

Facts & 2012 Figures



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Introduction

This publication contains Facts and Figures on Schiphol Group for the year 2012.

This information has been grouped into three categories:

'About Schiphol Group',
'Schiphol as location' and
'Airport Network'.

More information on Schiphol Group can be found on the Internet.

Please visit www.schiphol.nl
and www.youtube.com/schiphol

Information on Amsterdam Airport Schiphol can be found as well on www.schiphol.nl or telephone + 31 (0)20 794 0800.

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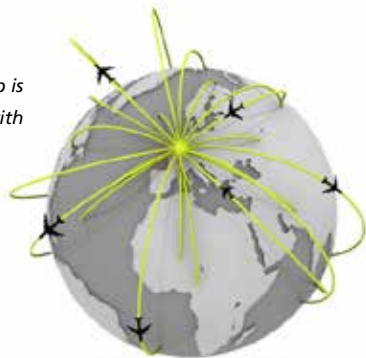
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Amsterdam Airport Schiphol

 317	direct destinations
 51 million	passengers, 1.5 million tonnes of cargo
 423,400	air transport movements
 290,000	jobs in the Netherlands, 64,000 people are employed at the Schiphol location
 650,000 m²	terminal area, five main runways on 2,787 hectares
 3.9 billion euro	total value of fixed assets
 500	companies located at Schiphol
 26 billion euro	contribution of aviation sector to the Dutch Gross National Product

Mission

The mission of Schiphol Group is to connect the Netherlands with all the important economic, political and cultural cities and centres in the world.



About Schiphol Group

Schiphol Group is an airport company with Amsterdam Airport Schiphol as its main airport. We aim to create sustainable value for our stakeholders, taking into account the different interests they have. Our actions revolve around our core values: reliability, efficiency, hospitality, inspiration and sustainability. Our mission is to connect the Netherlands via the Mainport Schiphol with all the important economic, political and cultural cities and centres in the world. It is the aim of Amsterdam Airport Schiphol to be and remain Europe's preferred airport; the airport that is valued for its quality, capacity and extensive network of destinations.

The main airport, Schiphol, is operated as an AirportCity, a dynamic metropolitan area that offers passengers and airlines all the services they need, 24 hours a day. Approximately five hundred companies with a total of 64,000 employees are located at Schiphol.

Apart from our Dutch operations (Amsterdam Airport Schiphol, Rotterdam The Hague Airport, Eindhoven Airport and Lelystad Airport) we are directly and indirectly active in the United States, Australia, Italy, Hong Kong, Aruba and Sweden and own a strategic 8% share in Aéroports de Paris.

The activities of our airports have an important socio-economic function. In 2012 revenue reached EUR 1,353 million with a net results of EUR 199 million. Our return on equity was 6.2%. In 2012, Schiphol Group had 2,131 employees, 1,949 of whom work at the Schiphol location.



Key figures

EUR million unless stated otherwise	2012	2011	%
Results			
Revenue	1,353	1,278	5.8
Result on sale of investment property	12	1	
Fair value gains on investment property	- 24	- 1	
Operating expenses	- 1,044	- 975	7.0
Operating result	296	304	- 2.5
Result before tax	254	249	2.2
Results attributable to shareholders (net result)	199	194	2.2
Depreciation, amortisation and impairment	238	208	14.5
EBITDA	534	512	4.4
Capital expenditure (investments in property, plant and equipment)	298	263	13.2
Cash flow from operating activities	399	387	3.0
Proposed dividend	108	97	11.2
Ratios			
RONA after tax	5.7%	5.7%	
Return on equity (ROE)	6.2%	6.2%	
Leverage	37.8%	37.9%	
FFO / total debt	24.5%	18.5%	
FFO interest coverage ratio	5.6	4.5	
Earnings per share	1,068	1,045	
Dividend per share	582	524	
Business volume (in numbers)			
Air transport movements	459,967	453,613	1.4
Passenger movements (x 1,000)	55,284	53,522	3.3
Cargo (x 1,000 tonnes)	1,483	1,524	- 2.7
Workforce in average full-time equivalents	2,087	2,115	- 1.3

Schiphol Group's shareholders are:

State of the Netherlands 69.8%, Municipality of Amsterdam 20.0%, Aéroports de Paris 8.0% and the Municipality of Rotterdam 2.2%.

