



# Frequently Asked Questions

## Why has Ride for Compassion 2021 been postponed?

Due to the current COVID-19 outbreaks in New South Wales, Queensland and Victoria, Compassion Australia has made the decision to postpone Ride for Compassion: Coast to Coast 2021.

Compassion Australia's Executive Team and the Ride for Compassion Event Organisers have taken into consideration several factors, including the current and projected border restrictions which mean that many team members cannot enter Western Australia to start the ride. There is also a possibility that the entire team may not be able to travel between states, and team members may not be able to return home without quarantining, which is not viable for most participants. COVID-19 restrictions have also impacted the ability of some churches to host the team along the ride and for some key support crew members to participate.

The decision to postpone Ride for Compassion was made to ensure the safety of all riders and support crew, alongside adhering to current government regulations in relation to interstate travel.

## Why was Ride for Compassion 2021 not postponed earlier?

At the time of the decision, Ride for Compassion: Coast to Coast 2021 was still six weeks away. Keeping in mind the epic cause at the centre of the ride and the time and energy already expended by riders in training and fundraising, Compassion chose to postpone the ride only once it was considered most unlikely that the situation would be reversed in time.

## How much money was raised for Ride for Compassion 2021 before it was postponed?

As of August 5th 2021, a total of \$378,460 has been raised and 102 children have been sponsored. For the most up to date total please visit <https://rideforcompassion.raisely.com/>

## What will happen to the funds already raised for Ride for Compassion 2021?

Ride for Compassion raises funds for vulnerable children living in poverty, including those affected by COVID-19. Although the ride has been postponed, the funds raised are being sent to vulnerable children in our field countries who so desperately need additional support at this time.

The funds raised so far have been used to build 16 homes for vulnerable children in Rwanda, as well as provide relief goods like food and hygiene supplies for over 2,600 Compassion assisted children and families in Thailand affected by COVID-19. A similar disaster relief project is currently being funded in Indonesia, providing relief supplies for over 10,000 children and families struggling to meet their daily needs as a result of the pandemic.

Team members who are able to participate in the 2022 event will continue to fundraise to reach our goal. However, if you would like a refund because the event has been postponed or the team member you were supporting is unable to participate in the 2022 event, please contact us on 1300 224 453.

## Can I have a refund on my Ride for Compassion 2021 donation?

Yes. If you would like your donation refunded, please contact us on 1300 224 453. If your refund was made through Raisely, please have the following information available so we can confirm your donation: date of donation, amount given, name on card and last 4 digits of the credit card used.

If your donation was made through other means please have this information available: name of the team member you were supporting, donation amount, date given and how your donation was made i.e., cash, cheque etc.





Please note that if you choose to have your donation refunded, and you claimed it as a tax deduction in FY21, it is no longer a tax-deductible donation and you will need to notify the tax department.

### **Is my Ride for Compassion 2021 donation still tax-deductible?**

Yes. All donations of \$2 and over to Ride for Compassion 2021 are still tax deductible. Your generous donation has funded critical projects to assist vulnerable children in Rwanda and children and families affected by COVID-19 in Thailand and Indonesia.

Please note that if you choose to have your donation refunded because the ride has been postponed or the team member you were supporting is unable to participate in the 2022 ride, and you claimed it as a tax deduction in FY21, it is no longer a tax-deductible donation and you will need to notify the tax department.

### **Are Ride for Compassion 2021 trip fees refundable?**

Yes. If you are not intending to participate in the 2022 event, please email Rose Daniels at [rdaniels@compassion.com.au](mailto:rdaniels@compassion.com.au) and she will arrange a refund for you. You will receive a confirmation email when this has been processed and the full amount will appear in your account in 7-10 business days.

### **What are the dates of Ride for Compassion 2022?**

Ride for Compassion: Coast to Coast 2022 will start in Perth, Western Australia on September 17th, 2022.

**We look forward to relaunching this  
epic ride for an epic cause in 2022!**

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**FOR MORE INFORMATION, PLEASE VISIT OUR WEBSITE.**

**[WWW.COMPASSION.COM.AU/EVENTS/COAST-TO-COAST](http://WWW.COMPASSION.COM.AU/EVENTS/COAST-TO-COAST)**

