



metalflex™

## Important information about your account

Your local Metalflex is becoming Reece HVAC. This means your business will now be trading with a new entity.

**Metalflex (A. C. Components Pty Ltd ABN 69 134 588 935) will become Reece HVAC (Reece Australia Pty Ltd ABN 84 004 097 090).**

An important step to complete is that all customer accounts will need to be set up under the Reece business entity. The processes and details below aim to outline the changes that are coming and what our customers need to do to ensure a smooth continuity of trading.

From the below, find the scenario most relevant to you and your business. If you have any questions, please contact your Branch Manager.

Effective as of 16th September 2025.

### CREDIT ACCOUNTS

#### If you have both a Metalflex account AND a Reece/Actrol account

Your Metalflex account will become a Reece HVAC account as of 16<sup>th</sup> September 2025.

It's your decision what to do with the account:

- We can close the account at close of business 15<sup>th</sup> September 2025 and consolidate the credit limit with your other Reece account/s
- We can keep the account open as a Reece HVAC account

#### If you only have a Metalflex account

Your Metalflex account will become a Reece HVAC account as of 16<sup>th</sup> September 2025

- You may need to **set up Reece Australia Pty Ltd as a supplier** in your system, to replace A. C. Components Pty Ltd.
- Aside from the Home Branch changing from Metalflex to Reece HVAC, there will be **no change** to the following:
  - Account details
  - Credit Limit
  - Pricing
  - Bank Details (BSB and Account Number that you use to pay invoices)
  - We may be in touch to request a [credit application](#) for Reece Australia to ensure we have the correct information and trade is covered under this company.

For any assistance with the above processes, contact Reece Customer Accounts on 1300 063 414 (option 1) or at [CustomerAccounts.Vic@reece.com.au](mailto:CustomerAccounts.Vic@reece.com.au).

**Your Reece account** can be used across all Reece branches including HVAC, Plumbing, Civil, Irrigation & Pools, Actrol, Fire, even Bathrooms!