Traffic Volume

Amsterdam Airport Schiphol, Rotterdam The Hague Airport and Eindhoven Airport combined

2012 **55,284** 2012 **1,483**

Passengers x 1,000		Cargo volume x 1,000 tonnes	
	2011	53,522	2011
	2010	48,324	2010
	2009	46,246	2009
	2008	50,074	2008

2012 **459,967**

Air transport movements

2011	453,613
2010	415,883
2009	418,742
2008	457,074

Total Amsterdam Airport Schiphol

2012 **50,976** 2012 **1,483**

Passengers x 1,000		Cargo volume x 1,000 tonnes	
	2011	49,681	2011
	2010	45,137	2010
	2009	43,523	2009
	2008	47,392	2008

2012 **423,407**

Air transport movements

2011	420,349
2010	386,316
2009	418,742
2008	428,336

Investments

Investments in tangible fixed assets

(in millions of euros)

2012	298
2011	263
2010	248
2009	215
2008	350

Major investments in 2012

(in millions of euros)

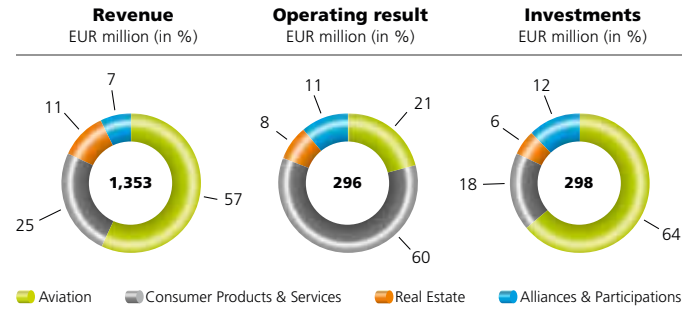
70 MB Baggage Programme	36
ICT	23
Major maintenance	10
Property at Rotterdam The Hague Airport	23
Optimising check-in desks and the government's No-Q pilot	16
Alterations for larger aircraft	9
Central security in the non-Schengen area of the terminal	8





Business areas

Schiphol Group's operations are organised into four business areas. The **Aviation** business area operates at Amsterdam Airport Schiphol and provides services and facilities to airlines, passengers and handling agents. The activities of the **Consumer Products & Services** business area comprise the products and services offered to passengers and visitors, such as shops, food service outlets, entertainment and parking. **Real Estate** develops, manages, operates and invests in property at and around Schiphol and other airports. **Alliances & Participations** consists of Schiphol Group's interests in the regional airports in the Netherlands and its interests in airports abroad.



Business area Aviation

The activities of the business area Aviation take place at Amsterdam Airport Schiphol. Aviation provides services and facilities to airlines, passengers and handling agents. The business area supports an efficient and high-quality passenger and cargo process. It is responsible for the provision of the check-in and security facilities, the design of the terminal, piers and gates, the development and management of the baggage system, management of the landing area, the maintenance of this infrastructure and the coordination of safety on platforms, roads and grounds and in the buildings.

EUR million	2012	2011	%
Total revenue	773	734	5.3
Operating expenses	710	685	3.6
EBITDA	225	202	11.6
Operating result	63	49	29.4
Average fixed assets	2,100	2,083	0.8
RONA after tax	2.3%	1.8%	

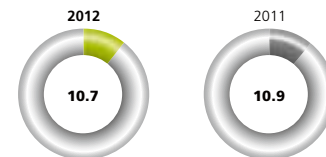
Number of scheduled destinations

Passengers and cargo



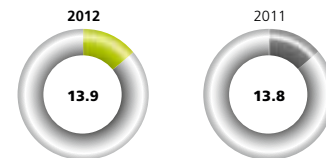
Passenger market share

Top 10 European airports (in %)



Cargo market share

Top 10 European airports (in %)



Business area Consumer Products & Services

The business area Consumer Products & Services develops and manages the range of products and services offered at Amsterdam Airport Schiphol. Its primary aim is to enable passengers to travel care-free and comfortably. This business area grants concessions for shops, restaurants, services and entertainment and operates a number of shops and the car parks. It also creates opportunities to advertise at Amsterdam Airport Schiphol. The Privium programme and the VIP centre offer a range of specific services for premium passengers.

