG	518	– 6.0
2	London Heathrow	LHR	460	– 2.8
3	Frankfurt	FRA	458	– 4.5
4	Madrid	MAD	435	– 7.4
5	Amsterdam	AMS	391	– 8.7
6	Munich	MUC	377	– 7.7
7	Rome Fiumicino	FCO	319	– 6.4
8	Barcelona	BCN	279	– 13.2
9	London Gatwick	LGW	245	– 4.3
10	Vienna	VIE	243	– 8.6

* Top 10 airports in Europe in air transport movements

Passenger transport (excl. transit-direct)*

x 1,000

			2009	Compared to 2008 in %
1	London Heathrow	LHR	65,908	– 1.5
2	Paris Ch. de Gaulle	CDG	57,788	– 4.8
3	Frankfurt	FRA	50,616	– 4.9
4	Madrid	MAD	48,271	– 5.1
5	Amsterdam	AMS	43,523	– 8.2
6	Rome Fiumicino	FCO	33,464	– 4.8
7	Munich	MUC	32,605	– 5.3
8	London Gatwick	LGW	32,370	– 5.3
9	Barcelona	BCN	27,312	– 9.6
10	Paris Orly	ORY	25,099	– 4.2

* Top 10 passenger airports in Europe

Cargo transport*

x 1,000 tonnes

			2009	Compared to 2008 in %
1	Paris Ch. de Gaulle	CDG	1,819	– 10.8
2	Frankfurt	FRA	1,808	– 10.6
3	Amsterdam	AMS	1,286	– 17.9
4	London Heathrow	LHR	1,278	– 8.7
5	Luxembourg	LUX	628	– 20.2
6	Cologne	CGN	550	– 4.0
7	Liège	LGG	482	– 7.1
8	Brussels	BRU	449	– 31.9
9	Milan Malpensa	MLP	334	– 17.3
10	Copenhagen**	CPH	315	– 9.4

