

# Oracle Retail Center of Excellence

Zensar's Oracle Retail Center of Excellence capabilities provide a simplified and accurate view across the entire retailer's organization to enable connections between items, locations, and suppliers, track purchase orders, monitor deal income, manage replenishment settings, understand customer ordering, and aggregate transaction information into stock ledger reporting levels as the central source of all information.

## Success story

### Expanding possibilities:

**POS configuration and integration with systems like Certegy, RESA, Salesforce, Vertex and CPIM**

#### Client

World's leading luxury home furnishings purveyor

#### Solution:

Developed POS Support web application to handle limitations of XOFFICE cloud. Customization of base features of POS like floor model sell off (FMSO) and Pickup/Delivery transaction was done.

#### Impact:

Automated weekly tax data comparison saves effort of manual validation.

### **SOX-compliant merchandising procurement and inventory management system**

#### Client

Upscale american furnishing company

#### Solution:

Designed and delivered multiple end-to-end processes for inventory and sales using Oracle MFCS cloud solution. With integration to Oracle Retail, 3rd party and even in-house applications like PIM, WMS, price management, store management and OMS.

#### Impact:

Consolidated view of purchase orders and inventory along with stock valuation. Automated process for year-end physical inventory processes.



## Services offered

- **Merchandise operations:**
  - Retail Merchandising Foundation Cloud Services (RMFCS)
  - Supplier Management
  - Retail Pricing Cloud Service
  - Retail Invoice Matching
- **Stores and omnichannel:**
  - Store Inventory Operation Cloud Service (SIOCS)
  - XStore Office Cloud Service
- **Common services:**
  - Retail Integration Cloud Services (RICS)
  - Process Orchestration and Monitoring (POM)

## Benefits

- Improves inventory efficiencies across the enterprise by over 15 percent.
- Eliminates complexity and improves productivity by 20 percent
- Delivers reliability and scale
- Extensive business process and implementation documentation reduces efforts by over 50 percent

## Thought Leadership

**20+**

Certified Associates

**3000+**

Retail SMEs


**12+**

Oracle Retail Engagements

In today's fast-paced retail landscape, data is the key to operational excellence and exceptional customer experiences. Discover the strategies that set leading retailers apart - "Retail Foundation Data – Strategic Insights on Data and Hierarchies for Operational Excellence " read our latest PoV now: <https://rb.gy/th1yrc>

To connect with our retail industry solution group and with our oracle retail experts, please reach out to us at [mcs-isg@zensar.com](mailto:mcs-isg@zensar.com)

### Zensar services

 Cloud, infrastructure, and security services

 Experience services

 Advanced engineering services

 Data engineering and analytics services

 Application services