EUR million	2012	2011	%
Total revenue	366	340	7.9
Operating expenses	188	192	- 1.8
EBITDA	204	174	17.4
Operating result	178	148	20.5
Average fixed assets	258	247	4.2



Business area Real Estate

The business area Real Estate develops, manages, operates and invests in property on and around airports in the Netherlands and abroad.

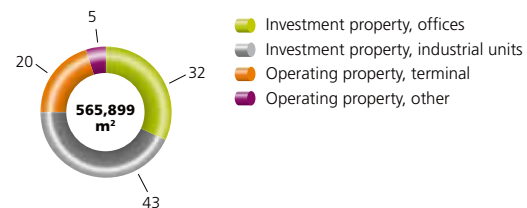
The portfolio comprises both operational and commercial real estate that, for the most part, is located on and around Amsterdam Airport Schiphol.

The business area offers companies and logistics service providers a variety of locations, offices and business premises and different types of rental contracts, with the special benefit of being in the immediate vicinity of an international airport. Of the property included in the total portfolio, 87% is located at Amsterdam Airport Schiphol, 4% at and around the regional airports of Rotterdam and Eindhoven and 9% in Italy.

EUR million	2012	2011	%
Total revenue	170	172	- 1.0
Result on sale of investment property	12	1	
Fair value gains on property	- 23	- 2	
Operating expenses	136	99	37.3
EBITDA	61	90	- 32.6
Operating result	23	72	- 68.3
Average fixed assets	1,521	1,555	- 2.2
RONA after tax	0.8%	3.5%	

Property portfolio per category

(as % of total square meters)



Business area Alliances & Participations

In the Netherlands, we have interests in three regional airports: Eindhoven Airport (51%), Rotterdam The Hague Airport and Lelystad Airport (the latter two both 100%). Alliances & Participations is also responsible for other activities, such as Schiphol Telematics and Schiphol Utilities. The business area also encompasses our participations in foreign airports in Paris, New York and Brisbane. In addition, we support airport activities on Aruba.

EUR million	2012	2011	%
Total revenue	158	151	4.7
Fair value gains and losses on property	- 1	1	
Operating expenses	125	117	7.2
EBITDA	43	46	- 6.4
Operating result	32	35	- 8.9
Share in result of associates including interest	55	42	31.1
Average fixed assets	883	861	2.5
RONA after tax	8.8%	8.0%	



History of Amsterdam Airport Schiphol

- 1916** Amsterdam Airport Schiphol starts as a military airfield
- 1920** First KLM flight Amsterdam Airport Schiphol becomes a civil aviation airport
- 1926** The 1928 Olympic Games in Amsterdam prompt the City of Amsterdam to take over airport operations from the ministry of War
- 1938** Schiphol becomes Europe's second airport to gain a tarmac runway system
- 1940 - 1944**
The Luftwaffe bombs Schiphol on 10 May 1940. The Germans use Schiphol as a base for air attacks on Great Britain. American bombs destroy Schiphol and in 1944 German commando troops blow up all remaining buildings
- 1956** The City of Amsterdam approves the plan to build a new airport
- 1958** N.V. Luchthaven Schiphol is established to enable the financing of the construction of a new airport. The shareholders are the State of the Netherlands, the City of Amsterdam and the City of Rotterdam
- 1963** Construction of the new terminal at Schiphol Centre begins
- 1967** New terminal at Schiphol Centre opens
- 1975** Extension of the terminal by 120% is completed
- 1978** Opening of the Schiphol rail link

