

# 2014

## TRAFFIC REVIEW

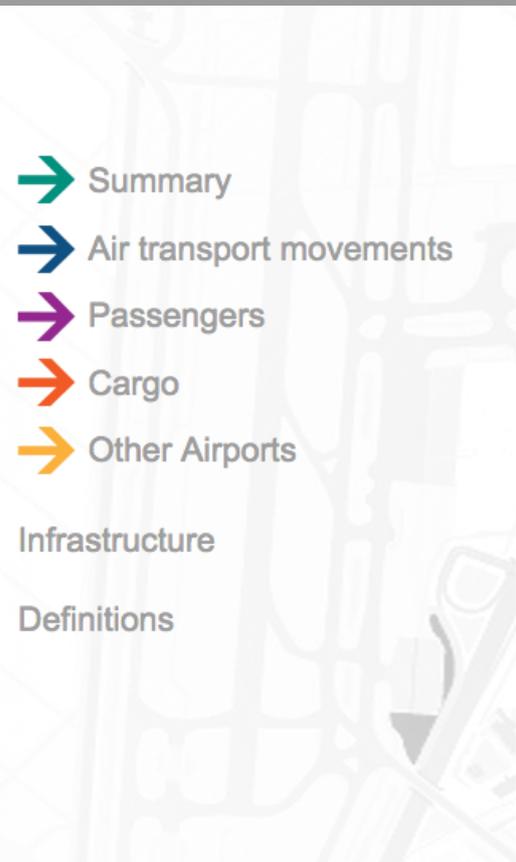


# Foreword

The 2014 Traffic Review provides an extensive overview of Amsterdam Airport Schiphol's key traffic and transport figures. For more information about previous years, please visit our website [www.schipholgroup.com](http://www.schipholgroup.com)

The data and figures in this publication are based on current knowledge of the Amsterdam/European aviation market over 2014 and might be subject to changes in the near future. Therefore the shared data and figures are for limited use within the scope of this review. This cannot be relied upon for recipient's business models and/or calculations. The shared data and figures may be published only if reference is made to Amsterdam Airport Schiphol, while quoting: "These data and figures have been published by Amsterdam Airport Schiphol in Traffic Review 2014".

February 2015

- 
-  Summary
  -  Air transport movements
  -  Passengers
  -  Cargo
  -  Other Airports

Infrastructure

Definitions



# Summary

In 2014 a new record was set, as the number of passengers travelling through Amsterdam Airport Schiphol totalled 55 million; +4.6% more than the year before. The number of air transport movements increased by +3.0% to 438,296 and cargo traffic increased by +6.7% to over 1.6 million tonnes.

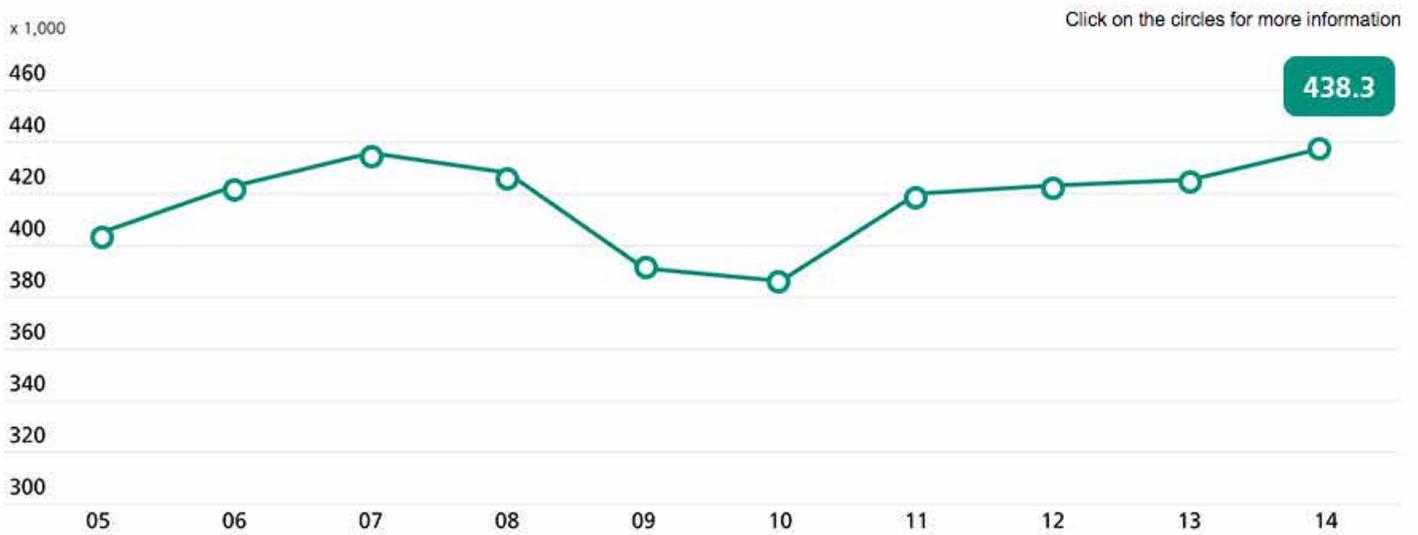
## ↓ Traffic and transport summary

	2014	Compared to 2013 in %
<b>Air transport movements (excl. general aviation)</b>	<b>438,296</b>	<b>3.0%</b>
- scheduled services	409,835	3.5%
- non-scheduled services	28,461	- 3.4%
- passenger services	421,728	2.9%
- full-freighter services	16,568	6.0%
General aviation	14,391	- 0.7%
<b>Total air transport movements (incl. general aviation)</b>	<b>452,687</b>	<b>2.9%</b>
<b>Passenger transport (incl. transit-direct 1x)</b>	<b>54,978,023</b>	<b>4.6%</b>
- scheduled services	51,184,810	5.1%
- non-scheduled services	3,793,213	- 2.4%
- domestic	0	
- europe	37,917,641	6.3%
- intercontinental	17,060,382	1.0%
Transit-direct passengers	37,489	- 9.7%
<b>Passenger transport (excl. transit-direct)</b>	<b>54,940,534</b>	<b>4.6%</b>

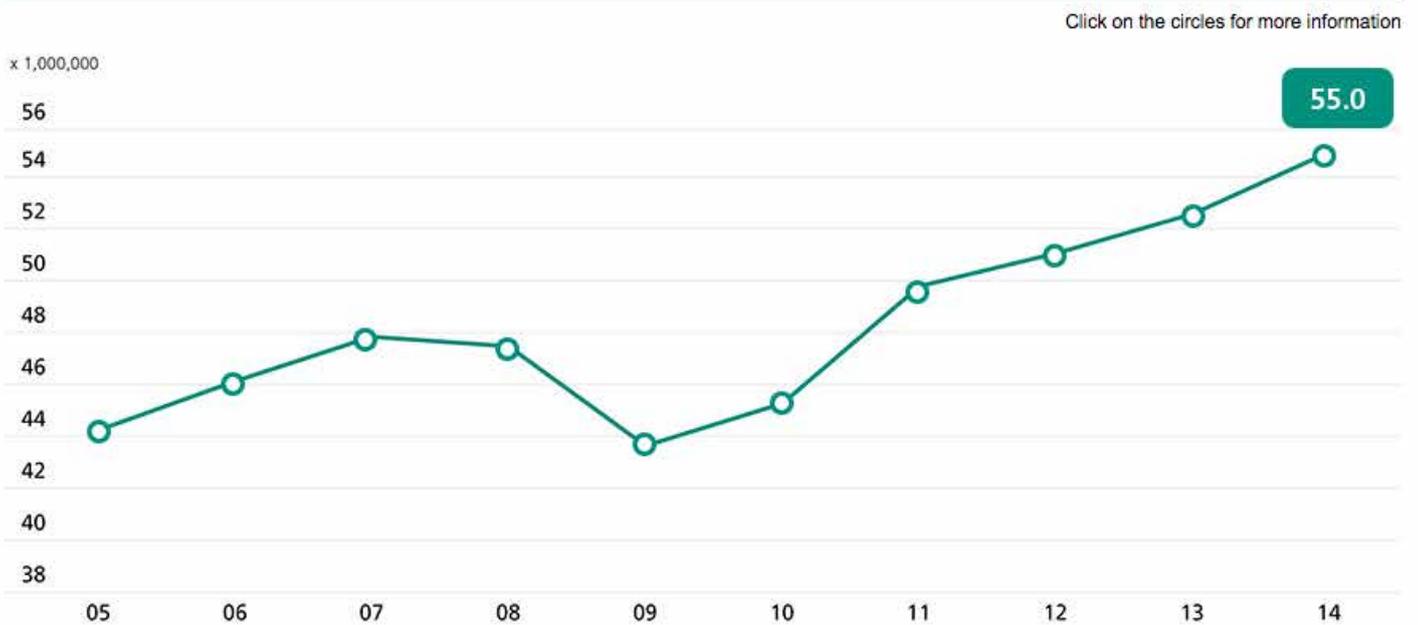
<b>Cargo transport (tonnes)</b>	<b>1,633,195</b>	<b>6.7%</b>
- inbound	841,325	8.6%
- outbound	791,870	4.7%
- passengers services	630,397	4.2%
- full-freighter services	1,002,798	8.3%

