

Introduction

This publication contains Facts and Figures on Schiphol Group for the year 2008.

The information has been grouped into three categories:

'About Schiphol Group',

'Amsterdam Airport Schiphol' and

'Airport Network'.

More information on Schiphol Group can be found on the Internet.

Please visit www.schipholgroup.com

Information on Amsterdam Airport Schiphol can also be found

on the Internet. Please visit www.schiphol.com,

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Corporate Affairs

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About Schiphol Group

Schiphol Group is an airport operator headquartered in the Netherlands. Our aim is to create sustainable value for our stakeholders by developing AirportCities and by positioning Amsterdam Airport Schiphol as most preferred airport in Europe. Our ambition is to rank among the world's leading airport companies. An AirportCity is not only an efficient, multi-modal hub for air, rail and road transport, it is a dynamic hub integrating people and businesses, logistics and shops, information and entertainment offering its visitors and locally-based international businesses all the services they require on a 24/7 basis.

A prime example of what we mean by an AirportCity is Amsterdam Airport Schiphol. In terms of passenger numbers, Amsterdam Airport Schiphol is the fifth-largest airport in Europe, and ranks in third position for cargo. Apart from our Dutch operations (Amsterdam Airport Schiphol, Rotterdam Airport, Lelystad Airport) we are active in the United States, Australia, Italy, Indonesia, China, Aruba and Sweden and own a strategic 8% share in Aéroports de Paris since 1 December 2008.

In 2008, revenue totaled EUR 1,154 million with a net result of EUR 187 million. Shareholder's equity as at year-end 2008 amounted to EUR 2,887 million. Schiphol Group employs over 2,500 people.

Schiphol Group's shareholders are:

State of the Netherlands	69.8%
City of Amsterdam	20.0%
Aéroports de Paris	8.0%
City of Rotterdam	2.2%

Financial Results

EUR million unless stated otherwise

	2008	2007	+/-
Results			
Revenue	1,154	1,146	0.7%
Result on sale of investment property	2	3	- 11.7%
Fair value gains and losses on property	19	112	- 82.9%
Operating expenses	881	841	4.8%
Operating result	294	420	- 29.9%
Result before tax	251	395	- 36.6%
Net result excluding fair value gains on investment property	173	233	- 25.8%
Result attributable to shareholders (net result)	187	316	- 40.8%
Depreciation, amortisation and impairment	172	175	- 1.4%
EBITDA 1)	466	594	- 21.5%
Investments in fixed assets	350	375	- 6.7%
Cash flow from operating activities	421	313	34.2%

Ratios

RONA after tax 2)	5.60%	9.20%
Return on equity (ROE) 3)	6.40%	11.10%
Leverage 4)	38.60%	23.50%
FFO / total debt 5)	19.30%	34.30%
FFO interest coverage ratio 6)	6.5x	7.7 x
Earnings per share 7)	1,083	1,844
		- 41.2%

Business volume (in numbers)	2008	2007	+/-
Air transport movements 8)	457,074	465,686	- 1.8%
Passenger movements (x 1,000) 8)	50,073	50,432	- 0.7%
Cargo (x 1,000 tonnes) 8)	1,568	1,610	- 2.6%
Average effective workforce in full-time equivalents	2,506	2,459	1.9%

1) EBITDA: operating result plus depreciation, amortisation and impairment

2) RONA after tax: operating result after tax plus share in results of associates and interest income / (average non-current assets minus deferred tax assets)

3) ROE: net result attributable to shareholders / average total equity

4) Leverage: interest-bearing debt / (total equity + interest-bearing debt)

5) Funds from operations (cash flow from operating activities before changes in working capital) / interest-bearing debt

6) Funds from operations plus gross interest expense / gross interest expense

7) Based on net result attributable to shareholders. The net result is adjusted to establish the dividend per share

8) Schiphol Group: Amsterdam Airport Schiphol, Rotterdam Airport and Eindhoven Airport

Investments

Investments in tangible fixed assets (in millions of euros)

2008	350
2007	375
2006	260

Major investments in 2008 (in millions of euros)

Baggage handling system	91
Security	39
Baggage screening	22
Construction of Cargo terminal 18	18
Construction of 2nd part of office building 'The Outlook'	13
Real estate development at Malpensa Airport, Italy	12
Land acquisition	15
ICT	20

Business Areas

Schiphol Group's operations are organised into four business areas.

