

Facts & 2013 Figures



Introduction

This publication contains Facts and Figures on Schiphol Group for the year 2013.

This information has been grouped into three categories:

'About Schiphol Group',
'Schiphol as location' and
'Airport Network'.

More information on Schiphol Group and Amsterdam Airport Schiphol can be found on the Internet.

Please visit www.schiphol.nl and www.youtube.com/schiphol

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Inhoud

Schiphol Group

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Amsterdam Airport Schiphol



323

direct destinations



52.6 million

passengers, 1.5 million tonnes of cargo



425,565

air transport movements



290,000

jobs in the Netherlands, approx 65,000 people are employed at the Schiphol location



650,000 m2

terminal area, five main runways on 2,787 hectares



4 billion euro

total value of fixed assets



approx 500

companies located at the Schiphol location

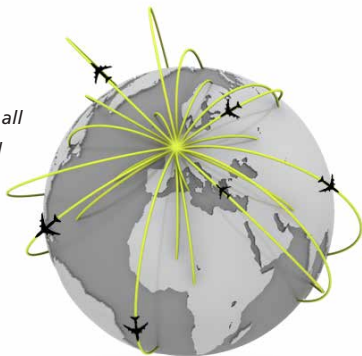


26 billion euro

contribution of aviation sector to the Dutch Gross Domestic Product

Mission

Schiphol Group's mission is to connect the Netherlands with all of the world's major cities and economic, political and cultural centres.



About Schiphol Group

Schiphol Group is an airport company with Amsterdam Airport Schiphol as its main airport. We aim to create sustainable value for our stakeholders, taking into account the different interests they have. Our actions revolve around our core values: reliability, efficiency, hospitality, inspiration and sustainability. Our mission is to connect the Netherlands via the Mainport Schiphol with all the important economic, political and cultural cities and centres in the world. It is the aim of Amsterdam Airport Schiphol to be and remain Europe's Preferred Airport; the airport that is valued for its quality, capacity and extensive network of destinations.

The main airport, Schiphol, is operated as an AirportCity, a dynamic metropolitan area that offers passengers and airlines all the services they need, 24 hours a day. Approximately five hundred companies with a total of 65,000 employees are located at Schiphol.

Apart from our Dutch operations (Amsterdam Airport Schiphol, Rotterdam The Hague Airport, Eindhoven Airport and Lelystad Airport) we are directly and indirectly active in the United States, Australia, Italy, Hong Kong, Aruba and Sweden and own a strategic 8% share in Aéroports de Paris.

The activities of our airports have an important socio-economic function. In 2013 revenue reached EUR 1,382 million with a net result of EUR 227 million. Our return on equity was 7.0%. In 2013, Schiphol Group had 2,093 employees, 1,904 of whom work at the Schiphol location.

Key Figures Schiphol Group

2013 2012 %

EUR million unless stated otherwise

Results

Revenue	1,382	1,353	2.2
Result from sales of property	-	12	-98.4
Fair value gains on property	3	-24	110.6
Operating expenses (excluding depreciation, amortisation and impairment)	798	806	-0.9
EBITDA ¹	587	534	9.8
Depreciation and amortisation	248	215	15.6
Impairment	17	23	-23.4
Operating result	321	296	8.2
Financial income and expenses	-95	-88	7.7
Share in results of associates	51	45	11.2
Result before tax	276	254	8.9
Corporate income tax	-46	-57	-20.5
Result after tax	231	196	17.5
Net result	227	199	14.5
Total equity	3,309	3,198	3.5
Investments in intangible assets and property, plant & equipment	310	298	4.0
Cash flow from operating activities	468	399	17.2
Proposed dividend	135	108	24.9

Ratios

RONA after tax ²	6.1%	5.7%
Return on equity (ROE) ³	7.0%	6.2%
Leverage ⁴	37.6%	37.8%
FFO/total debt ⁵	24.7%	24.5%
FFO interest coverage ratio ⁶	5.7	5.6
Earnings per share ⁷	1,222	1,068
Dividend per share	727	582

Business volume (in numbers)

Air transport movements ⁸	468,996	461,237	1.7
Passenger movements (x 1,000) ⁸	57,556	55,284	4.1
Cargo (x 1,000 tonnes) ⁸	1,531	1,483	3.2
Workforce in full-time equivalents	2,058	2,087	-1.4

Schiphol Group's shareholders are: State of the Netherlands 69.8%, Municipality of Amsterdam 20.0%, Aérports de Paris 8.0% and the Municipality of Rotterdam 2.2%.