<b>Mail transport (tonnes)</b>	<b>37,481</b>	<b>7.5%</b>
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### Air transport movements annual totals



### Passenger transport annual totals



Click on the circles for more information

## Cargo transport annual totals

x 1,000,000 tonnes



## Traffic and transport summary per continent

	Air transport movements	Compared to 2013 in %	Passengers (incl. Transit-direct)	Compared to 2013 in %	Cargo (tonnes)	Compared to 2013 in %
E.U. *)	291,125	3.9%	30,948,815	7.1%	46,130	31.1%
Rest of Europe	62,661	2.5%	6,968,826	2.6%	108,156	6.2%
<b>Total Europe</b>	<b>353,786</b>	<b>3.6%</b>	<b>37,917,641</b>	<b>6.3%</b>	<b>154,286</b>	<b>12.6%</b>
North America	25,126	0.6%	5,744,549	- 0.5%	290,718	14.2%
Latin America	10,375	1.3%	2,542,392	4.7%	167,810	- 2.0%
Africa	15,508	- 3.2%	2,651,299	- 3.1%	175,643	4.2%
Middle East	10,436	5.2%	1,763,543	13.7%	210,327	6.1%
Asia	23,065	0.0%	4,358,599	-0.8%	634,411	5.5%
<b>Total intercontinental</b>	<b>84,510</b>	<b>0.4%</b>	<b>17,060,382</b>	<b>1.0%</b>	<b>1,478,909</b>	<b>6.1%</b>
<b>Grand total</b>	<b>438,296</b>	<b>3.0%</b>	<b>54,978,023</b>	<b>4.6%</b>	<b>1,633,195</b>	<b>6.7%</b>

\*) The 28 official members of the European Union

# Air transport movements per type

The number of air transport movements increased by +3.0% to 438,296, which was caused by a +2.9% increase in passenger aircrafts and a +6.0% growth in full-freighters. The Maximum Take-Off Weight (MTOW) in 2014 averaged 102.3 tonnes. The increase of +0.9 tonnes was mainly caused by the average MTOW of full-freighters, which grew by +3.4%. The average MTOW of passenger or mixed aircraft grew slower with +0.3%.

## ↓ Air transport movements, monthly and annual totals

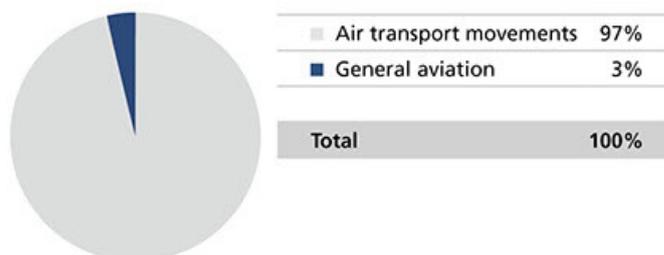
### Monthly totals 2014

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>I. Air transport</b>												
Scheduled												
Passenger services	29,254	27,253	31,508	33,418	35,311	34,897	36,012	35,943	35,455	35,865	31,156	30,637
Full-freighter services	1,007	936	1,153	1,085	1,113	1,089	1,078	1,104	1,143	1,184	1,178	1,056
Subtotal	30,261	28,189	32,661	34,503	36,424	35,986	37,090	37,047	36,598	37,049	32,334	31,693
Non-scheduled												
Passenger services	834	906	1,091	1,851	2,812	2,546	3,835	4,111	2,826	2,424	932	851
Full-freighter services	297	355	281	276	257	257	302	270	261	283	288	315
Subtotal	1,131	1,261	1,372	2,127	3,069	2,803	4,137	4,381	3,087	2,707	1,220	1,166
Total air transport	31,392	29,450	34,033	36,630	39,493	38,789	41,227	41,428	39,685	39,756	33,554	32,859
<b>II. General aviation</b>												
Taxi / Business / Private	597	612	769	749	918	1,013	753	714	861	870	751	613
Other flights	436	417	551	473	433	451	446	383	407	478	357	339
Total general aviation	1,033	1,029	1,320	1,222	1,351	1,464	1,199	1,097	1,268	1,348	1,108	952
Grand total	32,425	30,479	35,353	37,852	40,844	40,253	42,426	42,525	40,953	41,104	34,662	33,811

### Annual totals 2014

	2014	Compared to 2013 in %
<b>I. Air transport</b>		
Scheduled		
Passenger services	396,709	3.2
Full-freighter services	13,126	10.6
Subtotal	409,835	3.5
Non-scheduled		
Passenger services	25,019	- 2.7
Full-freighter services	3,442	- 8.3
Subtotal	28,461	- 3.4
<b>Total air transport</b>	<b>438,296</b>	<b>3.0</b>
<b>II. General aviation</b>		
Taxi / Business / Private	9,220	0.5
Other flights	5,171	- 2.7
<b>Total general aviation</b>	<b>14,391</b>	<b>- 0.7</b>
<b>Grand total</b>	<b>452,687</b>	<b>2.9</b>

