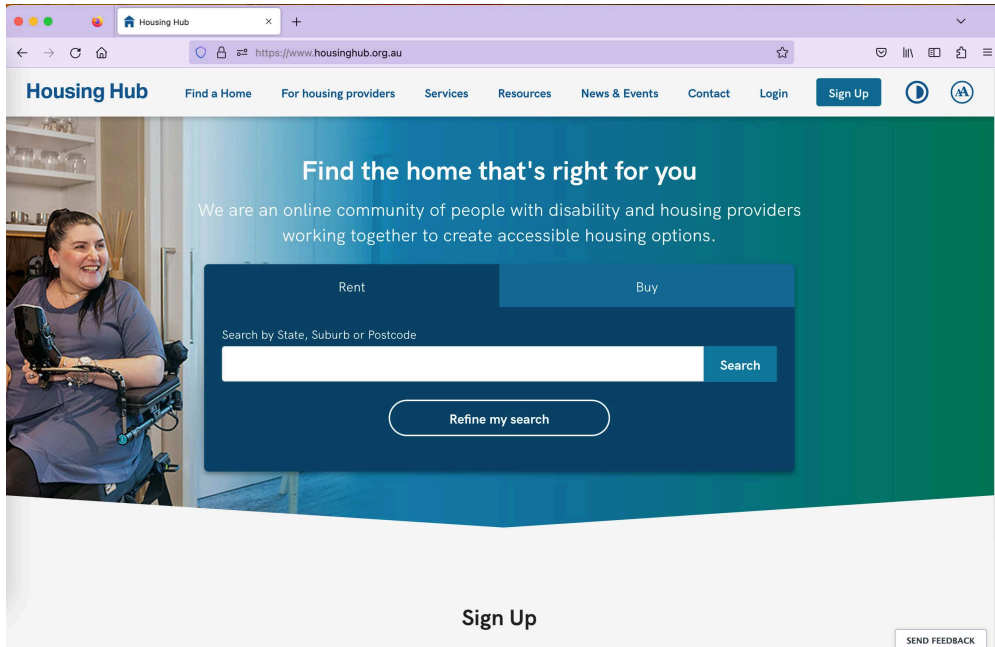
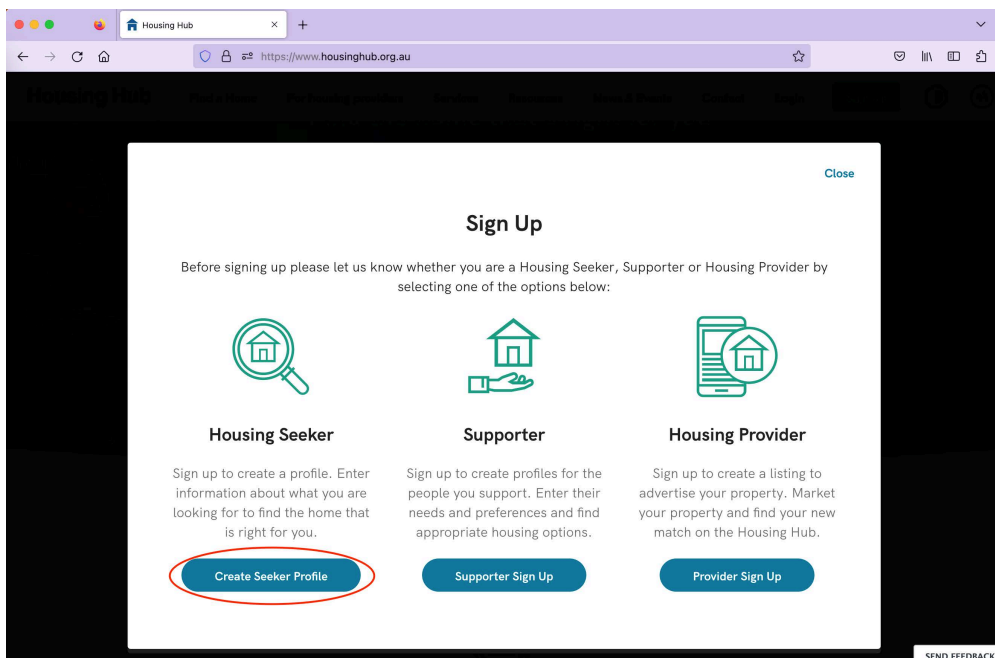