- 1) Operating result plus depreciation, amortisation and impairment
- 2) Operating result after tax plus share in results of associates and interest income / (average non-current assets minus deferred tax assets)
- 3) Net result attributable to shareholders / average total equity
- 4) Leverage: interest-bearing debt / (total equity + interest-bearing debt)
- 5) Funds from operations (cash flow from operating activities before changes in working capital) / interest-bearing debt
- 6) Funds from operations plus gross interest expense / gross interest expense
- 7) Based on net result attributable to shareholders
- 8) Schiphol Group: Amsterdam Airport Schiphol, Rotterdam The Hague Airport and Eindhoven Airport

Transport figures

Amsterdam Airport Schiphol, Rotterdam The Hague Airport and Eindhoven Airport combined

2013	57,556	2013	1,531
Passengers		Cargo volume	
x 1.000	2012 55,284	x 1.000 ton	2012 1,483
	2011 53,522		2011 1,524
	2010 48,324		2010 1,512
	2009 46,246		2009 1,286

2013	468,996
Air transport movements	
	2012 461,237
	2011 453,613
	2010 415,883
	2009 418,742

Total Amsterdam Airport Schiphol

2013	52,569	2013	1,531
Passengers		Cargo volume	
x 1.000	2012 51,034	x 1.000 ton	2012 1,483
	2011 49,755		2011 1,524
	2010 45,212		2010 1,512
	2009 43,570		2009 1,286

2013	425,565
Air transport movements	
	2012 423,407
	2011 420,249
	2010 386,316
	2009 391,265

Investments

Investments in tangible fixed assets

(in millions of euros)

2013	310
2012	298
2011	263
2010	248
2009	215

Major investments in 2013

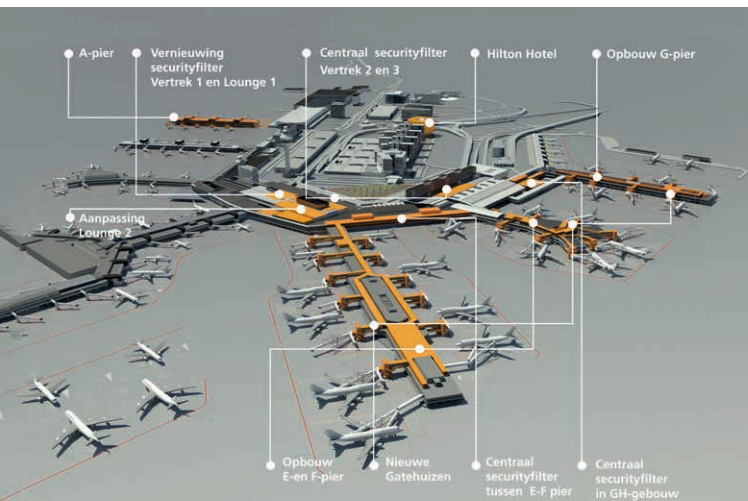
(in millions of euros)

Central Security non Schengen	41
Maintenance	37
Contribution to road infrastructure A9/A4/N201	30
Development Hilton	27
ICT	18
Security	16
Hotel and terminal Eindhoven Airport	12
Redevelopment Real Estate (The Base))	12
70MB baggage handling system	11



Schiphol constructs, converts and connects

Schiphol began implementing the Master Plan in 2013. The further expansion and bolstering of Schiphol will require the extensive renovation, expansion and renewal of our facilities. The Master Plan comprises a range of projects, including several stand-alone projects, which we will implement in consultation and in conjunction with our partners. In July 2013 the green light was given to start the first stage: the introduction of central security filters in the non-Schengen area. An additional floor will be built for the security filters in Departure Halls 2 and 3. Piers E, F and G are to gain an additional level.