- 1988** The Mainport strategy is launched: Amsterdam Airport Schiphol aims to rank among the top five major European airports and to develop into a Mainport, a major transport hub and driver of the economy
- 1991** The new air traffic control tower is completed and Pier G opens
- 1993** The west wing of the terminal opens
- 1995** Schiphol Plaza opens
- 2000** Expansion and renovation of Departure Lounge 2 is completed
- 2003** Runway 18R-36L, the new (fifth) main runway, taken into use
- 2004** Extension of Departure Lounge 1, Departure Hall 3 and Arrival Hall 4 completed
- 2005** Pier H completed
- 2008** Strategic cooperation with Aéroports de Paris, whereby both companies acquired an 8% interest in each other
- 2010** Holland Boulevard renewed with the first AirportLibrary in the world
- 2010** Baggage hall South in operation
- 2011** Renovation of Departure Lounge 3
- 2011** World's first Airport Park opened
- 2011** New GA Terminal
- 2011** Fokker 100 on the Panorama Terrace
- 2011** Schiphol welcomes its billionth passenger
- 2012** Renovation of Lounge 4
- 2012** Backbone 70 Million Bags baggage-system fully operational





Schiphol as location

During the whole of 2012 or part of it, Amsterdam Airport Schiphol provided direct connections to 317 European and intercontinental airports in 98 countries. With passenger numbers totalling 51 million, Amsterdam Airport Schiphol ranked as Europe's fifth-largest passenger airport in 2012, and Europe's third-largest individual cargo airport handling over 1.5 million tonnes of cargo in that year. Air transport movements in 2012 totalled 423,400 making Amsterdam Airport Schiphol the fourth-largest European airport in terms of air transport movements in 2012. The airport is an important location for businesses. 497 companies were located at the airport in 2012, offering direct employment to about 64,000 people.

Airport Zone

Airport area 2,787 hectares

Aircraft stands

Connected	93
Disconnected	105

Total 198

Runways

Name	Location	Length	Width
1 Polder Runway	18R - 36L	3,800 metres	60 metres
2 Zwanenburg Runway	18C - 36C	3,300 metres	45 metres
3 Kaag Runway	06 - 24	3,500 metres	45 metres
4 Aalsmeer Runway	18L - 36R	3,400 metres	45 metres
5 Buitenveldert Runway	09 - 27	3,453 metres	45 metres
6 Schiphol East Runway	04 - 22	2,014 metres	45 metres

Parking, shops and catering outlets

Number of car parking spaces

Travellers / visitors	22,776
Staff	15,550
Total	38,326

Shops and catering outlets	Number of shops	Number of catering outlets
Schiphol Plaza	38	27
Departure Lounges	77	55
Total	115	82



Top Ten Major European Airports in 2012

Passengers (excl. transit-direct) x 1,000

			2012	Compared to 2011 in %
1	London Heathrow	LHR	69,985	+ 0.9
2	Paris Charles de Gaulle	CDG	61,490	+ 1.0
3	Frankfurt	FRA	57,274	+ 1.7
4	Amsterdam	AMS	50,976	+ 2.6
5	Madrid	MAD	45,104	- 9.0
6	Istanbul	IST	44,999	+ 20.0
7	Munich	MUC	38,193	+ 1.6
8	Rome Fiumicino	FCO	36,741	- 1.8
9	Barcelona	BCN	35,091	+ 2.2
10	London Gatwick	LGW	34,211	+ 1.7

Cargo volume x 1,000 tonnes

			2012	Compared to 2011 in %
1	Frankfurt	FRA	1,986	- 6.9
2	Paris Charles de Gaulle	CDG	1,950	- 6.6
3	Amsterdam	AMS	1,483	- 2.6
4	London Heathrow	LHR	1,465	- 1.3
5	Leipzig	LEJ	864	+ 13.6
6	Cologne	CGN	730	+ 0.5
7	Luxembourg	LUX	615	- 6.4
8	Liège	LGG	577	- 14.5
9	Istanbul	IST	522	+ 4.9
10	Brussels	BRU	459	- 3.3