# Creating a Housing Seeker Profile

1. Type housinghub.org.au into search bar

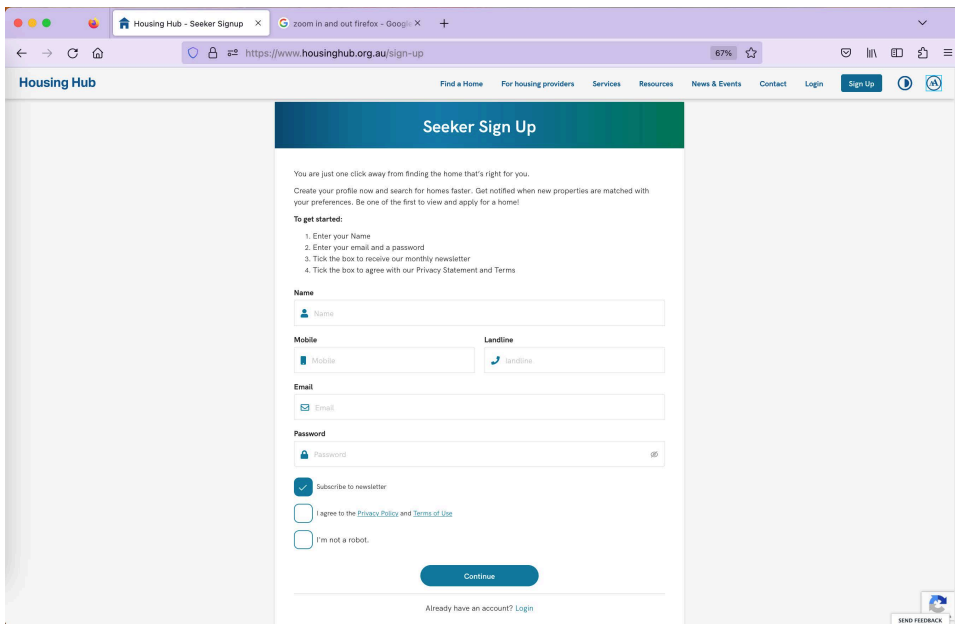


2. Select sign up from top search bar OR scroll down to Sign Up section. Select "Create Seeker Profile"



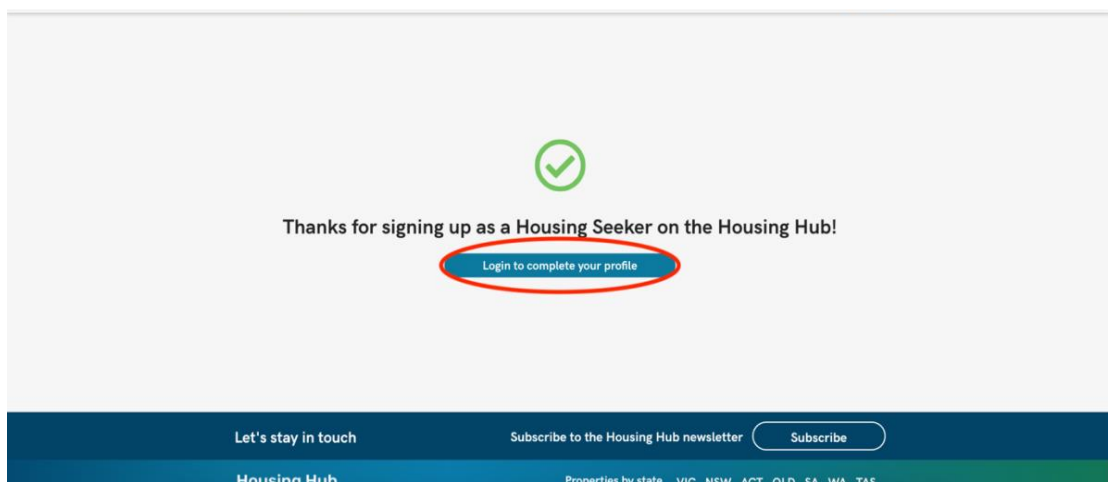
3. Enter your name, phone number, email address, and a password, and opt into a subscription to the newsletter (optional).