The **Aviation Business Area** provides services and facilities directly related to the aviation processes. The **Consumers Business Area** offers products and services to visitors. The **Real Estate Business Area** is responsible for all commercial property activities and the **Alliances & Participations Business Area** manages international and national participations as well as the Dutch regional airports.

Aviation Business Area

The Aviation business area operates solely at Amsterdam Airport Schiphol. Aviation provides services and facilities to airlines, passengers and handling agents. The Netherlands Competition Authority (NMa) regulates the charges which are levied.

Sources of revenue include airport charges (aircraft, passenger and security charges) and concession fees (paid by oil companies for the right to provide aircraft refuelling services). In 2008, the business area accounted for 55% of Schiphol Group's revenues and 17% of the operating result.

EUR million	2008	2007	+/-
Revenue	640	650	- 1.6%
Operating expenses	589	555	6.0%
EBITDA	170	216	- 21.4%
Operating result	51	95	- 46.4%
Investments in fixed assets	216	208	3.8%
RONA after tax	2.0%	3.9%	

Consumers Business Area

The activities of the Consumers business area concern the independent operation of retail outlets and car parks, the granting and management of concessions for airport shopping and cafe, bar and restaurant facilities, and the marketing of advertising opportunities at Amsterdam Airport Schiphol. The business area also has activities outside the Netherlands, such as the operation of retail outlets via management contracts.

Sources of revenue include retail sales, parking charges, concession fees, advertising and management fees. In 2008, the business area accounted for 26% of Schiphol Group's revenues and 47% of the operating result.

EUR million	2008	2007	+/-
Revenue	302	301	0.1%
Operating expenses	164	157	4.5%
EBITDA	163	166	- 1.8%
Operating result	138	144	- 4.0%
Investments in fixed assets	22	48	- 54.5%
RONA after tax	41.7%	45.9%	

Real Estate Business Area

The Real Estate business area develops, manages, operates and invests in property at and around airports at home and abroad. The greater part of the portfolio, comprising both airport buildings and commercial properties, is located at and around Amsterdam Airport Schiphol.

Sources of revenue include rents, including ground rents. The business area also makes a significant contribution to Schiphol Group results via the other property results (sales, the fair value gains or losses on property and the granting of long leases on land). In 2008, the business area accounted for 12% of Schiphol Group's revenues and 32% of the operating result.

EUR million	2008	2007	+/-
Revenue	135	124	8.7%
Result on sale of investment property	2	3	- 11.7%
Fair value gains on property	19	112	- 82.8%
Operating expenses	64	68	- 5.8%
EBITDA	111	192	- 42.4%
Operating result	93	171	- 45.8%
Investments in fixed assets	93	109	- 14.7%
RONA after tax	4.9%	10.0%	

Alliances & Participations Business Area

The Alliances & Participations business area rolls out the AirportCity formula internationally. Alliances & Participations consists of Schiphol Group's interests in the regional airports in the Netherlands as well as its interests in airports abroad, other investments and Utilities.

Airport and parking charges are its main sources of revenue. The airports abroad contribute to the group results through performance fees and dividends as accounted for in share in results, through the interest they pay on loans and Intellectual Property fees. The Utility activities generate revenue from the transport of electricity and gas and from the supply of water to third parties. In 2007, the business area accounted for 7% of Schiphol Group's revenues and 4% of the operating result.

By applying the equity accounting method changes in the market value of the investments are not reflected in the results.

EUR million	2008	2007	+/-
Revenue	77	71	8.7%
Fair value gains on property	- 0.2	- 0.4	- 48.7%
Operating expenses	65	61	6.2%
EBITDA	23	20	13.6%
Operating result	12	10	28.0%
Investments in fixed assets	19	10	84.0%
RONA after tax	4.1%	9.8%	