### Total air transport

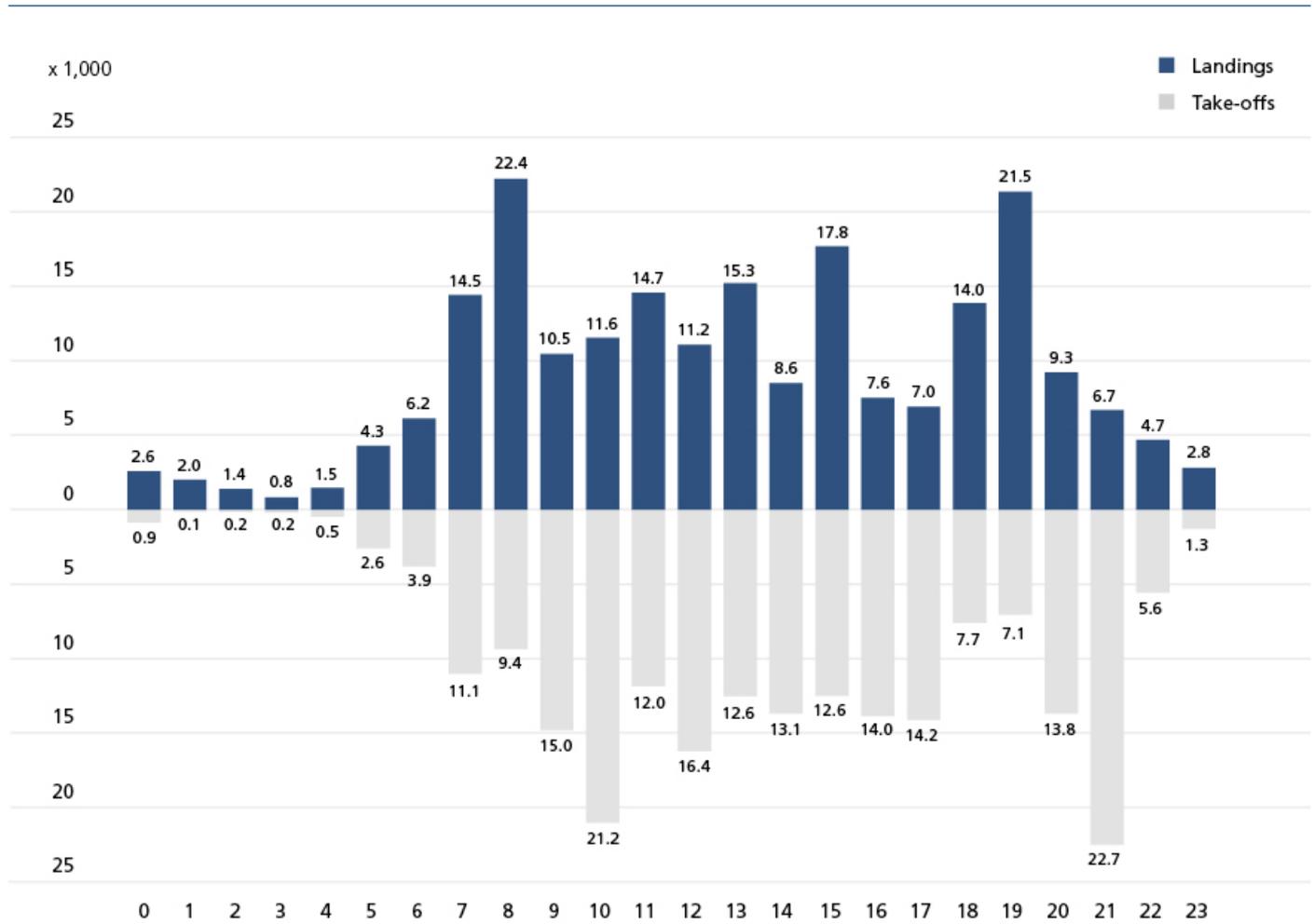


### Air transport movements



↓ Air transport movements, per hour of the day

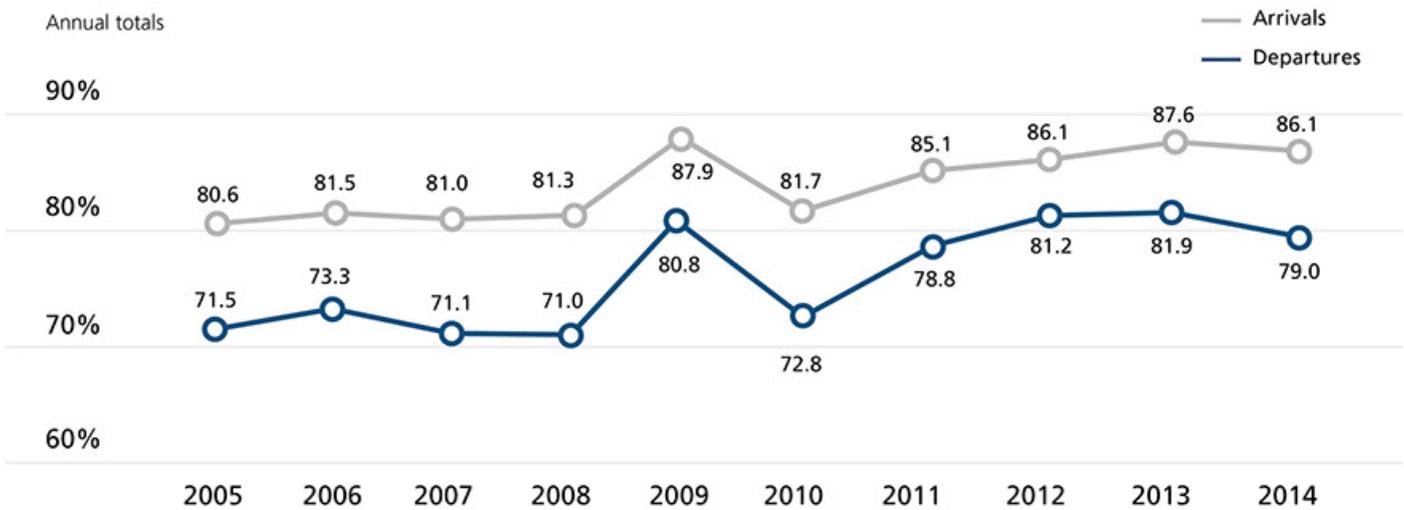
Per hour of the day



Per period of the day

		Landings	Take-offs	Total
Night	23:00 - 05:59	15,440	5,794	21,234
Early morning	06:00 - 06:59	6,162	3,864	10,026
Day	07:00 - 18:59	155,247	160,195	315,442
Evening	19:00 - 22:59	42,306	49,288	91,594
<b>Total</b>		<b>219,155</b>	<b>219,141</b>	<b>438,296</b>

## ↓ Punctuality of passenger services



## ↓ Air transport movements, main countries

### Main European countries

Ranking	(2013 ranking)		Total Movements	Compared to 2013 in %
1	(1)	United Kingdom	83,956	2.3%
2	(2)	Germany	45,643	2.0%
3	(3)	Spain	27,381	6.2%
4	(4)	France	26,467	3.5%
5	(5)	Italy	24,683	13.2%
6	(6)	Norway	19,072	1.6%
7	(7)	Switzerland	16,779	0.5%
8	(8)	Turkey	16,144	1.6%
9	(9)	Denmark	13,062	2.6%
10	(10)	Sweden	10,585	4.0%
11	(11)	Portugal	7,820	- 2.6%
12	(12)	Greece	7,627	16.2%
13	(13)	Austria	5,852	- 0.4%
14	(17)	Russia	5,727	30.0%
15	(15)	Poland	5,177	8.1%
16	(14)	Ireland	4,977	- 2.3%
17	(16)	Czech Republic	4,754	0.7%
18	(18)	Belgium	3,715	- 1.5%
19	(19)	Finland	3,699	1.8%
20	(20)	Romania	3,259	14.8%
Rest of Europe			17,407	- 0.1%
<b>Total Europe</b>			<b>353,786</b>	<b>3.6%</b>

## Main Intercontinental countries

Ranking	(2013 ranking)		Total Movements	Compared to 2013 in %
1	(1)	USA	21,653	0.9%
2	(2)	China	9,636	2.8%
3	(5)	United Arab Emirates	4,103	20.2%
4	(3)	Morocco	3,757	1.2%
5	(4)	Canada	3,473	- 1.0%
6	(7)	Japan	2,382	- 0.5%
7	(6)	Egypt	2,372	- 19.7%
8	(8)	Kenya	2,257	2.9%
9	(9)	Israel	2,220	2.3%
10	(10)	Indonesia	1,989	0.7%
11	(12)	South Africa	1,827	4.0%
12	(11)	Brazil	1,764	- 0.8%
13	(13)	Netherlands Antilles	1,663	3.2%
14	(14)	India	1,483	1.0%
15	(16)	South Korea	1,410	7.7%
16	(15)	Singapore	1,328	- 3.6%
17	(17)	Taiwan	1,166	- 5.4%
18	(23)	Ecuador	1,026	16.9%
19	(19)	Kazakhstan	1,024	- 4.7%
20	(18)	Malaysia	1,006	- 8.7%
Rest of Intercontinental			16,971	- 2.8%
<b>Total Intercontinental</b>			<b>84,510</b>	<b>0.4%</b>