Finally, agree to the Privacy Policy and Terms of Use (you can click on the links to read these documents). Click 'I'm not a robot.' When ready, click continue.

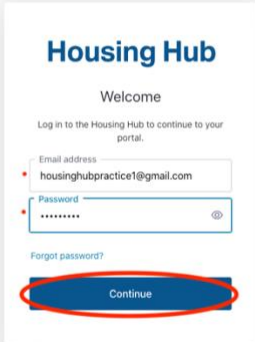


The screenshot shows the 'Seeker Sign Up' page on the Housing Hub website. The page has a blue header with the 'Housing Hub' logo and navigation links. The main content area is white with a blue title bar. Below the title bar, there is a list of instructions for getting started: 1. Enter your Name, 2. Enter your email and a password, 3. Tick the box to receive our monthly newsletter, and 4. Tick the box to agree with our Privacy Statement and Terms. The form fields include Name, Mobile, Landline, Email, and Password. There are checkboxes for 'Subscribe to newsletter', 'I agree to the Privacy Policy and Terms of Use', and 'I'm not a robot.'. A 'Continue' button is at the bottom. A link for 'Already have an account? Login' is at the bottom right.

4. Click “Login to complete your profile”

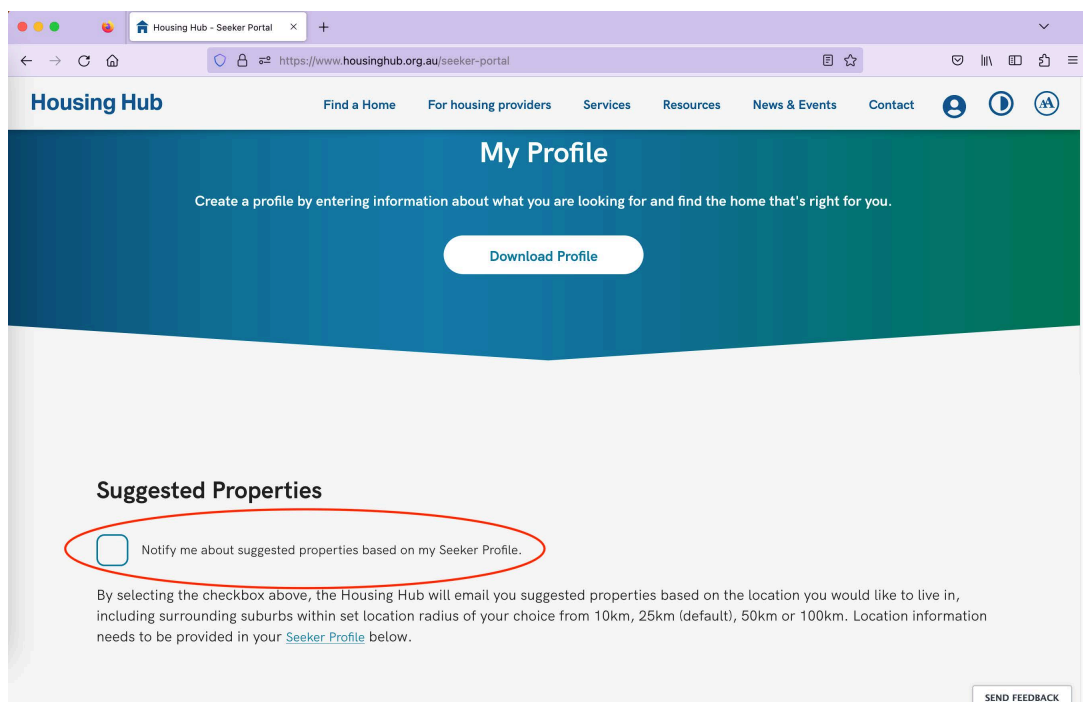


5. Re-enter sign up details, click continue



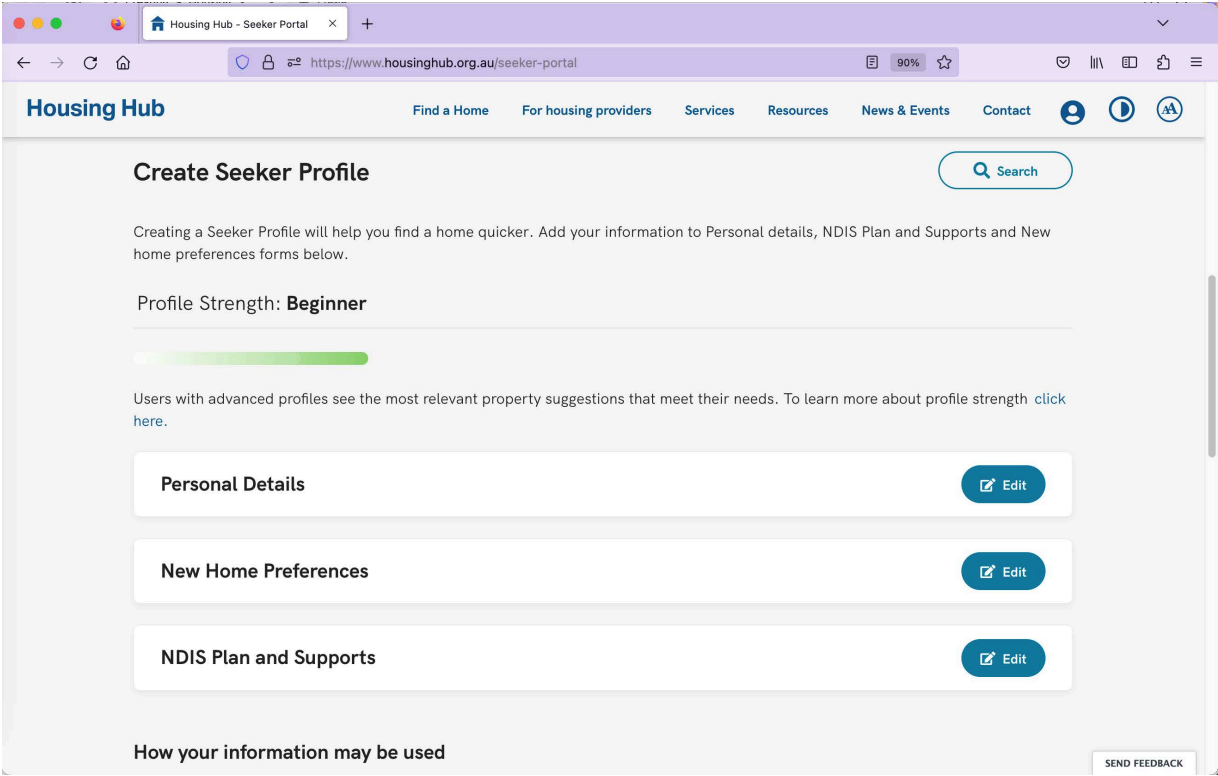
The image shows a login form for Housing Hub. The form is titled "Housing Hub" and "Welcome". It asks the user to "Log in to the Housing Hub to continue to your portal." There are two input fields: "Email address" with the value "housinghubpractice1@gmail.com" and "Password" with masked characters. Below the password field is a link for "Forgot password?". At the bottom of the form is a blue button labeled "Continue", which is circled in red.

6. We encourage you to tick “Notify me about suggested properties based on my Seeker Profile”



The image shows the "My Profile" page on the Housing Hub website. The page has a navigation bar with links: "Find a Home", "For housing providers", "Services", "Resources", "News & Events", and "Contact". Below the navigation bar is a section titled "My Profile" with the text "Create a profile by entering information about what you are looking for and find the home that's right for you." and a "Download Profile" button. Below this is a section titled "Suggested Properties" with a checkbox labeled "Notify me about suggested properties based on my Seeker Profile." The checkbox is circled in red. Below the checkbox is a paragraph of text: "By selecting the checkbox above, the Housing Hub will email you suggested properties based on the location you would like to live in, including surrounding suburbs within set location radius of your choice from 10km, 25km (default), 50km or 100km. Location information needs to be provided in your [Seeker Profile](#) below." At the bottom right of the page is a "SEND FEEDBACK" button.