History of Amsterdam Airport Schiphol

1916 Amsterdam Airport Schiphol starts life as a military airfield	1963 Construction of the new terminal at Schiphol Centre begins
1920 First KLM flight Amsterdam Airport Schiphol becomes a civil aviation airport	1967 New terminal at Schiphol Centre opens
1926 The 1928 Olympic Games in Amsterdam prompt the City of Amsterdam to take over airport operations from the Ministry of War	1975 Extension of the terminal by 120% is completed
1938 Schiphol becomes Europe's second airport to gain a tarmac runway system	1978 Opening of the Schiphol rail link
1940 The Luftwaffe bombs Schiphol on 10 May 1940 The Germans use Schiphol as a base for air attacks on Great Britain	1988 The main port strategy is launched: Amsterdam Airport Schiphol aims to rank among the top five major European airports and to develop into a main port, a major transport hub and driver of the economy
1943 American bombs destroy Schiphol and in 1944 German commando troops blow up all remaining buildings	1991 The new air traffic control tower is completed and Pier G opens
1956 The City of Amsterdam approves the plan to build a new airport	1993 The west wing of the terminal opens
1958 NV Luchthaven Schiphol is established to enable construction of a new airport to be financed The shareholders are the State of the Netherlands, the City of Amsterdam and the City of Rotterdam	1995 Schiphol Plaza opens
	2000 Expansion and renovation of Departure Lounge 2 is completed
	2003 Runway 18R-36L, the new (fifth) runway, opens
	2004 Extension of Departure Lounge 1, Departure Hall 3 and Arrival Hall 4 completed
	2005 Pier H completed
	2008 Strategic cooperation with Aéroports de Paris, whereby both companies acquired an 8% interest in each other

Amsterdam Airport Schiphol

During the whole of 2008 or part of It, Amsterdam Airport Schiphol provided direct connections to 262 European and intercontinental airports in 87 countries.

With passenger numbers totaling 47.4 million, Amsterdam Airport Schiphol ranked as Europe's fifth-largest passenger airport in 2008, and Europe's third-largest individual cargo airport handling over 1.56 million tonnes of cargo in that year. Air transport movements in 2008 totaled 428,332 making Amsterdam Airport Schiphol the fifth-largest European airport in terms of air transport movements in 2008. The airport is an important location for businesses. 582 companies were located at the airport in 2008, offering direct employment to 65,009 people.

Airport Zone

Airport area 2,787 hectares.

Runways

Runway	Location	Length	Width
Polder Runway	18R-36L	3,800 metres	60 metres
Zwanenburg Runway	18C-36C	3,300 metres	45 metres
Kaag Runway	06-24	3,500 metres	45 metres
Aalsmeer Runway	18L-36R	3,400 metres	45 metres
Buitenveldert Runway	09-27	3,450 metres	45 metres
Schiphol East Runway	04-22	2,014 metres	45 metres

Capacity

Annual passenger capacity of the terminal

2008	60-65 million
2005	58 million
2001	45 million
1999	38 million
1998	36 million
1994	32 million
1975	16 million

Aircraft parking stands

Aircraft stands at the piers	96
Buffer stands (excl. Schiphol-East)	103
Total	199

Number of car parking spaces

Passengers/visitors	21,713
Staff	14,586
Total	36,299

Shops and Catering Outlets

	Number of Shops	Number of Catering Outlets
Schiphol Plaza	42	26
Departure Lounges	79	49
Total	121	75

Ten Major European Airports (2008)

Airport	Passenger** movements	Air Transport movements	Cargo transport
	(x 1.000)	(x 1.000)	(x 1.000 ton)
London Heathrow	66,910 (1)	473 (3)	1.401 (4)
Paris Ch. de Gaulle	60,678 (2)	551 (1)	2.039 (1)
Frankfurt	53,234 (3)	480 (2)	2.021 (2)
Madrid	50,846 (4)	470 (4)	329 (10)
Amsterdam	47,392 (5)	428 (5)	1.568 (3)
Rome Fiumicino	35,133 (6)	341 (7)	
Munich	34,447 (7)	408 (6)	
London Gatwick	34,179 (8)		
Barcelona	30,208 (9)	321 (8)	
Paris Orly	26,206 (10)		
Vienna		266 (9)	
Copenhagen		264 (10)	
Luxembourg*			795 (5)
Brussels			659 (6)
Cologne			565 (7)
Liège			515 (8)
Milaan Malpensa			404 (9)

* Estimated

** Excl. transit-direct passengers

Traffic and Transport

Number of aircraft movements

Year	Total	Air transport	Other traffic
2008	446,693	428,332	18,361
2007	454,361	435,973	18,388
2006	440,153	423,122	17,031
2005	420,736	404,594	16,142
2004	418,613	402,738	15,875
2003	403,800	392,997	15,303
2002	417,120	401,385	15,735
2001	432,101	416,462	15,639
2000	432,483	414,928	17,555
1999	409,999	393,606	16,393
1990	246,504	202,347	44,157
1980	185,836	143,779	42,057
1970	135,520	105,466	30,054
1960	89,560	51,044	38,516
1950	40,876	23,794	17,082
1940	1,649	1,649	N/A