## Intercontinental

North America	25,126	30%
Latin America	10,375	12%
Africa	15,508	18%
Middle East	10,436	12%
Asia	23,065	27%
<b>total Intercontinental</b>	<b>84,510</b>	

## ↓ Air transport movements per type

### According to type, passenger or mixed version

Ranking	Type	Average MTOW*	Movements	Compared to 2013 in %
1	Boeing 737-800	75	89,435	7%
2	Embraer 190/195	46	64,135	21%
3	Boeing 737-700	62	41,893	1%
4	Fokker 70	37	40,411	- 20%
5	Airbus A320	75	35,465	19%
6	Airbus A319	66	32,176	- 1%
7	Boeing 747-400	396	11,530	1%
8	Airbus A330-200	230	11,381	- 8%
9	Boeing 777-200	297	11,305	- 1%
10	Airbus A330-300	233	9,522	- 1%
11	Airbus A321	86	8,461	15%
12	Boeing 737-900	77	8,423	2%
13	Boeing 767-300	184	7,683	6%
14	Dash 8-400	30	5,865	9%
15	Boeing 777-300	351	5,704	40%
16	BAe 146/AVRO RJ	42	4,825	12%
17	Embraer 170/175	37	4,707	- 16%
18	Embraer ERJ 145	20	4,139	19%
19	Bombardier CRJ 700/900/1000	37	3,532	- 28%
20	Boeing 737-300	60	2,922	- 36%
21	Fokker 100	45	2,432	- 10%
22	Boeing 737-500	56	2,279	1%
23	Boeing 757-200	113	1,976	11%
24	Airbus A340-300	272	1,736	- 6%
25	Boeing 737-400	64	1,344	- 51%
26	MD11	256	1,109	- 35%
27	Boeing 717-200	54	916	7%
28	Airbus A380	516	732	0%
29	ATR72	23	700	-
30	Boeing 737-600	60	677	- 20%

\* Maximum take off weight

### Average Maximum Take Off Weight

in tonnes	2014	Compared to 2013 in %
Passenger or mixed version	92.8	0.3%
Full-freighter version	344.5	3.4%
<b>Total Air transport movements</b>	<b>102.3</b>	<b>0.9%</b>

### According to type, full-freighter version

Ranking	Type	Average MTOW*	Movements	Compared to 2013 in %
1	Boeing 747-400	403	6,388	- 1%
2	Boeing 777-200	348	5,101	28%
3	MD11	286	1,653	- 19%
4	Boeing 747-8	447	1,308	177%
5	Airbus A300	163	588	- 30%
6	Boeing 757-200	105	442	- 30%
7	Embraer EMB 120	12	401	0%
8	Boeing 767-300	187	304	76%
9	Boeing 747-200	378	155	- 59%
10	Airbus A330-200	233	146	- 12%
11	Airbus A310	164	20	11%
12	Boeing 737-400	69	16	- 38%
13	Boeing 737-300	65	14	17%
14	Hercules L-100	71	8	-
15	Boeing 767-200	162	4	-

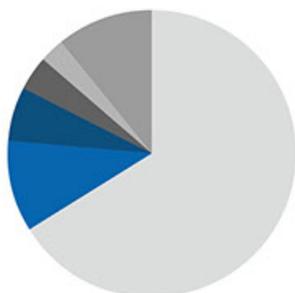
\* Maximum take off weight

 Air transport movements, main airlines

## Air transport movements 2014

Ranking	(2013 ranking)	Airline	Total	Compared to 2013 in %
1	(1)	KLM	221,178	2.6%
2	(2)	transavia.com	28,411	3.5%
3	(3)	easyJet (incl easyJet CH)	25,837	3.0%
4	(5)	Delta Air Lines	10,962	- 3.4%
5	(6)	British Airways	10,805	2.4%
6	(4)	Air France	9,550	- 29.3%
7	(7)	Lufthansa	8,534	- 16.6%
8	(8)	ArkeFly	8,207	-3.2%
9	(9)	Flybe	6,497	14.8%
10	(11)	SAS	5,113	4.7%
11	(13)	Vueling	5,104	12.0%
12	(10)	Aer Lingus	4,927	- 1.4%
13	-	Cityjet	4,001	-
14	(14)	Turkish Airlines	3,652	- 1.0%
15	(12)	Alitalia	3,598	- 23.8%
16	(20)	Corendon Dutch Airlines	3,075	19.4%
17	(15)	Martinair	2,980	- 3.6%
18	(16)	Swiss	2,912	0.4%
19	(17)	United Airlines	2,731	- 0.7%
20	(19)	TAP Portugal	2,642	- 1.6%
21	(21)	China Southern	2,602	2.9%
22	(18)	Austrian Airlines	2,584	- 4.3%
23	(38)	HOP!	2,263	113.7%
24	(27)	Emirates	2,168	42.1%
25	(22)	Pegasus	2,105	1.3%
26	(24)	LOT Polish Airlines	2,006	7.5%
27	(23)	Corendon	1,950	- 0.6%
28	(30)	Aeroflot	1,886	29.4%
29	(25)	Norwegian	1,861	0.1%
30	(26)	Royal Air Maroc	1,652	2.0%
<b>Other airlines</b>			<b>46,503</b>	<b>15.8%</b>
<b>Total</b>			<b>438,296</b>	<b>3.0%</b>

## By airline segment



	2014	Share in total
■ SkyTeam & partners* (pax only)	290,515	66.3%
■ Low cost carriers	45,033	10.3%
■ Leisure carriers	27,042	6.2%
■ Full freighter carriers	16,568	3.8%
■ Legacy carriers intercontinental	12,795	2.9%
■ Legacy carriers Europe	46,343	10.6%
<b>Total air transport movements</b>	<b>438,296</b>	<b>100.0%</b>