Some construction facts

The terminal expansion and extra level for piers E and F require:

- 4,000 tons of steel
- 24,000 m² of steel floor plates
- 15,000 m² roofing plates
- 9 lifts, 2 column hoisters, 6 moving walkways and 6 escalators
- 9,700 m² of curtain walls and 3.5 km of other walling

See also www.schiphol.nl/schipholvernieuwt





Business areas

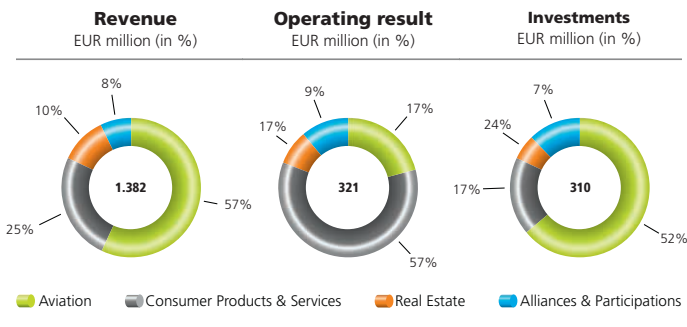
Schiphol Group's operations are organised into four business areas.

The **Aviation** business area operates at Amsterdam Airport Schiphol and provides services and facilities to airlines, passengers and handling agents.

The **Consumer Products & Services** business area develops and manages the range of products and services available at Amsterdam Airport Schiphol, the key objective of which is to ensure that passengers enjoy a carefree and comfortable journey.

Real Estate develops, manages, operates and invests in property at and around Schiphol and other airports.

Alliances & Participations consists of Schiphol Group's interests in the regional airports in the Netherlands and its interests in airports abroad.



Business area Aviation

The Aviation business area operates at Amsterdam Airport Schiphol and provides services and facilities to airlines, passengers and handling agents. Aviation supports an efficient and high-quality passenger and cargo process. It is responsible for the design and layout of the terminal, piers and gates, the baggage system, managing the airfield and the airport infrastructure and coordinating safety on the airport aprons, roads, grounds as well as inside the airport buildings.

EUR million	2013	2012	%
Total revenue	793	773	2.6
Operating expenses	550	547	0.4
Depreciation	189	163	16.0
EBITDA	244	225	8.2
Operating result	55	63	-13.5
Average fixed assets	2,093	2,100	-0.3

Number of scheduled destinations

Passengers and cargo



Passenger market share

Top 10 European airports (in %)



Cargo market share

Top 10 European airports (in %)



Business area Consumer Products & Services

The Consumer Products and Services business area develops and manages the range of products and services available at Amsterdam Airport Schiphol, the key objective of which is to ensure that passengers enjoy a carefree and comfortable journey. The business area grants concessions for retail and catering outlets, services and entertainment facilities, and operates retail outlets and car parks. It also creates advertising possibilities at Amsterdam Airport Schiphol. The Privium programme and VIP Centre are services designed specifically for premium passengers.

EUR million	2013	2012	%
Total revenue	371	366	1.3
Operating expenses	160	163	-1.7
Depreciation	29	26	15.4
EBITDA	211	204	3.7
Operating result	182	178	2.0
Average fixed assets	282	258	9.3



Gates DEFGH

Transfer T4-9

Airline lounges 20-60
By invitation only

First aid
Eerste hulp



GADGETS

SAFE TV

BOOKS & NEWS

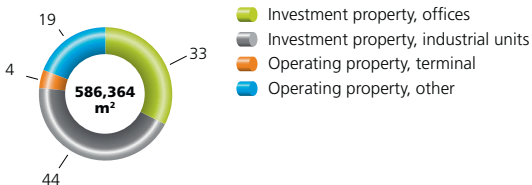
Business area Real Estate

The Real Estate business area develops, manages, operates and invests in operational and commercial real estate at and around airports in the Netherlands and abroad. Of these properties, 86% are located at and around Amsterdam Airport Schiphol. Flexibility, multifunctionality, connectivity, experience and value for money set Schiphol apart as a world-class location. We offer business and logistics service providers a variety of locations, office buildings and business premises and lease options, plus a very special advantage: the immediate proximity of a major international airport.



Property portfolio per category

(as % of total square meters)



EUR million	2013	2012	%
Total revenue	166	170	-2.2
Result on sale of investment property	-	12	-
Fair value gains on property	3	-23	-
Operating expenses	81	97	-16.8
Depreciation	17	15	14.3
Impairment	17	23	-23.4
EBITDA	88	61	45.1
Operating result	53	23	133.5
Average fixed assets	1,539	1,521	1.2

Business area Alliances & Participations

Within the Netherlands we have stakes in three regional airports: Eindhoven Airport (51%), Rotterdam The Hague Airport and Lelystad Airport (both wholly owned). Other activities such as Schiphol Telematics and Schiphol Utilities also come within the scope of the Alliances & Participations business area, as do our activities at foreign airports (in Paris, New York and Brisbane). In addition, we support airport activities on Aruba.