N/A = Not Available

Traffic and Transport

Number of air transport movements per region in 2008

(compared with 2007)

	Scheduled	Non-Scheduled	Total
Europe-EU (27)	278,196 (-3.6%)	14,963 (-8.6%)	293,159 (-3.8%)
Rest of Europe	42,153 (4.0%)	7,073 (-4.7%)	49,226 (2.6%)
North America	27,965 (11.5%)	720 (-41.4%)	28,685 (9.1%)
Lat. America	6,806 (-1.1%)	2,584 (2.8%)	9,390 (-0.1%)
Africa	9,796 (-4.5%)	5,318 (18.1%)	15,114 (2.4%)
Middle East	7,336 (-3.5%)	574 (-6.4%)	7,910 (-3.7%)
Asia	23,591 (2.3%)	1,257 (-11.9%)	24,848 (1.5%)
Total	395,843 (-1.5%)	32,489 (-4.7%)	428,332 (-1.8%)

Scheduled destinations from Amsterdam Airport Schiphol

	2008	2007
Todestinations	262	267
Incountries	87	87
Byscheduled airlines	99	102

Punctuality

Percentage of passenger aircraft arriving or departing within no more than 15 min. of its scheduled time.

	2008	2007
Arrivals	81.4%	81.0%
Departures	71.0%	71.1%

Traffic and Transport

Number of passenger movements

(x 1,000)

Year	Scheduled	Non-Scheduled	Transit-direct	Total
2008	43,540	3,851	38	47,430
2007	43,703	4,041	50	47,795
2006	41,714	4,273	79	46,066
2005	39,831	4,247	86	44,163
2004	38,035	4,391	116	42,541
2003	35,590	4,219	152	39,960
2002	36,102	4,485	148	40,736
2001	34,597	4,712	222	39,531
2000	34,496	4,774	336	39,607
1999	32,100	4,326	347	36,772
1990	13,363	2,824	285	16,471
1980	7,543	1,858	314	9,715
1970	3,744	1,262	165	5,172
1960	N/A	N/A	N/A	1,375
1950	N/A	N/A	N/A	356
1940	N/A	N/A	N/A	16

N/A = Not Available

Traffic and Transport

Number of passenger movements per region in 2008

(compared with 2007)

	Scheduled	Non-Scheduled	Total
Europe-EU (27)	24,538,835 (-2.9%)	1,914,005 (-8.2%)	26,452,840 (-3.3%)
Rest of Europe	4,251,070 (4.9%)	1,044,934 (-8.0%)	5,296,004 (2.1%)
North America	5,884,383 (5.0%)	874 (85.6%)	5,885,257 (5.1%)
Lat. America	1,779,169 (1.4%)	262,788 (-1.5%)	2,041,957 (1.0%)
Africa	1,961,807 (-1.0%)	594,007 (14.6%)	2,555,814 (2.2%)
Middle East	1,105,283 (4.5%)	46,465 (-2.7%)	1,151,748 (4.1%)
Asia	4,044,532 (0.8%)	1,867 (-73.1%)	4,046,399 (0.7%)
Total	43,565,079 (-0.4%)	3,864,940 (-4.8%)	47,430,019 (-0.8%)

Traffic and Transport

Cargo (in tonnes)

Year	Scheduled	Non-Scheduled	Total
2008	1,238,355	329,377	1,567,712
2007	1,279,546	330,736	1,610,262
2006	1,222,474	304,027	1,526,501
2005	1,149,143	300,712	1,449,855
2004	1,118,956	302,067	1,421,023
2003	1,035,456	270,699	1,306,155
2002	987,335	252,565	1,239,900
2001	944,857	238,351	1,183,208
2000	964,203	258,391	1,222,594
1999	957,449	223,268	1,180,717
1990	529,971	74,514	604,485
1980	279,448	38,632	318,080
1970	159,087	13,236	172,323
1960	41,307	5,116	46,423
1950	N/A	N/A	10,637
1940	N/A	N/A	636

N/A = Not Available

Traffic and Transport

Cargo per region in 2008 (in tonnes) (compared with 2007)