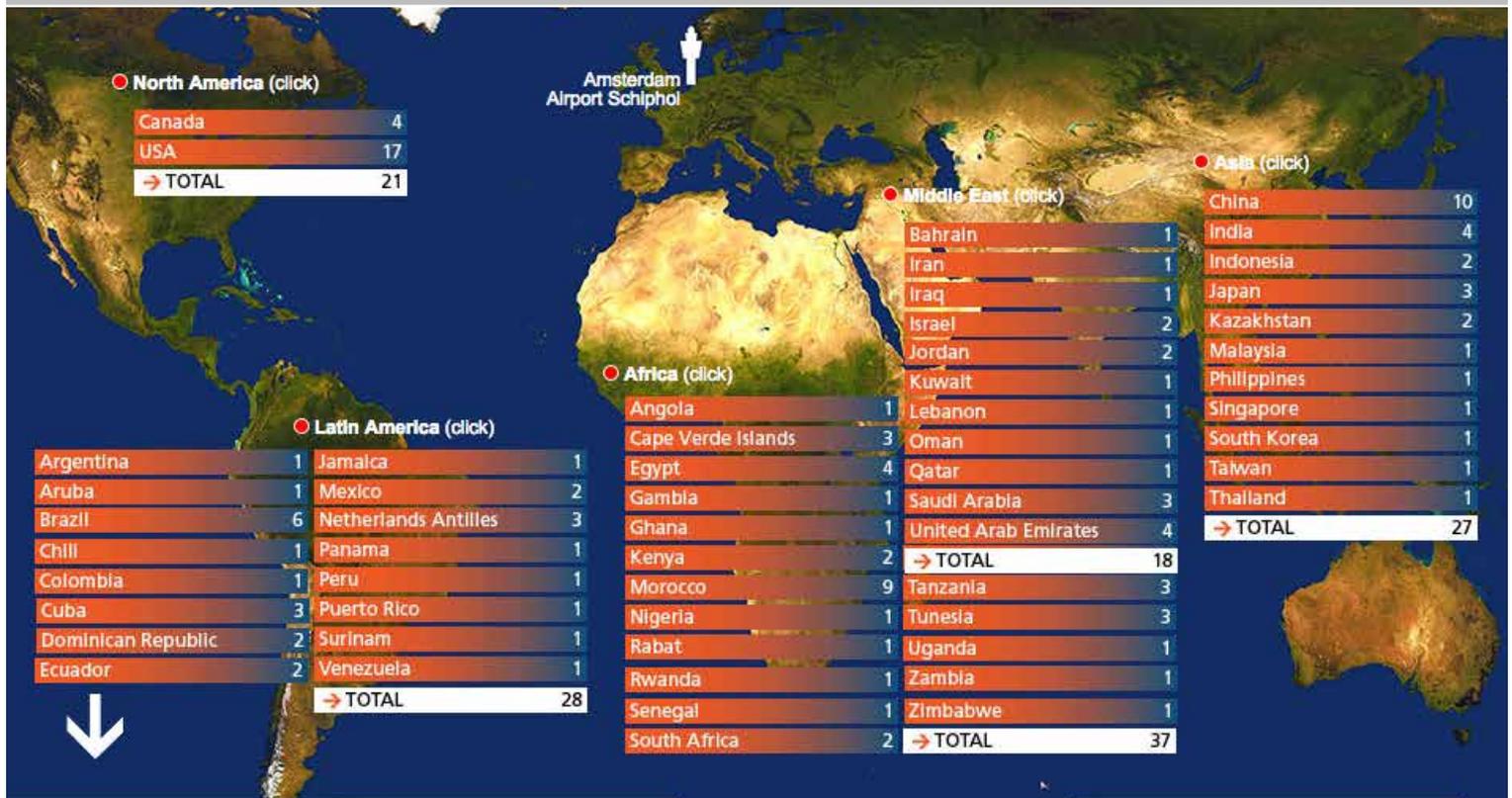
\* all flights operated by KLM or in codeshare with KLM

## ↓ New airlines

### Example of airlines starting services in 2014

Ranking	Airline	
3	 Iberia Express	pax
5	 Jetairfly	pax
6	 Zagrosjet	pax
7	 West Air	freight

→ Origins and destinations intercontinental



Main Intercontinental origins and destinations

Ranking	(2013 ranking)	Airport	Air Transport Movements	Compared to 2013 in %
1	(1)	Shanghai	3,504	6.3%
2	(3)	New York (JFK)	2,665	7.7%
3	(5)	Atlanta	2,589	6.0%
4	(2)	Detroit	2,572	- 0.6%
5	(4)	Dubai	2,492	1.6%
6	(7)	Nairobi	2,239	3.2%
7	(6)	Hong Kong	2,217	- 2.3%
8	(8)	Tel Aviv	2,180	2.4%
9	(10)	Chicago	1,812	6.4%
10	(9)	Minneapolis	1,799	- 3.8%
11	(12)	Houston	1,610	11.1%
12	(15)	Beijing	1,439	2.0%
13	(18)	Seoul	1,410	7.7%
14	(14)	Washington	1,363	- 5.1%
15	(11)	Newark (EWR)	1,360	- 6.8%
16	(16)	Singapore	1,328	- 3.6%
17	(13)	Tokyo	1,313	- 9.0%
18	(17)	Toronto	1,305	- 4.7%
19	(19)	Guangzhou	1,285	1.3%
20	(20)	Jakarta	1,262	0.9%

→ Origins and destinations European



Ranking	(2013 ranking)	Airport	Air Transport Movements	Compared to 2013 in %
1	(1)	London Heathrow	13,462	1,5%
2	(2)	Paris Charles de Gaulle	8,961	0,9%
3	(3)	Frankfurt	8,645	- 0,2%
4	(4)	Munich	8,034	- 4,1%
5	(5)	Barcelona	7,985	0,7%
6	(6)	Copenhagen	7,594	1,4%
7	(8)	London City	7,395	8,6%
8	(7)	Zurich	7,106	0,4%
9	(9)	Rome Fiumicino	7,069	6,1%
10	(12)	London Gatwick	6,521	11,5%
11	(16)	Madrid	6,077	15,9%
12	(11)	Geneva	5,838	- 0,7%
13	(10)	Oslo	5,739	- 4,2%
14	(17)	Birmingham	5,582	6,5%
15	(14)	Manchester	5,478	3,1%
16	(15)	Stockholm	5,431	3,1%
17	(13)	Vienna	5,253	- 1,7%
18	(19)	Hamburg	5,201	3,5%
19	(20)	Edinburgh	4,924	2,8%
20	(18)	Lisbon	4,757	- 6,5%



The number of passengers travelling through Amsterdam Airport Schiphol increased by +4.6% to 55 million passengers, a new record.

The passenger increase is composed by an increase in Origin & Destination (O&D) passengers (+7.0%) and an increase in transfer passengers (+1.2%).

The busiest day of the year was recorded on 1 August with almost 193 thousand passengers (excl. transit direct), the highest number of passengers ever travelling through Amsterdam Airport Schiphol in one day.

↓ Transport Transfer, O&D, Transito & Load Factor

x 1,000

■ Transito  
■ Transfer passengers  
■ OD passengers

Month	Transito	Transfer passengers	OD passengers	Total PAX per month	Load Factor
January	4	1,679	1,938	3,620	77%
February	4	1,483	1,953	3,440	78%
March	4	1,755	2,321	4,080	80%
April	1	1,794	2,767	4,562	83%
May	1	1,837	3,151	4,989	83%
June	1	2,063	2,970	5,034	85%
July	1	2,110	3,346	5,457	85%
August	1	2,153	3,465	5,620	87%
September	3	2,143	3,043	5,189	85%
October	4	1,943	3,081	5,028	83%
November	5	1,597	2,376	3,978	79%
December	7	1,719	2,256	3,982	79%

Total (incl. Transit) 54,978 82%

Transport, Transfer & O&D (excl. Transit)



2014	
■ Transfer	40.5%
■ O&D	59.5%
<b>Total</b>	<b>100%</b>

## ↓ Main European and Intercontinental countries

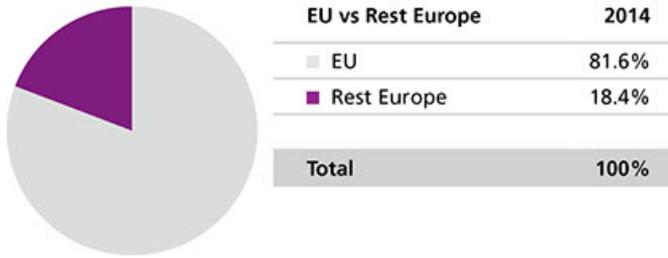
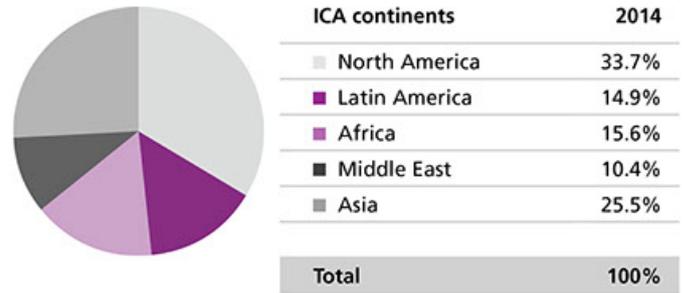
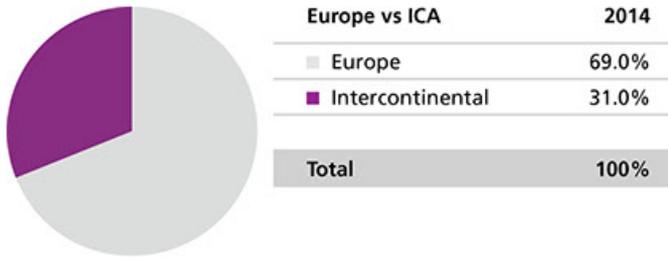
### Main European countries

