

Key figures 2019

Published March 2020

Financial

Revenue in million EUR	1,615
2018	1,509
2017	1,458
2016	1,435

Operating result in million EUR	395
2018	368
2017	359
2016	420

Net result in million EUR	355
2018	279
2017	280
2016	306

Credit Rating actual

Long term rating	
Standard & Poor's:	A+ (stable outlook)
Moody's:	A1 (stable outlook)

Number of employees

Average full-time equivalents	2,519
2018	2,324
2017	2,180
2016	2,063

Our 'Why':

Connecting your world

Our ambition: creating the world's most sustainable, high quality airports



Traffic and transport Schiphol

Passengers in millions	71.7
2018	71.1
2017	68.5
2016	63.6

Cargo volume in millions of tons	1.57
2018	1.72
2017	1.76
2016	1.66

Air transport movements	496,826
2018	499,444
2017	496,748
2016	478,864

Punctuality of arrivals in %	76.6
2018	81.9
2017	79.0
2016	83.8

Punctuality of departures in %	66.5
2018	70.7
2017	68.5
2016	75.5



Market development Schiphol

Direct destinations	ICA	Other	332
2018	138	194	327

Markt share passengers in %	ranking 3	11.4
2018	ranking 3	11.7

Markt share cargo in %	ranking 4	12.4
2018	ranking 3	13.1

Facts and figures 2019

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332

direct destinations
from Schiphol



496,826

air transport movements
at Schiphol



80.5

million
passengers



71.1

million passengers
at Schiphol



36.1%

transfer passengers
at Schiphol



1.57

million tonnes of cargo
at Schiphol



47.1%

public transport
passengers at Schiphol



0.23

kg CO₂ per passenger
at Schiphol



44.5%

waste separated
at Schiphol



7.04%

energy efficiency
at Schiphol



270

outlets at Schiphol



17.79

€ spend per passenger
on airside at Schiphol



1.8

billion € real estate



91.5%

average real estate
occupancy rate



8.3%

ROE



7.8

billion € total assets



42.7%

EBITDA



1.2

Lost Time Injury
Frequency (LTIF)
at Schiphol



31.0%

female employees



4.7%

absenteeism