



SATISFACTION GUARANTEED OR YOUR MONEY BACK BY MAIL

To receive a complete refund in the form of a prepaid card, please send the following items by mail to the address below, within 60 days of the purchase of your product:

1. This original form
2. The original UPC from the package
3. The original sales receipt, dated, with the store name and the product purchase price circled, all this in a stamped envelope

To >

Charmin Flushable Wipes Guarantee
PO Box 1108
Dept P19277525
Grand Rapids, MN 55745-1108

Please print clearly – proper delivery depends on a complete and correct address

First Name:

Last Name:

Address:

Apt. #

City:

State:

Zip Code:

Date of Birth (MM/YY):

Email Address (optional):

Reason for your dissatisfaction:

- ☐ Yes, I would like to receive information and special offers from Charmin
- ☐ Yes, I want to be among the first to receive special offers, savings, and samples from P&G brands, and the P&G Everyday Solutions monthly e-mail newsletter

Trust is a cornerstone of our corporate mission, and the success of our business depends on it. P&G is committed to maintaining your trust by protecting personal information we collect about you, our consumers. For full details of our privacy statement go to:

http://www.pg.com/privacy/english/privacy_notice.html

TERMS & CONDITIONS

Money back issued via prepaid card. Offer limited to US residents only, 18 years of age or age of majority or older. Limit one refund per household. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Prepaid card accepted where Mastercard® cards are accepted. Not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms of prepaid card apply. Refund is limited to the purchase price and excludes taxes and any incidental or consequential damages, negligence, strict liability or any other legal theory. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you. This guarantee gives you specific legal rights and you may also have other rights, which vary from state to state. This form must accompany your request. If UPC and valid original date receipt are not included in the request for refund, your prepaid card will not be issued. Reproduction, alteration, sale, trade, or purchase of this official form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honored. We will not honor incomplete submissions. Not responsible for lost, late, or undelivered submissions. Please allow 6-8 weeks for delivery. For the status of your refund call 1-855-332-9981. This card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated. This card may be used everywhere Mastercard debit cards are accepted. Registration, activation, acceptance or use of this card constitutes acceptance of the terms and conditions stated in the Prepaid Card Agreement. Offer Valid of Product Purchase 7/1/2025-6/30/2026. Your request must be postmarked by 8/30/2026.