

QUALITY POLICY

Our Vision

To be the best roofing and waterproofing solutions company in the world!

We:

- Underpin our quality policy with our 6 core quality principles:

Value through the eyes of the customer

Quality mindset

Quality standard compliance

Continuous improvement

Validation of change

Process driven organisation

- Produce and supply roofing and waterproofing products, systems and services to meet or exceed the expectations of our customers.
- Comply with all applicable legal and regulatory quality requirements where we operate and in addition comply with our own stricter internal quality standards.
- Operate a group-wide quality management system that enables us to set clearly defined quality targets, and measure our progress against these targets.
- Work in close partnership with suppliers, and agree precise quality specifications for the products and services that we source from them.
- Measure and strive for constant improvement in customer satisfaction.
- Recognize that the knowledge, drive and commitment of our employees are the key to the success of the company.
- We actively promote this commitment to quality at every level of our organization, and encourage employees to make quality a personal priority.
- We actively communicate our passion for quality to our employees and business partners.
- Continuously improve quality through learning, benchmarking, knowledge sharing and innovation in our activities and processes towards achieving our vision.

DocuSigned by:

Daniel Minney

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