* Top 10 cargo airports in Europe

** Sep-Dec 2009 assumed

Infrastructure

Amsterdam Airport Schiphol area

Capacity

Terminal passengers 60 - 65 mln per year

Aircraft stands

Connected 99

Disconnected 103

Total 202

Car parking spaces

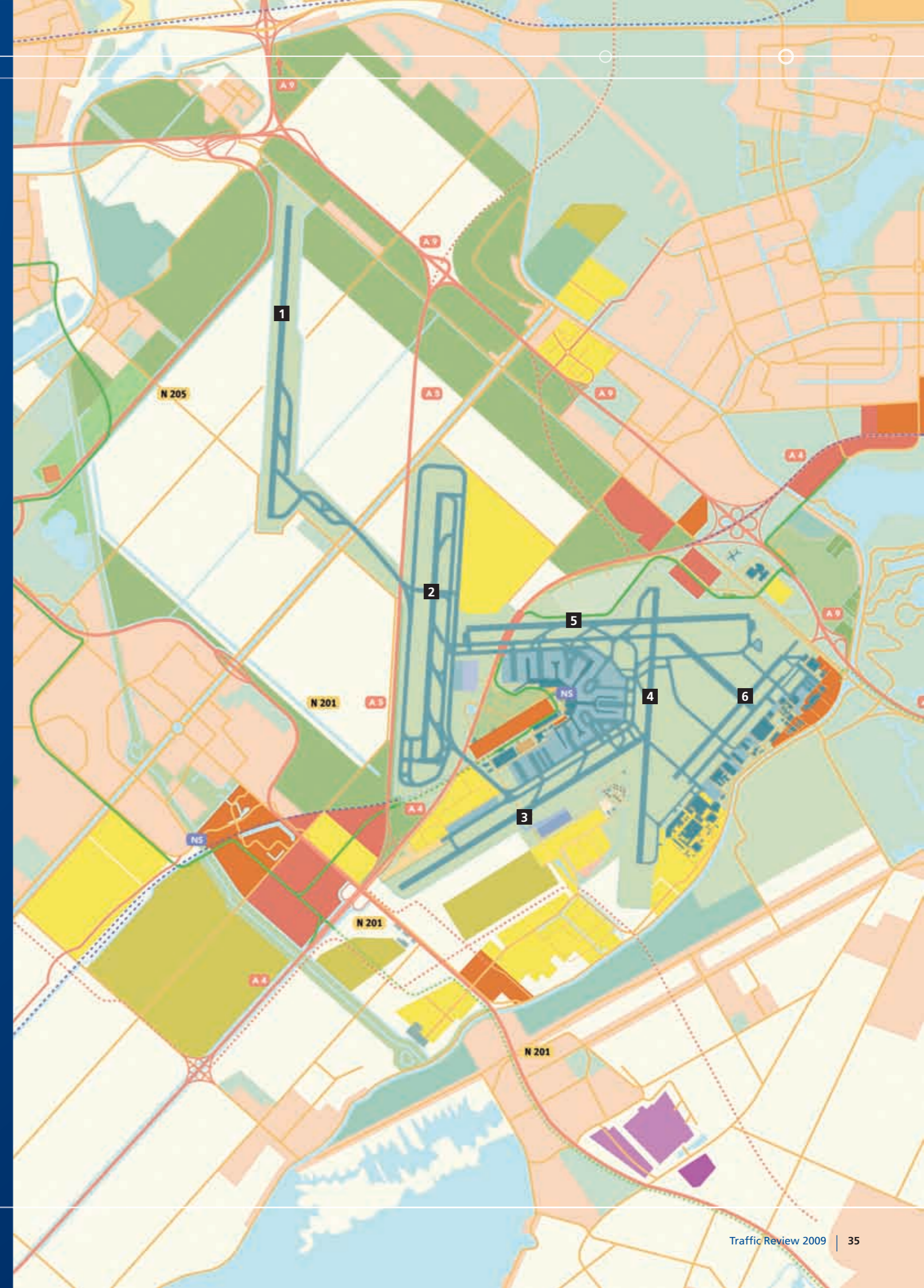
Passengers / visitors 21,713

Employees 14,586

Total 36,299

Runways

Name	Location	Length	Width
1 Polder Runway	18R - 36L	3,800 metres	60 metres
2 Zwanenburg Runway	18C - 36C	3,300 metres	45 metres
3 Kaag Runway	06 - 24	3,500 metres	45 metres
4 Aalsmeer Runway	18L - 36R	3,400 metres	45 metres
5 Buitenveldert Runway	09 - 27	3,453 metres	45 metres
6 Schiphol East Runway	04 - 22	2,014 metres	45 metres



Definitions

Air transport movements

An air transport movement means a landing or take-off. Air transport movement in scheduled traffic means a movement in commercial traffic according to an official timetable. Air transport movement in non-scheduled traffic means a non-scheduled movement in commercial traffic (charters, relief services, etc.; taxi flights excluded).

Cargo transport

Both paying and non paying cargo, including military mail and express cargo. Goods leaving the airport on the same aircraft as the one by which they have arrived (transit-direct) are left out of account, as well as trucking cargo.

Mail transport

Mail handled exclusively by TNT Post Group N.V. excluding mail leaving the airport on the same aircraft as the one by which it has arrived (transit-direct).

Passenger load factor

The passenger load factor means the number of passengers (including 2x transit-direct) expressed in a percentage of the number of available seats.

Passenger transport

All passengers on scheduled- and non-scheduled flights including service passengers and infants. Passengers on taxi-, photo- and sightseeing flights are excluded.

O&D passengers

Originating and destinating passengers. Those whose journey by air starts or ends at Amsterdam Airport Schiphol.

Transfer passengers

Those who change planes within 24 hours without leaving the customs area are counted both arriving and departing.

Transit-direct passengers

Those who leave the airport on the same flight number as the one by which they arrived, without leaving the customs area are not counted incoming or outgoing, but stated separately.

Punctuality

Punctuality is the percentage of flights departing/ arriving within no more than 15 minutes of its scheduled time on/off blocks, regarding passenger flights only.

MTOW

Maximum take-off weight of an aircraft.