

EXHIBIT A-3

24-Hour Roadside Assistance Reimbursement Program for Flat Tires

This 24-Hour Roadside Assistance Reimbursement Program for Flat Tires (the "Program") has been given to you for no additional charge with the purchase of four tires and installation services from Simple Tire. All services provided are described below:

Benefit Period: The Program begins on the date identified on your invoice from Simple Tire and continues for 12 months from the date of your invoice ("Benefit Period").

What are the Benefits? During the Benefit Period, this Program provides reimbursement of two (2) claims per 12-month period for covered roadside assistance service up to \$100.00 per Covered Vehicle ("Benefit Limit"). **Roadside Assistance is available 24 hours a day, 7 days a week.**

What are the Limitations?

- **You must call 1-855-246-6006 directly to obtain roadside assistance service for the Covered Vehicle.** Roadside assistance service secured through any other source is not eligible for reimbursement.
- **The service provider requires use of a credit card to arrange for dispatch.**
- When you submit your claim for reimbursement as instructed below, you will be reimbursed up to the Benefit Limit for Covered Services upon our receipt of your reimbursement claim.
- The Program is intended to cover emergencies and is not intended to be a substitute for proper vehicle maintenance or repair.
- **The driver of the Covered Vehicle must be with the Covered Vehicle when the service provider arrives;** roadside assistance cannot be provided to an unattended vehicle. If the driver is not with the Covered Vehicle, you may be charged an associated fee that is not reimbursable under the terms of this Program.

Covered Vehicle: The Program benefits are limited to the vehicle identified on the invoice (the "Covered Vehicle") and will be provided to the vehicle owner, spouse and/or dependent children when driving the Covered Vehicle. Requests for roadside assistance will only be honored for Covered Vehicles under the Program. This Program is not transferable.

Excluded Vehicles: Vehicles with a manufacturer's load rating capacity greater than one-ton, or any vehicle with a load rating capacity of one-ton or greater designed for, built for or used in a private recreational or commercial application including but not limited to Class A (or Type A) motor homes and Class C (or Type C) motor homes; vehicles used for competitive driving or racing, police or emergency service, principally off-road use (off-road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority), snow removal, carriage of passengers for hire, commercial towing, construction, postal service, farm, ranch, or agriculture, motorcycles, or trailers.

Roadside Assistance: If you are in need of roadside assistance, call 1-855-246-6006 toll-free. Roadside Assistance is available 24 hours a day, 7 days a week.

Covered Services: The following roadside assistance services are reimbursable up to the Benefit Limit:

1. **Flat Tire Assistance:** If a tire on the Covered Vehicle is damaged, roadside assistance will be provided to remove the flat tire and install the spare tire if it is serviceable. If the disabled Covered Vehicle has no serviceable spare, or if it has two or more flat tires, the vehicle will be towed.
2. **Towing:** When towing is necessary, the disabled Covered Vehicle will be towed to the nearest qualified repair facility or to the repair facility of your choice.

Reimbursement Procedures: To file a reimbursement claim, you must submit the following information within sixty (60) days of the disablement:

1. Your current contact information including phone number and address; who the driver of the vehicle was at time of disablement and their relation to the vehicle owner identified on the invoice; and type of assistance for which you are requesting reimbursement.
2. Copy of the invoice from Simple Tire showing the following:
 - A legible date, and
 - Your name, home address, phone number, and
 - Vehicle year, make, model, and
 - Purchase of four tires and installation

If we are unable to locate a record of your dispatch, we will request additional information for verification of your claim.

Submit reimbursement claims by:

Fax: 1-866-449-3239 (toll-free)

Email: simpletireclaims@sonsio.com

Mail: RARP Claims, P.O. Box 17480, Golden, CO 80402

EXCLUSIONS: This Program will not pay or reimburse for:

1. Repair or damage to a Covered Vehicle.
2. Jump-start, fluid-delivery, lock-out assistance, or winching.
3. Cost of parts, replacement keys, lubricants, fluids; cost of installation of products or materials.
4. Tire repair or non-emergency mounting or removing of any tires, snow tires, or chains.
5. Service on a vehicle that is not in a safe condition to be serviced.
6. Vehicle storage charges.
7. Traffic fines, citations or penalties.
8. Coverage shall not be provided in the event of emergencies resulting from the use of intoxicants or narcotics, or the use of the Covered Vehicle in the commission of a felony.
9. Any roadside assistance services provided to a Covered Vehicle by a private citizen's assistance is not covered and is not reimbursable.
10. Non-emergency service.

Service Providers: Roadside Assistance operates through a network of contracted service providers who have agreements to perform road service for the customers of registered automotive service facilities. As independent contractors, they have exclusive control over their own equipment and personnel. Neither Administrator nor the participating automotive service facility is responsible for acts or omissions of independent contractors.