EUR million	2013	2012	%
Total revenue	166	158	4.8
Fair value gains and losses on property	- 0	-1	-
Operating expenses	122	114	7.4
Depreciation	13	12	7.4
EBITDA	43	43	0.3
Operating result	30	32	-4.1
Share in result of associates including interest	56	55	1.7
Average fixed assets	932	883	5.6



History of Amsterdam Airport Schiphol

- 1916** Amsterdam Airport Schiphol starts as a military airfield
- 1920** First KLM flight: Amsterdam Airport Schiphol becomes a civil aviation airport
- 1926** The 1928 Olympic Games in Amsterdam prompt the City of Amsterdam to take over airport operations from the ministry of War
- 1938** Schiphol becomes Europe's second airport to gain a tarmac runway system
- 1940 - 1944**
The Luftwaffe bombs Schiphol on 10 May 1940. The Germans use Schiphol as a base for air attacks on Great Britain. American bombs destroy Schiphol and in 1944 German commando troops blow up all remaining buildings
- 1956** The City of Amsterdam approves the plan to build a new airport
- 1958** N.V. Luchthaven Schiphol is established to enable the financing of the construction of a new airport. The shareholders are the State of the Netherlands, the City of Amsterdam and the City of Rotterdam
- 1963** Construction of the new terminal at Schiphol Centre begins
- 1967** New terminal at Schiphol Centre opens
- 1975** Extension of the terminal by 120% is completed
- 1978** Opening of the Schiphol rail link
- 1988** The Mainport strategy is launched:



- Amsterdam Airport Schiphol aims to rank among the top five major European airports and to develop into a Mainport, a major transport hub and driver of the economy
- 1991** The new air traffic control tower is completed and Pier G opens
- 1993** The west wing of the terminal opens
- 1995** Schiphol Plaza opens
- 2000** Expansion and renovation of Departure Lounge 2 is completed
- 2003** Runway 18R-36L, the new (fifth) main runway, taken into use
- 2004** Extension of Departure Lounge 1, Departure Hall 3 and Arrival Hall 4 completed
- 2005** Pier H completed
- 2008** Strategic cooperation with Aéroports de Paris, whereby both companies acquired an 8% interest in each other
- 2010** Holland Boulevard renewed with the first AirportLibrary in the world
- 2010** Baggage hall South in operation
- 2011** Renovation of Departure Lounge 3
- 2011** Worlds first Airport Park opened
- 2011** New General Aviation Terminal
- 2011** Fokker 100 on the Panorama Terrace
- 2011** Schiphol welcomes its billionth passenger
- 2012** Renovation of Lounge 4
- 2012** Backbone 70 Million Bags baggage-system fully operational
- 2013** Construction of new Hilton Hotel begins
- 2013** Construction of central security in the non-Schengen area begins





1

A 9

A 5

A 9

2

5

N 201

A 5

4

6

N 5

A 4

3

N 201

Schiphol as location

During the whole of 2013 or part of it, Amsterdam Airport Schiphol provided direct connections to 323 European and intercontinental airports in 98 countries. With passenger numbers totalling 52.6 million, Amsterdam Airport Schiphol ranked as Europe's fourth-largest passenger airport in 2013, and Europe's third-largest individual cargo airport handling over 1.5 million tonnes of cargo in that year. Air transport movements in 2013 totalled 425,565 making Amsterdam Airport Schiphol the fourth-largest European airport in terms of air transport movements in 2013. The airport is an important location for businesses. Approximately 500 companies were located at the airport in 2013, offering direct employment to about 65,000 people.

Airport Zone

Aircraft stands

Connected	93
Disconnected	105

Total **198**

Runways

Name	Location	Length	Width
1 Polder Runway	18R - 36L	3,800 metres	60 metres
2 Zwanenburg Runway	18C - 36C	3,300 metres	45 metres
3 Kaag Runway	06 - 24	3,500 metres	45 metres
4 Aalsmeer Runway	18L - 36R	3,400 metres	45 metres
5 Buitenveldert Runway	09 - 27	3,453 metres	45 metres
6 Schiphol East Runway	04 - 22	2,014 metres	45 metres

