



PROOF OF COVERAGE CERTIFICATE *SAMPLE

CUSTOMER INFORMATION

Full Name:

Email Address:

ROAD HAZARD REGISTRATION INFORMATION

Road Hazard Coverage # (Tire 1): ST100

Road Hazard Coverage # (Tire 2): ST100

Road Hazard Coverage # (Tire 3): ST100

Road Hazard Coverage # (Tire 4): ST100

Road Hazard Coverage # (Tire 5): N/A

Road Hazard Coverage # (Tire 6): N/A

TIRE INFORMATION

Invoice #: 6828577.6891224

DOT # (Tire 1): NOTAVAILABLE

Original Tire Purchase Price (Tire 1): \$315.39

DOT # (Tire 2): NOTAVAILABLE

Original Tire Purchase Price (Tire 2): \$315.39

DOT # (Tire 3): NOTAVAILABLE

Original Tire Purchase Price (Tire 3): \$315.39

DOT # (Tire 4): NOTAVAILABLE

Original Tire Purchase Price (Tire 4): \$315.39

DOT # (Tire 5): N/A

Original Tire Purchase Price (Tire 5): N/A

DOT # (Tire 6): N/A

Original Tire Purchase Price (Tire 6): N/A

Road Hazard Purchase Date:

Road Hazard Expiration Date:

SELLING DEALER INFORMATION

Dealership Name (DBA): Simple Tire (simpletire.com)

Address: 7 Neshaminy Interplex Dr Suite 215

City: Feasterville-Trevose

State: PA

ZIP Code: 19053

Phone Number: 888-410-0604

Salesperson:

To receive Program assistance, please contact the Administrator at 1-844-255-8136.

Please attach this Program Certificate to your original tire purchase invoice; both are required and must be presented when submitting claims for reimbursement.

**SimpleTire.com Tire Replacement for Road Hazard Damage
36-MONTH TIRE ROAD HAZARD PROGRAM**

YOU MUST PRESENT YOUR ORIGINAL TIRE PURCHASE INVOICE AND PROGRAM CERTIFICATE IMPRINTED WITH THE ROAD HAZARD REGISTRATION NUMBERS WHEN REQUESTING ANY SERVICE UNDER THIS TIRE ROAD HAZARD PROGRAM

This Tire Road Hazard Program ("Program") is offered by SimpleTire and is administered by Sonsio Management, Inc. ("Administrator").

WHAT IS COVERED: This Program is limited to the repair or replacement of Eligible Tires damaged as a result of a road hazard. Eligible Tire(s) are defined as: (i) the tires listed clearly on your original tire purchase invoice by brand, type, and size and part numbers, (ii) for which you purchased a Road Hazard Program from SimpleTire for each tire you desired covered, and (iii) for which a Road Hazard Registration Number for each tire is imprinted on the Program Certificate. Your original tire purchase invoice and Program Certificate with the Road Hazard Registration Number(s) imprinted is required and must be presented when requesting service under the Program and submitting claims for reimbursement.

TERM OF COVERAGE: This Program covers Eligible Tires for a term of 36 months from the Road Hazard Registration Number(s) purchase date printed on your Program Certificate and original tire purchase invoice, or until any part of the tire tread that comes in contact with the road has a tread depth of 2/32" or less, whichever occurs first ("Coverage Term"). Once the Eligible Tire is replaced, for any reason, the Coverage Term for that tire ends.

WHAT IS ROAD HAZARD DAMAGE? Road hazard damage occurs when a tire fails during the course of driving in a legal manner on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards.

WHAT ARE THE BENEFITS? When an Eligible Tire is damaged by a road hazard, this Program provides reimbursement for flat tire repair up to the limits defined below, and/or tire replacement up to the retail tire price on your original tire purchase invoice or the replacement tire price, whichever is less, not to exceed a maximum of \$400.00 ("Benefit Limit") during the Coverage Term.

WHAT ARE THE LIMITATIONS?

- Your original tire purchase invoice from SimpleTire must include the following:
 - o Your full name, address, and signature
 - o The brand, type, size and part number of each tire
 - o The purchase price for each tire
 - o The purchase of the Road Hazard Program
- Your Program Certificate will include your full name, the original purchase price of the tire, your original tire purchase invoice number, Road Hazard Program purchase and expiration date, Road Hazard Registration Numbers, and terms and conditions.
- Attach your Program Certificate to your original tire purchase invoice. Under no circumstances will the eligible reimbursement amount exceed the Benefit Limit.
- Administrator reserves the right to limit reimbursement to the generally accepted retail replacement costs.

WHERE YOU CAN OBTAIN SERVICE: Whenever possible you should return your vehicle to the servicing facility that installed your tires. If you cannot return your vehicle to the servicing facility that installed your tires, you may contact the Administrator at 1-844-255-8136 during normal business hours to receive assistance locating the nearest tire servicing facility.