	Passenger services	Full-freighter services	Total
Europe-EU (27)	22,237 (-18.8%)	25,437 (94.7%)	47,674 (17.9%)
Rest of Europe	10,547 (-5.3%)	16,827 (-19.6%)	27,374 (-14.7%)
North America	191,922 (-5.9%)	75,215 (-31.8%)	267,137 (-15.0%)
Lat. America	62,411 (4.3%)	79,264 (-4.1%)	141,675 (-0.6%)
Africa	76,799 (-9.4%)	112,542 (19.8%)	189,341 (6.0%)
Middle East	34,995 (2.6%)	141,413 (-10.8%)	176,407 (-8.4%)
Asia	241,409 (-3.4%)	476,695 (3.6%)	718,103 (1.2%)
Total	640,319 (-4.6%)	927,392 (-1.3%)	1,567,712 (-2.6%)

Passengers Profile

Residence

	2008
Netherlands	33%
EU (ex. Domestic)	37%
Rest of Europe	6%
Intercontinental	24%

Gender

	2008
Male	62%
Female	38%

Reason for travelling

	2008
Business	37%
Congress/study	4%
Leisure	40%
Visiting friends/relatives	18%
Other	1%

Flight experience last 12 months

	2008
First flight	16%
1 to 3 flights	34%
4 to 10 flights	27%
> 10 flights	23%

Employment

Number of people, including temporary staff, working in the airport zone (as per 31 October of each year)

	Schiphol	Schiphol	Schiphol	Schiphol	Schiphol	
Year	North	South	East	Southeast	Centre	Total
2008	1,233	1,724	10,692	3,549	47,811	65,009
2007	1,103	1,300	10,207	3,856	45,662	62,128
2006	1,106	2,071	9,934	4,130	44,450	61,691
2005	1,212	2,106	9,765	3,496	41,391	57,970
2004	1,374	2,220	9,924	3,748	40,307	57,573
2003	1,325	2,362	9,516	3,198	40,698	57,099
2002	1,447	2,636	9,701	3,344	39,442	56,570
2001	1,431	2,902	9,118	2,975	38,446	54,854
2000	1,365	2,706	9,444	2,172	38,352	54,579
1999	1,642	2,554	8,678	1,664	36,555	51,093

Number of companies located in the airport zone

(as per 31 October of each year)

Year	Number of companies
2008	582
2007	596
2006	578
2005	543
2004	546
2003	542
2002	555
2001	547
2000	508
1999	523

Ten largest employers at Amsterdam Airport Schiphol

(as per 31 October of each year)

Company	Number of employees	
	2008	2007
1. KLM Royal Dutch Airlines	24,714	24,120
2. Schiphol Group*	2,738	2,390
3. Transavia.com	2,261	2,153
4. Group 4 Securicor - Aviation Security	2,175	2,150
5. Martinair Holland	1,866	2,269
6. KLM Catering Services Schiphol	1,581	1,606
7. Koninklijke Marechaussee	1,553	1,604
8. Trifion Aviation Security	1,303	180
9. Customs West	1,200	1,092
10. HMSHost	1,180	1,223

* Difference between 2007 and 2008 is mainly due to the fact that in 2007 temporary employees were not included.

Miscellaneous

Number of complaints received by the Local Community Contact Centre Schiphol (Bas)

	Number of Complaints	Number of Complainers
2008	609,617	6,881
Excl. frequent complainers*	50,846	6,443
2007	637,362	6,026
Excl. frequent complainers*	49,554	5,658
2006	783,721	7,858
2005	710,507	8,610
2004	714,009	10,756

* A frequent complainer is someone who filed a hundred or more complaints in the year under review.

Drinking water consumption (x 1,000 m³)

2008	1,332
2007	1,357
2006	1,317
2005	1,229
2004	1,251

Energy consumption (x million kWh)

2008	316.4
2007	310.5
2006	312.8
2005	305.4
2004	298.5

Natural gas consumption (x million m³)

2008	34.4
2007	32.4
2006	35.9
2005	36.3
2004	37.3

Awards

Amsterdam Airport Schiphol has been honoured with over 140 international awards since 1980 either as Best Airport in Europe or Best Airport in the World in different categories (overall, tax free, cargo, etc).

The airport won the following awards in 2008:

Business Traveller	Best airport in Europe
Executive Travel	Leading Edge Award
Canadian Travel Agents	Favourite International Airport
Cargonews Asia	Best cargo airport and air cargo terminal in Europe

Airport Network

Schiphol Group owns and operates Amsterdam Airport Schiphol and the regional Dutch airports of Rotterdam and Lelystad and has a 51% stake in Eindhoven Airport. Schiphol Group also has international operations at Terminal 4, JFK Airport, New York USA, and at Brisbane Airport, Australia.