Ranking	(2013 ranking)		2014	Compared to 2013 in %
1	(1)	United Kingdom	8,222,467	6.8%
2	(2)	Spain	4,153,522	5.6%
3	(3)	Germany	3,609,872	6.3%
4	(4)	Italy	3,115,040	11.5%
5	(5)	France	2,601,715	6.5%
6	(6)	Turkey	2,455,217	1.3%
7	(7)	Norway	1,683,980	3.5%
8	(8)	Switzerland	1,683,746	4.4%
9	(9)	Denmark	1,352,614	10.1%
10	(11)	Greece	1,223,663	15.1%
11	(10)	Portugal	1,098,411	2.6%
12	(12)	Sweden	1,083,161	4.3%
13	(13)	Ireland	683,389	1.9%
14	(14)	Austria	629,657	6.3%
15	(15)	Russia	582,399	16.5%
16	(16)	Finland	518,635	4.5%
17	(17)	Czech Republic	454,417	3.3%
18	(18)	Poland	412,225	8.6%
19	(19)	Romania	394,379	8.5%
20	(20)	Hungary	365,090	2.8%

### Main Intercontinental countries

Ranking	(2013 ranking)		2014	Compared to 2013 in %
1	(1)	USA	4,826,409	- 0.2%
2	(2)	China	1,337,586	0.3%
3	(4)	United Arab Emirates	1,021,767	26.1%
4	(3)	Canada	918,140	- 2.4%
5	(5)	Japan	562,824	- 0.5%
6	(6)	Netherlands Antilles	530,246	7.6%
7	(7)	Morocco	463,857	- 1.8%
8	(8)	Thailand	443,967	- 3.5%
9	(10)	Kenya	428,896	6.3%
10	(11)	Brazil	407,876	1.8%
11	(13)	South Africa	402,251	6.4%
12	(14)	India	363,558	- 2.9%
13	(12)	Malaysia	359,674	- 9.2%
14	(15)	Israel	354,182	1.4%
15	(9)	Egypt	344,387	- 22.7%
16	(16)	Singapore	311,664	- 0.9%
17	(17)	Indonesia	299,945	15.3%
18	(19)	Peru	253,104	2.4%
19	(18)	Surinam	251,626	- 1.9%
20	(22)	South Korea	242,804	7.1%

↓ Passenger transport per continent, rate



↓ Main European and Intercontinental origins and destinations

Main European origins and destinations

Ranking	(2013 ranking)	Airport	IATA code	Passengers 2014	Compared to 2013 in %
1	(1)	London Heathrow	LHR	1,486,861	3.0%
2	(2)	Barcelona	BCN	1,217,916	2.6%
3	(3)	Paris Charles de Gaulle	CDG	1,159,308	2.9%
4	(4)	Rome	FCO	1,028,871	7.6%
5	(5)	Copenhagen	CPH	888,538	10.2%
6	(6)	London Gatwick	LGW	875,520	16.6%
7	(7)	Madrid	MAD	840,215	12.3%
8	(9)	Frankfurt	FRA	753,623	4.8%
9	(12)	Manchester	MAN	732,671	5.9%
10	(11)	Munich	MUC	731,536	5.5%
11	(8)	Antalya	AYT	721,409	- 3.3%
12	(10)	Zurich	ZRH	720,571	3.3%
13	(14)	Stockholm	ARN	691,556	4.8%
14	(13)	Lisbon	LIS	668,088	- 0.6%
15	(15)	Geneva	GVA	639,254	1.9%
16	(16)	Istanbul Ataturk	IST	628,622	2.5%
17	(17)	Oslo	OSL	614,458	1.6%
18	(18)	Edinburgh	EDI	600,652	7.0%
19	(19)	Milan Linate	LIN	547,773	0.3%
20	(20)	Vienna	VIE	541,060	4.2%

**Main Intercontinental origins and destinations**

Ranking	(2013 ranking)	Airport	IATA code	Passengers 2014	Compared to 2013 in %
1	(3)	Dubai	DXB	744,908	22.0%
2	(2)	New York	JFK	665,852	5.7%
3	(4)	Atlanta	ATL	649,602	7.9%
4	(1)	Detroit	DTW	623,458	- 3.9%
5	(5)	Minneapolis	MSP	457,246	- 1.9%
6	(6)	Bangkok	BKK	443,967	- 3.5%
7	(7)	Nairobi	NBO	426,930	7.5%
8	(9)	Curacao	CUR	426,102	9.2%
9	(10)	Toronto	YYZ	367,374	- 2.9%
10	(11)	Hong Kong	HKG	365,400	- 0.8%
11	(8)	Kuala Lumpur	KUL	359,674	- 9.2%
12	(12)	Tel Aviv	TLV	348,448	1.4%
13	(13)	Houston	IAH	337,796	6.3%
14	(16)	Beijing	PEK	317,085	5.3%
15	(14)	Singapore	SIN	311,664	- 0.9%
16	(15)	Shanghai	PVG	290,211	- 3.8%
17	(34)	Abu Dhabi	AUH	268,738	34.3%
18	(19)	Washington	IAD	262,013	- 4.5%
19	(21)	Los Angeles	LAX	261,474	0.7%
20	(20)	Boston	BOS	258,073	- 4.4%

↓ Passenger profile



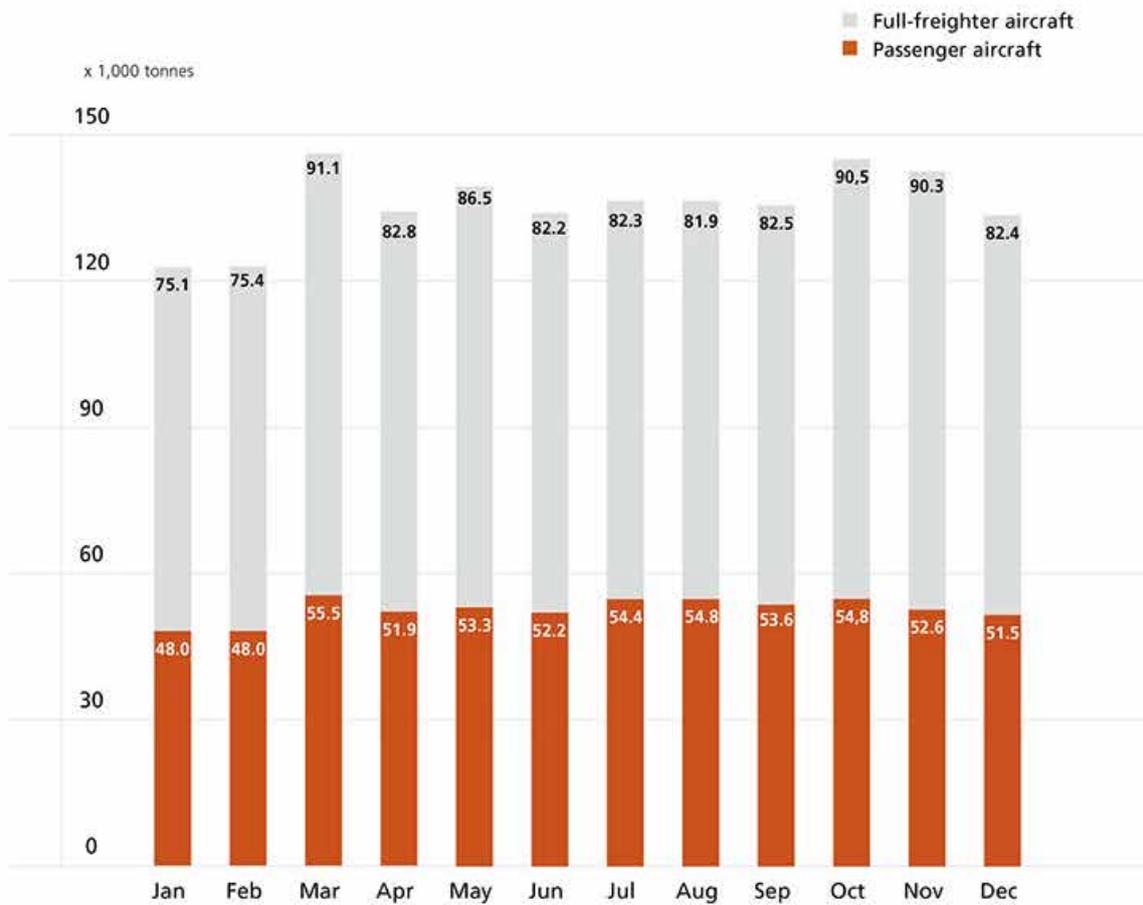
Reason for travelling	2014	2013
Business	31%	32%
Congress/study	4%	4%
Leisure	44%	43%
Visiting friends/relatives	19%	19%
Other	2%	2%