Parking, shops and catering outlets

Number of car parking spaces

Travellers / visitors	21,213
Staff	14,586
Total	35,799

Shops and catering outlets	Number of shops	Number of catering outlets
Schiphol Plaza	38	28
Lounges	73	59
Total	111	87

Top 10 Major European Airports

Passengers (excl. transit-direct)*
x 1,000

2013

Compared to 2012 in %

	1	London Heathrow	LHR	72,333	+ 3.4%
	2	Paris Charles de Gaulle	CDG	61,985	+ 0.8%
	3	Frankfurt	FRA	57,896	+ 1.1%
	4	Amsterdam	AMS	52,528	+ 3.0%
	5	Istanbul	IST	51,385	+ 14.2%
	6	Madrid	MAD	39,664	- 12.1%
	7	Munich	MUC	38,533	+ 0.9%
	8	Rome Fiumicino	FCO	35,938	- 2.2%
	9	London Gatwick	LGW	35,433	+ 3.6%
	10	Barcelona	BCN	35,175	+ 0.2%

*) Top 10 passenger airports in Europe

Cargo volume*
x 1,000 tonnes

2013

Compared
to 2012 in %

	1	Frankfurt	FRA	2,016	+ 1.5%
	2	Paris Charles de Gaulle	CDG	1,877	- 3.7%
	3	Amsterdam	AMS	1,531	+ 3.2%
	4	London Heathrow	LHR	1,423	- 2.8%
	5	Leipzig	LEJ	886	+ 2.6%
	6	Cologne	CGN	717	- 1.8%
	7	Luxembourg	LUX	674	+ 9.5%
	8	Liège	LGG	619	+ 15.0%
	9	Istanbul	IST	561	- 2.7%
	10	Brussels	BRU	422	- 8.1%

*) Top 10 cargo airports in Europe

Air transport movements*
x 1,000

2013

Compared
to 2012 in %

	1	Paris Charles de Gaulle	CDG	472	- 3.9%
	2	London Heathrow	LHR	470	- 0.4%
	3	Frankfurt	FRA	466	- 2.0%
	4	Amsterdam	AMS	426	+ 0.5%
	5	Istanbul	IST	385	+ 12.0%
	6	Munich	MUC	362	- 4.0%
	7	Madrid	MAD	333	- 10.8%
	8	Rome Fiumicino	FCO	298	- 3.7%
	9	Barcelona	BCN	276	- 4.7%
	10	Zurich	ZRH	247	- 2.1%

*) Top 10 airports in Europe in air transport movements



Traffic and Transport

Number of air transport movements

Year	Total	Air transport	General aviation
2013	440,057	425,565	14,492
2012	437,904	423,407	14,497
2011	437,083	420,249	16,834
2010	402,375	386,316	16,059
2005	420,736	404,594	16,142
2000	432,483	414,928	17,555
1990	246,504	202,347	44,157
1980	185,836	143,779	42,057
1970	135,520	105,466	30,054
1960	89,560	51,044	38,516
1950	40,876	23,794	17,082
1940	1,649	1,649	N/A

N/A = not available



Number of air transport movements per region in 2013

(compared to 2012)

	Air transport movements	Compared to 2012 in %	Passengers (incl. Transitdirect)	Compared to 2012 in %	Cargo (tonnes)	Compared to 2011 in %
E.U. ^{*)}	280,249	- 0.3%	28,889,410	2.8%	35,173	8.9%
Rest of Europe	61,117	3.5%	6,795,461	3.5%	101,860	- 4.1%
Total Europe	341,366	0.4%	35,684,871	2.9%	137,034	1.1%
North America	24,999	0.3%	5,775,104	3.8%	254,646	- 4.2%
South America	10,238	0.5%	2,429,340	6.2%	171,215	- 1.4%
Africa	16,017	- 0.8%	2,736,458	- 2.4%	168,586	- 4.7%
Middle East	9,923	6.8%	1,550,754	10.0%	198,166	15.1%
Asia	23,055	1.5%	4,392,673	2.0%	601,442	7.2%
Total inter-continental	84,199	1.1%	16,884,329	3.1%	1,394,055	3.7%
Grand total	425,565	0.5%	52,569,200	3.0%	1,531,089	3.2%

*) The 28 official members of the European Union

Traffic and Transport

Scheduled destinations from Amsterdam Airport Schiphol

2013

Todestinations	323
Incountries	98
Byscheduled airlines	99

Punctuality

Percentage of passenger aircraft arriving or departing within 15 minutes of its scheduled time.