FLAT TIRE REPAIR: If an Eligible Tire is damaged due to a covered road hazard during the Coverage Term and can be safely repaired per industry standards and guidelines, the tire may be repaired by the original or any tire servicing facility. The permanent patch/plug and the labor to perform the repair will be reimbursed up to \$25.00 per tire, per occurrence. You are responsible for any additional amounts including, but not limited to, mounting, balancing, taxes and miscellaneous fees. The Road Hazard Program will remain in effect for the repaired tire for the remainder of the Coverage Term. It is not necessary to contact the Administrator before having a flat tire repaired.

TIRE REPLACEMENT: If an Eligible Tire is damaged due to a covered road hazard during the Coverage Term and cannot be safely repaired per industry standards and guidelines, it will be replaced with an exact make/model of tire if available. If not available, a comparable quality tire will be installed. When a tire failure occurs during the first 12-month period of the Coverage Term, the tire will be replaced with coverage up to 100% of the Benefit Limit. When a tire failure occurs during the second 12-month period, the tire will be replaced with coverage up to 50% of the Benefit Limit. When a tire failure occurs during the third 12-month period, the tire will be replaced with coverage up to 25% of the Benefit Limit. You are responsible for any additional charges including, but not limited to, mounting, balancing, valve stem, taxes, disposal, and miscellaneous fees. **IF YOU DESIRE TO INCLUDE THE REPLACEMENT TIRE IN THE PROGRAM, YOU MUST PURCHASE A NEW ROAD HAZARD REGISTRATION NUMBER FOR THE REPLACEMENT TIRE**

YOUR RESPONSIBILITIES:

1. Properly care for and maintain your tires, including ensuring tires are operated at proper inflation pressures.
2. Use all reasonable means to protect your tires from additional damage.
3. Contact the Administrator at 1-844-255-8136 for prior authorization and a claim number before replacing a damaged tire.
4. Furnish such information as may be required, including but not limited to the Department of Transportation (DOT) number of the damaged tire.
5. Incur only expenses which are authorized in advance.
6. Payment of all expenses and costs not reimbursed by this Program.
7. If a tire needs to be replaced and prior authorization cannot be obtained because the damage has occurred outside of the Administrator's normal business hours, you may elect to wait for authorization or proceed with a tire replacement. In order to be eligible for reimbursement: (1) if replaced, the damaged tire must be retained, AND (2) the Administrator must be contacted within 2 business days. There is no guaranteed eligibility.

WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED:

1. If you have presented an Eligible Tire during the Coverage Term, the tire servicing facility will verify that the damage to the tire is due to a road hazard as defined above.
2. If the Eligible Tire can be safely repaired, you do not need to contact the Administrator for prior approval to repair the tire. The repair will be reimbursed as described under Flat Tire Repair.
3. If the Eligible Tire cannot be safely repaired, the tire servicing facility must contact the Administrator at 1-844-255-8136 for prior authorization and to obtain a claim number (not required for flat tire repair). **Prior authorization and a claim number must be obtained before replacing the damaged tire or your claim may be denied.**
4. You must sign the repair or replacement invoice.
5. You must present your original tire purchase invoice identifying the tires and showing the purchase of the Road Hazard Program with the Program Certificate and Road Hazard Registration Number(s). Your original tire purchase invoice must include the information listed above in the Limitations section.
6. Submit a copy of the original tire purchase invoice that clearly shows the information required above under Limitations, the Program Certificate, and a copy of the signed repair or replacement invoice to the Administrator. **Documents may be sent by fax to 1-866-449-3239, by email to simpletireclaims@sonsiso.com, or by postal mail to Road Hazard Program Administrator, P.O. Box 17480, Golden, CO 80402-6024.** You must include the claim number provided to you if the tire was replaced.
7. You are responsible for all expenses and costs not reimbursable by this Program.
8. Tires that require replacement must be made available for inspection if requested by the Administrator. If the Administrator requires the tire for inspection, you will be informed during the call to obtain prior authorization.
9. Tires being replaced must be surrendered to the tire servicing facility or to the Administrator if requested for inspection.
10. **ALL CLAIM DOCUMENTATION MUST BE RECEIVED BY THE ADMINISTRATOR (INCLUDING THE TIRE IF REQUESTED) WITHIN SIXTY (60) DAYS OF SERVICE, OR THE CLAIM MAY BE DENIED.**

EXCLUSIONS: THIS PROGRAM WILL NOT PAY OR REIMBURSE FOR:

1. Failures to tires occurring when any part of the tire tread that comes in contact with the road has a tread depth of 2/32" (1.6 mm) or less.
2. Replacements made without the Administrator's prior authorization.
3. Repairs or replacements made by anyone other than a licensed service provider, its agents, contractors or licensees.
4. Any invoice presented for payment of services not performed as described at the time of authorization.
5. Damage incurred outside the United States and Canada.
6. Repair or replacement if the original tire purchase invoice from SimpleTire does not include: (1) the customer's full name, address, and signature; (3) the brand, type, size and part number of each tire; and (4) the Road Hazard Registration Number(s) on the Program Certificate.
7. Cosmetic damage, i.e. damage that does not affect the structural integrity or safety of the tire.
8. Damage caused by mechanical failures (e.g., failed shocks, struts, alignment, balancing) or interference with vehicle components (e.g., fenders, exhaust, springs).
9. Damage due to misuse, abuse, negligence, improper application, improper towing, improper balancing or alignment, improper inflation, brake lock up, wheel spinning, torque snags, etc.
10. Damage to tires either in the sidewall or tread area due to dry rot, peeling, or cracking.
11. Loss, damage or expense as a result of off-road use (off-road use is described as driving on anything that is not a paved or gravel road maintained by the state or local authority).
12. Loss, damage or expense caused by accidents, collision, theft, larceny, snow chains, explosion, lightning, earthquakes, fire, windstorms, hurricanes, water, floods, malicious mischief, vandalism, civil commotion, riots, war, etc.
13. Michelin PAX® system, PAX® tires, and tires and wheels of similar construction and purpose.
14. Repair or replacement of a tire due to manufacturer recall, defect or warranty or any reason the manufacturer will repair or replace the tire at its expense or at a reduced cost.
15. Repair or replacement of any tire(s) used or installed on motorcycles, or on vehicles used for competitive driving or racing, police or emergency service, snow removal, carriage of passengers for hire, commercial towing, construction, or postal service.
16. Repair or replacement of any tire(s) used or installed on vehicles used for farm, ranch, or agriculture, and vehicles that are registered to or licensed under a farm or ranch.
17. Repair or replacement of any tire(s) used or installed on vehicles with a manufacturer's gross vehicle weight rating (GVWR) greater than 14,000 lbs.

18. Repair or replacement of any tire(s) used or installed on vehicles designed for, built for or used in a private recreational or commercial application including but not limited to Class A (or Type A) Motor Homes and Class C (or Type C) Motor Homes.
19. Repair or replacement of tire pressure monitoring systems (TPMS) and/or devices and components associated with TPMS.
20. Repair or replacement of tires that have been repaired in a manner other than per tire manufacturer guidelines and industry approved methods.
21. Repair or replacement of tires that have been re-treaded, re-capped, re-grooved, remolded, or tubed.
22. Liability for damage to property, injury to or death of any person arising out of the operation, maintenance or use of the vehicle whether or not related to tire damage.23. Personal expenses arising because your vehicle is not available for use, including storage or freight charges.
- 24. PRE-EXISTING, CONSEQUENTIAL, INCIDENTAL, AND/OR SECONDARY DAMAGES.**
25. Traffic fines, citations or penalties.
26. Any other costs or expenses that you incur as a result of the need to repair or replace your tire.

The benefits of this Program are secondary to any other coverage you may have purchased including motor club contracts and vehicle service contracts that provide tire and/or wheel coverage. When an Eligible Tire is damaged by a road hazard and another company provides any reimbursement for the tire, the maximum amount reimbursable under this Program will be less the amount of their reimbursement.

This Program gives you specific legal rights; you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of consequential or incidental damages, therefore such limitations may not apply to you.

THE ADMINISTRATOR RESERVES THE RIGHT TO DENY ANY CLAIM SUBMITTED WITH FALSE OR MISLEADING INFORMATION OR IF THE PAPERWORK DOES NOT CLEARLY IDENTIFY THE ORIGINAL PURCHASER, VEHICLE AND TIRES. Authorization is granted based on the information provided during the call; if the documentation submitted (including the tire(s) if requested) does not substantiate the information provided during the call, your claim may be denied. All claims must be submitted within 60 days of service or your claim may be denied. All claim documentation, including the tire(s) if requested, must be submitted within 60 days of service in order for your claim to be considered for reimbursement.

GENERAL:

1. The terms and conditions outlined herein are the full and complete agreement between the parties. No oral representations should be relied upon, including any oral statements of the seller or the servicing facility.
2. The Administrator may delegate the performance of its duties and obligations and assign its rights and benefits hereunder.
3. Administrator assumes no obligation or responsibility with regard to the vehicle.
4. Administrator neither assumes nor authorizes anyone to assume additional liability on its behalf.
5. If Administrator makes any payment under this Program and you have a right to recover against another party, your rights shall become our rights and you shall do whatever is necessary to enable Administrator to enforce these rights.

CANCELLATION: The Administrator reserves the right to cancel this Program by refunding the original purchase price to the purchaser. If no claims have been made, you may cancel this Program by returning the Program Certificate to SimpleTire and surrendering a clear and legible copy of your original tire purchase invoice showing the Road Hazard Registration Number(s) within 10 days of the purchase for a full refund of the amount paid for the Program.

TRANSFER: This Program is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle or tires during the term of this Program. Coverage is not transferable to any other vehicle or tires.

DISCLAIMER: YOU ARE NOT REQUIRED TO PURCHASE THIS TIRE ROAD HAZARD PROGRAM AS A CONDITION TO THE PURCHASE OF ANY PRODUCT OR AS A CONDITION TO THE EXTENSION OF CREDIT.