7. Scroll down from the screen shown in step 6 and you will see this 'Create Seeker Profile' screen. Click “Edit” beside Personal Details



## 8. Personal Details- add these as needed, Click save when complete.

Portal × +

https://www.housinghub.org.au/seeker-portal 50%

Find a Home For housing providers \$

Home / Seeker Portal / Personal Details

### Personal Details

This is collected for two reasons, if you call, we can see some information and help you with your queries, we may reach out to help you, and we use de-identified data for research to ensure PWD shape the market and inform providers on what you want, not what they think you want

Contact Name\*  
a0r9600000079oA

Landline Mobile

If we need to contact you, is it best to reach out to someone else?  
☐ No

What is your age range? What do you identify your gender as

What is your primary condition or disability?

How many hours of support do you need each day?

What state / territory do you live in now?

What are your current housing arrangements?

Do you need support to organise things like what you do each day, your finances, help to solve problems, and/or help to stay safe?  
☐ No

Close Save

12-17 years old  
18-24 years old  
25-34 years old  
35-44 years old  
45-54 years old  
55-64 years old  
65-74 years old  
75 years or older

Acquired Brain Injury  
Autism  
Cerebral palsy  
Developmental delay  
Down Syndrome  
Genetic  
Global Developmental Delay  
Hearing Impairment  
Multiple Sclerosis  
Progressive Neurological  
Psychological  
Vision Impairment  
Spinal Cord Injury  
Spinal Muscular Atrophy Type 2  
Stroke  
Other intellectual  
Other neurological condition  
Other physical  
Other Sensory or Speech  
Other

Woman  
Man  
Self Described

Aboriginal and Torres Strait Islander-  
community residence  
Alone  
Boarding house/private hotel  
Hospital  
Hostel  
ILO  
Large residential (20+ people)  
MTA  
Private home - owned by self-family  
Private home - rented from private-  
landlord  
Private home - rented from public-  
authority  
Residential Aged Care (RAC)  
Short term crisis  
SIL  
Small residential (less than 20 people)  
Specialist Disability Accommodation-  
(SDA)  
STA  
Supported Accommodation  
Supported Residential Service  
Temporary Shelter (homeless)  
With family  
With parents  
Other

Zero  
Less than 2 hours  
Over 2 hours  
Over 5 hours  
Over 8 hours

ACT  
NSW  
NT  
QLD  
SA  
TAS  
VIC  
WA

9. You'll be sent back to the 'Create Seeker Profile' page. Click on the 'edit' button next to New Home Preferences. The below screen will appear. When complete, click save.

**Housing Hub**

Find a Home For housing providers Services Resources News & Events Contact

### New Home Preferences

This is collected for two reasons, if you call, we can see some information and help you with your queries, we may reach out to help you, and we use de-identified data for research to ensure PWD shape the market and inform providers on what you want, not what they think you want

Do you want to search for properties to buy, rent or both?\*

Buy  
Rent

Where would you like to live (suburb/postcode)?\*

You must click on one of the locations from the drop down list, a green tick will appear once a location has been successfully saved

Location 1\*

Search by State, Suburb or Postcode.

Location 2

Search by State, Suburb or Postcode.

Location 3

Search by State, Suburb or Postcode.

How many bedrooms do you want in your new home?

How many bathrooms do you want in your new home?

What support do you want in your new home?

24 hours a day  
Evening only  
Day only  
Onsite shared support  
None. I will bring my own support  
No support required

If wanting to rent, are you looking for short or medium term accommodation or an ongoing lease?