Air transport movements x 1,000

			2012	Compared to 2011 in %
1	Paris Charles de Gaulle	CDG	491	- 3.1
2	Frankfurt	FRA	476	- 1.1
3	London Heathrow	LHR	471	- 1.0
4	Amsterdam	AMS	423	+ 0.8
5	Munich	MUC	377	- 2.9
6	Madrid	MAD	373	- 13.1
7	Istanbul	IST	349	+ 14.4
8	Rome Fiumicino	FCO	309	- 4.6
9	Barcelona	BCN	290	- 4.3
10	Zurich	ZRH	252	- 2.3

Traffic and Transport

Number of air transport movements

Year	Total	Air transport	General aviation
2012	437,904	423,407	14,497
2011	437,083	420,249	16,834
2010	402,375	386,316	16,059
2005	420,736	404,594	16,142
2000	432,483	414,928	17,555
1990	246,504	202,347	44,157
1980	185,836	143,779	42,057
1970	135,520	105,466	30,054
1960	89,560	51,044	38,516
1950	40,876	23,794	17,082
1940	1.649	1.649	N/A

N/A = not available



Number of air transport movements per region in 2012

(compared to 2011)

	Air transport movements	Compared to 2011 in %	Passengers (incl. Transit-direct)	Compared to 2011 in %	Cargo (tonnes)	Compared to 2011 in %
E.U.*)	281,107	- 0.4%	28,102,062	1.1%	32,305	- 3.7%
Rest of Europe	59,048	9.5%	6,563,504	8.7%	106,191	69.9%
Total Europe	340,155	1.2%	34,665,566	2.4%	138,496	44.2%
North America	24,899	- 3.3%	5,564,646	1.2%	260,792	- 7.9%
South America	10,183	- 0.5%	2,287,124	6.7%	173,716	- 0.3%
Africa	16,153	6.0%	2,802,807	8.3%	176,958	- 4.3%
Middle East	9,294	- 7.9%	1,410,336	- 5.6%	172,199	- 2.2%
Asia	22,723	- 0.7%	4,305,111	2.9%	561,286	- 7.9%
Total inter-continental	83,252	- 1.1%	16,370,024	2.9%	1,344,952	- 5.8%
Grand total	423,407	0.8%	51,035,590	2.6%	1,483,448	- 2.6%

*) The 27 official members of the European Union

Traffic and Transport

Scheduled destinations from Amsterdam Airport Schiphol

2012

2011

Todestinations	317	313
Incountries	98	104
Byscheduled airlines	101	103

Punctuality

Percentage of passenger aircraft arriving or departing within no more than 15 minutes of its scheduled time.

Punctuality of arrivals (in %)



Punctuality of departures (in %)



Number of passenger movements (x 1,000)

Year	Scheduled	Non-scheduled	Transit-direct	Total
2012	47,139	3,837	60	51,036
2011	45,958	3,796	74	49,828
2010	41,262	3,875	75	45,212
2005	39,831	4,247	86	44,163
2000	34,496	4,774	336	39,607
1990	13,363	2,824	285	16,471
1980	7,543	1,858	314	9,715
1970	3,744	1,262	165	5,172
1960	N/A	N/A	N/A	1,375
1950	N/A	N/A	N/A	356
1940	N/A	N/A	N/A	16

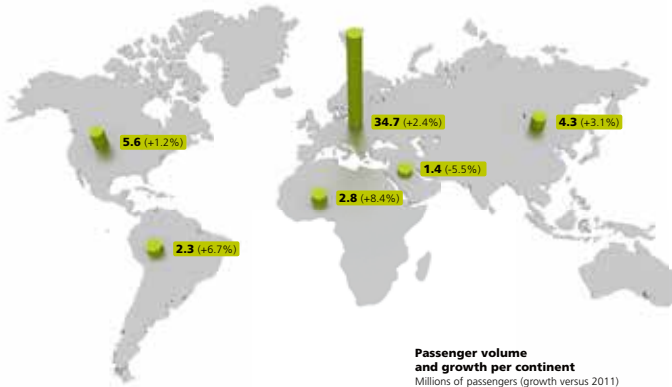
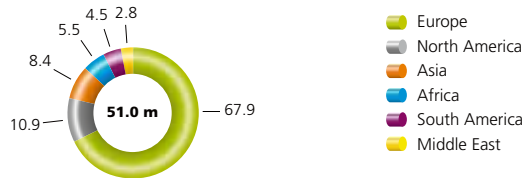
N/A = not available



