

maX Research Survey Promotion

Terms and Conditions

1 Introduction

- 1.1 This maX Research Survey Promotion (**Promotion**) is conducted by Reece Australia Pty Ltd (ACN 004 097 090) of 'The Works', 57 Balmain Street, Cremorne, Victoria Australia 3121 (**Promoter**).
 - 1.2 By submitting an entry to the Promotion, you agree to be bound by these Terms and Conditions (**Terms**).
 - 1.3 The Promotion commences at 7:30am AEST on Tuesday, 4 August 2026 and ends at 5:00pm AEST on Friday, 21 August 2026 (Promotional Period).
 - 1.4 To the extent of any inconsistency between these Terms and any other reference to the Promotion, these Terms will prevail.
 - 1.5 The Promoter reserves the right to, at its discretion:
 - (a) amend these Terms and Conditions;
 - (b) cancel, suspend or restart the Promotion for any reason; and/or
 - (c) disqualify any individual who has breached these Terms or otherwise interfered with the proper conduct of the Promotion.
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2 Eligibility

- 2.1 Subject to this clause, the Promotion is open to entry by any person who is an Australian or New Zealand resident 16 years of age or older (at the time of entry):
 - (a) If an entrant is under the age of 18 years, they must have their parent or guardian's consent to enter the Promotion. The Promoter reserves the right to request this consent in writing;
 - (b) If a prize winner is under the age of 18 years, the prize will be awarded to the winner's nominated parent or legal guardian on behalf of the winner.
 - 2.2 Employees of the Promoter are not eligible to participate in this Promotion.
 - 2.3 The Promoter reserves the right, at any time, to verify the validity of entries and any person who submits an entry (including that person's identity, age and place of residence) and reserves the right to determine any person to be ineligible to participate in the Promotion in its sole discretion.
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3 Entry

- 3.1 An entry to the Promotion will consist of a fully and correctly completed entry form (**Entry**).
 - (a) Entry forms will be accessible via counter card QR Codes located at select Plumbing, Actrol, HVAC, Onsite, Fire and Irrigation & Pools stores across Australia and New Zealand.
 - (b) Also available by email to select maX users.
- 3.2 A fully and correctly completed entry form will consist of:
 - (a) details of the person entering the Promotion (**Entrant**) including their full name,

email address and mobile telephone number;

- (b) Complete the survey, and enter your details to go in the draw to win.
- (c) Answering any additional queries the Promoter reasonably requests.

- 3.3 If contacted by a representative of the Promoter, the Entrant must provide such additional information that the Promoter may reasonably request. Failure to provide the requested information may result in the Entrant's Entry being rejected or not being selected as the winning Entry.
 - 3.4 Entries must be submitted through the designated QR code or email link prior to 5:00pm on Friday, 21 August 2026, no Entry will be accepted thereafter.
 - 3.5 Each Entrant may submit a single Entry.
 - 3.6 Any Entry that contains content that the Promoter, in its sole discretion, considers to be offensive, obscene, crude or inappropriate in any way or that the Promoter considers may infringe any intellectual property rights or other rights of any person, corporation or entity will not be accepted as an eligible entry into the Promotion. This includes but is not limited to any Entry which the Promoter considers to be disparaging of it or any of its Promotion Partners or any of it or their products and/or services or is otherwise not in keeping with the spirit of Promotion.
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4 Winner

- 4.1 The Promotion Chance
 - 4.2 Three entries will be selected at random to be announced as the ANZ (Australia and New Zealand) winners.
 - 4.3 This will be completed as a random draw
 - 4.4 The location of the draw will be 'The Works', 57 Balmain Street, Cremorne, Victoria Australia 3121.
 - 4.5 All decisions by the Promoter are final and binding. No correspondence will be entered into.
 - 4.6 By no later than 5pm AEST on Friday, 28th August 2026, a representative of the Promoter will attempt to notify the Winner that they have won a prize using the mobile number and/or email address provided.
 - 4.7 Prizes will be delivered to the respective Reece Branch, for collection by the Winners within 14 days.
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5 Prize

- 5.1 The Winning Entries, as determined by the Promoter will win one of three \$200 gift cards.
- 5.2 The Prize:
 - (a) is not transferable or exchangeable;
 - (b) must be taken as offered and cannot be varied; and
 - (c) cannot be taken as cash.
- 5.3 If a prize is unavailable, the Promoter reserves the right to substitute that Prize with a prize of equal value, in its sole discretion.
- 5.4 If:
 - (a) The Prize is not claimed or
 - (b) The Winner does not respond to the Promoter within seven days of being contacted

by the Promoter notifying the Winner that they have won the Promotion;
that Winner's right to the prize is forfeited. The Promoter reserves the right (in its sole and absolute discretion) to:

- (c) select a new Winner and award the prize to that Entrant; or
- (d) not award the prize at all.