Short term  
Medium term  
Ongoing lease

SEND FEEDBACK

☐ Wheelchair accessible  
☐ Accessible features  
☐ Strong construction

**Property Features**

☐ Ceiling hoist  
☐ Automated doors  
☐ Dishwasher  
☐ Built-in wardrobes  
☐ Gym  
☐ Cooling  
☐ Solar panels  
☐ Solar hot water

☐ Lift in building  
☐ Ensuite  
☐ Study  
☐ Broadband internet service  
☐ Heating  
☐ Rumpus room  
☐ Fire sprinklers

**Outdoor Features**

☐ Parking  
☐ Outdoor area  
☐ Intercom

**Additional Features**

☐ I want to have a pet  
☐ I want a home that is furnished

Close Save

SEND FEEDBACK

10. You'll be sent back to the 'Create Seeker Profile' page. Click on the 'edit' button next to NDIS Plans and Supports. The below screen will appear. When complete, click save.

Housing Hub - Seeker Portal

Home / Seeker Portal / NDIS Plans and Supports

**NDIS Plans and Supports**

This is collected for two reasons, if you call, we can see some information and help you with your queries, we may reach out to help you, and we use de-identified data for research to ensure PWD shape the market and inform providers on what you want, not what they think you want

Are you an NDIS participant?\*

Do you have a Support Coordinator?

Yes

Support coordinator email

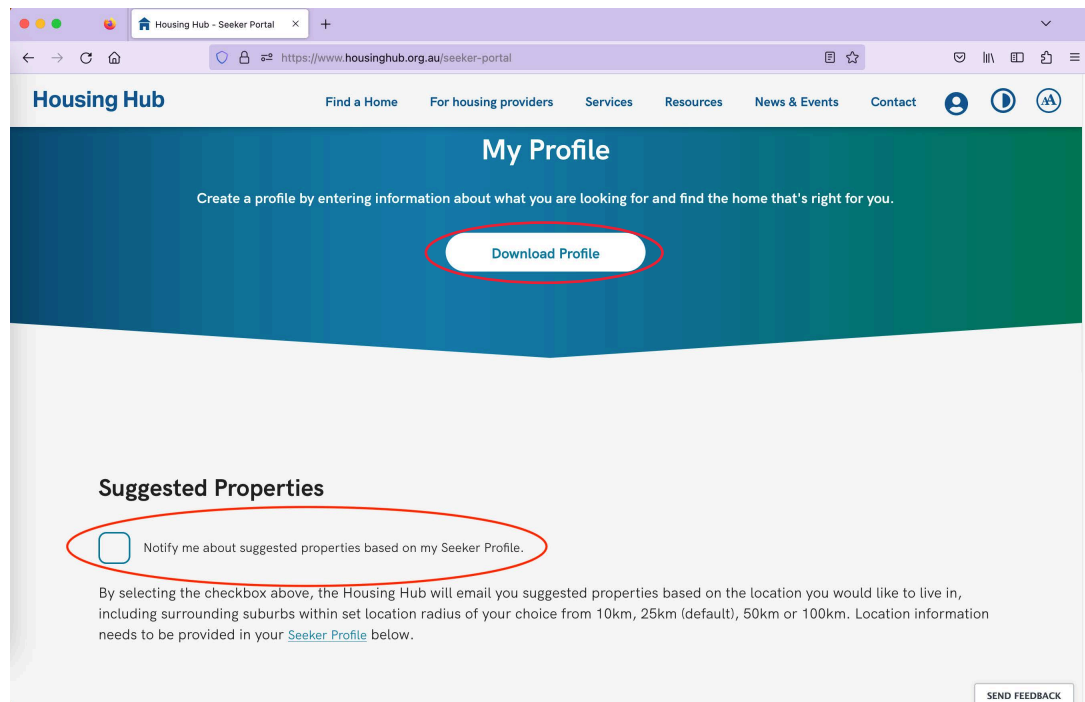
For more information regarding the Support Coordinator's role please click [here](#). Enter your Support Coordinator's email and check the consent.

☐ I hereby give my consent only to the nominated Support Coordinator to view and edit my Housing Hub profile information

Close Save

SEND FEEDBACK

11. Profile complete! You can download your profile at any time and we encourage you to tick “Notify me about suggested properties based on my Seeker Profile”



For more information, please email:  
[housingoptions@housinghub.org.au](mailto:housingoptions@housinghub.org.au)