Traffic and Transport

Number of passenger movements per region in 2012

Passengers per continent (in %)



Passenger volume and growth per continent
Millions of passengers (growth versus 2011)

Cargo (in tonnes)

Year	Scheduled	Non-scheduled	Total
2012	1,231,753	251,695	1,483,448
2011	1,249,344	274,462	1,523,806
2010	1,210,029	302,227	1,512,256
2005	1,149,143	300,712	1,449,855
2000	964,203	258,391	1,222,594
1990	529,971	74,514	604,485
1980	279,448	38,632	318,080
1970	159,087	13,236	172,323
1960	41,307	5,116	46,423
1950	N/A	N/A	10,637
1940	N/A	N/A	636

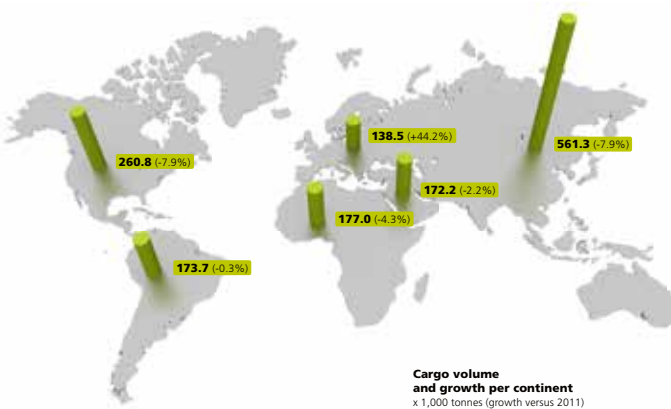
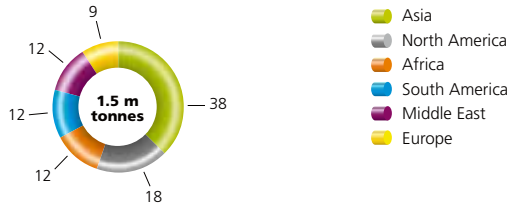
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Traffic and Transport

Cargo per region in 2012 (in tonnes)

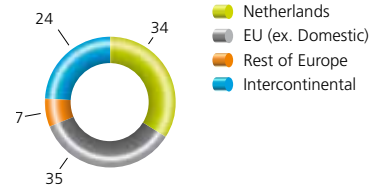
Cargo per continent (in %)



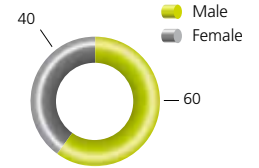
Cargo volume and growth per continent
x 1,000 tonnes (growth versus 2011)

Passenger Profile

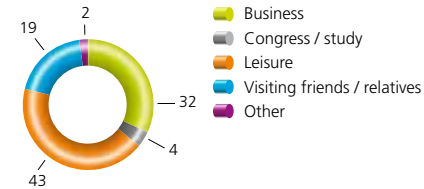
Residence (in %)



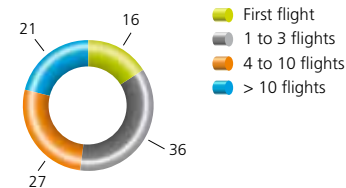
Gender (in %)



Reason for travelling (in %)



Flight experience last 12 months (in %)



Employment

Number of people, including temporary staff, working at the airport

(as per 31 October of each year)

Year	Schiphol North	Schiphol South	Schiphol East	Schiphol Southeast	Schiphol Centre	North-west	Total
2012	1,516	1,920	10,074	4,363	44,728	1,460	64,061
2011	1,340	1,592	10,014	3,932	45,408		62,286
2010	678	1,637	10,241	3,582	43,670		59,808
2009	690	1,691	10,043	3,069	44,493		59,986
2008	934	1,724	10,692	3,549	48,110		65,009
2007	822	1,300	10,207	3,856	45,943		62,128
2006	862	2,071	9,934	4,130	44,694		61,691
2005	829	2,106	9,765	3,496	41,773		57,970
2004	1,011	2,220	9,924	3,748	40,670		57,573
2003	1,136	2,362	9,516	3,198	40,887		57,099