- 5.5 Any Winner found to have breached these Terms will not be entitled to any prize and must return any claimed prize within 30 days of a request to do so. The Promoter will have the final decision on what to do with the prizes (including announcing a new Winner who will become entitled to that prize).
 - 5.6 The Promoter accepts no responsibility for any tax implications that may arise from prize winnings. Independent financial advice should be sought.
 - 5.7 The Promoter reserves the right in its absolute discretion to merge two or more Branch competitions if there are insufficient Entries at a particular Reece Branch for any reason.
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6 Liability

- 6.1 An Entrant must not enter into any arrangement with a third-party in relation to a Prize where a Prize is promoted or used as an incentive or reward for that Entrant and that third-party entering into any commercial or other arrangement.
- 6.2 Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 6.3 Any attempt to cause malicious damage, interference with or to undermine:
 - (a) the business of the Promoter;
 - (b) the normal functioning of, or the information on, the website(s) of the Promoter or;
 - (c) the security, fairness, integrity or proper conduct of this Promotion,will constitute a breach of these Terms.
- 6.4 the Promoter reserves its rights to recover damages or other compensation from any person who breaches these Terms.
- 6.5 To the maximum extent permitted by law, each Entrant indemnifies, and must defend and hold harmless, the Promoter and each of their employees, servants, agents and contractors, from and against all losses arising from:
 - (a) a breach by the Entrant of any of these Terms;
 - (b) any third-party claim arising directly or indirectly from a breach by the Entrant of any of these Terms;
 - (c) any negligent, wilful or otherwise wrongful act or omission of the Entrant;
 - (d) any fraudulent or dishonest acts or omissions by the Entrant;
 - (e) any breach by the Entrant of any applicable Laws; and
 - (f) any claim by any third party (including individuals, legal entities and governmental departments or agencies) arising directly or indirectly as a result of the Entrant entering the Promotion.
- 6.6 Facebook, YouTube, Instagram, TikTok or Snapchat may be used to advertise or promote the Promotion. By entering the Promotion, Entrants agree that the Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, YouTube, Instagram, TikTok or Snapchat; and to release Facebook, YouTube, Instagram, TikTok or Snapchat from all liability in relation to this Promotion. Any questions, comments or complaints regarding the Promotion should be directed to the Promoter and not Facebook,

YouTube, Instagram, TikTok or Snapchat.

- 6.7 Nothing in these Terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010 (Cth)* as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any event, circumstances, loss or expense arising from the Promotion for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
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7 Privacy

- 7.1 The Promoter collects Personal Data and Personal Information as defined by the Privacy Act 1988 (Cth) about an Entrant to include the Entrant in the Promotion, award the prizes (where appropriate) and use the information to assist in marketing of the Promoter and its products and services. If the Personal Information requested by the Promoter is not provided, the Entrant will not be eligible to participate in the Promotion.
- 7.2 By entering into the Promotion, each Entrant consents to the Promoter using the Entrant's name, locality, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media worldwide at any time without further notification, remuneration or compensation for the purpose of promoting, publicising or marketing the Promotion (including any outcome), and/or promoting any products or services manufactured, distributed and/or supplied by the Promoter.
- 7.3 By entering into this Promotion, each Entrant consents to the collection, use and disclosure of the Entrant's Personal Information by the Promoter to:
- (i) provide the relevant prize to the Entrant if the Entrant is a Winner;
 - (ii) publish promotional material including the name of the Winner; and
 - (iii) contact the Entrant in the future with information about the Promoter and its Affiliates, including special offers, market research or to provide the Entrant with marketing materials via any medium.
- 7.4 The Entrant agrees that, in the event they are the Winner, the Entrant will participate in all reasonable activities in relation to the Promotion as requested by the Promoter and sign any additional documents reasonably required by the Promoter to give effect to this condition. The Entrant will not be entitled to any compensation or remuneration for participating in those activities.
- 7.5 All Personal Information will be stored by the Promoter in accordance with the Promoter's Privacy Policy and these Terms. A Copy of the Promoter's Privacy Policy and Collection Statement in relation to the treatment of any Personal Information collected may be obtained at <https://www.reece.com.au/privacy>.