



Discovery Workshop Services Offering

Objectives

The Customer Identity Cloud (CIC) Platform Discovery Workshop Services offering is designed to help Okta customers get started with their implementation of the Okta CIC Platform. Okta will deliver a “Discovery Session” to understand the Customer’s environment and identity, and access requirements and then document its findings and provide documentation on how to get started with the CIC Platform implementation project.

The Discovery Workshop Services offering consists of 2 days of consulting services with a 90-day expiration term.

Approach and Activities

The following activities are included in the scope of the Discovery Workshop Services offering:

Consulting (2 Days – Remote Sessions)

An Okta Solutions Architect (SA) will deliver one 2-day consulting engagement upon mutual agreement that the prerequisites for project initiation have been met.

Activities typically include some of the following, as time allows:

- **Kickoff Meeting** - Introduce the Okta Professional Services team and meet the customer team, validate customer requirements, discuss engagement specifics, and plan the discovery session flow and logistics - 30 min meeting delivered remotely
- **Discovery Session** - Okta will meet with all key customer stakeholders, run discussions to help understand and document the customer environment and Identity and Access requirements, document its findings, and provide documentation on how to get started with the CIC Platform implementation project.

- **Documentation and Closeout** - Okta will provide a list of recommendations to take deployment of the CIC Platform to the next level.

Prerequisites and Assumptions

- Customer will have a Pre-Production environment replicating Production, with the ability to generate loads that are representative of the proposed loads in Production.
- Customer agrees to commit Application Architects and Application Security Architects responsible for the Applications to be managed to work with Okta Solutions Architect for the duration of the engagement.
- Customer agrees to commit the appropriate technical resources for the duration of the delivery engagement, including the technical resources with login access to all servers and systems to be configured.
- Customer agrees to assign a Technical Project Manager to be the point person to work with the Okta Solutions Architect and help coordinate the delivery of Activities.
- Customer agrees to attend regular status review meetings with Okta Solutions Architect, as needed.
- Days not used within ninety (90) days following the date of the full execution of the ordering document with which this services offering description is associated will expire without the right of refund.