Rotterdam Airport

Schiphol Group is the owner and operator of Rotterdam Airport.

Traffic and transport volume in 2008 (compared with 2007):

	2008	2007	%
Passengers (excl. transit direct)	986,780	1,060,043	-6.9%
Transito passagiers	26,891	33,052	
Passengers total	1,013,671	1,093,095	-18.6%
Air Cargo (in tonnes)	15	23	-34.8%
Air Transport Movements	15,272	16,243	-6.0%
Other	44,379	49,288	-10.0%
Total aircraft movements	59,651	65,531	-9.0%

www.rotterdam-airport.nl

Eindhoven Airport

Schiphol Group has a 51% stake in Eindhoven Airport. Traffic and transport volume in 2008 (compared with 2007):

	2008	2007	%
Passengers (excl. transit direct)	1,629,893	1,544,098	5.6%
Air Transport Movements	14,446	13,470	7.2%
Other	3,904	5,082	-23.2%
Total aircraft movements	18,350	18,552	-1.1%

www.eindhovenairport.nl

Lelystad Airport

Schiphol Group owns and operates Lelystad Airport, a general aviation airport. Lelystad Airport recorded 133,323 aircraft movements in 2008, up by 14.4% over the previous year.

Terminal 4, John F. Kennedy Airport, New York (USA)

Schiphol Group USA, a Schiphol Group subsidiary, has a 40% shareholding in the JFK IAT consortium, which revamped and operates Terminal 4 at JFK Airport. JFKIAT 's contract of management and operations of Terminal 4 is valid until 2025. Forty airlines, mainly international, including Air France-KLM and SkyTeam partner Northwest Airlines, use Terminal 4, the only terminal at JFK Airport open 24-hours-a-day. Traffic and transport volume in 2008 (compared with 2007):

	2008	2007	%
Passengers (excl. transit direct)	9,257,866	8,897,683	4.0%
Total aircraft movements	55,912	54,659	2.3%

Brisbane Airport (Australia)

Schiphol Australia, another Schiphol Group subsidiary, has a 18.7% share in Brisbane Airport Corporation Holding (BAC), the company operating Brisbane Airport from 1 July 1997 for a fifty-year period.

A new airport master plan approved by the Australian Government in 1999 is being implemented, which includes a new runway. Brisbane Airport Corporation achieved the following traffic and transport volume in 2008

(compared with 2007):

	2008	2007	%
Passengers (excl. Transit direct)	18,779,55	18,022,29	4.2%
Total aircraft movements	180,170	171,412	5.1%

General information

Marketing Airport City Products

In addition to managing airports (other than Amsterdam Airport Schiphol) Schiphol Group also operates elements of the AirportCity concept at other airports. Examples are Schiphol Real Estate's property operations near Eindhoven Airport and Milan Malpensa Airport (Italy).

Schiphol Group also has an 18.75% interest in Tradeport, a logistics complex at Hong Kong Airport. In 2004 Schiphol Group established a joint venture with the operator of Stockholm-Arlanda Airport to manage the retail facilities in the airport's north terminal. The contract was expanded in 2005 to include the entire airport terminal.

In 2008, Schiphol Group and Guangzhou Baiyun International Airport signed a two year contract for the development of commercial activities at the airport in Guangzhou.

Did you know...?

- Amsterdam Airport Schiphol is the world's oldest international airport that is still located on the same field where the first plane landed in 1916.
- Amsterdam Airport Schiphol is the second lowest international airport in the world. It is 4.5 meters below sea level. Only Rotterdam airport, part of Schiphol Group, is lower: 6 meters below sea level.
- Amsterdam Airport Schiphol was the first airport on European mainland to have tax free shops.
- Amsterdam Airport Schiphol was the second European airport with a environmental system based on ISO 14001.
- In 2001, Amsterdam Airport Schiphol was the first airport in the world where passengers passed Passport Control with the help of iris recognition.
- In 2002, Amsterdam Airport Schiphol was the first airport in the world to host a museum with paintings by old masters: The Rijksmuseum Amsterdam Schiphol.
- The Schiphol Terminal has a floor area of 600,000 square metres.
- Schiphol is the first airport in the world to use a robot to load baggage containers.
- Since 1980, Amsterdam Airport Schiphol has won more than 140 awards as best airport of Europe or the world.

Other Publications

Annual Report 2008
Corporate Responsibility Report 2008
Traffic Review 2008
Cargo Year Book 2008

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