Cargo transport experienced a growth at Amsterdam Airport Schiphol. In 2014 a rise was recorded of +6.7% with cargo totalling over 1.6 million tonnes. The highest volume of cargo ever at Schiphol. Cargo transported on full-freighter services showed an increase of +8.3% and cargo transported on passenger service flights grew +4.2%.

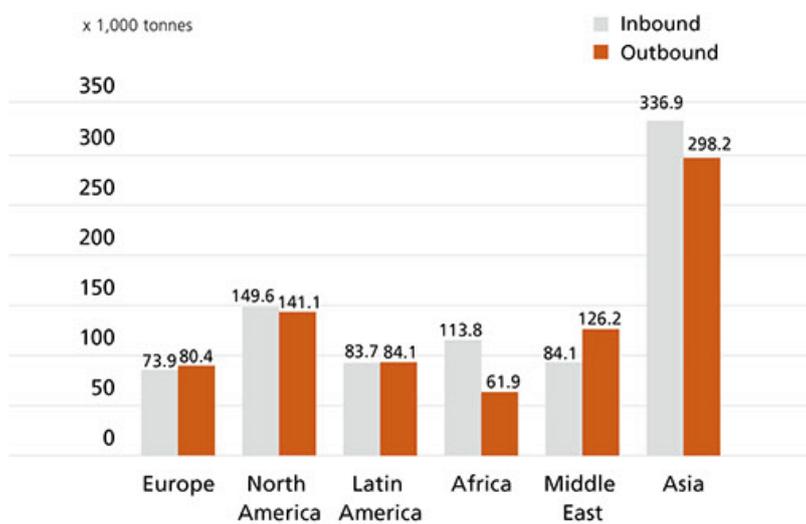
The Far-East remains the region with the most dense cargo traffic flow to and from Amsterdam Airport Schiphol: 634 thousand tonnes in 2014, representing a growth of +5.5%. Cargo traffic on North America, the second most dense traffic flow to/from Amsterdam Airport Schiphol, increased by +14.2% in 2014. Latin-America, the only region with a lower cargo volume than the year before, showed a decline in volume of -2.0%. The busiest month in 2014 was March, with over 146 thousand tonnes of cargo.

Monthly totals per aircraft type



Annual totals by continent

Annual totals 2013



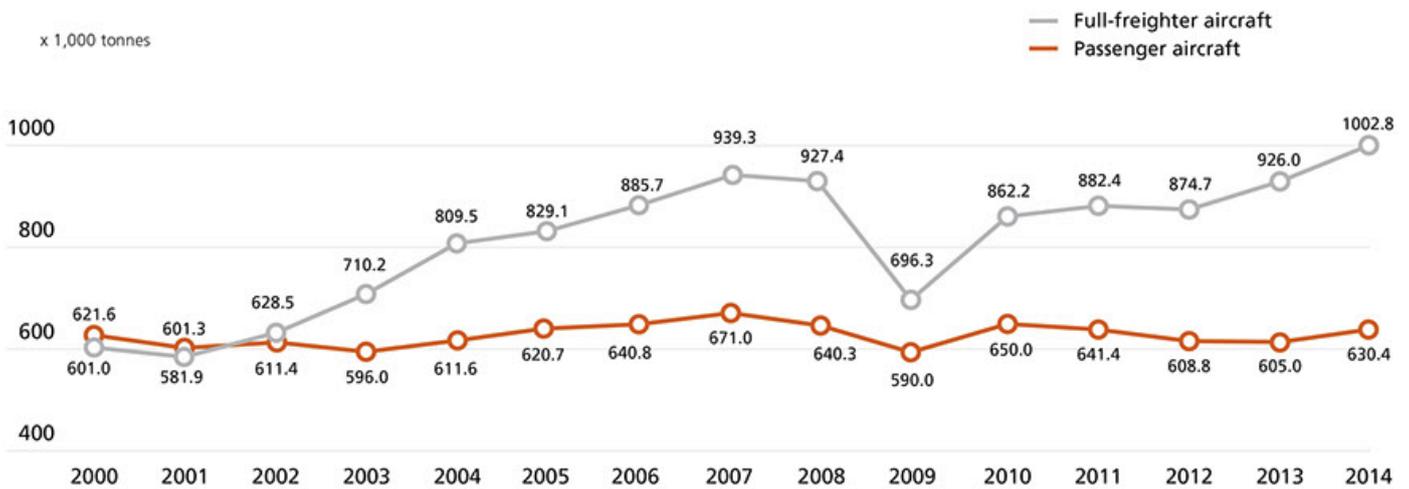
Total air transport

	2014	Compared to 2013 in %
<b>Total</b>	<b>1,633.2</b>	<b>6.7%</b>
Passenger services	630.4	4.2%
Full-freighter services	1002.8	8.3%
Inbound	841.3	8.6%
Outbound	791.9	4.7%

↓ Cargo, main origins and destinations

Ranking	(2013 ranking)	Airport	IATA code	2014 in tonnes	Compared to 2013 in %
1	(1)	Shanghai	PVG	187,391	11.7%
2	(2)	Nairobi	NBO	90,143	4.0%
3	(4)	Moscow	SVO	63,032	16.1%
4	(3)	Hong Kong	HKG	57,023	- 0.4%
5	(8)	Doha	DOH	50,379	21.4%
6	(5)	Singapore	SIN	49,484	- 1.4%
7	(7)	Chicago	ORD	49,287	12.7%
8	(9)	Miami	MIA	43,799	8.2%
9	(11)	Seoul	ICN	41,128	7.4%
10	(10)	Tokyo	NRT	39,022	- 0.1%
11	(17)	Jeddah	JED	36,534	28.8%
12	(20)	New York	JFK	36,498	44.6%
13	(13)	Guangzhou	CAN	36,393	7.4%
14	(6)	Dubai	DXB	34,122	- 28.0%
15	(14)	Quito	UIO	34,055	1.0%
16	(15)	Abu Dhabi	AUH	32,922	13.2%
17	(19)	Houston	IAH	32,827	23.1%
18	(12)	Kuala Lumpur	KUL	31,871	- 9.7%
19	(16)	Johannesburg	JNB	30,474	6.6%
20	(21)	Bangkok	BKK	27,478	15.2%

↓ Annual totals by aircraft type



# Other Airports

Despite a growth of +4.6% in PASSENGER numbers, Amsterdam Airport Schiphol lost its fourth place in the ranking of the top ten European airports to Istanbul and is now ranked fifth.

