



LightSpeed

## Moving Home Form

Please note that where definitions are not included in this form, the definitions in the LightSpeed Residential Broadband Service Terms and Conditions (the “Conditions”) apply.

If you are moving home and want to (a) move the Services to your new home, or (b) end your Agreement without Early Termination Charges (if possible) (please see more detail on this below), please complete and return this form to us using one of the following methods:

- **Email:** scan or email this form along with your documents proving your new address (where relevant) to: [hello@lightspeed.co.uk](mailto:hello@lightspeed.co.uk)
- **Post:** send a copy of your documents proving your new address (where relevant) along with this form to: Customer Service, Office 2B, Westpoint, Lynch Wood, Peterborough, PE2 6FZ

### Continuing the Services

If you would like to continue using the Services at your new home, please look at our Postcode Checker here <https://www.lightspeed.co.uk/check-availability> to see if our Services are available in the area you are moving to. If our Services are available, please complete and return this form. Our team will then be in touch to arrange the delivery of the Services at your new address.

### Cancelling your Agreement in the Minimum Term

If you are currently within your Minimum Term and wish to cancel the Agreement upon your move without paying Early Termination Charges you will need to provide us with proof of your move to an area in which our Services are not available. Documents proving your move could be for example, copies of a letter from your solicitor, a tenancy agreement, or a sales and purchase agreement. Please only provide copies and not the original documentation.

Once you have completed and returned this form and provided proof of your move, our team will assess this information and inform you as to whether Early Termination Charges are applicable or not.

### Current Account Details

First Name	
Last Name	
House Number	
Street Name	
Town	
County	
Postcode	

### The date Services will end

Please note the date you enter below will be the date your Services will end. If you want the Services to continue at your new home, this will be date you want the Services to cease

at your current Property. This will happen at midnight on the date requested. If you terminate your Agreement, you will still be liable to be charged for your 30 days' notice.

If you request to terminate your Agreement and later change your mind or the date you wish to terminate has changed then please be aware the reinstatement of the Services will take place no earlier than the next Working Day.

On what date would you like your Services to end?	
---	--

### **New Property Details**

Is your new address served by LightSpeed?	
Do you wish to continue receiving the Services at your new Property.	

### **If yes, please provide the details of your new Property.**

House Number	
Street Name	
Town	
County	
Postcode	

Please type or write your name as it appears on your account today, along with today's date to confirm you have read, understood, and agreed with the terms stated above and the changes you have requested.

Name	
Date	