Punctuality of arrivals

(in %)

2013		87.6
2012		86.1

Punctuality of departures

(in %)

2013		81.9
2012		81.2

Number of passenger movements (x 1.000)

Year	Scheduled	Non-scheduled	Transit-direct	Total
2013	48,682	3,887	41,5	52,569
2012	47,139	3,837	60	51,036
2011	45,958	3,796	74	49,828
2010	41,262	3,875	75	45,212
2005	39,831	4,247	86	44,163
2000	34,496	4,774	336	39,607
1990	13,363	2,824	285	16,471
1980	7,543	1,858	314	9,715
1970	3,744	1,262	165	5,172
1960	N/A	N/A	N/A	1,375
1950	N/A	N/A	N/A	356
1940	N/A	N/A	N/A	16

N/A = not available

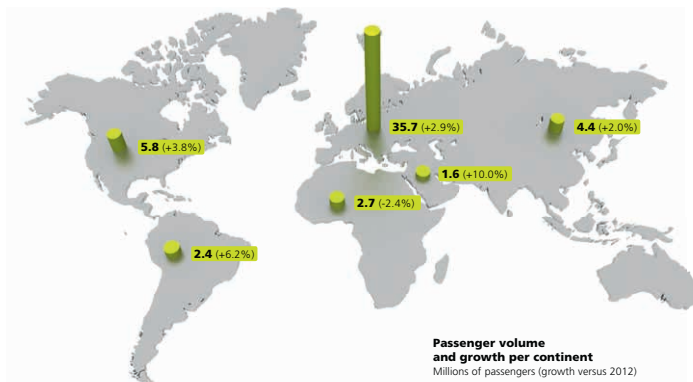
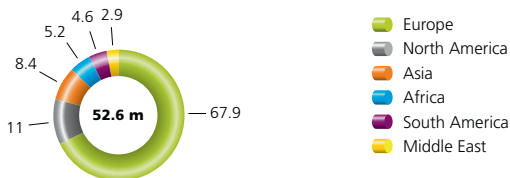


Traffic and Transport

Number of passenger movements per region in 2013

Passengers per region

(in %)



Cargo (in tonnes)

Year	Scheduled	Non-scheduled	Total
2013	1,300,258	230,831	1,531,089
2012	1,231,753	251,695	1,483,448
2011	1,249,344	274,462	1,523,806
2010	1,210,029	302,227	1,512,256
2005	1,149,143	300,712	1,449,855
2000	964,203	258,391	1,222,594
1990	529,971	74,514	604,485
1980	279,448	38,632	318,080
1970	159,087	13,236	172,323
1960	41,307	5,116	46,423
1950	N/A	N/A	10,637
1940	N/A	N/A	636

N/A = not available

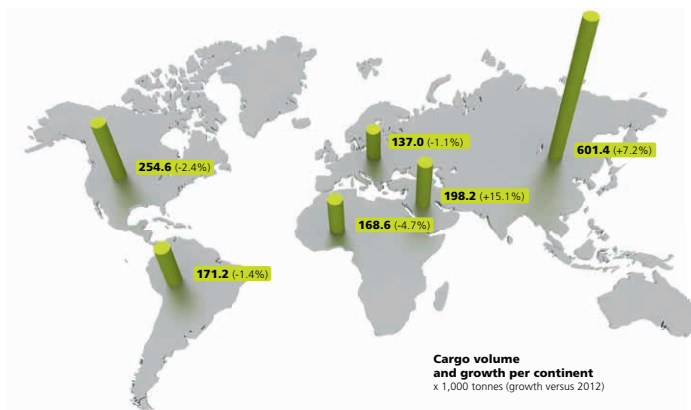
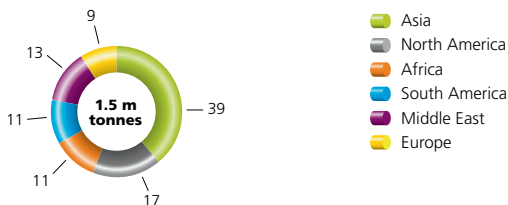


Traffic and Transport

Cargo per region in 2013 (in tonnes)

Cargo per region

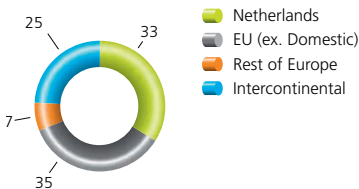
(in %)