In the ranking of CARGO airports Amsterdam Airport Schiphol managed to maintain the third position in Europe.

## Air transport movements \*

x 1,000	Ranking		2014	Compared to 2013 in %
	1	London Heathrow	LHR 471	0.2
	2	Paris CDG	CDG 465	- 1.5
	3	Frankfurt	FRA 463	- 0.7
	4	Amsterdam	AMS 438	3.0
	5	Istanbul	IST 422	9.0
	6	Munich	MUC 357	- 1.2
	7	Madrid Barajas	MAD 343	2.9
	8	Rome Fiumicino	FCO 308	3.3
	9	Barcelona	BCN 284	2.7
	10	Moscow	DME 278	5.4

\*) Top 10 airports in Europe in air transport movements

## Passenger transport (excl. transit-direct) \*

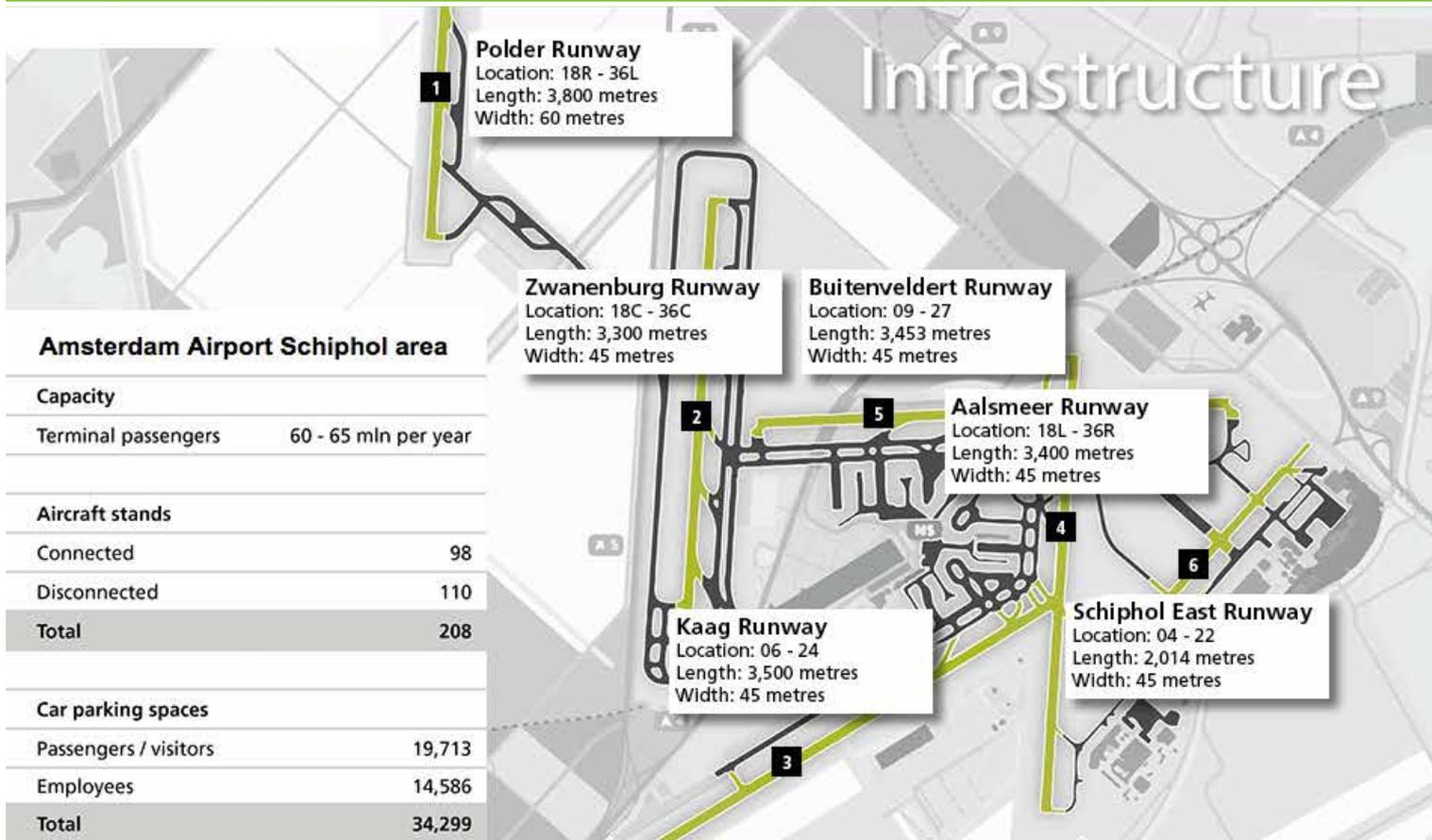
x 1,000	Ranking		2014	Compared to 2013 in %
	1	London Heathrow	LHR 73,375	1.4
	2	Paris CDG	CDG 63,749	2.8
	3	Frankfurt	FRA 59,429	2.6
	4	Istanbul	IST 56,955	10.8
	5	Amsterdam	AMS 54,941	4.6
	6	Madrid Barajas	MAD 41,833	5.3
	7	Munich	MUC 39,572	2.7
	8	Rome Fiumicino	FCO 38,289	6.5
	9	London Gatwick	LGW 38,123	7.6
	10	Barcelona	BCN 37,559	6.7

\*) Top 10 passenger airports in Europe

## Cargo transport \*

x 1,000	Ranking			2014	Compared to 2013 in %
	1	Frankfurt	FRA	2,051	1.8
	2	Paris CDG	CDG	1,896	1.1
	3	Amsterdam	AMS	1,633	6.7
	4	London Heathrow	LHR	1,499	5.3
	5	Leipzig	LEJ	911	2.7
	6	Cologne/Bonn	CGN	739	3.1
	7	Luxembourg	LUX	708	5.1
	8	Istanbul	IST	704	13.8
	9	Liège	LGG	591	5.3
	10	Milan Malpensa	MXP	460	9.1

\*) Top 10 cargo airports in Europe



# Definitions

## Air transport movements

An air transport movement means a landing or take-off. Air transport movement in scheduled traffic means a movement in commercial traffic according to an official timetable. Air transport movement in non-scheduled traffic means a non-scheduled movement in commercial traffic (charters, relief services, etc.; taxi flights excluded).

## Cargo transport

Both paying and non paying cargo, including military mail and express cargo. Goods leaving the airport on the same aircraft as the one by which they have arrived (transit-direct) are left out of account, as well as trucking cargo.

## Mail transport

Mail handled exclusively by TNT Post Group N.V. excluding mail leaving the airport on the same aircraft as the one by which it has arrived (transit-direct).

## Passenger load factor

The passenger load factor means the number of passengers (including 2x transit-direct) expressed in a percentage of the number of available seats.

## Passenger transport

All passengers on scheduled- and non-scheduled flights including service passengers and infants. Passengers on taxi-, photo- and sightseeing flights are excluded.

### *O&D passengers*

Originating and destinating passengers. Those whose journey by air starts or ends at Amsterdam Airport Schiphol.

### *Transfer passengers*

Those who change planes within 24 hours without leaving the customs area are counted both arriving and departing.

### *Transit-direct passengers*

Those who leave the airport on the same flight number as the one by which they arrived, without leaving the customs area are not counted incoming or outgoing, but stated separately.

## Punctuality

Punctuality is the percentage of flights departing/arriving within no more than 15 minutes of its scheduled time on/off blocks, regarding passenger flights only.

## MTOW

Maximum take-off weight of an aircraft.