Number of companies located in the airport zone

(as per 31 October of each year)

Year	Number of companies
2012	497
2011	502
2010	514
2009	544
2008	582
2007	596
2006	578
2005	543
2004	546
2003	542

Ten largest employers at Schiphol

(as per 31 October of each year / including temporary staff)

Company	Number of employees	2012	2011
1. Koninklijke Luchtvaart Maatschappij		24,426	24,462
2. Schiphol Group		2,159	2,183
3. G4S Aviation Security		2,000	1,851
4. Koninklijke Marechaussee district Schiphol		1,906	1,788
5. transavia.com		1,755	1,845
6. HMSHost		1,343	1,367
7. KLM Catering Services Schiphol		1,329	1,321
8. Microsoft		1,185	1,120
9. Air Traffic Control the Netherlands		1,033	912
10. Trigon Aviation Security		940	863



Corporate Responsibility

Schiphol Group conducts its business with respect for people, the community and the environment. Our company has financially sound and efficient business operations and creates a balance in the relationship between economic, social and ecological values: people, planet and profit. Together with our stakeholders, we are always looking for innovative solutions that improve the sustainability of our operations and make us better prepared for the future. Corporate Responsibility is crucial for both our licence to grow and our licence to operate.





CO₂ emission



= Neutral

CO₂ emissions for own operating activities

Amsterdam Airport Schiphol (tonnes / operating year)

 Energy consumption	105,631.3
 Own fleet of motor vehicles	2,769.3
 Commuter traffic own employees	2,308.3
 Other	2,120.8
Gross CO ₂ emissions	112,829.7
Compensation of electricity consumption	83,310.0
Compensation of other emissions	29,519.7
Net CO ₂ emissions	0

Electricity consumption

Amsterdam Airport Schiphol (x1,000 kWh / operating year)



Natural gas consumption

Amsterdam Airport Schiphol (x1,000 m³ / operating year)



Drinking water consumption per passenger

(litres)





The battery exchange station of electric transport company Better Place was opened in September 2012. The station is used by the electric taxis of companies Connexion, BIOS-group and TCA.

Number of complaints received by the Local Community Contact Centre Schiphol Group (Bas) (as per operational year: 1 November to 31 October)

Year		Number of complaints	Number of complainers
2012	specific*	84,764	5,286
	periodical	42,069	
	other	3,861	
2011	specific	88,768	5,419
	periodical	40,843	
	other	3,255	
Excl. frequent complainers**			
2012	specific	18,505	5,253
	periodical	34,433	
	other	281	
2011	specific	20,324	5,394
	periodical	36,098	
	other	303	

* A specific complaint concerns a specific flight on a specific time. Periodical complaints concern certain times of the day. Other complaints concern amongst other (governmental) policy matters.
 ** A frequent complainer is someone who filed a hundred or more complaints in the year under review.



Awards

Since 1980 Amsterdam Airport Schiphol has won over 180 awards as best airport in Europe or world-wide in several categories.

In 2012 Amsterdam Airport Schiphol received the following awards:

- Best Airport Europe 2012 (SKYTRAX)
- Best Airport 2012 (ACI Europe)
- International Airport of the Year 2012 (CAPA)
- Best Airport for Business Travellers 2012 (Business Traveller)
- Best International Airport 2012 for cargo (Asian Freight & Supply Chain Award)
- Best Annual Report for not listed companies (FD Sijthoff)
- Rijksmuseum Partner Award 2012
- Best Airport Bar 2012 (FAB Award for café Rembrandt)

New York JFK



Airport Network

Schiphol Group owns and operates Amsterdam Airport Schiphol and the regional Dutch airports of Rotterdam and Lelystad and has a 51% stake in Eindhoven Airport. Schiphol Group also has international operations at Terminal 4, JFK Airport, New York (USA) and at Brisbane Airport in Australia.