Passenger Profile

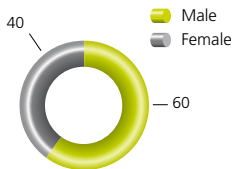
Residence

(in %)



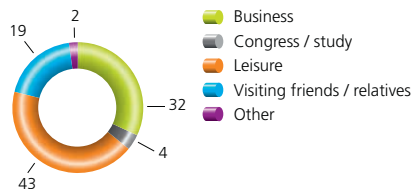
Gender

(in %)



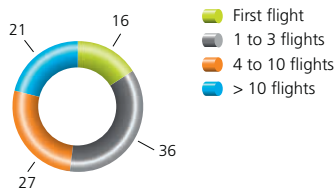
Reason for travelling

(in %)



Flight experience last 12 months

(in %)



Employment

Schiphol is an important engine that drives the economy. In total, the Schiphol site provides employment for approximately 65,000 employees. Every year, aviation adds over 26 billion euros to the Dutch gross domestic product, and provides jobs for approximately 290,000 people. The largest employer at Schiphol is KLM. In the Netherlands, KLM provides employment to approximately 30,000 people.

Number of companies located in the airport zone

Year	Number of companies
2013	500
2012	497
2011	502
2010	514
2009	544
2008	582
2007	596
2006	578
2005	543
2004	546



Corporate Responsibility

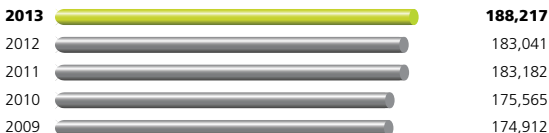
For Schiphol Group, a leading organization with a strong sense of social awareness, Corporate Responsibility is about making choices for the future of the business, our surroundings and society as a whole. These choices are focused around five socio-economic themes: climate-friendly aviation, accessibility and air quality, commodity shortages, sustainable employment and noise and the local community.

Our activities are closely related to those of airlines and other partners in the chain. We consult with them on an ongoing basis about our business operations. On these occasions, we also talk about changes in laws and regulations, large-scale investments and renovations.



Electricity consumption

Amsterdam Airport Schiphol (x1,000 kWh / operating year)



Natural gas consumption

Amsterdam Airport Schiphol (x1,000 m3 / operating year)



Drinking water consumption per passenger

(litres)





Number of complaints received by the Local Community Contact

Centre Schiphol Group (Bas) (as per operational year: 1 November to 31 October)

Year		Number of complaints	Number of complainers
2013	specific*	93,045	4,624
	periodical	28,189	
	other	537	
2012	specific*	88,768	5,419
	periodical	40,843	
	other	3,255	

Excl. frequent complainers **

2013	specific	14,932	4,597
	periodical	24,021	
	other	307	
2012	other	18,505	5,253
	periodical	34,433	
	other	281	

* A specific complaint concerns a specific flight on a specific time. Periodical complaints concern certain times of the day. Other complaints concern amongst other (governmental) policy matters.

** A frequent complainer is someone who filed a hundred or more complaints in the year under review.



Liquor • Tobacco
Chocolates • Candies



Lounge 2

Gifts • Sunglasses
Perfumes • Cosmetics

Casino

Airline lounges 40-57
By invitation only

Airport Spa

Museum

Change

Toilets

EF

PERFUMES COSMETICS

Awards

Sinds 1980, Amsterdam Airport Schiphol has won over 200 awards as best airport in Europe or world-wide in several categories.

In 2013, Amsterdam Airport Schiphol received the following awards:

- Best Airport Europe 2013 (SKYTRAX)
- Best Airport 2013 (ACI Europe)
- Best Airport for Business Travellers 2013 (Business Traveller)
- SimpliFlying Award for use of social media



New York JFK



Airport Network

Schiphol Group owns and operates Amsterdam Airport Schiphol and the regional Dutch airports of Rotterdam and Lelystad and has a 51% stake in Eindhoven Airport. Schiphol Group also has international operations at Terminal 4, JFK Airport, New York (USA) and at Brisbane Airport in Australia.

Schiphol Group has a strategic cooperation with Aruba Airport Authority. In 2008 Schiphol Group and Aéroports de Paris have entered in an alliance, HubLink, and both airport companies have taken a 8% share in each other.



Other commercial activities

Schiphol Group also is directly and indirectly commercially active at other airports. Examples are Schiphol Real Estate's property operations at Eindhoven Airport, Rotterdam The Hague Airport and Milan Malpensa Airport (Italy). Schiphol Group also has an 18.75% interest in Tradeport, a logistics complex at Hong Kong Airport. Together with the operator of Stockholm-Arlanda Airport Schiphol Group has a joint-venture to manage the retail facilities in the terminals of Stockholm Airport and Göteborg Airport.

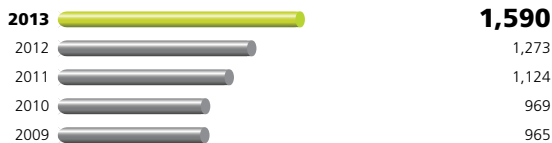


Rotterdam The Hague Airport

Schiphol Group is the owner and operator of Rotterdam The Hague Airport.

Rotterdam The Hague Airport

Passengers x 1,000

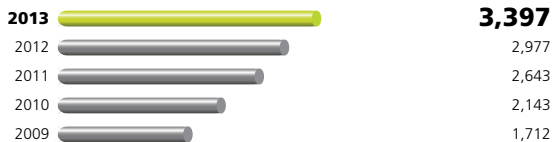


Eindhoven Airport

Schiphol Group has a 51% stake in Eindhoven Airport.

Eindhoven Airport

Passengers x 1,000



Lelystad Airport

Schiphol Group owns and operates Lelystad Airport, a general aviation airport.

Lelystad Airport

Air transport movements

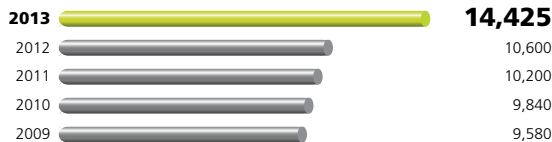


Terminal 4 John F. Kennedy Airport, New York (USA)

Schiphol USA, a Schiphol Group subsidiary has a 100% stake in JFK IAT LLC which operates Terminal 4 at JFK Airport.

JFK IAT, New York (USA)

Passengers x 1,000



Brisbane Airport (Australia)

Schiphol Australia, another Schiphol Group subsidiary, has a 18.72% share in Brisbane Airport Corporation Holding (BACH), the company operating Brisbane Airport.

Brisbane Airport (Australia)

Passengers x 1,000



Aruba Airport

Schiphol Group supports airport activities on Aruba.

Aruba

Passengers x 1,000



Aéroports de Paris (France)

In 2008 Schiphol Group entered into a strategic alliance, HubLink, with the Parisian airport company Aéroports de Paris. Both airport companies have a stake of 8% in each other.

Charles de Gaulle (Paris)

Passagers x 1.000



Orly (Paris)

Passagers x 1.000





General information

Did you know that...

- Schiphol is the world's oldest airport that is still located on the exact same spot where the first aircraft landed - in 1916.
- Schiphol is the airport with the second-lowest altitude in the world, at 4.5 metres below sea level. Only Rotterdam The Hague Airport (also part of Schiphol Group) is lower, at 6 metres below sea level.
- Schiphol's baggage halls are deepest of all, in some places up to 13 metres below sea level. The wall of Basement E is 110 cm thick in order to keep out the groundwater.
- In 1957, Schiphol was mainland Europe's first airport with tax-free shops.
- In 2001, Schiphol was the world's first airport to offer passengers border passage by means of iris recognition.
- The Schiphol terminal has a surface area of 600,000 square metres.



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- In total, the baggage areas comprise a transport system covering over 30 kilometres. The systems operate on 110 servers and are powered by almost 10,000 engines. The longest distance a suitcase can travel at Schiphol is 2.5 kilometres.
 - Schiphol's South Baggage Hall has the most modern baggage system in the world, with six robots available to load baggage containers.
 - Schiphol has introduced a number of extraordinary facilities as world-firsts. In 2002, Rijksmuseum Schiphol was opened on Holland Boulevard, with paintings by the old Dutch masters. The first Airport Library was opened on Holland Boulevard in 2010, and in 2011 Schiphol introduced the world's first Airport Park in Lounge 1.



Other publications

Annual Report 2013

Traffic Review 2013

Address, telephone numbers and websites of Schiphol Group

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www.schiphol.nl

www.annualreportschiphol.com

www.youtube.com/schiphol

www.schiphol.nl/schipholvernieuwt

www.bezoekbas.nl