Schiphol Group has a strategic cooperation with Aruba Airport Authority. In 2008 Schiphol Group and Aéroports de Paris have entered in an alliance, HubLink, and both airport companies have taken a 8% share in each other.



Other commercial activities

Schiphol Group also is directly and indirectly commercially active at other airports. Examples are Schiphol Real Estate's property operations at Eindhoven Airport, Rotterdam The Hague Airport and Milan Malpensa Airport (Italy). Schiphol Group also has an 18.75% interest in Tradeport, a logistics complex at Hong Kong Airport. Together with the operator of Stockholm-Arlanda Airport Schiphol Group has a joint-venture to manage the retail facilities in the terminals of Stockholm Airport and Göteborg Airport.

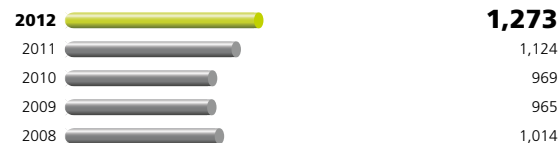


Rotterdam The Hague Airport

Schiphol Group is the owner and operator of Rotterdam The Hague Airport.

Rotterdam The Hague Airport

Passengers x 1,000

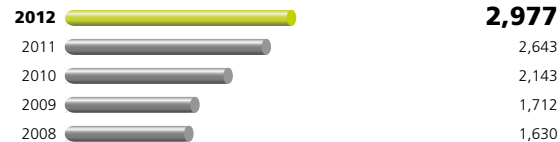


Eindhoven Airport

Schiphol Group has a 51% stake in Eindhoven Airport.

Eindhoven Airport

Passengers x 1,000



Lelystad Airport

Schiphol Group owns and operates Lelystad Airport, a general aviation airport.

Lelystad Airport

Air transport movements



Brisbane Airport (Australia)

Schiphol Australia, another Schiphol Group subsidiary, has a 18.72% share in Brisbane Airport Corporation Holding (BAC), the company operating Brisbane Airport.

Brisbane Airport (Australia)

Passengers x 1,000

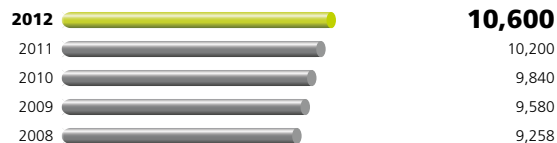


Terminal 4 John F. Kennedy Airport, New York (USA)

Schiphol USA, a Schiphol Group subsidiary has a 100% stake in JFK IAT LLC which operates Terminal 4 at JFK Airport.

JFK IAT, New York (USA)

Passengers x 1,000



Aruba Airport

Schiphol Group supports airport activities on Aruba.

Aruba

Passengers x 1,000



Aéroports de Paris

In 2008 Schiphol Group entered into a strategic alliance, HubLink, with the Parisian airport company Aéroports de Paris. Both airport companies have a stake of 8% in each other.

Charles de Gaulle (Paris)

Passengers x 1,000



Orly (Paris)

Passengers x 1,000





General Information

Did you know...?

- Amsterdam Airport Schiphol is the world's oldest international airport that is still located on the same field where the first aircraft landed in 1916.
- Amsterdam Airport Schiphol is the second lowest located international airport in the world. It is 4.5 meters below sea level. Only Rotterdam The Hague airport, part of Schiphol Group, is situated lower: 6 meters below sea level.
- In 1957, Amsterdam Airport Schiphol was the first airport on European mainland to have tax free shops.
- In 2001, Amsterdam Airport Schiphol was the first airport in the world where passengers can pass passport control by means of iris recognition.
- In 2002, Amsterdam Airport Schiphol was the first airport in the world to host a museum with paintings by old masters: the Rijksmuseum Amsterdam Schiphol.
- In 2010, at the Holland Boulevard behind passport control, Schiphol opened the first Airport Library in the world.
- The Schiphol terminal has a floor area of 600,000 square metres.
- In Baggage hall South Schiphol operates the most innovative baggage system in the world with six robots to load baggage containers.
- In 2011, the first 'Airport Park' in the world was opened in Departure Lounge 1.

Other publications

Annual Report 2012

Traffic Review 2012

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